Performance Update for Senior Leadership Team - April 2018
Adult Protective Services Program Office

Adult Protection - Program Scorecard
April 2018

Region	Circuit	Reports Received[1]		Investigations Commenced Within 24 Hours (Target = 99%)		Victims Seen Within 24 Hours (Target = 93%)		Initial ASAs Submitted Within 6 Days (Target = 98%)		Investigations Closed Within 60 Days (Target = 99%)	
		Current	Previous[2]	Current	Previous	Current	Previous	Current	Previous	Current	Previous
NWR	1	188	187	100.00%	100.00%	94.23%	95.06%	100.00%	100.00%	100.00%	100.00%
NWR	2	155	142	100.00%	100.00%	98.35%	97.14%	100.00%	100.00%	100.00%	100.00%
NWR	14	76	102	100.00%	100.00%	96.59%	95.60%	98.77%	100.00%	100.00%	100.00%
		419	431								
NER	3 & 8	199	178	100.00%	100.00%	94.80%	93.17%	100.00%	100.00%	100.00%	100.00%
NER	4	244	268	100.00%	99.26%	95.48%	90.82%	100.00%	99.63%	100.00%	98.89%
NER	7	250	263	100.00%	99.49%	97.63%	96.77%	100.00%	100.00%	100.00%	100.00%
		693	709								
CNR	5	335	331	100.00%	100.00%	98.34%	98.99%	100.00%	100.00%	100.00%	100.00%
CNR	9	292	243	100.00%	100.00%	98.89%	98.67%	99.60%	100.00%	99.60%	99.54%
CNR	10	155	174	100.00%	100.00%	98.04%	98.17%	100.00%	100.00%	100.00%	100.00%
CNR	18	238	225	100.00%	100.00%	99.45%	99.35%	100.00%	100.00%	100.00%	100.00%
		1020	973								
SCR	6	459	467	99.51%	100.00%	94.93%	96.35%	100.00%	100.00%	100.00%	100.00%
SCR	12	199	186	100.00%	100.00%	95.90%	96.13%	99.44%	100.00%	98.31%	100.00%
SCR	13	262	264	99.53%	99.56%	94.85%	94.58%	100.00%	100.00%	100.00%	100.00%
SCR	20	221	255	100.00%	100.00%	95.83%	94.22%	100.00%	100.00%	100.00%	100.00%
		1141	1172								
SER	15	280	269	100.00%	100.00%	93.45%	95.67%	99.54%	97.05%	99.54%	94.94%
SER	17	326	331	100.00%	100.00%	95.71%	96.03%	100.00%	100.00%	100.00%	100.00%
SER	19	148	165	100.00%	100.00%	95.89%	93.46%	100.00%	99.25%	97.71%	96.99%
		754	765								
SNR	11	336	364	100.00%	100.00%	95.11%	94.86%	100.00%	100.00%	99.66%	99.67%
SNR	16	7	10	100.00%	100.00%	83.33%	100.00%	83.33%	100.00%	100.00%	100.00%
		343	374								
State		4,370	4,424	99.92%	99.90%	96.13%	95.90%	99.75%	99.77%	99.75%	99.46%

	% Inc./Dec. vs. Prev. Month	-1.22%								# Invs. in Backlog, Statewide	4

Statewide Services and Wait Lists

HCDA Waitlist Population		HCDA Clients Being Served		CCDA Waitlist Population		CCDA Clients Being Served		% of Adults with Disabilities Receiving Services Who are Not Placed in a Nursing Home, FY 16/17 & 15/16	
Current	Previous	Current	Previous	Current	Previous	Current	Previous		
652	621	1,064	1,081	1,600	1,563	292	292	99.08%	99.42%

Per Capita Abuse Rates for Adults with Disabilities, Age 18-59 and Elderly Person, per 1,000/Population

Abuse Rate Among Persons with Disabilities per 1,000		Abuse Rate Among Elderly Persons, per 1,000	
Current	Previous	Current	Previous
0.09	0.11	0.12	0.11

[1] Data in "*Previous*" columns represents April 2018, unless otherwise noted.

[2] Reports received is a workload measure counting Initial and Additional reports, excluding Supplemental reports

    indicates missing target by one-half percent or less
    indicates missing target by more than one-half percent