

Action Child Protection

Florida Department of Children and Families Case Review February 2106

Review Completed by Action for Child Protection

Ongoing Family Functioning/Case Management Overview

Central Region

Date: 2/11/2016

Overview and Method

Action for Child Protection, Inc. completed a case record review requested by the Florida Department of Children and Families to assess the implementation of the Florida Safety Methodology. Cases were randomly selected from three regions in Florida and the sample was provided to Action for Child Protection. Cases were reviewed off-site by Action staff utilizing Qualtrics survey software and FSN access provided by the Department.

This report provides a summary of key findings for the five main focus points of the review:

- Ongoing Family Functioning Assessment Intervention Stages and Information Collection, Assessing and Scaling Caregiver Protective Capacities and Child Needs, Case Plan Outcomes, Ongoing Safety Management, and Progress Evaluation
- Data Summary for Case Management Ongoing Family Functioning and Progress Evaluation.

Sample Size: 14

Ongoing Family Functioning Assessment Intervention Stages and Information Collection

Data Summary

- 21% of the cases indicated that the Case Manager began intervention through active engagement and introduction with the family.
- 25% of the cases indicated that the Case Manager was able to obtain additional, sufficient information to inform the Ongoing Family Functioning Assessment.

Strengths

- In cases where the CM engaged the family, the ongoing family functioning assessment was indicative of additional relevant information.

Areas for Consideration

- The majority of the cases did not contain information in the case record that indicated that the CM was engaging with the family through the introduction or exploration stages of intervention.

- In some cases there were multiple ongoing family functioning assessments launched within the case record with various information and areas completed.

Assessing and Scaling of Caregiver Protective Capacities and Child Needs

Data Summary

- 21% of the cases reviewed were found to have sufficient information to support the identified caregiver protective capacities.
- 43% of the cases reviewed were found to have sufficient information to support the identified child needs.

Strengths

- For cases where there was information obtained and engagement with the family, the CPC's were accurately scaled and supported.

Areas for Consideration

- Several cases were found to have no ongoing family functioning assessment completed and no case notes to reflect the assessment of child needs or caregiver protective capacities.
- Several cases where there did not appear to be a reconciliation of the information obtained and most ratings were indicative of not having been assessed since the initial FFA.

Case Plan Outcomes

Data Summary

- 21% of the cases were identified by the review team as involving the parent/caregiver in the development of case plan outcomes.
- 29% of the cases contained SMART outcomes.

Strengths

- When case plans were developed, there was indication of development of SMART outcomes.

Areas for Consideration

- Several cases where the case plan outcomes had not been developed or where they were not reflected in the case record.
- Several cases where the caregiver protective capacities were not reflected in the outcomes as areas for change.
- In less than half of the cases there was not information to support the supervisor consulting with the CM prior to finalization of the case plan.

Ongoing Safety Management

Data Summary

- 21% of the cases were identified as having active safety management.
- 21% of the cases were assessed for changes to safety plan when indicated.

Strengths

- For cases where the safety plan is being managed, the safety plan was changed when indicated due to the plan being insufficient.

Areas for Consideration

- Several cases lacked information to inform the ongoing safety management.
- Several cases where there is frequent contact with the out of home safety plan participants, however minimal contact with parents to assess for conditions for return. In particular, lack of assessment of home conditions for the family.

Evaluation of Change/Progress Update

Data Summary

- 5 cases were identified as needing a progress evaluation, however were not completed.
- 2 cases reviewed had a completed progress evaluation.
- 100% of the cases where a progress evaluation was completed contained sufficient information to reflect the change in conditions within the family.

Strengths

- When progress updates were completed, the information was sufficient to inform the progress.
- Progress updates were associated to critical junctures or indicators of needed change to the safety plan.

Areas for Consideration

- Several cases where no progress evaluation was completed, despite the need for the evaluation to be completed.
- Case notes did not support the progress evaluations.
- Several cases where the progress evaluation was not informed by the assessment of the caregivers.

Central CM 2016

Last Modified: 02/11/2016

Filter By: Report Subgroup

1. D. Region

Answer	Response	%
Central Region	14	100%
Northwest Region	0	0%
Northeast Region	0	0%
Southern Region	0	0%
Southeast Region	0	0%
Suncoast Region	0	0%
Total	14	100%

2. Reviewer: Does the family proceed to case management services due to an unsafe child or child that is safe with impending danger being managed?

Answer	Response	%
Yes	14	100%
No	0	0%
Total	14	100%

3. 1. Safety Plan:

Question	No	Yes, In-Home Safety Plan	Yes, Out-of-Home Safety Plan	Cannot Determine-Lack of Information	Total Responses
a.) Was a Safety Plan developed in this case?	0	4	10	0	14
b.) Reviewer judgment: Was a safety plan necessary in this case?	0	4	5	5	14

4. 2. Safety Planning Analysis Safety Plan

Justification: Accurate, logical and understandable to inform the type of safety plan developed.

Question	Yes	No	Cannot Determine-Lack of Information	Total Responses
Does the safety planning analysis and justification clearly support the type of safety plan developed.	6	4	4	14

5. 3. Safety Plan: Safety plan is able to control for danger. Services and level of effort are detailed to include persons responsible for safety services.

Question	Yes	No	Cannot Determine-Lack of Information	Total Responses
Is the safety plan detailed and sufficient level of effort to control for danger threats?	4	4	6	14

6. 4. Conditions for Return: Conditions address the safety planning analysis determinations that were keeping the child from remaining in the home and the conditions for return are realistic and will allow for an in home safety plan to be implemented.

Question	Yes	No	Cannot Determine-Lack of Information	Total Responses
Conditions for return are logical and attainable and relevant to the safety planning analysis and justification.	1	5	7	13

7. Case documentation indicates that the CM began the Ongoing Family Functioning Assessment with a process of family engagement to establish rapport and to assure family understanding of why their child(ren) were determined to be unsafe.

Answer	Response	%
Yes	3	21%
No	11	79%
Total	14	100%

8. Is information in the ongoing family functioning assessment related to child functioning sufficient to evaluate child strengths and needs and an overall in-depth understanding of the child(ren)?

Answer	Response	%
Yes	5	36%
No	9	64%
Total	14	100%

9. Is information in the ongoing family functioning assessment related to adult functioning sufficient to evaluate

caregiver protective capacities and an overall in-depth understanding of each adult caregiver?

Answer	Response	%
Yes	4	29%
No	10	71%
Total	14	100%

10. Is information in the ongoing family functioning assessment related to parenting sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of general parenting?

Answer	Response	%
Yes	3	21%
No	11	79%
Total	14	100%

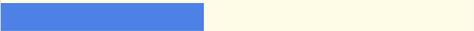
11. Is information in the ongoing family functioning assessment related to parenting discipline/behavior sufficient to evaluate caregiver protective capacities and an overall in-depth understanding of parenting discipline/behavior management?

Answer	Response	%
Yes	2	14%
No	12	86%
Total	14	100%

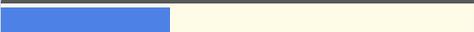
12. Ongoing Family Functioning Assessment contains sufficient information to support the caregiver protective capacities.

Answer	Response	%
Yes	3	21%
No	11	79%
Total	14	100%

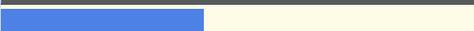
13. Ongoing Family Functioning Assessment contains sufficient information to support child's needs assessment.

Answer		Response	%
Yes		6	43%
No		8	57%
Total		14	100%

14. The danger statement is supported and aligned with the identified impending danger threats. Based upon the danger threat, it is clear how danger is manifesting within the family and evidence of utilization of the impending danger threshold criteria is noted within the danger statement.

Answer		Response	%
Yes		5	36%
No		9	64%
Total		14	100%

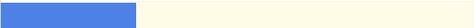
15. The family change strategy, including family goal, identified barriers, and strengths are supported by the ongoing family functioning assessment and the family change strategy indicates that the strategy was developed with the family.

Answer		Response	%
Yes		6	43%
No		8	57%
Total		14	100%

16. Case plan outcomes were developed in collaboration with the family?

Answer		Response	%
Yes		3	21%
No		11	79%
Total		14	100%

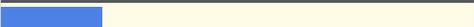
17. Case plan outcomes were SMART and information in the ongoing family functioning assessment supports the case plan outcomes?

Answer		Response	%
Yes		4	29%
No		10	71%
Total		14	100%

18. Supervisor conducted a case consultation prior to approving the case plan.

Answer		Response	%
Yes		6	43%
No		8	57%
Total		14	100%

19. The current safety plan is being actively managed by the CM through contact, monitoring, and active case management to ensure the sufficiency of the safety plan? This includes assessment of the parents home for assessment of conditions for return, discussion with parents regarding conditions for return and inclusion of information in progress evaluations.

Answer		Response	%
Yes		3	21%
No		11	79%
Total		14	100%

20. Conditions for return were clearly identified and supported by the safety planning analysis?

Answer		Response	%
Yes		3	23%
No		10	77%
Total		13	100%

**21. Changes to the safety plan were made when indicated?
(Answer yes if no changes to the safety plan were indicated)**

Answer	Response	%
Yes	3	21%
No	11	79%
Total	14	100%

22. Did the CM complete a Progress Update at a minimum every three months or at critical junctures?

Answer	Response	%
Yes	2	14%
No	5	36%
Not applicable, no critical junctures or less than 3 months	7	50%
Total	14	100%

23. Does the information documented in the Family Assessment Areas of the Progress Update reflect current information related to Maltreatment, Adult Functioning, Child Functioning, and Parenting? (Answer based upon first Progress Update)

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

24. Do the Reason(s) for Ongoing Involvement reflect a current identification of impending danger threats and a current danger statement?

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

25. Does the scaling of child needs reflect a current assessment of child strengths and needs supported by case documentation?

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

26. Does the scaling of protective capacities reflect a current assessment of caregiver protective capacities supported by case documentation?

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

27. Does the safety summary and planning reflect the child's safety status as supported by identification of impending danger and status of caregiver protective capacities?

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

28. Does the Outcomes Evaluation section reflect Outcomes which are SMART and consistent with other elements of the Progress Update?

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

29. Is the decision related to next steps supported by the Progress Update and overall case documentation? (No changes needed changes in case plan needed or case closure recommended)

Answer	Response	%
Yes	2	100%
No	0	0%
Total	2	100%

30. Is there evidence the case management supervisor is regularly consulting with the case manager, recommending actions when concerns are identified, and ensuring recommended actions followed up on urgently?

Answer	Response	%
Yes	10	71%
No	4	29%
Total	14	100%