

Performance Update for Senior Leadership Team - February 2017
Adult Protective Services Program Office

Adult Protection - Program Scorecard
February 2017

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	157	151	100.00%	100.00%	98.22%	97.35%	100.00%	98.52%	100.00%	100.00%
NWR	2	177	200	100.00%	100.00%	97.90%	95.36%	100.00%	100.00%	100.00%	99.38%
NWR	14	112	124	100.00%	100.00%	96.33%	94.29%	100.00%	100.00%	100.00%	100.00%
		446	475								
NER	3 & 8	179	227	100.00%	100.00%	94.83%	91.61%	100.00%	100.00%	94.81%	99.29%
NER	4	217	273	100.00%	100.00%	94.04%	93.42%	99.51%	100.00%	98.54%	96.15%
NER	7	265	235	100.00%	100.00%	98.72%	96.69%	100.00%	99.53%	97.66%	93.36%
		661	735								
CNR	5	329	382	100.00%	99.60%	96.06%	95.19%	99.60%	99.20%	100.00%	99.60%
CNR	9	256	314	99.58%	100.00%	95.18%	93.31%	99.58%	99.58%	96.20%	97.06%
CNR	10	166	199	100.00%	99.70%	96.51%	93.68%	99.38%	99.43%	100.00%	100.00%
CNR	18	266	290	100.00%	100.00%	97.83%	95.63%	100.00%	100.00%	99.09%	97.89%
		1017	1185								
SCR	6	441	497	99.73%	99.76%	97.19%	97.96%	100.00%	99.76%	99.73%	100.00%
SCR	12	184	210	100.00%	100.00%	98.76%	94.57%	100.00%	100.00%	98.61%	98.20%
SCR	13	290	292	100.00%	99.13%	93.36%	94.65%	98.71%	97.40%	92.70%	87.45%
SCR	20	232	277	100.00%	100.00%	98.27%	95.71%	100.00%	100.00%	100.00%	100.00%
		1147	1276								
SER	15	253	269	100.00%	100.00%	95.30%	96.64%	98.60%	96.75%	92.52%	96.34%
SER	17	340	364	100.00%	100.00%	96.00%	96.45%	100.00%	99.65%	100.00%	99.65%
SER	19	134	122	100.00%	100.00%	95.16%	94.96%	100.00%	98.15%	100.00%	100.00%
		727	755								
SNR	11	331	375	99.73%	99.70%	92.05%	93.71%	98.10%	98.19%	95.92%	66.57%
SNR	16	14	16	100.00%	100.00%	76.92%	86.67%	100.00%	85.71%	100.00%	92.86%
		345	391								
State		4,343	4,817	99.92%	99.85%	95.94%	95.24%	99.55%	99.15%	97.95%	95.07%
	% Inc./Dec. vs. Prev. Month	-9.84%								# Invs. in Backlog, Statewide	28

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
833	776	1,079	1,093	1,918	1,956	293	301	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.11	0.10	0.12	0.11

¹ Data in "Previous" columns represents January 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent