



# L.E.A.D.S

## Licensing Enforcement and Designation System



Substance Use Disorder Licensing and Regulation - Office of Quality and Innovation

Dear Providers,

We are pleased to announce that the Licensing Enforcement and Designation System (LEADS) is now live, and the new licensing and designation system is officially available.

All providers should ensure they have an active user account to submit applications, renewals, updates, and required documentation within the system.

**Access LEADS Here:** <https://leads.myflfamilies.com>.

**To create a new account:**

- Navigate to the link above.
- Select "Create New Account".
- Complete the registration steps and verify your email.
- Select Name of Provider from drop down.
- Enter Unique Identifier found on the Provider Profile page.
- Select your Role from drop down.
- Select "Create Account".

**Need assistance?**

If you experience any issues, please refer back to the [training materials](#) or escalate concerns to your Regional Change Champion:

Region	Email Address
Central	<a href="mailto:CNR.SUDLicensingSystem@myflfamilies.com">CNR.SUDLicensingSystem@myflfamilies.com</a>
Northeast	<a href="mailto:NER.SUDLicensingSystem@myflfamilies.com">NER.SUDLicensingSystem@myflfamilies.com</a>
Northwest	<a href="mailto:NWR.SUDLicensingSystem@myflfamilies.com">NWR.SUDLicensingSystem@myflfamilies.com</a>
Southeast	<a href="mailto:SER.SUDLicensingSystem@myflfamilies.com">SER.SUDLicensingSystem@myflfamilies.com</a>
Southern	<a href="mailto:SOR.SUDLicensingSystem@myflfamilies.com">SOR.SUDLicensingSystem@myflfamilies.com</a>
Suncoast	<a href="mailto:SCR.SUDLicensingSystem@myflfamilies.com">SCR.SUDLicensingSystem@myflfamilies.com</a>

Thank you for your cooperation and partnership as we transition from PLADS to LEADS.

Sincerely,

Substance Use Disorder Team  
Florida Department of Children and Families

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