Performance Update for Senior Leadership Team - June 2018
Adult Protective Services Program Office

Adult Protection - Program Scorecard
June 2018

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	168	192	99.36%	100.00%	95.24%	97.46%	100.00%	100.00%	99.36%	100.00%
NWR	2	151	173	100.00%	99.34%	97.12%	95.98%	98.32%	100.00%	100.00%	100.00%
NWR	14	82	107	100.00%	98.77%	93.75%	93.41%	100.00%	100.00%	100.00%	100.00%
		401	472								
NER	3 & 8	193	170	100.00%	100.00%	97.10%	91.23%	100.00%	100.00%	100.00%	100.00%
NER	4	280	247	100.00%	99.53%	92.34%	94.17%	100.00%	99.07%	99.12%	100.00%
NER	7	272	295	100.00%	100.00%	94.76%	96.83%	100.00%	100.00%	100.00%	99.51%
		745	712								
CNR	5	317	365	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%
CNR	9	301	273	100.00%	100.00%	97.10%	97.62%	100.00%	100.00%	100.00%	100.00%
CNR	10	192	199	100.00%	100.00%	99.37%	98.79%	98.65%	99.35%	100.00%	99.35%
CNR	18	253	265	100.00%	100.00%	98.17%	98.65%	99.50%	100.00%	100.00%	100.00%
		1063	1102								
SCR	6	456	477	100.00%	99.75%	96.01%	94.61%	100.00%	99.50%	99.72%	100.00%
SCR	12	184	184	98.00%	97.67%	90.34%	94.03%	100.00%	100.00%	98.67%	100.00%
SCR	13	262	270	99.53%	99.56%	96.43%	96.31%	100.00%	100.00%	99.53%	100.00%
SCR	20	211	244	100.00%	100.00%	98.21%	100.00%	100.00%	100.00%	100.00%	100.00%
		1113	1175								
SER	15	271	294	99.38%	100.00%	92.71%	95.21%	98.14%	96.77%	99.07%	93.55%
SER	17	322	344	100.00%	100.00%	94.55%	97.11%	100.00%	100.00%	100.00%	100.00%
SER	19	130	146	99.37%	100.00%	91.18%	96.25%	98.11%	99.34%	98.11%	99.34%
		723	784								
SNR	11	319	364	100.00%	100.00%	98.16%	91.64%	100.00%	100.00%	100.00%	100.00%
SNR	16	9	10	100.00%	100.00%	66.67%	100.00%	100.00%	100.00%	100.00%	100.00%
		328	374								
State		4,373	4,619	99.79%	99.80%	95.78%	96.07%	99.63%	99.59%	99.66%	99.47%

% Inc./Dec. vs. Prev. Month	# Invs. in Backlog, Statewide
-5.33%	4

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 17/18 & 16/17	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
702	684	1,027	1,050	1,620	1,618	298	289	98.84%	99.08%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.13	0.12	0.14	0.13

[1] Data in "*Previous*" columns represents May 2018, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

🟨 indicates missing target by one-half percent or less
🟥 indicates missing target by more than one-half percent