

Performance Update for Senior Leadership Team - August 2015
Adult Protective Services Program Office

Adult Protection - Program Scorecard
August 2015

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	208	195	100.00%	100.00%	96.73%	98.20%	100.00%	100.00%	100.00%	100.00%
NWR	2	163	184	99.12%	98.13%	95.28%	94.40%	99.12%	100.00%	100.00%	100.00%
NWR	14	92	101	100.00%	97.89%	99.06%	94.64%	100.00%	100.00%	100.00%	100.00%
		463	480								
NER	3 & 8	194	178	99.56%	99.31%	93.70%	97.47%	99.13%	100.00%	90.83%	88.28%
NER	4	245	250	100.00%	99.49%	96.11%	91.98%	100.00%	99.49%	99.39%	99.49%
NER	7	249	281	98.90%	100.00%	97.42%	99.20%	99.45%	99.55%	98.90%	98.21%
		688	709								
CNR	5	320	344	100.00%	100.00%	95.91%	94.82%	100.00%	100.00%	99.65%	100.00%
CNR	9	294	278	100.00%	100.00%	97.85%	97.86%	100.00%	100.00%	100.00%	100.00%
CNR	10	199	201	98.86%	100.00%	97.87%	100.00%	100.00%	100.00%	97.71%	100.00%
CNR	18	274	237	99.56%	99.58%	97.10%	93.75%	100.00%	100.00%	100.00%	100.00%
		1087	1060								
SCR	6	450	452	99.72%	100.00%	97.16%	98.78%	99.72%	100.00%	100.00%	100.00%
SCR	12	205	191	99.28%	100.00%	95.30%	99.48%	100.00%	100.00%	100.00%	100.00%
SCR	13	261	239	100.00%	100.00%	97.62%	97.18%	100.00%	100.00%	100.00%	99.54%
SCR	20	220	236	100.00%	99.43%	95.35%	97.42%	100.00%	100.00%	99.51%	100.00%
		1136	1118								
SER	15	279	305	98.36%	100.00%	94.74%	96.64%	99.02%	98.67%	97.70%	95.56%
SER	17	341	358	99.71%	99.41%	97.24%	97.00%	100.00%	100.00%	100.00%	100.00%
SER	19	142	165	100.00%	100.00%	94.74%	95.15%	99.29%	100.00%	100.00%	100.00%
		762	828								
SNR	11	362	399	98.94%	98.72%	92.62%	90.15%	98.59%	98.08%	59.15%	68.27%
SNR	16	16	13	100.00%	100.00%	100.00%	93.75%	100.00%	100.00%	100.00%	100.00%
		378	412								
State		4,514	4,607	99.53%	99.63%	96.12%	96.43%	99.66%	99.71%	95.97%	96.46%
	% Inc./Dec. vs. Prev. Month	-2.02%								# Invs. in Backlog, Statewide	101

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
442	905	1,055	1,024	2,121	2,119	325	324	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.13	0.12	0.12

¹ Data in "Previous" columns represents July 2015, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent