Performance Update for Senior Leadership Team - October 2016
Adult Protective Services Program Office

Adult Protection - Program Scorecard
December 2016

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	164	146	98.21%	100.00%	93.05%	96.99%	100.00%	100.00%	100.00%	100.00%
NWR	2	200	184	98.34%	99.11%	92.00%	94.70%	100.00%	100.00%	100.00%	97.32%
NWR	14	114	97	100.00%	100.00%	97.06%	95.35%	100.00%	100.00%	100.00%	100.00%
		478	427								
NER	3 & 8	200	168	100.00%	100.00%	94.59%	90.40%	97.99%	98.75%	99.50%	98.75%
NER	4	224	219	99.58%	98.89%	94.00%	92.57%	99.58%	100.00%	98.73%	76.75%
NER	7	245	217	100.00%	100.00%	95.86%	97.63%	98.44%	99.07%	90.23%	94.44%
		669	604								
CNR	5	339	297	99.60%	100.00%	97.52%	93.47%	99.21%	100.00%	99.60%	100.00%
CNR	9	339	254	100.00%	99.63%	94.74%	96.63%	99.23%	100.00%	86.49%	92.88%
CNR	10	219	199	100.00%	99.44%	95.31%	94.74%	99.44%	99.44%	100.00%	100.00%
CNR	18	272	247	100.00%	100.00%	98.00%	97.69%	100.00%	100.00%	99.47%	99.58%
		1169	997								
SCR	6	489	441	100.00%	100.00%	96.66%	95.91%	99.71%	99.75%	100.00%	100.00%
SCR	12	182	190	100.00%	100.00%	93.68%	94.74%	99.32%	100.00%	96.60%	99.06%
SCR	13	284	268	100.00%	98.97%	96.95%	94.71%	98.31%	100.00%	91.14%	90.26%
SCR	20	265	203	100.00%	100.00%	97.78%	97.57%	100.00%	100.00%	100.00%	100.00%
		1220	1102								
SER	15	265	228	99.53%	100.00%	96.20%	95.28%	97.21%	97.88%	90.70%	99.15%
SER	17	326	314	100.00%	100.00%	95.14%	97.31%	100.00%	100.00%	100.00%	100.00%
SER	19	139	135	100.00%	100.00%	96.23%	91.37%	99.28%	98.43%	100.00%	100.00%
		730	677								
SNR	11	349	319	100.00%	100.00%	93.35%	92.60%	98.22%	98.80%	69.40%	78.01%
SNR	16	14	12	100.00%	100.00%	100.00%	73.68%	83.33%	88.89%	66.67%	72.22%
		363	331								
State		4,629	4,138	99.77%	99.79%	95.45%	94.99%	99.12%	99.51%	94.79%	94.81%

% Inc./Dec. vs. Prev. Month	11.87%			# Invs. in Backlog, Statewide	82

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 15/16 & 14/15	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
744	725	1,109	1,120	1,965	1,941	292	303	99.42%	99.16%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.10	0.10	0.10	0.12

[1] Data in "*Previous*" columns represents November 2016, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

indicates missing target by one-half percent or less
indicates missing target by more than one-half percent