RSA Data Analysis and Strategic Planning Steps

After collecting data from the Recovery Self-Assessment survey, consider the following steps in processing this information:

1. Set up a working group or committee that will assume responsibility for integrating findings into agency planning and integration with the ROSC initiative. The group/committee should include ROSC Champions, clinical personnel with an in-depth knowledge of program operations, and administrative staff responsible for quality improvement.

2. Use the attached work sheet to identify (at least) the three greatest areas of strengths and weaknesses identified in both the RSA Staff Survey and Person-Served Survey. Explore findings from specific units, programs, and departments within the agency or facility.

3. Facilitate in-depth conversations about the findings. Are the numerical findings consistent with the committee's perception of program operations? Why are particular areas a strength? A weakness? Consider issues related to program policy, program operations, clinical interventions, culture/milieu, and knowledge/skill levels of staff.

4. Identify (at least) the three highest levels of discrepancies between staff findings and persons served findings. Why are there differences? Consider using focus groups and/or interviews to develop a deeper understanding of the reason for the discrepancies.

5. Establish priority areas based on consideration of strengths, weaknesses, and discrepancies.

6. Integrate RSA findings into the SAPT plan for implementation. The SAPT helps agencies establish policies and practices that result in positive, recovery-oriented services outcomes. The RSA informs agencies about the degree to which they have achieved those outcomes. Applied together, the SAPT and RSA support processes for policy development, program planning, staff development, and outcome evaluation.

7. Contact Jim Winarski at the University of South Florida if you have questions: jwinarski@usf.edu; (813) 974-6490.

Department of Mental Health Law & Policy, The Louis de la Parte Florida Mental Health Institute
College of Behavioral & Community Sciences
University of South Florida • 13301 Bruce B. Downs Boulevard • Tampa, Florida 33612-3807
(813) 974-4510 • FAX: (813) 974-9327 • Child Welfare Training Academy • FAX (813) 974-4696