



**Florida Department of Children and Families Case Review February 2016**

**Review Completed by Action for Child Protection**

**Ongoing Family Functioning/Case Management Overview**

**Sun Coast Region**

**Date: 2/11/2016**

**Overview and Method**

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Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSFN access provided by the Department.

This report provides a summary of key findings for the five main focus points of the review:

- Ongoing Family Functioning Assessment Intervention Stages and Information Collection, Assessing and Scaling Caregiver Protective Capacities and Child Needs, Case Plan Outcomes, Ongoing Safety Management, and Progress Evaluation
- Data Summary for Case Management Ongoing Family Functioning and Progress Evaluation.

**Sample Size: 9 Cases**

**Ongoing Family Functioning Assessment Intervention Stages and Information Collection**

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**Data Summary**

- 67% of the cases indicated that the Case Manager began intervention through active engagement and introduction with the family.
- 75% of the cases indicated that the Case Manager was able to obtain additional, sufficient information to inform the Ongoing Family Functioning Assessment.

**Strengths**

- In several cases there were noted attempts to engage the parents in the assessment process and utilization of other sources of information to inform the ongoing family functioning assessment.
- Cases with lengthy history were found to have more detailed information and sufficient information within the ongoing family functioning assessment.

**Areas for Consideration**

- The majority of the cases reviewed that proceeded on to CM did not contain information regarding the child functioning, adult functioning, parenting general, and parenting

discipline that supported the ability of the CM to assess and scale the caregiver protective capacities and child needs.

- Family change strategy and danger statements were often times not addressed or did not contain accurate information to support the involvement of the family in the change strategy or accurate assessment of the impending danger for the danger statement.

## **Assessing and Scaling of Caregiver Protective Capacities and Child Needs**

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### **Data Summary**

- 67% of the cases reviewed were found to have sufficient information to support the identified caregiver protective capacities.
- 78% of the cases reviewed were found to have sufficient information to support the identified child needs.

### **Strengths**

- Child functioning continues to be an area where there is sufficient information collection to inform the ongoing family functioning assessment.

### **Areas for Consideration**

- In several cases there was no additional information noted in the ongoing family functioning assessment to support the scaling of the child needs and caregiver protective capacities.
- In several cases the ongoing family functioning assessment had limited information regarding the parents/caregivers and often times the CPI FFA information was the only information within the ongoing family functioning assessment.

## **Case Plan Outcomes**

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### **Data Summary**

- 38% of the cases were identified by the review team as involving the parent/caregiver in the development of case plan outcomes.
- 67% of the cases contained SMART outcomes.

### **Strengths**

- There was an noted increase in supervision consultations regarding the case plan that occurred prior to the case plan approval. This was found in 56% of the cases reviewed.

### **Areas for Consideration**

- Several cases where the case plan outcomes had not been developed or where they were not reflected in the case record.
- Several cases where the caregiver protective capacities were not reflected in the outcomes as areas for change.

## **Ongoing Safety Management**

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### **Data Summary**

- 100% of the cases were identified as having active safety management.
- 100% of the cases were assessed for changes to safety plan when indicated.

### **Strengths**

- Several cases where the safety plan was changed when indicated due to the plan being insufficient (n=9).
- Documentation supported active safety management through engagement with providers and safety plan participants.
- In several cases it was noted that CM was engaging the parents in discussions regarding conditions for return on a frequent basis.

### **Areas for Consideration**

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## **Evaluation of Change/Progress Update**

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### **Data Summary**

- 1 case was identified as needing a progress evaluation, however were not completed.
- 67% of the cases needing a progress evaluation/update were completed and 83% of the cases where progress evaluations/updates were completed were found to contain sufficient information.

### **Strengths**

- Several cases noted increased information collection in the progress evaluations and inclusion of the parents in the progress evaluation.
- Supervisor consultation throughout the case was consistent, 89% of the cases indicated that there was active supervisor consultation occurring.

### **Areas for Consideration**

- Reviewers identified cases where the progress update was not completed or was not reflective of the activities within the case.
- Reviewers identified cases where the scaling of the CPC's was not changed in relation to the case information.

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**1. D. Region**

Answer	Response	%
Central Region	0	0%
Northwest Region	0	0%
Northeast Region	0	0%
Southern Region	0	0%
Southeast Region	0	0%
Suncoast Region	9	100%
Total	9	100%

**2. Reviewer: Does the family proceed to case management services due to an unsafe child or child that is safe with impending danger being managed?**

Answer	Response	%
Yes	9	100%
No	0	0%
Total	9	100%

**3. Case documentation indicates that the CM began the Ongoing Family Functioning Assessment with a process of family engagement to establish rapport and to assure family understanding of why their child(ren) were determined to be unsafe.**

Answer	Response	%
Yes	6	67%
No	3	33%
Total	9	100%

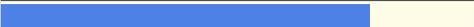
**4. Is information in the ongoing family functioning assessment related to child functioning sufficient to evaluate child strengths and needs and an overall in-depth understanding of the child(ren)?**

Answer	Response	%
Yes	7	78%
No	2	22%
Total	9	100%

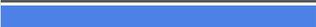
**5. Is information in the ongoing family functioning assessment related to adult functioning sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of each adult caregiver?**

Answer		Response	%
Yes		7	78%
No		2	22%
Total		9	100%

**6. Is information in the ongoing family functioning assessment related to parenting sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of general parenting?**

Answer		Response	%
Yes		7	78%
No		2	22%
Total		9	100%

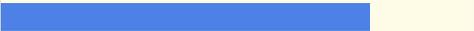
**7. Is information in the ongoing family functioning assessment related to parenting discipline/behavior sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of parenting discipline/behavior management?**

Answer		Response	%
Yes		6	67%
No		3	33%
Total		9	100%

**8. Ongoing Family Functioning Assessment contains sufficient information to support the caregiver protective capacities.**

Answer		Response	%
Yes		6	67%
No		3	33%
Total		9	100%

**9. Ongoing Family Functioning Assessment contains sufficient information to support child's needs assessment.**

Answer		Response	%
Yes		7	78%
No		2	22%
Total		9	100%

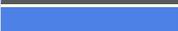
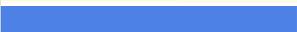
**10. The danger statement is supported and aligned with the identified impending danger threats. Based upon the danger threat, it is clear how danger is manifesting within the family and evidence of utilization of the impending danger threshold criteria is noted within the danger statement.**

Answer		Response	%
Yes		7	78%
No		2	22%
Total		9	100%

**11. The family change strategy, including family goal, identified barriers, and strengths are supported by the ongoing family functioning assessment and the family change strategy indicates that the strategy was developed with the family.**

Answer		Response	%
Yes		5	56%
No		4	44%
Total		9	100%

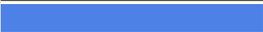
**12. Case plan outcomes were developed in collaboration with the family?**

Answer		Response	%
Yes		3	38%
No		5	63%
Total		8	100%

**13. Case plan outcomes were SMART and information in the ongoing family functioning assessment supports the case plan outcomes?**

Answer		Response	%
Yes		6	67%
No		3	33%
Total		9	100%

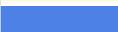
**14. Supervisor conducted a case consultation prior to approving the case plan.**

Answer		Response	%
Yes		5	56%
No		4	44%
Total		9	100%

**15. The current safety plan is being actively managed by the CM through contact, monitoring, and active case management to ensure the sufficiency of the safety plan? This includes assessment of the parents home for assessment of conditions for return, discussion with parents regarding conditions for return and inclusion of information in progress evaluations.**

Answer		Response	%
Yes		9	100%
No		0	0%
Total		9	100%

**16. Conditions for return were clearly identified and supported by the safety planning analysis?**

Answer		Response	%
Yes		6	75%
No		2	25%
Total		8	100%

**17. Changes to the safety plan were made when indicated?  
(Answer yes if no changes to the safety plan were indicated)**

Answer	Response	%
Yes	9	100%
No	0	0%
Total	9	100%

**18. Did the CM complete a Progress Update at a minimum every three months or at critical junctures?**

Answer	Response	%
Yes	6	67%
No	1	11%
Not applicable, no critical junctures or less than 3 months	2	22%
Total	9	100%

**19. Does the information documented in the Family Assessment Areas of the Progress Update reflect current information related to Maltreatment, Adult Functioning, Child Functioning, and Parenting? (Answer based upon first Progress Update)**

Answer	Response	%
Yes	5	83%
No	1	17%
Total	6	100%

**20. Do the Reason(s) for Ongoing Involvement reflect a current identification of impending danger threats and a current danger statement?**

Answer	Response	%
Yes	5	83%
No	1	17%
Total	6	100%

**21. Does the scaling of child needs reflect a current assessment of child strengths and needs supported by case documentation?**

Answer	Response	%
Yes	6	100%
No	0	0%
Total	6	100%

**22. Does the scaling of protective capacities reflect a current assessment of caregiver protective capacities supported by case documentation?**

Answer	Response	%
Yes	5	83%
No	1	17%
Total	6	100%

**23. Does the safety summary and planning reflect the child's safety status as supported by identification of impending danger and status of caregiver protective capacities?**

Answer	Response	%
Yes	6	100%
No	0	0%
Total	6	100%

**24. Does the Outcomes Evaluation section reflect Outcomes which are SMART and consistent with other elements of the Progress Update?**

Answer	Response	%
Yes	6	100%
No	0	0%
Total	6	100%

**25. Is the decision related to next steps supported by the Progress Update and overall case documentation? (No changes needed changes in case plan needed or case closure recommended)**

Answer	Response	%
Yes	6	100%
No	0	0%
Total	6	100%

**26. Is there evidence the case management supervisor is regularly consulting with the case manager, recommending actions when concerns are identified, and ensuring recommended actions followed up on urgently?**

Answer	Response	%
Yes	8	89%
No	1	11%
Total	9	100%