

Performance Update for Senior Leadership Team August 2014
Adult Protective Services Program Office

Adult Protection - Program Scorecard
August 2014

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	182	187	100.00%	100.00%	99.39%	98.92%	100.00%	100.00%	100.00%	99.41%
NWR	2	143	173	100.00%	99.20%	97.92%	96.89%	99.12%	100.00%	100.00%	100.00%
NWR	14	105	116	100.00%	100.00%	96.12%	92.08%	100.00%	98.89%	100.00%	100.00%
		430	476								
NER	3 & 8	171	164	99.36%	98.84%	95.81%	94.71%	100.00%	100.00%	99.36%	99.42%
NER	4	235	259	100.00%	99.52%	94.49%	96.89%	100.00%	100.00%	99.09%	100.00%
NER	7	272	238	100.00%	100.00%	96.20%	95.08%	99.53%	98.89%	100.00%	99.12%
		678	661								
CNR	5	326	308	100.00%	100.00%	97.00%	98.96%	100.00%	100.00%	100.00%	100.00%
CNR	9	244	279	100.00%	99.55%	99.09%	97.92%	100.00%	99.55%	100.00%	100.00%
CNR	10	151	161	100.00%	100.00%	99.37%	98.37%	100.00%	100.00%	100.00%	100.00%
CNR	18	266	284	99.55%	100.00%	97.54%	100.00%	100.00%	100.00%	100.00%	100.00%
		987	1032								
SCR	6	374	441	100.00%	100.00%	96.04%	98.15%	99.67%	100.00%	99.67%	99.67%
SCR	12	190	182	100.00%	100.00%	100.00%	100.00%	100.00%	99.35%	100.00%	100.00%
SCR	13	290	280	100.00%	100.00%	96.21%	100.00%	99.48%	100.00%	99.48%	100.00%
SCR	20	233	237	100.00%	100.00%	96.93%	96.01%	100.00%	100.00%	100.00%	99.60%
		1087	1140								
SER	15	272	280	100.00%	100.00%	98.98%	97.89%	100.00%	99.55%	97.18%	98.65%
SER	17	349	371	100.00%	100.00%	98.02%	97.84%	100.00%	100.00%	100.00%	99.71%
SER	19	154	165	100.00%	99.17%	94.38%	93.80%	100.00%	100.00%	92.86%	97.50%
		775	816								
SNR	11	350	413	99.65%	100.00%	92.48%	97.04%	100.00%	99.48%	100.00%	100.00%
SNR	16	17	14	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
		367	427								
State		4,324	4,552	99.92%	99.55%	96.89%	97.19%	99.89%	99.77%	99.34%	99.67%
	% Inc./Dec. vs. Prev. Month	-5.01%								# Invs. in Backlog, Statewide	9

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 13/14 & 12/13	
Current	Previous	Current	Previous	Current	Previous	Current	Previous	Current	Previous
613	1,033	1,016	1,017	3,797	2,862	235	239	96.18%	98.48%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.08	0.09	0.08	0.09

¹ Data in "Previous" columns represents July 2014, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent