

Performance Update for Senior Leadership Team - March 2016 **Adult Protective Services Program Office**

Adult Protection - Program Scorecard **March 2016**

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	158	152	100.00%	100.00%	97.49%	99.36%	99.44%	99.30%	100.00%	100.00%
NWR	2	186	164	99.02%	100.00%	93.10%	93.81%	100.00%	100.00%	77.45%	94.90%
NWR	14	91	97	100.00%	100.00%	97.87%	97.03%	98.77%	100.00%	100.00%	100.00%
		435	413								
NER	3 & 8	170	176	98.79%	99.33%	92.86%	94.19%	98.18%	100.00%	100.00%	100.00%
NER	4	228	215	99.06%	100.00%	91.59%	90.69%	100.00%	98.41%	95.24%	95.24%
NER	7	277	256	100.00%	99.48%	97.54%	97.20%	99.55%	98.95%	96.40%	96.86%
		675	647								
CNR	5	325	311	100.00%	100.00%	97.28%	96.21%	100.00%	100.00%	99.61%	100.00%
CNR	9	278	264	100.00%	99.48%	96.79%	94.74%	100.00%	100.00%	99.49%	100.00%
CNR	10	217	197	100.00%	100.00%	97.52%	94.68%	99.40%	99.37%	99.40%	98.74%
CNR	18	271	256	99.11%	100.00%	98.83%	97.83%	100.00%	99.05%	99.11%	100.00%
		1091	1028								
SCR	6	476	415	100.00%	100.00%	98.06%	96.61%	99.48%	99.41%	100.00%	99.71%
SCR	12	186	170	99.41%	100.00%	96.77%	97.79%	100.00%	100.00%	99.41%	97.54%
SCR	13	271	274	100.00%	100.00%	96.17%	97.86%	100.00%	99.55%	97.64%	99.55%
SCR	20	244	246	100.00%	100.00%	95.63%	95.51%	99.56%	100.00%	100.00%	100.00%
		1177	1105								
SER	15	295	272	100.00%	99.56%	97.14%	97.05%	99.30%	98.67%	98.95%	99.56%
SER	17	367	313	99.71%	100.00%	96.95%	95.92%	100.00%	100.00%	100.00%	99.64%
SER	19	146	155	100.00%	100.00%	96.40%	93.59%	100.00%	100.00%	100.00%	99.29%
		808	740								
SNR	11	404	380	99.19%	99.69%	92.60%	92.84%	95.11%	96.86%	68.46%	70.13%
SNR	16	20	15	100.00%	100.00%	80.00%	84.62%	80.00%	100.00%	90.00%	54.55%
		424	395								
State		4,610	4,328	99.70%	99.86%	96.17%	95.64%	99.47%	99.28%	95.66%	96.28%
	% Inc./Dec. vs. Prev. Month	6.52%								# Invs. in Backlog, Statewide	49

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
692	671	1,129	1,140	2,010	2,029	290	283	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.10	0.13	0.11

¹ Data in "Previous" columns represents February 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent