

Action Child Protection

Florida Department of Children and Families Case Review February 2016

Review Completed by Action for Child Protection

Ongoing Family Functioning/Case Management Overview

Northeast Region

Date: 2/11/2016

Overview and Method

Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSN access provided by the Department.

This report provides a summary of key findings for the five main focus points of the review:

- Ongoing Family Functioning Assessment Intervention Stages and Information Collection, Assessing and Scaling Caregiver Protective Capacities and Child Needs, Case Plan Outcomes, Ongoing Safety Management, and Progress Evaluation
- Data Summary for Case Management Ongoing Family Functioning and Progress Evaluation.

Sample Size: 8 Cases

Ongoing Family Functioning Assessment Intervention Stages and Information Collection

Data Summary

- 50% of the cases indicated that the Case Manager began intervention through active engagement and introduction with the family.
- 69% of the cases indicated that the Case Manager was able to obtain additional, sufficient information to inform the Ongoing Family Functioning Assessment.

Strengths

- Information collection regarding the adult and child functioning were noted to be a strength, with 75% (6 cases) reviewed having sufficient information to inform the caregiver protective capacities and the child needs.
- The majority of the Ongoing Family Functioning assessment were completed when reviewed.

Areas for Consideration

- In some cases there were multiple ongoing family functioning assessments launched within the case record with various information and areas completed.

Assessing and Scaling of Caregiver Protective Capacities and Child Needs

Data Summary

- 75% of the cases reviewed were found to have sufficient information to support the identified caregiver protective capacities.
- 63% of the cases reviewed were found to have sufficient information to support the identified child needs. .

Strengths

- Information collection and utilization of information to inform the scaling of the caregiver protective capacities was noted as a strength.

Areas for Consideration

- Information for the child functioning was noted to be high, 75%, it does not appear that information is being utilized when considering the scaling of the child needs.

Case Plan Outcomes

Data Summary

- 25% of the cases were identified by the review team as involving the parent/caregiver in the development of case plan outcomes.
- 75% of the cases contained SMART outcomes.

Strengths

- When case plans were developed, there was indication of development of SMART outcomes.

Areas for Consideration

- Several cases where the case plan outcomes had not been developed or where they were not reflected in the case record.
- Several cases where the caregiver protective capacities were not reflected in the outcomes as areas for change.
- There was minimal evidence of the supervisor involvement in the approval of the case plan prior to finalization of the case plan, (25%).

Ongoing Safety Management

Data Summary

- 88% of the cases were identified as having active safety management.
- 75% of the cases were assessed for changes to safety plan when indicated.

Strengths

- Several cases where the safety plan was changed when indicated due to the plan being insufficient.

Areas for Consideration

- Several cases lacked information to inform the ongoing safety management.
- Several cases where there is frequent contact with the out of home safety plan participants, however minimal contact with parents to assess for conditions for return. In particular, lack of assessment of home conditions for the family.

Evaluation of Change/Progress Update

Data Summary

- 1 case was identified as needing a progress evaluation, however were not completed.
- 2 cases reviewed had a completed progress evaluation.
- 100% of the cases where a progress evaluation was completed contained sufficient information to reflect the change in conditions within the family.

Strengths

- Progress updates were associated to critical junctures or indicators of needed change to the safety plan.

Areas for Consideration

- While the information domains in the progress updates were noted as a strength, the reason for ongoing involvement and the reassessment of the CPC's was not consistently reflected in the progress evaluations,
- Supervisor consultation throughout the case was inconsistent, documentation of supervisor consultation could only be located in 50% of the case management cases reviewed.

NE Region CM 2016

Last Modified: 02/09/2016

Filter By: Report Subgroup

1. D. Region

#	Answer	Response	%
1	Central Region	0	0%
2	Northwest Region	0	0%
3	Northeast Region	9	100%
4	Southern Region	0	0%
5	Southeast Region	0	0%
6	Suncoast Region	0	0%
	Total	9	100%

Statistic	Value
Min Value	3
Max Value	3
Mean	3.00
Variance	0.00
Standard Deviation	0.00
Total Responses	9

2. Case documentation indicates that the CM began the Ongoing Family Functioning Assessment with a process of family engagement to establish rapport and to assure family understanding of why their child(ren) were determined to be unsafe.

Answer	Response	%
Yes	4	50%
No	4	50%
Total	8	100%

3. Is information in the ongoing family functioning assessment related to child functioning sufficient to evaluate child strengths and needs and an overall in-depth understanding of the child(ren)?

Answer		Response	%
Yes		6	75%
No		2	25%
Total		8	100%

4. Is information in the ongoing family functioning assessment related to adult functioning sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of each adult caregiver?

Answer		Response	%
Yes		6	75%
No		2	25%
Total		8	100%

5. Is information in the ongoing family functioning assessment related to parenting sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of general parenting?

Answer		Response	%
Yes		5	63%
No		3	38%
Total		8	100%

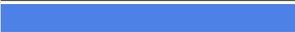
6. Is information in the ongoing family functioning assessment related to parenting discipline/behavior sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of parenting discipline/behavior management?

Answer		Response	%
Yes		5	63%
No		3	38%
Total		8	100%

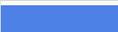
7. Ongoing Family Functioning Assessment contains sufficient information to support the caregiver protective capacities.

Answer		Response	%
Yes		6	75%
No		2	25%
Total		8	100%

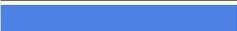
8. Ongoing Family Functioning Assessment contains sufficient information to support child's needs assessment.

Answer		Response	%
Yes		5	63%
No		3	38%
Total		8	100%

9. The danger statement is supported and aligned with the identified impending danger threats. Based upon the danger threat, it is clear how danger is manifesting within the family and evidence of utilization of the impending danger threshold criteria is noted within the danger statement.

Answer		Response	%
Yes		6	75%
No		2	25%
Total		8	100%

10. The family change strategy, including family goal, identified barriers, and strengths are supported by the ongoing family functioning assessment and the family change strategy indicates that the strategy was developed with the family.

Answer		Response	%
Yes		4	50%
No		4	50%
Total		8	100%

11. Case plan outcomes were developed in collaboration with the family?

Answer	Response	%
Yes	2	25%
No	6	75%
Total	8	100%

12. Case plan outcomes were SMART and information in the ongoing family functioning assessment supports the case plan outcomes?

Answer	Response	%
Yes	6	75%
No	2	25%
Total	8	100%

13. Supervisor conducted a case consultation prior to approving the case plan.

Answer	Response	%
Yes	2	25%
No	6	75%
Total	8	100%

14. The current safety plan is being actively managed by the CM through contact, monitoring, and active case management to ensure the sufficiency of the safety plan? This includes assessment of the parents home for assessment of conditions for return, discussion with parents regarding conditions for return and inclusion of information in progress evaluations.

Answer	Response	%
Yes	7	88%
No	1	13%
Total	8	100%

15. Conditions for return were clearly identified and supported by the safety planning analysis?

Answer	Response	%
Yes	3	60%
No	2	40%
Total	5	100%

16. Changes to the safety plan were made when indicated? (Answer yes if no changes to the safety plan were indicated)

Answer	Response	%
Yes	6	75%
No	2	25%
Total	8	100%

17. Did the CM complete a Progress Update at a minimum every three months or at critical junctures?

Answer	Response	%
Yes	2	25%
No	1	13%
Not applicable, no critical junctures or less than 3 months	5	63%
Total	8	100%

18. Does the information documented in the Family Assessment Areas of the Progress Update reflect current information related to Maltreatment, Adult Functioning, Child Functioning, and Parenting? (Answer based upon first Progress Update)

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

19. Do the Reason(s) for Ongoing Involvement reflect a current identification of impending danger threats and a current danger statement?

Answer		Response	%
Yes		0	0%
No		2	100%
Total		2	100%

20. Does the scaling of child needs reflect a current assessment of child strengths and needs supported by case documentation?

Answer		Response	%
Yes		2	100%
No		0	0%
Total		2	100%

21. Does the scaling of protective capacities reflect a current assessment of caregiver protective capacities supported by case documentation?

Answer		Response	%
Yes		1	50%
No		1	50%
Total		2	100%

22. Does the safety summary and planning reflect the child's safety status as supported by identification of impending danger and status of caregiver protective capacities?

Answer		Response	%
Yes		1	50%
No		1	50%
Total		2	100%

23. Does the Outcomes Evaluation section reflect Outcomes which are SMART and consistent with other elements of the Progress Update?

Answer		Response	%
Yes		2	100%
No		0	0%
Total		2	100%

24. Is the decision related to next steps supported by the Progress Update and overall case documentation? (No changes needed changes in case plan needed or case closure recommended)

Answer		Response	%
Yes		2	100%
No		0	0%
Total		2	100%

25. Is there evidence the case management supervisor is regularly consulting with the case manager, recommending actions when concerns are identified, and ensuring recommended actions followed up on urgently?

Answer		Response	%
Yes		4	50%
No		4	50%
Total		8	100%