



Florida Department of Children and Families Case Review February 2016

Review Completed by Action for Child Protection

Ongoing Family Functioning/Case Management Overview

Southern Region

Date: 2/11/2016

Overview and Method

Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSFN access provided by the Department.

This report provides a summary of key findings for the five main focus points of the review:

- Ongoing Family Functioning Assessment Intervention Stages and Information Collection, Assessing and Scaling Caregiver Protective Capacities and Child Needs, Case Plan Outcomes, Ongoing Safety Management, and Progress Evaluation
- Data Summary for Case Management Ongoing Family Functioning and Progress Evaluation.

Sample Size: 15 Cases

Ongoing Family Functioning Assessment Intervention Stages and Information Collection

Data Summary

- 20% of the cases indicated that the Case Manager began intervention through active engagement and introduction with the family.
- 23.5% of the cases indicated that the Case Manager was able to obtain additional, sufficient information to inform the Ongoing Family Functioning Assessment.

Strengths

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Areas for Consideration

- The majority of the cases reviewed that proceeded on to CM did not contain information regarding the child functioning, adult functioning, parenting general, and parenting discipline that supported the ability of the CM to assess and scale the caregiver protective capacities and child needs.

- Case information did not reflect that the CM was engaging the family in the intervention stages and often times there was little documentation regarding the family involvement in the ongoing family functioning assessment.
- Family change strategy and danger statements were often times not addressed or did not contain accurate information to support the involvement of the family in the change strategy or accurate assessment of the impending danger for the danger statement. This was found in 93 % of the cases reviewed.

Assessing and Scaling of Caregiver Protective Capacities and Child Needs

Data Summary

- 20% of the cases reviewed were found to have sufficient information to support the identified caregiver protective capacities.
- 27% of the cases reviewed were found to have sufficient information to support the identified child needs.

Strengths

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Areas for Consideration

- In several cases there was no additional information noted in the ongoing family functioning assessment to support the scaling of the child needs and caregiver protective capacities.
- In several cases there were multiple launched ongoing family functioning assessments that were in various stages of completion.
- Several cases were found to not have the ongoing family functioning assessment identified as complete, despite the case being open for several months.

Case Plan Outcomes

Data Summary

- 7% of the cases were identified by the review team as involving the parent/caregiver in the development of case plan outcomes.
- 25% of the cases contained SMART outcomes.

Strengths

-

Areas for Consideration

- Several cases where the case plan outcomes had not been developed or where they were not reflected in the case record.
- Several cases where the caregiver protective capacities were not reflected in the outcomes as areas for change.
- There was no evidence of the supervisor involvement in the approval of the case plan prior to finalization of the case plan, (0%).

Ongoing Safety Management

Data Summary

- 20% of the cases were identified as having active safety management.
- 67% of the cases were assessed for changes to safety plan when indicated.

Strengths

- Several cases where the safety plan was changed when indicated due to the plan being insufficient (n=10).

Areas for Consideration

- Several cases lacked information to inform the ongoing safety management.
- Several cases where there is frequent contact with the out of home safety plan participants, however minimal contact with parents to assess for conditions for return. In particular, lack of assessment of home conditions for the family.
- Several cases noted as not having information within the case record of assessment of safety during contact with the child and/or family, despite the active safety plan.

Evaluation of Change/Progress Update

Data Summary

- 14 case was identified as needing a progress evaluation, however were not completed.
- 0 cases reviewed had a completed progress evaluation.

Strengths

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Areas for Consideration

- Of the cases reviewed, 14 were noted to have needed a progress update either due to a critical juncture or 90 days post ongoing FFA and were not completed.

- Supervisor consultation throughout the case was inconsistent, documentation of supervisor consultation could only be located in 27% of the case management cases reviewed.

1. D. Region

Answer	Response	%
Central Region	0	0%
Northwest Region	0	0%
Northeast Region	0	0%
Southern Region	15	100%
Southeast Region	0	0%
Suncoast Region	0	0%
Total	15	100%

2. Reviewer: Does the family proceed to case management services due to an unsafe child or child that is safe with impending danger being managed?

Answer	Response	%
Yes	15	100%
No	0	0%
Total	15	100%

3. Case documentation indicates that the CM began the Ongoing Family Functioning Assessment with a process of family engagement to establish rapport and to assure family understanding of why their child(ren) were determined to be unsafe.

#	Answer	Response	%
1	Yes	3	20%
2	No	12	80%
	Total	15	100%

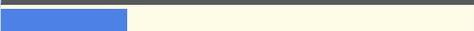
4. Is information in the ongoing family functioning assessment related to child functioning sufficient to evaluate child strengths and needs and an overall in-depth understanding of the child(ren)?

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%

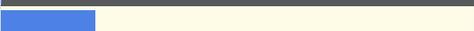
5. Is information in the ongoing family functioning assessment related to adult functioning sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of each adult caregiver?

Answer		Response	%
Yes		3	20%
No		12	80%
Total		15	100%

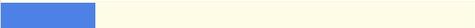
6. Is information in the ongoing family functioning assessment related to parenting sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of general parenting?

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%

7. Is information in the ongoing family functioning assessment related to parenting discipline/behavior sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of parenting discipline/behavior management?

Answer		Response	%
Yes		3	20%
No		12	80%
Total		15	100%

8. Ongoing Family Functioning Assessment contains sufficient information to support the caregiver protective capacities.

Answer		Response	%
Yes		3	20%
No		12	80%
Total		15	100%

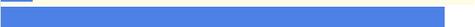
9. Ongoing Family Functioning Assessment contains sufficient information to support child's needs assessment.

Answer		Response	%
Yes		4	27%
No		11	73%
Total		15	100%

10. The danger statement is supported and aligned with the identified impending danger threats. Based upon the danger threat, it is clear how danger is manifesting within the family and evidence of utilization of the impending danger threshold criteria is noted within the danger statement.

Answer		Response	%
Yes		2	13%
No		13	87%
Total		15	100%

11. The family change strategy, including family goal, identified barriers, and strengths are supported by the ongoing family functioning assessment and the family change strategy indicates that the strategy was developed with the family.

Answer		Response	%
Yes		1	7%
No		14	93%
Total		15	100%

12. Case plan outcomes were developed in collaboration with the family?

Answer	Response	%
Yes	1	7%
No	14	93%
Total	15	100%

13. Case plan outcomes were SMART and information in the ongoing family functioning assessment supports the case plan outcomes?

Answer	Response	%
Yes	3	20%
No	12	80%
Total	15	100%

14. Supervisor conducted a case consultation prior to approving the case plan.

Answer	Response	%
Yes	0	0%
No	15	100%
Total	15	100%

15. The current safety plan is being actively managed by the CM through contact, monitoring, and active case management to ensure the sufficiency of the safety plan? This includes assessment of the parents home for assessment of conditions for return, discussion with parents regarding conditions for return and inclusion of information in progress evaluations.

Answer	Response	%
Yes	3	20%
No	12	80%
Total	15	100%

16. Conditions for return were clearly identified and supported by the safety planning analysis?

Answer	Response	%
Yes	1	14%
No	6	86%
Total	7	100%

17. Changes to the safety plan were made when indicated? (Answer yes if no changes to the safety plan were indicated)

Answer	Response	%
Yes	10	67%
No	5	33%
Total	15	100%

18. Did the CM complete a Progress Update at a minimum every three months or at critical junctures?

Answer	Response	%
Yes	0	0%
No	14	93%
Not applicable, no critical junctures or less than 3 months	1	7%
Total	15	100%

19. Is there evidence the case management supervisor is regularly consulting with the case manager, recommending actions when concerns are identified, and ensuring recommended actions followed up on urgently?

Answer	Response	%
Yes	4	27%
No	11	73%
Total	15	100%