

Performance Update for Senior Leadership Team - February 2016 **Adult Protective Services Program Office**

Adult Protection - Program Scorecard **February 2016**

Region	Circuit	Reports Received ¹		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous ²	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	152	149	100.00%	100.00%	99.36%	96.45%	99.30%	99.26%	100.00%	100.00%
NWR	2	164	158	100.00%	99.02%	93.81%	94.07%	100.00%	100.00%	94.90%	95.10%
NWR	14	97	106	100.00%	100.00%	97.03%	97.70%	100.00%	100.00%	100.00%	100.00%
		413	413								
NER	3 & 8	176	199	99.33%	100.00%	94.19%	93.57%	100.00%	99.33%	100.00%	100.00%
NER	4	215	244	100.00%	100.00%	90.69%	94.44%	98.41%	99.39%	95.24%	96.32%
NER	7	256	271	99.48%	99.59%	97.20%	97.36%	98.95%	99.17%	96.86%	92.98%
		647	714								
CNR	5	311	314	100.00%	100.00%	96.21%	100.00%	100.00%	99.47%	100.00%	100.00%
CNR	9	264	269	99.48%	100.00%	94.74%	93.48%	100.00%	99.53%	100.00%	98.10%
CNR	10	197	195	100.00%	100.00%	94.68%	97.78%	99.37%	99.40%	98.74%	98.19%
CNR	18	256	249	100.00%	100.00%	97.83%	98.73%	99.05%	100.00%	100.00%	100.00%
		1028	1027								
SCR	6	415	444	100.00%	100.00%	96.61%	98.51%	99.41%	99.33%	99.71%	100.00%
SCR	12	170	180	100.00%	100.00%	97.79%	100.00%	100.00%	98.84%	97.54%	98.84%
SCR	13	274	278	100.00%	99.44%	97.86%	94.05%	99.55%	100.00%	99.55%	100.00%
SCR	20	246	252	100.00%	100.00%	95.51%	96.71%	100.00%	100.00%	100.00%	100.00%
		1105	1154								
SER	15	272	264	99.56%	100.00%	97.05%	96.11%	98.67%	98.07%	99.56%	97.30%
SER	17	313	346	100.00%	100.00%	95.92%	96.88%	100.00%	100.00%	99.64%	100.00%
SER	19	155	135	100.00%	100.00%	93.59%	95.83%	100.00%	100.00%	99.29%	98.53%
		740	745								
SNR	11	380	376	99.69%	100.00%	92.84%	91.38%	96.86%	100.00%	70.13%	63.14%
SNR	16	15	12	100.00%	100.00%	84.62%	100.00%	100.00%	100.00%	54.55%	100.00%
		395	388								
State		4,328	4,441	99.86%	99.91%	95.64%	96.25%	99.28%	99.53%	96.28%	95.75%
	% Inc./Dec. vs. Prev. Month	-2.54%								# Invs. in Backlog, Statewide	89

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 14/15 & 13/14	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
671	627	1,140	1,157	2,029	2,094	283	274	99.16%	96.18%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.09	0.11	0.10

¹ Data in "Previous" columns represents January 2016, unless otherwise noted.

² Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

 indicates missing target by one-half percent or less
 indicates missing target by more than one-half percent