Performance Update for Senior Leadership Team - June 2017
Adult Protective Services Program Office

Adult Protection - Program Scorecard
June 2017

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	186	166	100.00%	99.40%	97.00%	94.44%	100.00%	100.00%	100.00%	99.40%
NWR	2	199	157	99.29%	100.00%	96.08%	96.60%	100.00%	100.00%	100.00%	100.00%
NWR	14	123	129	100.00%	100.00%	96.00%	97.70%	100.00%	100.00%	100.00%	100.00%
		508	452								
NER	3 & 8	201	198	99.48%	99.32%	94.37%	89.38%	100.00%	100.00%	99.48%	100.00%
NER	4	272	296	100.00%	100.00%	92.96%	94.49%	99.26%	99.61%	95.57%	94.88%
NER	7	272	239	100.00%	99.55%	94.90%	95.00%	99.63%	97.75%	84.56%	94.14%
		745	733								
CNR	5	353	340	98.91%	100.00%	96.25%	99.33%	99.64%	100.00%	99.64%	100.00%
CNR	9	282	334	100.00%	100.00%	95.09%	97.79%	100.00%	100.00%	98.51%	99.59%
CNR	10	183	183	100.00%	100.00%	97.40%	97.21%	100.00%	100.00%	100.00%	100.00%
CNR	18	303	256	100.00%	100.00%	99.57%	99.61%	99.54%	100.00%	99.54%	100.00%
		1121	1113								
SCR	6	500	480	100.00%	99.51%	95.07%	94.27%	100.00%	99.76%	100.00%	100.00%
SCR	12	190	205	100.00%	100.00%	94.32%	92.99%	100.00%	100.00%	99.34%	99.44%
SCR	13	307	307	98.92%	99.30%	91.95%	94.10%	98.92%	100.00%	100.00%	99.65%
SCR	20	212	238	100.00%	100.00%	95.77%	98.74%	100.00%	100.00%	100.00%	100.00%
		1209	1230								
SER	15	282	291	100.00%	100.00%	94.37%	94.57%	99.63%	97.66%	100.00%	99.53%
SER	17	389	344	100.00%	100.00%	95.11%	93.11%	100.00%	100.00%	100.00%	100.00%
SER	19	156	158	100.00%	100.00%	93.21%	96.08%	98.03%	100.00%	100.00%	100.00%
		827	793								
SNR	11	366	385	100.00%	100.00%	93.82%	93.69%	100.00%	99.34%	100.00%	100.00%
SNR	16	13	11	100.00%	100.00%	83.33%	94.44%	100.00%	100.00%	100.00%	93.75%
		379	396								
State		4,789	4,717	99.81%	99.82%	94.99%	95.43%	99.72%	99.65%	98.53%	99.20%

	% Inc./Dec. vs. Prev. Month	1.53%								# Invs. in Backlog, Statewide	11

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 16/17 & 15/16	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
856	850	1,027	1,034	1,919	1,908	302	307	99.08%	99.42%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.11	0.12	0.11

[1] Data in "*Previous*" columns represents April 2016, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

🟨 indicates missing target by one-half percent or less
🟥 indicates missing target by more than one-half percent