

**Florida Child and Family Services Review Round 3
Program Improvement Plan—Progress Report**

State/Territory: Florida

Reporting Period Date or Range: Quarter 3 (January, 2018 – March, 2018) and Quarter 4 (April, 2018 – June, 2018)

PIP Effective Date: July 1, 2017

End of PIP Implementation Period: June 30, 2019

End of Non-Overlapping Year: June 30, 2020

Part One: Strategies/Interventions and Key Activities Report

Goal 1: Children are first and foremost protected from abuse and neglect; safely maintained in their homes, if possible and appropriate; and provided services to protect and prevent removal from their homes.				Applicable CFSR Outcomes or Systemic Factors: Safety 1 & 2; Permanency 1 & 2; Well-Being 1 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Strengthen and enhance Florida’s child welfare practice model				Applicable CFSR Item: 1		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/18)	Prior Progress	Most Recent Status (4/30/18)	Most Recent Progress and evidence of completion
1. Strengthen accountability for commencement of investigations and proper case documentation.	Ginger Griffeth	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 7/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The metrics have been completed for the key indicator report and dashboard which is displayed in a public interfacing website.	<input checked="" type="checkbox"/> Completed 7/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	-
1.1. Utilizing the Monthly Key Indicator Report located on Florida’s Center for Child Welfare web site, initiate operational monitoring to ensure compliance with state policy on diligent attempts to make face-to-face contact with alleged child victims of an investigation.	Ginger Griffeth	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Metric is included in monthly Key Indicator reports, new public dashboard developed, posted and presented in monthly executive leadership performance convening.	<input checked="" type="checkbox"/> Completed 7/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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1.2. Deploy metrics (outcomes and drivers) in a public-facing dashboard environment by 6/30/2017.	Keith Perlman	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	http://www.dcf.state.fl.us/programs/childwelfare/dashboard/index.shtml A memorandum was issued by the DCF Deputy Secretary on May 12, 2017 announcing the public facing dashboard.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.1. Develop dashboard build schedule that includes design sessions, requirements, Extract Transform Load (ETL) builds, and completion date.	Keith Perlman	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The dashboard build schedule was established in 5/2017 and included activities to be accomplished between 5/2017 and 10/2017.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.2. Establish Statewide Outcomes Workgroup.	Keith Perlman	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 8/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The ROA outcome measures workgroup was originally convened in 8/2016. Workgroup members met four times in 2016 and once in 2017. Members included representatives from the Department, CBC lead agencies, community providers, and Florida Institute for Child Welfare.	<input checked="" type="checkbox"/> Completed 08/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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1.2.3. Finalize outcome validation methodology.	James Cheatham	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The outcome validation methodology was finalized in 5/17.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.4. Validate 5 Results-Oriented Accountability (ROA) outcome measures utilizing validation methodology selected.	James Cheatman /Ying Chung	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Florida State University Child Welfare institute has the lead for the ROA Safety Construct Model Validation testing. The initial validation for the safety outcome measures was completed 5/2017.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2. Implement amended operating procedure, CFOP 170-5, Child Protective Investigations, which strengthens statewide guidance related to diligent attempts to make face-to-face contact with alleged child victims of an investigation.	John Harper	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	09/15/2017 Policy issued and distributed. http://centerforchildwelfare.fmi.usf.edu/DeptOperatingProcedures.shtml	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.1. Inform Regions and Community-based Care lead agencies (CBCs) of operating procedure and practice changes for implementation.	Traci Leavine	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	09/15/2017 Policy issued, distributed and implemented via e-mail memorandum.	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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				http://centerforchildwelfare.fmhi.usf.edu/DeptOperatingProcedures.shtml		
2.2. Gauge implementation through Florida CQI reviews and Rapid Safety Feedback reviews of children under age 4.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4.</p> <p>There were approximately 924 CPI Rapid Safety Feedback cases reviewed during Q3 and Q4. There were 404 case management Rapid Safety feedback cases reviewed during Q3 and Q4.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p>
2.3. Provide quarterly feedback to management (Department leadership, Sheriffs' leadership where conducting child protection investigations, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children's Bureau at the statewide</p>

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				In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The Q3 taskforce meeting was scheduled and held on 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.		QA manager’s meeting held June 14, 2018. In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.

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Strategy B: Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 5, 11, 12, 13, 29		
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1. Further develop child welfare professionals' skills, knowledge and abilities relating to safety planning, safety plan management and family assessments through "back-to-basics" in-service training of the Child Welfare Practice Model.	MaryAnn White	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See progress updates below.	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1. Train child welfare professionals statewide on core practice elements ("back-to-basics") to reinforce the components of the practice model which include family engagement, safety planning and management, and quality assessments, as well as results from the Rapid Safety Feedback and Fidelity reviews.	MaryAnn White	Quarter 5 July – September, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Back to basics training curriculum has been developed and the train the trainer conducted.	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1.1. Contract with national experts, ACTION for Child Protection, to develop "back-to-basics" in-service curriculum.	MaryAnn White	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 02/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The ACTION contract was executed in 12/2014 and amended 12/2016. http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml	<input checked="" type="checkbox"/> Completed 02/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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1.1.2. Provide training on the "back-to-basics" in-service curriculum for trainers statewide. ACTION for Child Protection will conduct the train-the-trainer session for the state's trainers who will provide the in-service training as necessary.	MaryAnn White	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 03/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	"Back to Basics" training information link is: http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml Sign in Sheet for 3/7/17 in-service training is available.	<input checked="" type="checkbox"/> Completed 03/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2. Continue to implement the practice model within the Community Based Care (CBC) lead agencies and case management organizations.	Traci Leavine	Quarter 5 July – September, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	As of 12/29/17, 76.1% of ongoing cases utilize the practice model. Ongoing implementation is reported through the key indicator report (page 31). http://www.centerforchildwelfare.org/ChildWelfareKeyIndicators.shtml	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	As of 6/18/2018, 83% of ongoing cases utilize the practice model. Ongoing implementation is reported through the key indicator report (page 31). http://www.centerforchildwelfare.org/ChildWelfareKeyIndicators.shtml
1.2.1. Track implementation progress throughout case management agencies. Progress will be tracked using FSN reports and CQI, rapid safety feedback, and fidelity reviews.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 08/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2. A Fidelity Review was completed by ACTION on 8/2017 and is posted at: http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4. There were approximately 924 CPI Rapid Safety Feedback cases reviewed during Q3 and Q4. There

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						<p>were 404 case management Rapid Safety feedback cases reviewed during Q3 and Q4.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p> <p>A Fidelity Review was completed by ACTION on 1/25/18 and is posted at: http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml</p>
1.2.2. Provide technical assistance as needed.	Maryann White	Quarter 1 and ongoing July, 2017 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>No specific technical assistance has been requested from the OCW; however, all ACTION training information including trainer and participant guides are posted for statewide accessibility at:</p> <p>http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>All ACTION training information including trainer and participant guides are posted for statewide accessibility at:</p> <p>http://centerforchildwelfare.fmhi.usf.edu/ActionBooster.shtml</p>

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				Many of the CBC agencies and regions have contracted directly with ACTION for in-service training and technical assistance.		The OCW, CBC agencies and regions continue to contract directly with ACTION for in-service training and technical assistance. During Q3 and Q4 ACTION provided training or consultation for regions/OCW/CBC agencies on average of 41 occasions each month. Statewide monthly training and case consultation roll-up reports are available.
1.3. Conduct semi-annual practice (safety) model fidelity reviews for both investigations and case management to understand practice trends and provide technical assistance.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Reviews for both investigations and case management were completed 11/2016, June, 2017 and December, 2017. The reports were received from ACTION in 2/2017, 8/2017 and 1/2018. http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Reviews for both investigations and case management were completed 12/2017 and 6/2018. The reports were received from ACTION on 1/25/2018 and 6/30/2018. http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml
1.3.1. Contract with national experts, ACTION for Child Protection, to conduct fidelity reviews.	Mark Shults	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 12/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The ACTION contract was amended 12/2016 to conduct fidelity reviews.	<input checked="" type="checkbox"/> Completed 12/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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1.3.2 Develop schedule and begin fidelity reviews.	Mark Shults	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The Fidelity reviews schedule was developed and is specified in the Windows into Practice which is posted at the Florida Center for Child Welfare.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/WindowsIntoPractice.shtml</p>	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.3.3. Share results of the fidelity reviews at a statewide and regional level and implement one practice recommendation specific to family time (engagement).	Mark Shults/ Sadaf Zenhendhel	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Fidelity review reports are sent to all regions and CBC agencies so all levels of child welfare professionals are aware of results and can adjust practice accordingly. The reports are also discussed at quarterly QA manager's meetings and are posted at:</p> <p>http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml</p> <p>A dashboard is being developed which will display fidelity review and structured decision making case review data.</p> <p>The OCW is currently facilitating a CBC workgroup to establish Critical Child Safety Practice Experts (CCSPE) who will serve as Safety Model mentors for case</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Fidelity review reports are sent to all regions and CBC agencies so all levels of child welfare professionals are aware of results and can adjust practice accordingly. The reports are also discussed at quarterly QA manager's meetings and are posted at:</p> <p>http://centerforchildwelfare.fmhi.usf.edu/FidelityReviews.shtml</p> <p>A dashboard which displays data related to fidelity to the practice model pertaining to structured decision making</p>

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				management staff at each CBC in the state. Workgroup meetings have been held October 3 -4 and November 13 – 14, 2017. Workgroup goals are: Develop master level Child Welfare Professionals; Develop Training and Assessment; and Determine training and other supports needed for Supervisors to develop their skills and abilities within the practice model.		and safety planning is available at https://tableau.dcf.state.fl.us/ An area of focus identified to assist with family engagement is enhanced training for all supervisors regarding Supervisory Reviews and how to determine if quality contacts are occurring that can be used to guide their staff. ACTION provided CCSPE training on May 8 th and 9 th , 2018 where 8 CBC agency staff/trainers participated in the training.
2. Conduct black belt project to identify root causes of maltreatment in out-of-home care and identify recommendation(s) for statewide implementation.	James Weaver	Quarter 5 July - September, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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2.1. Convene project work team. Project work team members include representatives from OCW program office, Community-based Care lead agencies, Regions, and other stakeholders.	James Weaver	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.2. Analyze data and identify root causes.	James Weaver	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The root causes identified for maltreatment in out-of-home care were: Relatives/Non-relatives not appropriately trained concerning court order visitation rules; parents not actually trained concerning court orders limiting access to children; and trained Department personnel aren't making proper assessments of relative/non-relative's ability to care for children.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.3. Development and implement intervention(s) based on the recommendations (improvement phase).	James Weaver	Quarter 1-4 July - September, 2017 April - June, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Florida Institute for Child Welfare (FICW) conducted a research review of proposed interventions and provided feedback on 12/1/17.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	There are several activities underway to address the performance gap for abuse in care. First is a change in 65C-29.002 FL Administrative Code. This change would allow the hotline to accept calls on open services cases where there is no new allegation of abuse or neglect as foster care referrals. This would include issues such as

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						<p>placement disruptions, and failure to comply with the conditions of voluntary or court-ordered case plans. Currently, and in the past these reports are being accepted as new child abuse investigations and have been negatively impacting Florida's abuse in care performance.</p> <p>The Northwest Region Command Center Pilot is addressing this same issue where abuse reports are being generated on open services cases due to safety plan failure, placement disruptions, and failure to comply with case plans. These reasons for new reports on cases when received in any of the 10 counties in the pilot region are diverted from being sent to the field for investigation. Instead, case managers are contacted and offered assistance with safety</p>

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Strategy B: Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 5, 11, 12, 13, 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						<p>planning and addressing the reported issues. In the first six months of this pilot 177 investigations have been diverted from traditional investigation and possible coding as abuse in foster care.</p> <p>The Foster Care Investigations Pilot is a pilot program in six counties in the Central and Suncoast Regions. This pilot seeks to improve the experiences of foster parents when a report of maltreatment by a foster parent is received, while strengthening the collaboration of DCF and system partners in the assessment of reports about foster parents, and creating a collaborative, well-coordinated process for assessing the child welfare system's support and management of a foster home that is a focus of an</p>

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						abuse report. Through this pilot a "Licensed Foster Home Assessment" is completed to review the adequacy of placement matching, the number of children in the home and any waivers granted, the sufficiency of caregiver contacts and system's response to caregiver concerns, and the adequacy of caregiver training and ongoing support.
2.4 Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase - the control phase will demonstrate results from the improvement phase over a twelve month period after counter measures are implemented)	James Weaver	Quarter 5 and ongoing July – September, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Strategy B: Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 5, 11, 12, 13, 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
3. Conduct black belt project to identify root causes of re-entry into out-of-home care and identify recommendation(s) for statewide implementation.	James Weaver	Quarter 5 July - September, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
3.1. Convene project work team. Project work team members include representatives from OCW program office, Community-based Care lead agencies, Regions, and other stakeholders.	James Weaver	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
3.2. Analyze data and identify root causes.	James Weaver	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The root causes were identified for children who re-enter foster care after permanency.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
3.3 Development and implement intervention(s) based on the recommendations (improvement phase).	James Weaver	Quarter 1-4 July - September, 2017 April - June, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Florida Institute for Child Welfare (FICW) conducted a research review of proposed interventions and provided feedback on 12/7/17.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	There are several activities under way in Florida which may impact children re-entering care. The first are Post-Reunification Staffings being held by four counties in the Northwest Region. These permanency-style staffings take place one and five

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						<p>months after reunification. These staffings were developed in order to ensure that concerted efforts to achieve successful permanency outcomes for a child continues following reunification to help prevent reentry.</p> <p>Further research on re-entry after the initial black belt project showed that children in Florida who go home in less than 180 days are more than 1.5 times more likely to re-enter care (15% overall re-entry) than children who exit care between days 180 and 365. The vast majority of these children are exiting via reunification. A pilot program is currently being developed to place special attention on this population of children exiting to reunification in under 180 days to ensure that appropriate services are</p>

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						<p>being put into place to support the family and prevent re-entry. Several areas have expressed an interest in participating in this pilot.</p> <p>The DCF Secretary's priority of effort on adequate array of resources also helps address the re-entry problem through building local arrays of services to meet the needs of children in the child welfare system. The goal is to have an available array of services in each circuit to fully meet parental needs for behavioral health treatment and parenting interventions. Activities have been underway to identify gaps and begin the process of building our service array.</p>
3.4. Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary.	James Weaver	Quarter 5 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase- twelve months after counter measures are implemented the control phase will demonstrate results from the improvement phase.)		July - September, 2018 and ongoing				
4. Implement CFOP 170-7, Develop and Manage Safety Plans, related to development and management of safety plans to further guide child welfare professionals on safety management.	John Harper	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 04/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	04/17/2017 CFOP 170-7 was published and disseminated for implementation to all regions, sheriff's and CBC agencies.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Effective 3/15/2018 CFOP 170-7 was updated based on identified practice efficiencies and disseminated for implementation regarding development of Present Danger Safety Plans, Safety Plans when there is intimate partner violence and Implementing Reunification and Post Placement Supervision.
4.1. Publish new operating procedure on Florida's Center for Child Welfare Practice.	James Cheatham	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 04/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CFOP 170-7 is posted and available on the Florida Center for Child Welfare website: http://centerforchildwelfare.fmhi.usf.edu/DeptOperatingProcedures.shtml	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Updated CFOP 170-7 is posted and available on the Florida Center for Child Welfare website: http://centerforchildwelfare.fmhi.usf.edu/DeptOperatingProcedures.shtml

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Strategy B: Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 5, 11, 12, 13, 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
4.2. Inform Regions and CBCs of operating procedure and practice changes for implementation.	Traci Leavine	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 04/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A memorandum from the Assistant Secretary for the Office of Child Welfare was issued via email on 04/17/2017 deploying CFOP 170-7 to all regions, sheriff's and CBC agencies.	<input checked="" type="checkbox"/> Completed 04/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A memorandum from the Assistant Secretary for the Office of Child Welfare was issued via email on 03/6/2018 deploying updated CFOP 170-7 to all regions, sheriff's and CBC agencies.
4.3. Gauge practice improvement through Florida CQI reviews and Rapid Safety Feedback reviews of children under age 4.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4.</p> <p>There were approximately 924 CPI Rapid Safety Feedback cases reviewed during Q3 and Q4. There were 404 case management Rapid Safety feedback cases reviewed during Q3 and Q4.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p>

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Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fhi.usf.edu/
4.4. Provide quarterly feedback to management (Department leadership, Sheriffs' leadership where conducting investigations, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children's Bureau at the statewide QA manager's meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP</p>

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Strategy B: Improve families' ability to provide for their own and their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 5, 11, 12, 13, 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						<p>Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> <p>A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml</p>
5. Continue to support implementation of Safe Babies Court Teams at the 18 sites throughout the state and track select parallel data elements of the Safe Babies Court to Florida's PIP measures for comparison and possible replication.	Pat Franklin/ Carrie Toy	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A legislative budget request for FY 18/19 has been submitted by the Guardian ad Litem's office for another 3 year pilot funding to further support and enhance implementation of Safe Babies Court. There are companion bills in the house (1351) and senate (1442).</p> <p>Office of Court Improvement (OCI) staff coordinated a statewide ECC All-Sites meeting, which took place August 15-</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Neither senate (1442) or house (1351) bills passed for another 3 year pilot; however, the Office of Court Administration along with the Dependency Court Improvement panel, which includes DCF, continue to oversee Early Childhood Court (ECC) implementation throughout the state. The</p>

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Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				16, 2017 in Fort Lauderdale. Teams from each of the 18 ECC sites participated, totaling more than 150 people. Smaller teams attended the national ZERO TO THREE Cross-Sites meeting, which was held at the same venue August 16–18, 2017.		<p>panel has finalized ECC standards, which are included in the OSCA PIP. There are now 21 Early Childhood Court sites in Florida.</p> <p>An outcome analysis was completed that supports the effectiveness of Early Childhood Court in achieving earlier permanency outcomes through enhanced engagement and support of families. A webinar providing analysis results is posted at the Florida Center website.</p> <p>http://centervideo.forest.usf.edu/video/center/outcmanlys/start.html</p> <p>There will be presentations at the September 2018 Child Protection Summit by 2 ECC Judges and ECC staff on the following topics:</p> <ul style="list-style-type: none"> • Healing ECC Families: Integrating Evidence-

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						Based Interventions for Optimal Outcomes <ul style="list-style-type: none"> Caregiver Engagement in Court: Listening, Sharing & Acting
6. Request legislative appropriation to enhance availability of safety management services statewide.	Traci Leavine	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	During FY 17/18 DCF received a non-recurring appropriation from the legislature to support safety management services. A request for recurring funding for FY 18/19 was submitted; however, this request is not moving forward.	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
1. Increase the availability of quality placement settings for children in out-of-home care, with a focus on homes for sibling groups.	Valery Dambreville	Quarter 4 April – June, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The Florida CFSR was initiated in 4/2016. Florida had approximately 4,986 licensed foster homes at that time. There has been a steady increase in licensed foster homes and as of 6/2018 there are 5,390 homes, which is a net increase of 404 homes.</p> <p>A portion of the increase in foster homes includes additional capacity of homes to accommodate sibling groups. Most agencies have increased capacity of homes for sibling groups. One particular agency now has a total of 98 homes for sibling groups and one region has seen 193 newly licensed foster homes who are capable of taking sibling groups.</p> <p>The Department in collaboration with the Florida Coalition for Children (FCC) and Florida Institute for Child Welfare (FICW) convened a</p>

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						workgroup of 26 stakeholders to develop a Quality Standards Assessment for integration into the group home licensing process. The assessment process includes feedback from service providers, youth, and DCF licensing specialists. Two small pilots have been completed; effective 4/2018 Florida initiated a statewide group care quality standard pilot which will continue for 1 year. Following the statewide pilot, FICW will complete a 2 year validation period in all regions across the state to assess for tool validity and reliability.
1.1. Continue statewide foster home recruitment and retention efforts.	Valery Dambreville	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The OCW developed a data dashboard which displays the capacity of licensed foster homes statewide, by region and CBC. It includes the number of new and closed homes, children in foster care by placement type and children in group care ages 0-5 and 6-12.</p> <p>The Secretary established a Priority of Effort (POE) project: Department and</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Each CBC is responsible for developing an annual foster parent recruitment and retention plan which is monitored by the DCF regional licensing director. Targeted recruitment of foster homes for sibling groups is an area addressed in the agency plans. Some

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
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				<p>Community-Based Care Lead Agencies will increase the availability and access to appropriate, quality placement services to meet the unique needs of children served in out-of-home care.</p> <p>During Q1</p> <ul style="list-style-type: none"> - A Quality Enhancement Efforts Subgroup was formed to work with the Florida Institute of Child Welfare (FICW) to finalize a survey to assess practices around recruitment, retention, licensing, placement, and assessing quality of foster homes. - The survey was administered and FICW began their analysis. - Another subgroup, Measures of Foster Home Quality Subgroup, convened and compiled a matrix of quality expectations. - FICW has been conducting national research. - OCW staff met with Casey Family Programs for technical assistance <p>More detail on the POE is located at: http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September</p>		<p>CBC agencies conduct their own recruitment strategies, while others sub-contract with separate agencies to specifically recruit homes for large sibling groups. Examples of recruitment strategies include: distribution of materials at community events, speaking engagements including faith based forums, school meetings, and media campaigns, etc.</p> <p>In January and February 2018, Casey Family Programs conducted a Latent Class Analysis using 2 years of data representing all CBC agencies. A workgroup (which includes representatives from DCF, CBC agencies, GAL, State Foster Parent Association and community stakeholders) held meetings on March 7, April 18, May 21, and June 13, 2018. Casey has presented the latent class analysis findings to the</p>

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				In addition, the Department has a strategic initiative in collaboration with the Florida Children’s Coalition (FCC) which addresses Adequate Array of Placement Resources. An initial deliverable was to increase foster care board rates for specialized populations such as teens. This was completed in 12/2017 and is included in the Governor’s budget for the current legislative session.		workgroup. The group discussed findings and implications based on the data. Casey and the workgroup finalized the development of 15 clusters based on characteristics of children in the child welfare system. A placement continuum is being designed to meet the unique needs of children served in foster care as defined by the clusters. The Florida institute for Child Welfare (FICW) and Casey Family Programs have shared research and literature reviews on numerous child welfare issues as well as an extensive catalog of evidence-based and promising practices. FICW is currently working on their catalog by obtaining cost and implementation time of evidence-based programs. The updated catalog was shared with

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						<p>the workgroup at the April 18th meeting.</p> <p>The University of South Florida (USF) was brought on board to help develop and evaluate a Capacity and Gap Analysis tool. The Capacity and Gap Analysis tool will be used to assess current treatment and well-being services for children including the placement continuum.</p> <p>The Placement in Out-of-Home Care data webpage which includes a foster home status dashboard is published at the following site:</p> <p>http://www.dcf.state.fl.us/programs/childwelfare/placement.shtml</p> <p>The new displays include:</p> <ol style="list-style-type: none"> 1. The Foster Home Status dashboard which provides information on total, new, and ended

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						<p>licensed foster homes each month.</p> <p>2. The Children in Group Care dashboard that provides the number and percent of children in group homes and residential treatment centers each month</p> <p>3. The Children in Out-of-Home Placement by Type dashboard provides a monthly count and percent of children in out-of-home care by placement type.</p> <p>4. The Percent and Count of Foster Home Bed Capacity by License Type dashboard shows available tradition and therapeutic foster home bed capacity per CBC, Region or Circuit.</p>
1.2. Provide quarterly oversight on the effectiveness of regional recruitment and retention strategies and share successes by analyzing data and assessing	Valery Dambreville	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The regional foster home recruitment and retention call was held on 7/19/17. The OCW facilitated the call where each region reported on the effectiveness of recruitment and retention strategies. The regions shared successes they	<input checked="" type="checkbox"/> Completed 6/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The regional foster home recruitment and retention calls for Q3 and Q4 were held on 1/23/2018 and 4/24/2018. The OCW facilitated the calls where four regions reported

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foster home capacity, retention, and growth.				<p>experienced for replication in other areas of the state.</p> <p>The agenda is available for review. Foster home data was shared during the call and with the Secretary of the Department as this is a Priority of Effort (POE) for the Department.</p> <p>In addition, the Department has a strategic initiative in collaboration with the Florida Children’s Coalition (FCC) which addresses Adequate Array of Placement Resources where progress is reported quarterly.</p>		<p>on topics such as the effectiveness of recruitment and retention strategies currently being utilized. The regions shared specialized recruitment strategies for medical foster homes, teens, siblings, and PRIDE foster parent training.</p> <p>Statewide DCF/FCC calls were held on 3/23/2018 and 6/27/18 that included representation from regions and CBC agencies. Discussion included:</p> <ul style="list-style-type: none"> • Information regarding the training for caregivers on notice of court hearings and their right to be heard. • Information on the passing of the Guardianship Assistance Program, the mandates set forth in the legislation, the five level board rate structure and additional licensing staff to complete homestudies

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						on relative/non-relative caregivers.
1.3. Facilitate, through regularly scheduled conference calls, collaboration between CBCs and placement entities to improve recruitment strategies based on data analysis.	Valery Dambreville	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The regional foster home recruitment and retention call was held on 7/19/17. Effectiveness of recruitment and retention strategies was discussed, as well as the data dashboard which displays the capacity of licensed foster homes statewide, by region, and CBC.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The regional foster home recruitment and retention calls for Q3 and Q4 were held on 1/23/2018 and 4/24/2018. The OCW facilitated the calls where four regions reported on the effectiveness of recruitment and retention strategies. The regions shared specialized recruitment strategies for medical foster homes, teens, siblings, and PRIDE foster parent training.</p> <p>Statewide DCF/FCC calls were held on 3/23/2018 and 6/27/18 that included representation from regions and CBC agencies. Discussion included:</p> <ul style="list-style-type: none"> Information regarding the training for caregivers on notice of court hearings and their right to be heard. Information on the passing of the Guardianship Assistance

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						Program, the mandates set forth in the legislation, the five level board rate structure and additional licensing staff to complete homestudies on relative/non-relative caregivers.
2. Seek technical assistance from National Capacity Building Center for States on diligent recruitment of foster family homes, geo mapping and market segmentation, and implement at least one recommendation for improving recruitment of foster families.	Courtney Smith/ Valery Dambreville	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	As part of the DCF/FCC strategic initiative the Department is to explore a partnership with the National Resource Center – Capacity Building Center for technical assistance for Florida to improve foster parent retention and to identify national benchmarking of retention data.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A statewide placement assessment workgroup and a placement capacity subgroup were established. Both are working with the National Center for Capacity Building to develop a standardized process for recruitment and retention as well as relative and non-relative capacity. An initial call was held on February 19, 2018 to identify research and data on foster parent retention and specifically benchmarking data of successful retention. A face to face meeting was held on March 7, 2018.</p> <p>The Department is also working with the National Capacity Building Center on</p>

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						Florida Intelligent Recruitment Program (FIRP) which is implemented through pilots at several CBC agencies in Florida.
3. Provide workshop for judiciary and court personnel focusing on timely establishment of appropriate permanency goals at Child Protection Summit.	Stephanie Zimmerman/ JoShonda Guerrier	Quarter 5 July – September, 2018	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A workshop was presented at the Child Protection Summit and made available to all attending judiciary, children’s legal services and court personnel on Wednesday August 30, 2017. The workshop focused on timely establishment, modification, and documentation of appropriate permanency goals tailored to the needs of the child. A review of the CFSR findings related to permanency shed light on the importance of child welfare professionals, attorneys, and the courts continuously making concerted efforts to achieve the best form of permanency for each dependent child. Attendees received practical guidance on the best practices to properly document the appropriate permanency goal and to ensure caregivers are provided a meaningful opportunity to be heard on the child’s needs. A video of the “Strengthening the Permanency Process: Lessons Learned from the	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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				CFSR" training is available through the Florida Center for Child Welfare. http://centerforchildwelfare.fmhi.usf.edu/2017CPSummit.shtml		
4. Collaborate with the Court Improvement Program on joint Continuous Quality Improvement (CQI).	Mark Shults/ Pat Franklin/ John Couch	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Collaborative meetings between the Office of Court Administration and DCF OCW regarding PIP implementation were convened on July 19, 2017, October 19, 2017, and November 14, 2017. A call was held August 15, 2017 regarding LBR issues for next fiscal year. Collaborative meetings are scheduled to occur the 3 rd Tuesday of each month. Agendas and minutes are available for review.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Collaborative meetings between the Office of Court Administration and DCF OCW regarding PIP implementation were convened on January 16, 2018, February 20, 2018, March 20, 2018, April 19, and June 19, 2018. OSCA provided updated information from Judge Bristol regarding court PIP activities such as numerous partnership activities with DCF Children's Legal Services, and targeted judicial training. Court panel members coordinated 5 workshops on the following issues: trauma informed care, ECC, ineffective assistance of counsel, differentiated case management, and legislative/case law updates. In addition to Dependency Court Improvement Panel workshops on ECC the panel

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						has approved the following workshops that will be presented by Judges, Attorneys, and JBS in September 2018 at the Dependency Summit: <ul style="list-style-type: none"> • The ABCs of Medication Assisted Treatment and Recovery • Connecting the Dots...Opioid Use and Child Maltreatment • 2018 Developments in Dependency Case & Statutory Law
4.1. Participate in Region IV CIP meeting in March 2017 regarding the CQI project.	Traci Leavine	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 03/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Office of Child Welfare staff attended the meeting on 03/22/2017.	<input checked="" type="checkbox"/> Completed 03/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
4.2. Convene the Statewide Dependency Court Improvement Panel's newly formed PIP workgroup to identify specific court-related strategies to positively influence relevant areas	John Couch	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Calls were held April 28, 2017, September 28, 2017 and November 8, 2017 regarding the Dependency Court Improvement Panel PIP workgroup. The next workgroup call is scheduled	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The court PIP workgroup call was held on January 24, 2018. The court panel has initiated PIP activities such as numerous partnership

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needing improvement, develop a court-related action plan and routinely monitor court-related activities.				January 24, 2018. There will be a quarterly face-to-face meeting during the first quarter of 2018 – date not yet determined. Of note is the Dependency Court Improvement Panel membership which includes Judges, magistrates, CLS, GAL, OCW, and Seminole Tribe. Information has been shared about the decline in performance specific to federal permanency outcomes and the impact from decline in discharges in a few areas of the state. This is a potential agenda item for the DCIP PIP panel 01/2018 conference call and a new opportunity to share data regarding permanency data, judicial timelines and the impact from the decline in discharges from out-of-home care has on permanency outcomes.		activities with DCF Children’s Legal Services, and targeted judicial training. Court panel members coordinated 5 workshops on the following issues: trauma informed care, ECC, ineffective assistance of counsel, differentiated case management, and legislative/case law updates. A Q4 panel meeting was held on 4/23/2018 which focused on the opioid crisis.
5. Conduct black belt project to identify root causes of placement instability and identify recommendation(s) for statewide implementation.	James Weaver	Quarter 6 October - December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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5.1. Convene project work team. Project work team members include representatives from OCW program office, Community-based Care lead agencies, Regions, and other stakeholders.	Sadaf Zendeudel	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 04/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A work team was convened where a root cause analysis was completed which identified verified root causes and recommended countermeasures.	<input checked="" type="checkbox"/> Completed 04/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
5.2. Analyze data and identify root causes.	James Weaver	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The root causes for placement instability were identified.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
5.3. Develop and implement intervention(s) based on the recommendations (improvement phase).	James Weaver	Quarter 4 July – September, 2017 April – June, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Florida Institute for Child Welfare conducted a research review of proposed interventions and provided feedback on 12/6/17.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Department and 4 CBC agencies are piloting a “Licensed Foster Home Assessment” process to strengthen collaboration with system partners and improve the experiences of foster parents when a report of maltreatment is received on a foster home. This requires a well-coordinated process for

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						<p>assessing the child welfare systems support and management of a foster home that is the focus of a report. The Licensed Foster Home Assessment includes a review of the following:</p> <ul style="list-style-type: none"> • Adequacy of placement matching. • Number of children in the home and any waivers granted. • Sufficiency of caregiver contacts and system’s response to caregiver concerns. • Adequacy of caregiver training and ongoing support. <p>Additionally, the Department anticipates that this pilot will provide insight to root causes of placement instability and effective system responses.</p> <p>In reviewing the factors to be considered in determining placement of children in out-of-home care, the</p>

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						department recognized a need for stronger cultural competency training. The department, in partnership with the Florida Center for Cultural Competence, Inc., offered statewide, train-the-trainer sessions on March 21-22 and April 3-4, 2018. The training is the department’s initial effort to infuse educational supports into the workforce to help in working with special population cases.
5.4. Follow-through for a 12-month period to ensure interventions address the root causes and modify as necessary. The follow-through involves ongoing analysis by the project work team, as well as Florida CQI reviews. (Control phase. The control phase will demonstrate results from the improvement phase twelve months after counter measures are implemented.)	James Weaver	Quarter 4 6 and ongoing July – September, 2017 October – December, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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6. Implement newly developed statewide operating procedure related to Child Placement Agreements, CFOP 170-11, Chapter 4, requiring child welfare professionals to work together with caregivers for children with identified behavioral management needs. The new operating procedure also focuses on the need to keep siblings together. The process for developing operating procedures involves extensive collaboration – the workgroup for this specific operating procedure included CBC representation, child welfare professional supervisors, legal, foster parents, and other related stakeholders. This practice modification results from a pilot project conducted between 07/2016 through 12/2016 with five CBCs.	Courtney Smith	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Operating Procedure CFOP 170-11 was implemented in May, 2017 and is posted on the Florida Center website at: http://www.centerforchildwelfare.org/childPlacementAgreement.shtml	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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6.1. Inform the regions and CBCs about the change in practice for implementation.	Courtney Smith	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	This operating procedure was disbursed to regions and CBC agencies for implementation on May 12, 2017. http://www.centerforchildwelfare.org/childPlacementAgreement.shtml	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
6.2 Conduct statewide webinar. The webinar participants learned about the policy changes and heard lessons resulting from the 5 pilot sites.	Courtney Smith	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The webinar conducted on 4/14/2017 is also posted on Florida's Center for Child Welfare. http://www.centerforchildwelfare.org/childPlacementAgreement.shtml	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
6.3. Assess practice using the Florida CQI reviews.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2. The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu/	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4. The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.

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						http://centerforchildwelfare.fmi.usf.edu
6.4. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children's Bureau at the statewide QA manager's meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP</p>

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Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						monitored and Florida CQI cases. A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml
7. Strengthen the permanency hearing decision process.	Stephanie Zimmerman/ Children's Legal Services	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. The workgroup's accomplishments are reflected in the updates below.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Children's Legal Services has redesigned its order templates and delivered training to all stakeholders to properly document the compelling reasons for the child's permanency goal and why it is in the child's best if a reunification goal is not changed for a child in out-of-home care for 12 months or longer. CLS has continued its QA process into Q4 to achieve 90% strength in this activity.
7.1. Redesign Court Permanency Hearing Order Templates to include a required specific finding for a child remaining in out-of-home care at month 12 or at	Children's Legal Services	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The CLS workgroup generated a statewide guide on proper documentation of the findings to support a child remaining in out of home care for longer than 12 months	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS Leadership implemented a redesigned permanency order template statewide in January 2018. CLS conducted a QA process to review the

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
month 15 of 22 months. (Court findings will document the child's best interest and compelling circumstances if the Primary Goal is not changed to Adoption.).				with a reunification goal. The workgroup also revised CLS's permanency order and judicial review order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th. CLS will be completing its QA review in Q3 to ensure that the templates have been implemented.		use of the templates in the 20 judicial circuits in February and March 2018. Although there was substantial compliance with the expectations for documentation of the appropriate permanency goal, the QA process will be continued for another quarter to achieve at least 90% strength on this activity.
7.1.1. Establish statewide workgroup to review and modify Court Permanency Hearing Order Templates.	Children's Legal Services	Quarter 1 July - September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The workgroup had meetings on July 24th, October 18th, and November 6th. The workgroup's accomplishments are reflected in the updates below.	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
7.1.2. Create and distribute templates to all 20 Judicial Circuits based on the recommendations of the workgroup.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The CLS workgroup generated a statewide guide on proper documentation of the findings to support a child remaining in out of home care for longer than 12 months with a reunification goal. The workgroup also revised CLS's	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				permanency order and judicial review order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th for implementation statewide.		
7.1.3. Establish a Quality Assurance Process to sample and check Permanency Review Orders for conformance.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>CLS Leadership will be incorporating permanency review orders in its monthly QA process. Each month, CLS state leadership, the Regional Directors, the Managing Attorneys, and the Supervising attorneys pull samples of orders to ensure compliance with the law and best practices. Permanency orders will be incorporated into this process.</p> <p>On December 7, 2017 the CLS Deputy Director notified CLS leadership of this process and provided formal guidance of how to evaluate the permanency order language.</p>	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
7.1.4. Provide quarterly feedback on findings to workgroup and Children's Legal Services Management to revise templates, practice or training as needed.	Children's Legal Services	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>On December 7, 2017, the CLS Deputy Directory notified CLS leadership of the QA process for monthly review of permanency orders, as well as provided formal guidance of how to evaluate the permanency order language, to enable Q3 feedback to the field.</p>	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS conducted a QA process to review the use of the redesigned permanency order template in the 20 judicial circuits in February and March 2018. The QA process will be continued for another quarter to achieve at

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						least 90% strength on this activity.
7.2. Collaborate with the Office of the State Court Administrator to design and schedule training for judges and attorneys that reinforces the knowledge that must be documented and compelling reasons in a child's best interest to not go forward with either reunification or termination of parental rights when a child has been in out-of-home care for 12 months or 15 of the last 22 months.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
7.2.1. Establish training format and methods for delivering training statewide.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA emailed the judiciary regarding the training being posted to ensure they have access to review. CLS emailed all CLS attorneys to ensure review.		
7.2.2. Deliver training to Judiciary and to CLS Attorneys.	Children’s Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.</p> <p>Additional ongoing activities include: on December 7, the CLS Deputy Director emailed CLS Leadership a link to the training video and required that tracking forms be used to monitor delivery of the training. At the time of this report, 12 of the 20 circuits submitted completion forms. It is anticipated that the remaining 8 circuits will complete the training in early Q3. Also on December 7, the CLS Deputy Director emailed a link to the training video to the Dependency Court Improvement Panel PIP workgroup.</p>	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				On January 9, 2018, the Office of State Court Administrator forwarded the training to all Florida dependency judges.		
8. Ensure that caregivers receive actual notice and a meaningful opportunity to be heard at all court hearings involving a child in their care.	Children’s Legal Services	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The live training that was conducted on August 30, 2017 at the Child Protection Summit addressed this subject. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. The CLS workgroup also revised all in-house order templates to ensure that caregiver input is requested. OSCA has revised the dependency bench book to prompt the judiciary to seek caregiver input. CLS formed a technology task force that is exploring methods to automate the caregiver notice process.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Children’s Legal Services has redesigned its order templates and delivered training to all stakeholders to ensure caregivers are noticed of hearings and afforded an opportunity to be heard, which is demonstrated through documentation in court orders. CLS has continued its QA review process of court orders into Q4 to achieve 90% strength in this activity.</p> <p>The Technology Task Force developed a memorandum outlining recommendations for ensuring caregiver notice, as well as drafted a caregiver notice tip sheet for posting in offices and distribution to caregivers. On May 30, 2018 the memorandum was issued by the Assistant Secretaries for Child Welfare and</p>

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						<p>Operations communicating guidance to ensure that caregivers are notified of court hearings and their right to be heard.</p> <p>QPI, DCF OCW, DCF Children's Legal Services and a foster parent collaborated to develop a webinar regarding caregivers opportunity to be heard in court proceedings. The webinar was presented live on June 14, 2018 and addressed the importance of the inclusion of caregivers in legal proceedings to support positive outcomes for children. Information included how caregivers are a cornerstone of our child welfare system-their insight, perspective, and feedback is critical to the entire child welfare team's ability to make informed decisions about children and families. The webinar is posted on the Just in Time training website for future viewing as well.</p>

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						http://centervideo.forest.usf.edu/qpi/courtinfohsharng/start.html
8.1. Redesign all Court Order Templates to include a required specific court finding that all caregivers did or did not receive actual notice and a meaningful opportunity to be heard.	Children's Legal Services	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The CLS workgroup generated a statewide guide caregiver notice and input at hearing. The workgroup also revised all of CLS's orders to reflect caregivers receiving notice and an opportunity to be heard. The guide and order templates were distributed to CLS leadership on December 7th. CLS will be completing its QA review in Q3 to ensure that the templates have been implemented.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	In January 2018, CLS Leadership implemented language in its orders to document caregiver notice and the opportunity to be heard. CLS conducted a QA process to ensure the language was being incorporated in court orders in the 20 judicial circuits in February and March 2018. Although there was substantial compliance with the expectations for documentation of caregiver participation, the QA process will be continued for another quarter to achieve at least 90% strength on this activity.
8.1.1. Establish Statewide workgroup to review and modify all Court Order Templates.	Children's Legal Services	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Children's Legal Services convened a workgroup to complete this task that includes a representative of the GAL program and the Office of State Courts Administrator. Children's Legal Services also consulted with the Dependency Court Improvement Panel. The	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				workgroup had meetings on July 24th, October 18th, and November 6th.		
8.1.2. Create and distribute templates to all 20 Judicial Circuits based on the workgroup's recommendations.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The CLS workgroup generated a statewide guide on proper caregiver notice and input. The workgroup also revised CLS's order templates to ensure proper documentation. The guide and order templates were distributed to CLS leadership on December 7th for implementation statewide.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
8.1.3. Establish a Quality Assurance Process to sample and check applicable Court Orders for compliance.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS Leadership will be incorporating caregiver notice in its monthly QA review of court orders. Each month, CLS state leadership, the Regional Directors, the Managing Attorneys, and the Supervising attorneys pull samples of orders to ensure compliance with the law and best practices. On December 7, 2017 the CLS Deputy Director notified CLS leadership of this process and provided formal guidance of how to evaluate the permanency order language.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
8.1.4. Provide quarterly feedback on revised templates and provide training as needed.	Children's Legal Services	Quarter 3 and ongoing January, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	On December 7, 2017, the CLS Deputy Directory notified CLS leadership of the QA process for monthly review of orders to incorporate caregiver notice, as well as provided formal guidance of how to evaluate the order language, to enable Q3 feedback to the field.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS conducted a QA process to ensure the caregiver notice and participation language was being incorporated in court orders in the 20 judicial circuits in February and March 2018. The QA process

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						will be continued for another quarter to achieve at least 90% strength on this activity.
8.2. Reinforce judges, attorneys, foster parents, and child welfare professionals' knowledge of required notice to caregivers and a meaningful opportunity to be heard for all hearings involving a child in their care.	Children's Legal Services	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The live training that was conducted on August 30, 2017 at that Child Protection Summit reinforced this message. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS received confirmation that all attorneys within CLS viewed the required training. OSCA confirmed the training was made available and promoted as required viewing for the judiciary. Department regional leads implemented training plans to ensure viewing by child welfare professionals.
8.2.1. Establish training format and methods for delivering training statewide.	Children's Legal Services	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	On June 5, 2017, the Office of State Court Administrator and CLS met to design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA will email the judiciary once the training is posted to ensure they have access to review.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
8.2.2. Design training curriculum through collaboration with the	Children's Legal Services	Quarter 2	<input checked="" type="checkbox"/> Completed 06/2017	On June 5, 2017, the Office of State Court Administrator and CLS met to	<input checked="" type="checkbox"/> Completed 06/2017	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
Office of Child Welfare, Children’s Legal Services, and the Office of the State Court Administrator.		October – December, 2017	<input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	design and schedule training for the judiciary and attorneys on these matters. The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event. OSCA will email the judiciary once the training is posted to ensure they have access to review.	<input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
8.2.3. Schedule and deliver training to Judiciary, Case Managers, foster parents, and to CLS Attorneys.	Children’s Legal Services	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The live training was conducted on August 30, 2017 at the Child Protection Summit. The training was recorded and subsequently made available through the Center for Child Welfare to all judiciary and attorneys who could not attend the live event.</p> <p>On December 7, the CLS Deputy Director emailed CLS Leadership a link to the training video and required that tracking forms be used to monitor delivery of the training. At the time of this report, 12 of the 20 circuits submitted completion forms. It is anticipated that the remaining 8 circuits will complete the training in early Q3. Also on December 7, the CLS Deputy</p>	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS received confirmation that all attorneys within CLS viewed the required training. OSCA confirmed the training was made available and promoted as required viewing for the judiciary. Department regional leads implemented training plans to ensure viewing by child welfare professionals.

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				<p>Director emailed a link to the training video to the Dependency Court Improvement Panel PIP workgroup.</p> <p>On January 8, 2018, the OCW Training Unit emailed DCF contract managers and PIP leads to (1) notify them about the posting of the training, (2) clarify that the populations to be trained are licensing staff, case management staff, adoption staff, independent living staff, CPI staff, caregivers, foster parents, group home staff, and leadership, and (3) require the leads to submit a plan by February 9, 2018, regarding how the training will be distributed, completed, and integrated in practice.</p> <p>On January 9, 2018, the Office of State Court Administrator forwarded the training to all Florida dependency judges.</p>		
8.3. Review and modify, if necessary, written material and the process for advising caregiver's of their rights.	Children's Legal Services	Quarter 7 January – March, 2019	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS has formed a statewide workgroup to address this task.	<input checked="" type="checkbox"/> Completed 05/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Technology Task Force developed a memorandum outlining recommendations for ensuring caregiver notice, as well as drafted a caregiver notice tip sheet for posting in offices and distribution to caregivers. On May 30, 2018

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						the memorandum was issued by the Assistant Secretaries for Child Welfare and Operations communicating guidance to ensure that caregivers are notified of court hearings and their right to be heard.
8.3.1. Convene statewide workgroup to review written material and the process advising out-of-home caregivers of their rights.	Children's Legal Services	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CLS formed a statewide workgroup that had its first meeting on June 1, 2017. The group is exploring automated methods to provide notification.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
8.3.2. Based on the workgroup's recommendations, modify process and update written materials as necessary.	Children's Legal Services	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The CLS workgroup is conducting regular meetings and will develop recommendations. The group had meetings on June 1, July 14th, October 6th, November 3rd, and December 15, 2017. The next meeting is on January 19, 2018. The workgroup has identified strategies for improving caregiver notice. The workgroup will continue to work in Q3 on modifying the process and updating other written materials, if necessary.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
8.3.3. Distribute to Regions and CBCs for implementation.	Children's Legal Services	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Once the CLS workgroup finalizes the strategies to promote caregiver notice, they will be distributed to the regions.	<input checked="" type="checkbox"/> Completed 05/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Technology Task Force developed a memorandum outlining recommendations for ensuring caregiver notice, as well as drafted a caregiver notice tip sheet for posting in offices and distribution to caregivers. On May 30, 2018 the memorandum was issued by the Assistant Secretaries for Child Welfare and Operations communicating guidance to ensure that caregivers are notified of court hearings and their right to be heard.
8.3.4. Gauge practice improvement through Florida CQI reviews and PIP monitored cases (including case participant interviews).	Mark Shults	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p>	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu</p>

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
8.3.5. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 7 January – March, 2019	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children’s Bureau at the statewide QA manager’s meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2, Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and Adoptive Parent Licensing, Recruitment and Retention)		
Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml
9. Conduct statewide training on cultural competency in recruitment based on amendment to Chapter 65C-13, F.A.C., Adoptions, which addresses cultural competency and recruitment components.	Courtney Smith	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
9.1 Update Adoption Competent Curriculum to include cultural competency component.	Courtney Smith	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
10. Implement local practice initiatives, such as Rapid Family Engagement, to assist staff with immediate engagement of parents to discuss conditions for	Traci Leavine/Ginger Griffeth CBCs/ Operations	Quarter 3 January – March, 2018	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CBC agencies initiated local practices during the PIP report period. Examples: <ul style="list-style-type: none"> Family Engagement program which consists of a meeting within 5-7 business days of shelter to immediately engage the parents, 	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CBC agencies continue to implement local practices. During the PIP report period, examples of local practices include,

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
return and start case planning process.				<p>discuss conditions for return and begin case planning process.</p> <ul style="list-style-type: none"> • Expansion of Family Team Meetings. • Learning Circles focusing on information collection, assessment, critical thinking, safety/planning, selecting safety monitors, and conditions for return. • Treatment Specialty Court that focuses on dependent children with mental health and behavioral issues. • Parent contact sheets that assist case management with guiding meaningful discussion. • Increased permanency staffings which include parents. • Grandparent support groups. • Kevin Campbell Family Finding practice model. 		<ul style="list-style-type: none"> • Family Engagement program which consists of a meeting within 5-7 business days of shelter to immediately engage the parents, discuss conditions for return and begin case planning process. ChildNet Palm Beach: Family Meeting staffings began in Quarter 3 with the deployment of a newly developed Family Meeting Staffing form. In addition, key staff participated in a discussion/training on the practice model with ACTION hosted by DCF on 3/22/18. • Expansion of Family Team Meetings. • Learning Circles focusing on information collection, assessment, critical thinking, safety/planning, selecting safety monitors, and conditions for return.

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						<ul style="list-style-type: none"> • Treatment Specialty Court that focuses on dependent children with mental health and behavioral issues. • Parent contact sheets that assist case management with guiding meaningful discussion. • Increased permanency staffings which emphasize inclusion of parents. • Grandparent support groups. • Kevin Campbell Family Finding
10.1. Train staff on Permanency Review Rapid Response.	Courtney Smith	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Casey has worked with DCF state office, CBCs and regional leaders to plan and implement Rapid Permanency Reviews (RPRs). DCF along with Casey has committed to lead the spread of RPRs statewide after receiving coaching in four Circuits (1, 5, 7 and 9), all of which will be developing RPR plans.</p> <p>The OCW Permanency staff have been trained on this model and have initiated training for CBC agencies. Casey</p>	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				facilitated a 1 ½ day Rapid Permanency Response planning meeting in Pensacola (Circuit 1). The agenda for planning and training for this site is available.		
10.2. Assess practice using the Florida CQI reviews.	Mark Shults	Quarter 2 and ongoing October, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2. The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu/	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4. The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu
10.3. Provide quarterly feedback to management on findings to inform practice changes or training as needed.	Mark Shults	Quarter 3 and ongoing	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018. In addition, quarterly meetings with the statewide child welfare task force	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children’s living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
				steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.		<p>PIP monitored case review data was shared QA staff, PIP leads and the Children’s Bureau at the statewide QA manager’s meeting held June 14, 2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children’s Bureau at the statewide QA manager’s meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> <p>A semi-annual newsletter was published on 2/28/18 by</p>

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Strategy A: Implement practice initiatives that will improve the permanency and stability of children's living situations.				Applicable CFSR Items: 4, 5, 6, 12, 19, 20, 23, 24, 29, and 35		
Key Activity	Lead	Target Completion Date	Prior Progress	Prior Report Status (1/30/2018)	Most Recent Progress and evidence of completion	Most Recent Status (4/30/2108)
						OCW QA staff that provides PIP progress data and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml

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Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
1. Evaluate implementation of the May 2016 issuance of CFOP 170-9, Family Assessment and Case Planning, to guide family engagement regarding family functioning assessments and case planning throughout the life of the case. The process for developing operating procedures involves extensive collaboration –	Traci Leavine	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The implementation of CFOP 170-9 is being assessed ongoing through FI CQI case reviews, PIP monitored case reviews and fidelity reviews. Feedback is provided to all levels of administration through dashboard data and PowerPoint presentations.	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
the workgroup for this specific operating procedure included CBC representation, child welfare professionals and supervisors, legal, and other related stakeholders.						
1.1. Conduct statewide webinar on CFOP 170-9. The webinar participants learned about engagement of families throughout the life of the case with a focus on engagement during assessment and case planning. The webinar conducted on 9/15/2016 is also posted and available on Florida's Center for Child Welfare.	Traci Leavine	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 09/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The webinar is posted on the Florida Center website for ongoing training/implementation purposes. http://www.centerforchildwelfare.org/VideoTrainingTopic.shtml	<input checked="" type="checkbox"/> Completed 09/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2. Gauge implementation through Florida CQI reviews (and PIP monitored cases) and Rapid Safety Feedback reviews.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2. The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu/	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4. There were approximately 924 CPI Rapid Safety Feedback cases reviewed during Q3 and Q4. There were 404 case management Rapid Safety feedback cases reviewed during Q3 and Q4.

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Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu
1.3. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children’s Bureau at the statewide QA manager’s meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings</p>

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Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						for PIP monitored and Florida CQI cases. A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml
2. Implement improved and/or expanded kinship search processes or procedures so that more children and sibling groups are placed quickly with relatives, as appropriate.	10.5	Quarter 4 6 April – June, 2018 October - December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below The CBC agencies report having some type of Family Finding specialist/initiative.	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.1. Research evidence-based and best practices for family finding.	Courtney Smith	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The OCW has researched evidence based practices in other states, had calls with the Agency for Children and Families and received documents on GAP. This information informed 2018 legislative requests related to kinship search and family finding.	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.2. Determine capacity for expanding family finding resources, for example, staff, or automated techniques.	CBCs/Regions	Quarter 2	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Based on the research conducted by the OCW, the Department submitted a legislative Budget Request to improve and expand kinship search and	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	HB 1435 effective 7/1/2018 makes a number of changes designed to improve the use and support of relative and nonrelative caregivers

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Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
		October – December, 2017		networking. There is also a Senate Bill (SB590/HB1435) in process which would legislate specific criteria for family finding beginning with the shelter hearing and continuing throughout the investigation and service provision. It includes funding for a relative caregiver navigator program.		for children removed from their homes due to abuse or neglect. The new law requires the Department, in collaboration with sheriffs' offices that conduct child protective investigations and Community-based Care lead agencies, to develop a statewide family-finding program subject to available resources, provides strategies to engage relatives and fictive kin, requires the court to request that parents' consent to providing access to additional records; and subject to available resources, authorizes the Community-based Care lead agencies to establish kinship navigator programs to provide assistance to relatives and nonrelatives who are caring for children in out-of-home care to help them navigate the services and benefits available.
2.3. Modify and implement state operating procedure regarding conducting diligent searches for potential relative placements.	CBCs/Regions	Quarter 2 6	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule	See below, in process	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
		July – September, 2018 October - December, 2018	<input type="checkbox"/> No longer applicable		<input type="checkbox"/> No longer applicable	
2.3.1. Establish statewide workgroup. workgroup to include representation of child welfare professionals and stakeholders.	CBCs/Regions	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Workgroup established and meetings convened. Workgroup made up of representatives from CBC agencies, case management organizations, and the Department.	<input checked="" type="checkbox"/> Completed 05/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.3.2. Develop draft changes to operating procedure based on the workgroup’s recommendations and distribute for statewide input.	CBCs/Regions	Quarter 4 July – September, 2017 April – June, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Initial draft of CFOP was developed by a workgroup in 8/2017. Prior to statewide distribution for input the workgroup is awaiting 2018 legislative direction which if passed, will require policy modification.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Draft CFOP 170-1, Chapter 14 was completed and distributed by the OCW for statewide input.
2.3.3. Incorporate statewide input and publish modified operating procedure.	CBCs/Regions	Quarter 5 October – December, 2017 July - September, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
2.3.4. Inform the Regions and CBCs for implementation through statewide memorandum and statewide webinar.	Courtney Smith	Quarter 2 5 October – December, 2017 July - September, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.3.5. Assess practice improvement using the Florida CQI reviews.	Mark Shults	Quarter 4 6 and ongoing April – June, 2018 October - December, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.3.6 Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.	Mark Shults	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.		<p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children’s Bureau at the statewide QA manager’s meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> <p>A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml</p>
3. Conduct Just In Time training/technical assistance on maintaining a child's connections at quarterly Quality Parenting Initiative (QPI) statewide meeting with foster parents, relatives,	Valery Dambreville	Quarter 4 April – June, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input checked="" type="checkbox"/> Completed 05/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	QPI staff in collaboration with a Casey consultant developed a webinar training for caregivers on permanency which includes information on the importance of children maintaining their

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Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
non-relatives, child welfare professionals and providers.						connections. The webinar was presented on 5/31/18 and can be viewed by all caregivers on the Just in Time training website. http://centervideo.forest.usf.edu/video/qpi/florida/relentlesspursuit/start.html
3.1. Publish QPI meeting and training schedule on QPI website.	Carol Schaffer	Quarter 3 January – March, 2018	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	QPI trainings are provided at the QPI - Just in Time website which can be accessed from the homepage of the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu/	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
4. Expand capacity for Permanency Roundtables including Youth Centered Permanency Roundtable model. Florida has 12 CBCs conducting Permanency Roundtables with plans to train and involve additional sites.	Courtney Smith	Quarter 4 and ongoing April, 2018 and ongoing	<input checked="" type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Permanency Roundtables (PRTs) continue to be facilitated by 13 of the 21 FL CBCs. The statewide quarterly PRT work group meetings were held February 22, and June 14, 2018 where Casey attended to provide technical assistance. A Casey Consultant who is a permanency advocate resource is available to the CBC agencies for assistance in improving and sustaining PRTs. Casey has provided technical assistance advising the

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						<p>state to merge the quarterly meetings for PRTs and Rapid Permanency Reviews. Rapid Permanency Reviews look at systemic local, regional and state barriers for children in foster care 2+ years.</p> <p>Casey provided train the trainer sessions on Rapid Permanency reviews on June 20 – 22, 2018 with 4 CBC agencies (some who have been conducting PRTs and some new agencies). Implementation will begin and continue through PIP Q5.</p>
4.1. Continue partnership with Casey Family Programs on the Permanency Roundtable Project.	Courtney Smith	Quarter 1 and ongoing July, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The partnership agreement between the Department and Casey Family programs is in place. The work Plan and Quarterly Progress Reports are available.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Permanency Roundtables (PRTs) continue to be facilitated by 13 of the 21 FL CBCs. The statewide quarterly PRT work group meetings were held February 22, and June 14, 2018 where Casey attended to provide technical assistance. Jennifer Behnam, Casey Consultant is a permanency advocate resource the CBC agencies turn to for assistance in improving and sustaining PRTs. Casey has provided technical assistance advising the</p>

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						<p>state to merge the quarterly meetings for PRTs and Rapid Permanency Reviews</p> <p>Casey provided train the trainer sessions on Rapid Permanency reviews on June 20 – 22, 2018 with 3 CBC agencies (some who have been conducting PRTs and some new agencies). Implementation will begin and continue through PIP Q5.</p> <p>There are 5 CBC agencies that have been completing RPRs for at least a 6 month period of time. Each agency experienced a significant increase in achieving permanency when the children have been included in the review. (i.e. – CPC 30% vs. 66%; CBCCF 42% vs. 70%; FFN 52% vs. 74%; HFC 35% vs. 86%; and CNSWFL 35% vs. 74%)</p> <p>The statewide PRT group is now reviewing cases previously reviewed at the local level, but remain challenging cases that warrant a subject matter expert perspective.</p>

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
4.2. Increase the number of sites utilizing the Permanency Roundtable and Youth Centered Permanency Roundtable models.	Courtney Smith	Quarter 3 and ongoing January, 2018 and ongoing	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Permanency Roundtables (PRTs) are now being facilitated by 13 of the 21 FL CBCs. The statewide quarterly PRT work group meetings continue to draw 20 – 30 participants and the DCF attorney and GAL attorney who co-facilitate the work group continue to be committed and engaged. Jennifer Behnam is a well-known and respected permanency advocate the CBCs turn to for assistance in improving and sustaining PRTs.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A system wide training held on March 26 was facilitated by Casey Families on Casey Permanency Roundtables (PRT) with 64 attendees across the Brevard System of Care including CMA, CLS, GAL, BFP and CPI. Additional Skills Training was held on April 9; Brevard Family Partnership (BFP) PRT’s commenced on April 10. There will be two teams and the population of focus is any youth with the goal of APPLA and children who have been in care in excess of 18 months. BFP CMA Family Allies is conducting weekly Out of Home Care Reviews for every child in out of home care led by the leadership team. Permanency outcomes have improved since implementation of this process.
4.2.1 Train the Permanency and Well-Being specialists in the Office of Child Welfare on the Permanency Roundtable model and Youth Centered Permanency Roundtable models.	Courtney Smith	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 8/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Trainings on these models was provided on 8/15 & 16, 2017. Permanency Round Table Values Training of selected OCW specialist trainers was conducted by Casey Family Programs on 8/16/17. Agenda and learning objectives are available.	<input checked="" type="checkbox"/> Completed 08/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1; Systemic Factors: Case Review System, Service Array and Resource Development, Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy B: Implement practice initiatives that will help ensure the continuity of family relationships and connections is preserved for children.				Applicable CFSR Items: 3, 7, 8, 9, 10, 11, 20, and 23		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/20/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
4.2.2. Train child welfare professionals on the Permanency Roundtable and Youth Centered Permanency Roundtable models, as requested by the new sites.	Courtney Smith	Quarter 3 and ongoing January, 2018 and ongoing	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A Casey consultant has assisted the Communities Connected for Kids CBC (formerly Devereux) (Port St. Lucie) to prepare for Youth Centered Roundtables and facilitated 2 Roundtables for youth for whom the PRT process was completed and who had not yet achieved permanency. She also facilitated a PRT Values Training Workshop. She is a well-known and respected permanency advocate the CBCs can turn to for assistance in improving and sustaining PRTs. The CBC of Central Florida is also utilizing the youth centered permanency roundtables.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Training and technical assistance was provided by Casey for existing PRT sites February 22, and June 14, 2018.</p> <p>Casey provided train the trainer sessions on Rapid Permanency reviews on June 20 – 22, 2018 with 4 CBC agencies (some who have been conducting PRTs and some new agencies).</p> <p>There are 2 CBC agencies that have requested training on Youth Centered Round Tables. The training is tentatively scheduled for November 2018.</p>
4.3. Implement Permanency Roundtable and Youth Centered Permanency Roundtable models in new sites.	CBCs	Quarter 4 and ongoing April, 2018 and ongoing	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Implementation has begun at two CBC agencies.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Casey provided train the trainer sessions on Rapid Permanency reviews on June 20 – 22, 2018 with 4 CBC agencies (some who have been conducting PRTs and some new agencies).

Goal 2: Children have permanency and stability in their living situations and the continuity of family relationships and connections is preserved for children.				Applicable CFSR Outcomes or Systemic Factors: Permanency 1; Systemic Factors: Statewide Information System, Foster and adoptive parent licensing, recruitment and retention)		
Strategy C: The state’s child welfare information system, FSFN, will have accurate and timely data that supports child well-being.				Applicable CFSR Items: 4 and 19		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
1. Monitor compliance of accuracy and timely data entry in FSFN, focusing on placement and living arrangement.	Marks Shults	Quarter 4 April – June, 2018	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The monitoring has begun with the PIP and FI CQI cases reviewed 1/2018.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Florida began capturing data related to the timeliness of updating placements in its child welfare information system on January 1, 2018. The findings from the reviews conducted January 1, 2018 – March 31, 2018 will be used as a baseline to gauge progress. Each region in the department presented countermeasures during the Quality Assurance Manager’s meeting held in June 2018 to improve performance in these areas. The meeting was attended by the Children’s Bureau. Three regions reported an additional staff member was hired to ensure timely entering of placement changes and two regions reported enhancing tracking and reporting to ensure placements are entered timely. Monitoring continues on a quarterly basis with reporting included at the Quality Assurance Managers’ meetings and with the quarterly compilation of the Florida CQI data for the Key Indicator reports.
1.1. Develop a “basic data entry accuracy tool” for Department	Mark Shults	Quarter 1	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule	The basic data entry tool was developed during Q1 and provided to all DCF and	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule	

and CBC QA to use when reviewing cases.		July – September, 2017	<input type="checkbox"/> No longer applicable	CBC QA managers for implementation beginning in January 2018	<input type="checkbox"/> No longer applicable	
1.2. Incorporate into the CBC contract monitoring compliance of accuracy and timely data entry into FSFN with a focus on placement and living arrangement.	Alissa Cross	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Implementation of the basic data entry tool began 1/1/18. Tool disseminated to DCF and CBC QA Managers at the QA Managers’ Meeting held 10/10 – 10/12/2017. The findings will be incorporated as part of annual contract oversight monitoring for each CBC agency.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.3. Analyze review findings and implement countermeasures.	Alissa Cross	Quarter 3 January – March, 2018	<input checked="" type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Review findings are entered into an electronic data base for immediate access and analysis by the Contract compliance team.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The review findings from the report period were analyzed and the CBC agencies are implementing countermeasures at CBC agencies who have been reviewed by Contract Oversight Unit during the quarter:</p> <p>Devereux: QM will request that Supervisors verify the correct placement during their supervisory reviews to make sure all placements are current. DCBC Systems Administrator will monitor the AFCARS weekly for errors.</p> <p>ChildNet Palm Beach Update 04/18: ChildNet Data department implemented and reinforced data entry guidelines for placement changes which are informally tracked by the Data Supervisor.</p> <p>Additionally the review data was shared at the June 2018 QA manager’s meeting.</p>

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
1. Improve availability and access to the child welfare service array within each community.	Traci Leavine/ Celeste Putnam	Quarter 2 and ongoing October, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The ongoing service array assessment process has initiated to gauge the expansion needs for additional safety management, family support, treatment and well-being services in each community. Next steps include:</p> <ul style="list-style-type: none"> • Completing profiles reflecting clusters of key parental characteristics • Evidence/research based practices and programs responsive to service needs and the levels of care designated for each parent profile • Estimate of the number of parents in need of services within each level of care. • Methodology for a gap analysis and financial planning to be used by the Regions. • Dissemination of the methodology to the Regions for implementation. <p>http://centerforchildwelfare.fmhi.usf.edu/CBC_ContractMonitoringReports.shtml</p>	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>The Department established an expert workgroup to complete this initiative. The workgroup has completed 17 interviews with Child Protective Investigators (CPIs) and managers throughout the state to determine what assistance the CPIs would like to receive during the investigation. It has been determined that the CPIs prefer a consultation from a subject matter expert rather than a formal assessment. In some parts of the state, behavioral health consultants with high levels of behavioral health expertise are out posted with the CPIs. The Behavioral Health Consultants provide immediate suggestions to the CPI, may accompany them to meet the parents or meet with the parents independently to make recommendations. Therefore, in lieu of formal assessments during the investigation, the department is working to increase the number of behavioral health consultants out posted in the CPI units. However, formal assessments are necessary at the time of case</p>

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						<p>transfer to assist the dependency case managers in developing the case plan and addressing the needs of the parents during the duration of the case. The department is now interviewing behavioral health providers to determine how the providers can complete assessments that look at both the behavioral health disorder and how the disorder may impact the caregiver protective capacities. It is expected this will be completed by September 30, 2018.</p> <p>With the assistance of the University of South Florida and Casey Family Foundation, the department has convened a group of experts to complete a detailed study of the service array for behavioral health and parenting services for parents. A statistical analysis known as a Latent Class Analysis was completed to provide the expert workgroup with detailed information about six clusters of parents and their characteristics. Based upon this information experts have recommended changes in the</p>

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						service components offered to parents which include more intense services, integrated parenting with treatment, and in-home services with significantly more outreach and recovery support. The next step is to develop a tool kit to be used by Regions, the Managing Entities and the Community Based Care Lead Agencies to begin to redesign the service array provided at the local levels. The tool kit will be available in the fall of 2018.
1.1. Develop and implement method for ongoing assessment of service array for each community.	Alissa Cross	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Child Welfare Service Array is a Priority of Effort (POE) for DCF Secretary Mike Carroll. Focus of the POE is for the Department and CBC agencies to increase the availability and access to services for children served by the child welfare system. Progress updates are provided quarterly and can be accessed at the following website.</p> <p>http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September</p> <p>Casey Family Programs has been engaged by the Department to</p>	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				participate in a workgroup along with representation from all six regions. A kickoff meeting was held 10/9/17 which included adoption of a workgroup charter.		
1.2. Conduct baseline assessment of service array available in each CBC's service area. Assessments are being conducted based on each service type (Family Support Services, Safety Management Services, Treatment Services, and Child Well-being Services).	Alissa Cross	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	As part of the POE an automated infrastructure that enables integrated data analytics and the evaluation of services delivered to children and families across multiple DCF programs is being developed. This includes parents that received behavioral health services (stratified by the type of service and provider), children with a parent with a substance use or mental health disorder that achieves permanency in 12 months (stratified by permanency type and aligned with Federal permanency timeframes), and children with a parent with substance abuse or mental health disorder with no verified maltreatment within 6 and 12 months of closing child welfare services. Release 1 and 2 were completed during July – December, 2017.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.1. Conduct assessment of safety management services.	John Harper	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Baseline assessments of safety management services completed on each CBC lead agency.	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September		
1.2.2. Conduct assessment of family support services.	Erin Hough	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Baseline assessments of family support services completed on each CBC lead agency. http://apps.dcf.state.fl.us/profiles/poe.asp?path=FY 2017-18/Monthly/Q1 - July thru September	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.3. Conduct assessment of treatment services.	Traci Leavine/ Tory Wilson	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	OCW established a workgroup to include Community-Based Care Lead Agencies and community stakeholders to inform the assessment and expansion of treatment and well-being services for children, and to enhance the availability of evidence-based and promising practice services within the service array continuum that will be supported by Casey Family Programs and the Harvard fellow. <ul style="list-style-type: none"> ○ The kickoff meeting for the workgroup was held on 10/9/17. On 10/18/17 a conference call was held with the Region leads. The workgroup met face to face on 11/13/17 and via conference call on 12/12/17. ○ OCW established a subgroup to specifically focus on the placement 	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				<p>continuum to assess and identify appropriate placement services to meet the unique needs of children served in out-of-home care.</p> <ul style="list-style-type: none"> ○ A workgroup to map evidence-based and promising practices that are supported by research that addresses specific conditions present within the children and families served has been established. The FICW provided first research update during the meeting held on 11/13/17. The FICW began their research on the needs of clusters in December, 2017. 		
1.2.4. Conduct assessment of child well-being services.	Traci Leavine/ Tory <u>Wilson</u>	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>OCW established a workgroup to include Community-Based Care Lead Agencies and community stakeholders to inform the assessment and expansion of treatment and well-being services for children, and to enhance the availability of evidence-based and promising practice services within the service array continuum that will be supported by Casey Family Programs and the Harvard fellow.</p> <ul style="list-style-type: none"> ○ The kickoff meeting for the workgroup was held on 10/9/17. On 10/18/17 a conference call was held with the Region leads. The 	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				<p>workgroup met face to face on 11/13/17 and via conference call on 12/12/17.</p> <ul style="list-style-type: none"> ○ A workgroup to map evidence-based and promising practices that are supported by research that addresses specific conditions present within the children and families served has been established. The FICW provided first research update during the meeting held on 11/13/17. The FICW began their research on the needs of clusters in December, 2017. 		
1.3 Enhance available service array based on assessment.	Traci Leavine/ Celeste Putnam	Quarter 2 and ongoing October, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	CBC agency specific enhancements to the service array have been initiated; while the statewide effort continues in process.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Department established an expert workgroup to complete this initiative. The workgroup has completed 17 interviews with Child Protective Investigators (CPIs) and managers throughout the state to determine what assistance the CPIs would like to receive during the investigation. It has been determined that the CPIs prefer a consultation from a subject matter expert rather than a formal assessment. In some parts of the state, behavioral health consultants with high levels of behavioral health expertise are out posted with the

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						<p>CPIs. The Behavioral Health Consultants provide immediate suggestions to the CPI, may accompany them to meet the parents or meet with the parents independently to make recommendations. Therefore, in lieu of formal assessments during the investigation, the department is working to increase the number of behavioral health consultants out posted in the CPI units. However, formal assessments are necessary at the time of case transfer to assist the dependency case managers in developing the case plan and addressing the needs of the parents during the duration of the case. The department is now interviewing behavioral health providers to determine how the providers can complete assessments that look at both the behavioral health disorder and how the disorder may impact the caregiver protective capacities. It is expected this will be completed by September 30, 2018.</p>

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Strategy A: Implement practice initiatives that will improve families 'capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						With the assistance of the University of South Florida and Casey Family Foundation, the department has convened a group of experts to complete a detailed study of the service array for behavioral health and parenting services for parents. A statistical analysis known as a Latent Class Analysis was completed to provide the expert workgroup with detailed information about six clusters of parents and their characteristics. Based upon this information experts have recommended changes in the service components offered to parents which include more intense services, integrated parenting with treatment, and in-home services with significantly more outreach and recovery support. The next step is to develop a tool kit to be used by Regions, the Managing Entities and the Community Based Care Lead Agencies to begin to redesign the service array provided at the local levels. The tool kit. It is expected this will be completed by September 30, 2018.

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
1.4. Integrate into contract oversight and monitoring of CBC processes an evaluation of the adequacy of the service array in the community.	Alissa Cross	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The System of Care On-site Monitoring Reviewer Guide was completed 6/14/17. The guide was implemented beginning 7/2017 for all CBC Contract Oversight reviews. http://centerforchildwelfare.fmhi.usf.edu/ContractOversight.shtml	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2. Publish a statewide life skills progress guide for child welfare professionals, focusing on assessing independent living skills, social, self-esteem, and coping skills.	Courtney Smith	Quarter 8 April – June, 2019	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.1. Research life skills guides to identify best practices.	Courtney Smith	Quarter 6 October - December, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2.2. Convene statewide workgroup that includes child welfare professionals and representation from youth in foster care to develop life skills guide.	Courtney Smith	Quarter 6 October - December, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
2.3. Inform the regions and CBCs about the life skills guide through statewide memorandum and statewide webinar.	Courtney Smith	Quarter 8 April – June, 2019	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
3. Ensure children placed with relatives receive Relative Caregiver Program benefits (Priority of Effort), as appropriate.	Assistant Secretary of Operations/Office of Child Welfare/Economic Self Sufficiency	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 08/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Secretary's 2016/2017 Priority of Effort (POE) established a project regarding the Relative and Non-Relative Caregiver benefit program to be reviewed by the Economic Self Sufficiency Peer review process. Peer reviews are conducted semi-annually. The last review was completed in August, 2017.	<input checked="" type="checkbox"/> Completed 08/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
3.1. Identify relative caregiver families who are eligible for the relative caregiver program but are not receiving benefits.	Office of Child Welfare/Economic Self Sufficiency	Quarter 2 and ongoing October, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 03/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	On January 27, 2017 and March 6, 2017 a listing of relative caregivers who were not receiving benefits, but were eligible was sent to Regional staff assigned to this project.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Department completed the initial identification of relative caregiver families who were eligible, but not receiving benefits. Regions/CBC agencies are now ensuring that CPI's (or case managers if the relative is identified after services are initiated) are notifying relative caregivers of benefits at the time of initial placement. Some relatives have chosen not to apply for benefits as it could cause the parent to pay current or past child support.

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
3.2. Work with CBC lead agencies to identify why individual relative caregiver families are not receiving benefits.	Office of Child Welfare/Economic Self Sufficiency	Quarter 2 and ongoing October, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 10/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The OCW collaborated with all CBC agencies to obtain information on their relative caregiver referral process. This information was provided to DCF staff responsible for eligibility. Reasons were identified for not receiving benefits and challenges to ensuring eligible relative caregivers were receiving benefits.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Lead CBC agencies have initiated different ongoing approaches to determine why families are not receiving benefits. Examples of these efforts include: <ul style="list-style-type: none"> Tracking families receiving/not receiving benefits. RCG benefits are discussed at permanency staffings and if the family is not receiving benefits, barriers are addressed. Relative caregiver funding training/refresher training is provided to case management staff. The most common reasons for families not receiving benefits were the caregiver did not want to receive benefits or the child is receiving SSI. Some applications were pending additional documents.
3.3. Assist relative caregiver families with obtaining the relative caregiver benefits.	Economic Self Sufficiency	Quarter 2 and ongoing October, 2017 and ongoing	<input checked="" type="checkbox"/> Completed 08/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Each region identified procedures and strategies to increase participation in the relative caregiver program. Examples of strategies: Issue Wallet Cards to the CPI / CBC & Eligibility staff as a reminder of the process and or policy; sending out contact letters to caregiver.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Lead CBC agencies have initiated different ongoing approaches to assist and support families with obtaining benefits. Examples of these efforts include: <ul style="list-style-type: none"> Many areas have developed a relative caregiver handbook or

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
				A matching report of relative caregivers from FSFN/FLORIDA (eligibility system) was produced to assist staff.		<p>printed materials which include the availability of financial benefits and how to obtain these benefits. The materials are provided to each relative caregiver.</p> <ul style="list-style-type: none"> • Several areas have established a Kinship Program or unit that specifically focuses on the needs of relative caregivers, including financial benefits. • Some areas are also holding monthly orientation meetings for relative caregivers that address how to obtain financial benefits. • Some CBC agencies have utilization management tracking all pending and new RCG intakes each month. Utilization management collaborates with the family to ensure packets are complete and processed. • Some CBC agencies have Revenue Maximization staff collaborating to ensure application documents are obtained.

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
4. Modify and implement CFOP 170-10, Providing Services and Support for Children in Care and for Caregivers, to provide support for relative caregivers.	Courtney Smith	Quarter 5 July – September, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
4.1. Establish statewide workgroup to review and update CFOP 170-10.	Courtney Smith	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A workgroup has been formed with both DCF and CBC agency representation.	<input checked="" type="checkbox"/> Completed 06/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
4.2. Develop draft operating procedure based on workgroup recommendations and distribute for statewide input.	Courtney Smith	Quarter 2 4 October – December, 2017 April - June, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Initial draft CFOP 170-10 developed 6/27/17. Final draft of CFOP 170-10 completed 8/2/17.	<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A draft operating procedure has been developed and is going through the review process for publication. The operating procedure provides directives regarding administering and eligibility criteria for benefits including Medicaid, cash assistance which can be administered upon placement of a child with a relative caregiver, relative caregiver funds which can be administered once a child is adjudicated dependent, and non-relative caregiver funds.
4.3. Finalize draft operating procedure based on statewide	Courtney Smith	Quarter 2 5	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule	

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
input and publish operating procedure.		October – December, 2017 July – September, 2018	<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
4.4. Inform child welfare professionals of the modified operating procedure for implementation.	Courtney Smith	Quarter 2 5 October – December, 2017 July - September, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
4.5. Assess practice improvement using the Florida CQI reviews.	Mark Shults	Quarter 4 and ongoing April, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input checked="" type="checkbox"/> Completed 06/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4. The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website. http://centerforchildwelfare.fmhi.usf.edu/

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
4.6. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on CQI findings to inform practice changes or training, as appropriate.	Mark Shults	Quarter 5 and ongoing July, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>A meeting to share the state's performance results for Florida's PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018 and 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children's Bureau at the statewide QA manager's meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> <p>A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data and information. The newsletter is posted at:</p>

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Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
						http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml
5. Develop and implement best practice tool for child welfare professional's quality visits with children and their mothers and fathers based on workgroup research and recommendations. Although children are visited at least once every 30 days, the visits are not of consistent quality. This key activity relates to quality of visits.	Valery Dambreville	Quarter 8 April – June, 2019	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
5.1. Convene a statewide workgroup that includes input from Regions, CBCs, child welfare professionals and other stakeholders.	Valery Dambreville	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The workgroup has been identified with the initial conference call convened on 2/23/18. The existing Florida Coalition for Children (FCC) case management workgroup has been engaged to research and design a draft statewide quality visitation template.
5.1.1. Research best practices in quality visiting.	Valery Dambreville	Quarter 3	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule		<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule	Several CBC agencies have researched and developed visitation

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
		January – March, 2018	<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	templates to guide quality engagement that the statewide workgroup reviewed to determine if there are areas to include in the statewide visitation template for children and parents.
5.1.2. Identify barriers and underlying challenges preventing child welfare professionals from consistently conducting quality visits.	Valery Dambreville	Quarter 3 January – March, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	<p>Some barriers identified for quality visitation include:</p> <ol style="list-style-type: none"> 1. Seeing children alone during visits and having purposeful discussion with them 2. Visitation and case plan assistance for parents who reside out of state while the child resides in Florida. This is not covered under ICPC with some states. The Florida ICPC coordinator will be engaged to provide a specialist to reach out to other states for case specific assistance. 3. Identifying and educating CM staff on special strategies to collaborate with prison staff for incarcerated parents.

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
5.2. Develop draft quality visit tool based on workgroup recommendations and distribute for statewide input.	Valery Dambreville	Quarter 5 July – September, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	A quality visitation tool has been drafted and is under review by OCW staff.
5.3. Finalize quality visit tool based on statewide input.	Valery Dambreville	Quarter 5 July – September, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
5.4. Deploy best practice tool for local implementation.	Valery Dambreville	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
5.5. Assess practice improvement using the Florida CQI reviews.	Mark Shults	Quarter 7 January – March, 2019	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
5.6. Provide quarterly feedback to management on CQI findings to	Mark Shults	Quarter 8 and Ongoing	<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule		<input type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy A: Implement practice initiatives that will improve families' capacity to provide for their children's needs through quality family assessments, family engagement and appropriate supports to address identified needs.				Applicable CFSR Items: 2, 3, 6, 10, 12, 12A, 12B-1, 12B-2, 12C, 13, 14, 15, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
inform practice changes or training, as appropriate.		April – June, 2019	<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable		<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
6. Obtain technical assistance, as appropriate at the local level, from national experts in the state's child welfare practice model to facilitate improvement in assessments, family engagement, safety planning, supervisory consultation, and case planning.	Traci Leavine	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The OCW has obtained extensive technical assistance from both ACTION and Casey to assist with various aspects of child welfare practice.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy B: Implement practice initiatives to assure that children receive appropriate services to meet their educational needs.				Applicable CFSR Items: 9, 11, 16, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
1. Establish a memorandum of understanding (MOU) between the Department of Children and Families and the Department of Education specific to educational needs of children in out of home care.	Courtney Smith	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The Interagency Agreement has been developed and routed for all agency approvals.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1. Collaborate with the Department of Education to discuss joint educational needs of children in out-of- home care.	Courtney Smith	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Feedback was requested from the Department of Education regarding the interagency agreement and a guide was completed.	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2. Create attachment for the MOU providing guidance on educational needs of children in out-of-home care.	Courtney Smith	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The attachment providing guidance on educational needs was developed and routed for all agency approvals.	<input checked="" type="checkbox"/> Completed 12/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
2. Update local working agreements between local school districts and CBCs.	Regions/CBCs	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 10/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	In October, 2016 a memorandum was issued to regions and CBC agencies regarding ESSA and working with local county school systems to address costs, school transportation for foster children and related specific needs of this population as appropriate.	<input checked="" type="checkbox"/> Completed 10/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	

<p>3. Assess practice using the Florida CQI and PIP monitored case reviews.</p>	<p>Mark Shults</p>	<p>Quarter 1 and ongoing July – September, 2017</p>	<p><input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable</p>	<p>PIP monitored and FI CQI cases were completed in the OMS system during Quarter 1 and 2.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu/</p>	<p><input checked="" type="checkbox"/> Completed 3/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable</p>	<p>84 PIP monitored and approximately 460 FI CQI cases were completed in the OMS system during Quarters 3 and 4.</p> <p>The CQI review schedule is published in the Windows into Practice which is posted on the Florida Center website.</p> <p>http://centerforchildwelfare.fmhi.usf.edu</p>
<p>4. Provide quarterly feedback to management (Department leadership, CBC leadership, OCW specialists, child welfare professionals) on findings to inform practice changes or training as needed.</p>	<p>Mark Shults</p>	<p>Quarter 1 and ongoing July – September, 2017</p>	<p><input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable</p>	<p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 11/15/17. The next meeting is scheduled for February 13, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on June 14, 2017 and August 28, 2017. The September 14, 2017 meeting of the statewide child welfare task force steering committee was cancelled due to Hurricane Irma. The next taskforce meeting is scheduled for 1/23/18. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p>	<p><input checked="" type="checkbox"/> Completed 6/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable</p>	<p>A meeting to share the state’s performance results for Florida’s PIP monitored/Florida CQI cases and progress on the Key Activities in the PIP was held with DCF leadership on 2/13/2018, 5/8/2018, 7/10/2018.</p> <p>PIP monitored case review data was shared QA staff, PIP leads, sheriffs and the Children’s Bureau at the statewide QA manager’s meeting held June 14, 2018.</p> <p>In addition, quarterly meetings with the statewide child welfare task force steering committee - PIP Oversight were held on 1/23/2018 and 4/24/2018. There is a standing agenda item for DCF CQI staff and regional staff to update the task force on PIP progress and findings for PIP monitored and Florida CQI cases.</p> <p>A semi-annual newsletter was published on 2/28/18 by OCW QA staff that provides PIP progress data</p>

						and information. The newsletter is posted at: http://centerforchildwelfare.fmhi.usf.edu/CFSRHome.shtml
Goal 3: Families have enhanced capacity to provide for their children needs and the well-being of children is improved through services to meet their education, physical health and mental health needs.				Applicable CFSR Outcomes or Systemic Factors: Safety 2; Permanency 1 & 2; Well-being 1, 2 & 3; Systemic Factors: Service Array and Resource Development		
Strategy C: Implement practice initiatives to assure children receive adequate services to meet their physical health, dental health, and mental health needs.				Applicable CFSR Items: 12, 12B, 17, 18, and 29		
Key Activity	Lead	Target Completion Date	Prior Report Status (1/30/2018)	Prior Progress	Most Recent Status (4/30/2018)	Most Recent Progress and evidence of completion
1. Integrate child welfare and substance abuse and mental health service systems for child welfare families to enhance families' access to services and ensure appropriate assessment to inform services.	Traci Leavine	Quarter 6 October – December, 2018	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	See below	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.1. Articulate Practice Expectations and System Components which lead to an integrated system.	Tory Wilson	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 10/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Articulation documents have been shared with participants within each region. Documents prepared participants for conducting self-studies, engaging in a peer review, and completing plans of action.	<input checked="" type="checkbox"/> Completed 10/2016 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2. Conduct a Region by Region self-study and peer review of Practice Expectations and System Components.	Traci Leavine	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	All six regions are complete. Southern region – 1/2016 Northeast region – 7/2016 SunCoast region – 8/2016 Central region – 11/2016 Northwest region – 3/2017 Southeast region – 11/2017	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.1. Establish schedule for self-study (staggered implementation).	Tory Wilson	Quarter 1	<input checked="" type="checkbox"/> Completed 10/2017 <input type="checkbox"/> On/ahead of schedule	The schedule for each region's self-study was staggered from April 2016	<input checked="" type="checkbox"/> Completed 10/2017 <input type="checkbox"/> On/ahead of schedule	

		July – September, 2017	<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	through October, 2017. The schedule is available for review.	<input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.2. Conduct self-study facilitator training with regional staff.	Tory Wilson	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Facilitator training was completed with each Region, with the final region, Southeast, receiving onsite facilitation 7/19/17.	<input checked="" type="checkbox"/> Completed 07/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.3. Conduct Region by Region self-study.	Tory Wilson	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Self-study completed by each region with the final region, Southeast, completing their self-study in 9/2017.	<input checked="" type="checkbox"/> Completed 09/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.4. Conduct site visit (Region by Region) with peer review team following completion of Region self-study.	Tory Wilson	Quarter 1 July – September, 2017	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The final site visit for regions was completed with the Southeast region 11/2017.	<input checked="" type="checkbox"/> Completed 11/2017 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.2.5. Provide Peer Review Team report to Region to begin Plan of Action.	Traci Leavine	Quarter 2 October – December, 2017	<input checked="" type="checkbox"/> Completed 1/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	The final peer review report was provided to the Southeast region on 1/22/18.	<input checked="" type="checkbox"/> Completed 01/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	
1.3. Develop and implement a Plan of Action by Region according to Phase-in Schedule.	Traci Leavine/Celeste Putnam	Quarter 1 3 July – September, 2017 January – March, 2018	<input checked="" type="checkbox"/> Completed MM/YYYY <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Communication for the final regional Plans of Action was distributed in 1/2018.	<input checked="" type="checkbox"/> Completed 03/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	All region Plan of Actions are completed. The Southeast Region is currently doing additional work to determine their current status across the system components for integration.

1.3.1. Each Region (with a Plan of Action) to report on each their Plan of Action during quarterly priority of effort meetings with the Secretary.	Regions	Quarter ± 3 and ongoing July - September, 2017 January - March, 2018 and ongoing	<input type="checkbox"/> Completed MM/YYYY <input checked="" type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Regions with a Plan of Action reported at the most recent Priority of Effort reporting period completed 12/2017.	<input checked="" type="checkbox"/> Completed 04/2018 <input type="checkbox"/> On/ahead of schedule <input type="checkbox"/> Behind schedule <input type="checkbox"/> No longer applicable	Regions have reported their status on the Plans of Action quarterly (2/1/2018 and 4/23/2018) to the Deputy Secretary and the Secretary of the Department. The plans are refined throughout this process.
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Case Review Item Information

Case Review Item: 1 - Timeliness of Initiating Investigations of Reports of Child Maltreatment

Improvement Goal (91.6%):

Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	43	42	42	44	-
Number of Total Applicable Cases	47	49	48	48	-
Performance (%)	91.5%	85.71%	87.5%	91.67%	-
Progress Notes: Performance has improved during the 3rd reporting period and the improvement goal has been achieved.					

Case Review Item: 2 - Services to Family to Protect Child(ren) in the Home and Prevent Removal or Re-Entry Into Foster Care

Improvement Goal (85.8%):

Performance

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	26	28	28	31	
Number of Total Applicable Cases	34	37	37	36	
Performance (%)	76.5%	75.68%	75.68%	86.11%	
Progress Notes: Performance has improved during the 3 rd reporting period and the improvement goal has been achieved.					

Case Review Item: 3 - Risk and Safety Assessment and Management

Improvement Goal (77.7%):

Performance

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	57	53	55	59	
Number of Total Applicable Cases	80	83	87	84	
Performance (%)	71.3%	63.86%	63.22%	70.24%	
Progress Notes: Performance has improved over the past two reporting periods; although the goal was not achieved for the 3 rd reporting period.					

Case Review Item: 4 - Stability of Foster Care Placement

Improvement Goal (88.5%):

Performance

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	45	45	49	46	
Number of Total Applicable Cases	55	57	57	55	
Performance (%)	81.8%	78.95%	85.96%	83.64%	
Progress Notes: Performance remains above the CFSR baseline; however, the improvement goal has not been achieved.					

Case Review Item: 5 - Permanency Goal for Child

Improvement Goal (82.1%):

Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	41	45	49	43	
Number of Total Applicable Cases	55	57	57	55	
Performance (%)	74.5%	78.95%	85.96%	78.18%	
Progress Notes: The improvement goal was achieved for the 2 nd reporting period at 85.96%; however, was not sustained for the 3 rd reporting period.					

Case Review Item: 6 - Achieving Reunification, Guardianship, Adoption, or Other Planned Permanent Living Arrangement

Improvement Goal (75.4%):

Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	37	39	40	34	
Number of Total Applicable Cases	55	57	57	55	
Performance (%)	67.3%	68.42%	70.18%	61.82%	
Progress Notes: Performance had shown an increase; however, has now dipped below the baseline performance.					

Case Review Item: 12 - Needs and Services of Child, Parents, and Foster Parents

Improvement Goal (58.4%):

Performance

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	41	42	50	45	
Number of Total Applicable Cases	80	83	87	84	
Performance (%)	51.3%	50.6%	57.47%	53.57%	
Progress Notes: Performance remains above the CFSR baseline; although, the goal has not been achieved.					

Case Review Item: 13 - Child and Family Involvement in Case Planning

Improvement Goal (70.7%):

Performance

-	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period		July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	49	56	59	50	
Number of Total Applicable Cases	77	82	84	81	
Performance (%)	63.6%	68.29%	70.24%	61.73%	
Progress Notes: Performance had shown an increase; however, has now dipped below the baseline performance.					

Case Review Item: 14 - Caseworker Visits With Child

Improvement Goal (78.9%):

Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	58	53	58	61	
Number of Total Applicable Cases	80	83	87	84	
Performance (%)	72.5%	63.86%	66.67%	72.62%	
Progress Notes: Performance has steadily increased and is now above the baseline performance; although, the improvement goal has not been achieved.					

Case Review Item: 15 - Caseworker Visits With Parents

Improvement Goal (51.1%):

Performance

	Baseline	Reporting Period 1	Reporting Period 2	Reporting Period 3	Reporting Period 4
Data Period	April, 2016 – September, 2016	July, 2017 – December, 2017	October, 2017 – March, 2018	January, 2018 – June, 2018	April, 2018 – October, 2018
Number of Cases Rated as a Strength	30	30	36	41	
Number of Total Applicable Cases	69	76	75	74	
Performance (%)	43.5%	39.47%	48%	55.41%	
Progress Notes: Performance has steadily improved and the improvement goal has been achieved for the 3rd reporting period.					