

Monthly Performance Update for Senior Leadership Team

Adult Protective Services Program Office

Adult Protection - Program Scorecard

August 2022

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	145	154	99.41%	100.00%	89.44%	85.40%	99.41%	100.00%	91.18%	96.99%
NWR	2	101	93	100.00%	100.00%	91.86%	89.81%	90.00%	97.89%	94.29%	100.00%
NWR	14	82	75	100.00%	100.00%	94.85%	98.39%	100.00%	100.00%	88.10%	93.10%
NWR		328	322	99.69%	100.00%	91.46%	89.58%	97.53%	99.30%	91.05%	97.20%
NER	3 & 8	134	144	100.00%	100.00%	97.01%	98.20%	98.45%	94.85%	91.47%	92.78%
NER	4	225	203	100.00%	100.00%	97.95%	96.63%	100.00%	100.00%	100.00%	100.00%
NER	7	268	215	100.00%	100.00%	99.57%	98.11%	100.00%	100.00%	100.00%	99.51%
NER		627	562	100.00%	100.00%	98.40%	97.55%	99.63%	99.00%	97.97%	98.40%
CNR	5	299	282	100.00%	100.00%	99.68%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	9	270	273	100.00%	100.00%	100.00%	98.94%	99.60%	99.45%	100.00%	100.00%
CNR	10	163	148	100.00%	100.00%	98.53%	100.00%	100.00%	99.17%	100.00%	100.00%
CNR	18	225	218	100.00%	100.00%	99.16%	98.83%	100.00%	100.00%	98.67%	99.39%
CNR		957	921	100.00%	100.00%	99.48%	99.44%	99.89%	99.71%	99.55%	99.85%
SCR	6	378	373	100.00%	100.00%	98.63%	99.05%	100.00%	100.00%	100.00%	100.00%
SCR	12	147	128	100.00%	100.00%	98.52%	97.44%	100.00%	99.05%	100.00%	100.00%
SCR	13	218	208	99.53%	100.00%	98.65%	96.95%	100.00%	100.00%	100.00%	100.00%
SCR	20	201	193	100.00%	100.00%	99.55%	98.90%	100.00%	100.00%	100.00%	100.00%
SCR		944	902	99.89%	100.00%	98.84%	98.33%	100.00%	99.86%	100.00%	100.00%
SER	15	242	213	100.00%	100.00%	96.70%	95.00%	99.04%	100.00%	100.00%	99.48%
SER	17	214	244	100.00%	100.00%	96.80%	97.17%	100.00%	100.00%	100.00%	100.00%
SER	19	145	134	100.00%	98.85%	97.44%	91.58%	100.00%	98.85%	97.28%	98.85%
SER		601	591	100.00%	99.81%	96.93%	95.50%	99.66%	99.81%	99.32%	99.63%
SNR	11	289	282	100.00%	100.00%	97.41%	97.11%	100.00%	100.00%	100.00%	100.00%
SNR	16	8	10	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		297	292	100.00%	100.00%	97.49%	97.14%	100.00%	100.00%	100.00%	100.00%
State		3,754	3,590	99.94%	99.93%	97.80%	96.98%	99.62%	99.62%	98.63%	99.34%
	% Inc./Dec. vs. Prev. Month	4.57%									

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 21/22 & 20/21	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
315	285	917	895	805	788	210	217	99.08%	99.99%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Persons, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.07	0.09	0.07

¹ Data in "Previous" columns represents prior month, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent

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Adult Protective Services – Monthly Key Indicators
August 2022

				Statewide Current/Recent			Previous		Regions -- Current					
	Indicator	Period	Standard	Level	Period	% Change	Level	Period	NW	NE	Central	SC	SE	Southern
API Safety	No Recurrence Verified Maltreatment within 6 Mo. of Verified Investigation	M	95.0%	98.56%	8/22	-0.50%	99.06%	7/22	97.27%	98.85%	98.44%	98.19%	99.57%	100.00%
	# Reabused / # In Cohort after Verified	M		37/2,562	8/22		29/2,538	7/22	10/366	6/521	10/642	10/551	1/232	0/250
	No Verified Maltreatment within 6 Mos. Of Protective Supervision Case	M	98.0%	99.69%	8/22	0.84%	98.86%	7/22	100.00%	100.00%	100.00%	100.00%	100.00%	99.35%
	# Reabused / # In Cohort After PS	M		1/319	8/22		3/320	7/22	0/13	0/68	0/23	0/5	0/56	1/154
API Workload	Initial + Additional Reports Received	M		3,754	8/22	4.6%	3,590	7/22	328	627	957	944	601	297
	Investigations (Initial Reports) Completed	M		3,849	8/22	20.4%	3,197	7/22	347	606	1,003	986	629	278
	Average Active Investigations per API	M-PIT	15.0	15.1	8/22	-7.9%	16.4	7/22	11.2	12.3	17.6	12.6	17.0	20.3
	Active Investigations	M-PIT		2,996	9/6/2022	📉 -6.4%	3,201	8/2/2022	196	481	904	496	544	375
	Investigations Open Over 60 Days "Backlog"	M-PIT		6	9/6/2022	📉 -75.0%	24	8/2/2022	3	3	0	0	0	0
	API Vacancies	M-PIT		48	9/6/2022	📈 11.6%	43	8/2/2022	5	2	10	27	4	0
	Total API FTEs			291	9/6/2022	📈 0.0%	291	8/2/2022	29	44	69	73	49	27
	% Vacant			16.5%	9/6/2022	📈 16.5%	14.8%	8/2/2022	17.2%	4.5%	14.5%	37.0%	8.2%	0.0%
	Actual Operational Capacity			198.8	9/6/2022	📈 1.4%	196.0	8/2/2022	17.5	39.25	51.5	39.5	32	19
Percent Total Workforce Capacity			68.30%	9/6/2022	📈 1.4%	67.4%	8/2/2022	60.34%	89.20%	74.64%	54.11%	65.31%	70.37%	

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