Performance Update for Senior Leadership Team - January 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
January 2016

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	149	156	100.00%	100.00%	96.45%	97.06%	99.26%	100.00%	100.00%	100.00%
NWR	2	158	163	99.02%	100.00%	94.07%	90.18%	100.00%	100.00%	95.10%	97.94%
NWR	14	106	81	100.00%	100.00%	97.70%	100.00%	100.00%	100.00%	100.00%	100.00%
		413	400								
NER	3 & 8	199	181	100.00%	100.00%	93.57%	95.51%	99.33%	100.00%	100.00%	98.76%
NER	4	244	246	100.00%	100.00%	94.44%	93.16%	99.39%	100.00%	96.32%	95.38%
NER	7	271	247	99.59%	99.53%	97.36%	96.12%	99.17%	98.13%	92.98%	95.33%
		714	674								
CNR	5	314	271	100.00%	99.56%	100.00%	98.04%	99.47%	100.00%	100.00%	100.00%
CNR	9	269	264	100.00%	99.22%	93.48%	95.26%	99.53%	99.61%	98.10%	98.43%
CNR	10	195	193	100.00%	100.00%	97.78%	97.38%	99.40%	99.43%	98.19%	99.43%
CNR	18	249	270	100.00%	100.00%	98.73%	98.39%	100.00%	99.46%	100.00%	100.00%
		1027	998								
SCR	6	444	444	100.00%	100.00%	98.51%	97.67%	99.33%	100.00%	100.00%	100.00%
SCR	12	180	174	100.00%	100.00%	100.00%	95.42%	98.84%	100.00%	98.84%	99.15%
SCR	13	278	262	99.44%	99.52%	94.05%	95.67%	100.00%	100.00%	100.00%	99.03%
SCR	20	252	249	100.00%	99.52%	96.71%	99.17%	100.00%	99.52%	100.00%	100.00%
		1154	1129								
SER	15	264	253	100.00%	100.00%	96.11%	96.79%	98.07%	100.00%	97.30%	97.16%
SER	17	346	342	100.00%	100.00%	96.88%	96.52%	100.00%	100.00%	100.00%	100.00%
SER	19	135	145	100.00%	99.23%	95.83%	93.71%	100.00%	100.00%	98.53%	100.00%
		745	740								
SNR	11	376	368	100.00%	99.70%	91.38%	92.02%	100.00%	99.40%	63.14%	60.42%
SNR	16	12	20	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	100.00%	86.96%
		388	388								
State		**4,441**	4,329	99.91%	99.78%	96.25%	95.96%	99.53%	99.73%	95.75%	95.24%

% Inc./Dec. vs. Prev. Month	2.59%		# Invs. in Backlog, Statewide	83

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
627	605	1,157	1,165	2,094	2,085	274	275	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.13	0.10	0.11

[1] Data in "*Previous*" columns represents December 2015, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

🟨 indicates missing target by one-half percent or less
🟥 indicates missing target by more than one-half percent