Monthly Performance Update for Senior Leadership Team
Adult Protective Services Program Office

Adult Protection - Program Scorecard
January 2023

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	174	153	100.00%	100.00%	93.89%	91.06%	99.20%	100.00%	92.00%	99.15%
NWR	2	99	88	100.00%	100.00%	97.78%	100.00%	91.03%	92.50%	97.44%	93.75%
NWR	14	53	57	100.00%	100.00%	100.00%	91.04%	100.00%	100.00%	90.91%	98.41%
NWR		326	298	100.00%	100.00%	96.47%	93.84%	96.90%	97.70%	93.41%	97.32%
NER	3 & 8	135	125	99.17%	100.00%	96.92%	97.60%	100.00%	100.00%	100.00%	100.00%
NER	4	205	170	100.00%	100.00%	97.48%	98.91%	99.34%	98.84%	99.34%	100.00%
NER	7	209	189	100.00%	100.00%	99.55%	98.40%	100.00%	100.00%	100.00%	100.00%
NER		549	484	98.78%	100.00%	98.24%	98.39%	99.78%	99.57%	99.78%	100.00%
CNR	5	241	251	99.51%	100.00%	99.52%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	9	212	226	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	10	167	135	100.00%	100.00%	97.96%	96.90%	100.00%	99.20%	99.24%	100.00%
CNR	18	159	178	100.00%	99.40%	100.00%	98.90%	100.00%	100.00%	100.00%	99.40%
CNR		779	790	99.85%	99.85%	99.42%	99.12%	100.00%	99.85%	99.85%	99.85%
SCR	6	335	324	100.00%	100.00%	100.00%	99.65%	100.00%	100.00%	100.00%	100.00%
SCR	12	163	128	99.18%	100.00%	98.45%	98.23%	100.00%	100.00%	100.00%	100.00%
SCR	13	177	166	100.00%	99.17%	99.19%	96.83%	99.12%	100.00%	100.00%	100.00%
SCR	20	197	196	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	99.40%
SCR		872	814	99.86%	99.85%	99.61%	99.00%	99.86%	100.00%	100.00%	99.85%
SER	15	205	200	100.00%	100.00%	95.68%	96.37%	100.00%	100.00%	100.00%	100.00%
SER	17	231	221	100.00%	100.00%	95.36%	95.08%	100.00%	100.00%	100.00%	100.00%
SER	19	102	105	100.00%	100.00%	97.94%	93.68%	96.74%	100.00%	100.00%	100.00%
SER		538	526	100.00%	100.00%	95.97%	95.33%	99.36%	100.00%	100.00%	100.00%
SNR	11	235	269	99.45%	100.00%	98.43%	99.10%	100.00%	100.00%	100.00%	100.00%
SNR	16	9	11	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
SNR		244	280	99.48%	100.00%	98.49%	99.12%	100.00%	100.00%	100.00%	100.00%
State		3,308	3,192	99.85%	99.93%	98.34%	97.83%	99.52%	99.67%	99.30%	99.67%

% Inc./Dec. vs. Prev. Month
3.63%

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 21/22 & 20/21	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
376	362	884	893	743	750	202	205	99.08%	99.99%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Persons, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.07	0.07	0.06	0.06

[1] Data in "*Previous*" columns represents prior month, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
indicates missing target by more than one-half percent

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Adult Protective Services -- Monthly Key Indicators
January 2023

	Indicator	Period	Standard	Statewide Current/Recent			Previous		Regions -- Current					
				Level	Period	% Change	Level	Period	NW	NE	Central	SC	SE	Southern
API Safety	No Recurrence Verified Maltreatment within 6 Mo. of Verified Investigation	M	95.0%	98.86%	1/23	0.02%	98.84%	12/22	98.48%	99.27%	99.21%	98.67%	98.15%	98.94%
	# Reabused / # In Cohort after Verified	M		31/2,719	1/23		32/2,752	12/22	5/629	4/548	7/462	7/528	5/270	3/282
	No Verified Maltreatment within 6 Mos. Of Protective Supervision Case	M	98.0%	99.69%	1/23	2.46%	97.30%	12/22	100.00%	100.00%	100.00%	100.00%	100.00%	99.34%
	# Reabused / # In Cohort After PS	M		1/325	1/23		2/370	12/22	0/10	0/74	0/27	0/9	0/54	1/151
API Workload	Initial + Additional Reports Received	M		3,308	1/23	3.6%	3,192	12/22	326	549	779	872	538	244
	Investigations (Initial Reports) Completed	M		3,031	1/23	3.3%	2,935	12/22	282	505	733	806	494	211
	Average Active Investigations per API	M-PIT	15.0	13.7	1/23	0.0%	13.7	12/22	12.1	10.4	15.0	12.7	16.1	15.6
	Active Investigations	M-PIT		2,852	2/6/2023 ➔	2.7%	2,776	1/5/2023	229	398	925	438	536	326
	Investigations Open Over 60 Days "Backlog"	M-PIT		0	2/6/2023		0	1/5/2023	0	0	0	0	0	0
	API Vacancies			46	2/6/2023 ➔	0.0%	46	1/5/2023	3	3	4	30	6	0
	Total API FTEs	M-PIT		291	2/6/2023 ➔	0.0%	291	1/5/2023	29	44	69	73	49	27
	% Vacant			15.8%	2/6/2023 ↗	15.8%	15.8%	1/5/2023	10.3%	6.8%	5.8%	41.1%	12.2%	0.0%
	Actual Operational Capacity			205.0	2/6/2023 ➔	1.2%	202.5	1/5/2023	18	38.5	60.25	34.25	33	21
	Percent Total Workforce Capacity			70.45%	1/5/2023 ➔	1.2%	69.6%	1/5/2023	62.07%	87.50%	87.32%	46.92%	67.35%	77.78%