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program.intake@usda.gov. For any other information dealing with Supplemental Nutrition Assistance Program (SNAP) issues, persons should either contact the USDA SNAP Hotline Number at (800) 221-5689, which is also in Spanish or call the State Information/Hotline Numbers (click the link for a listing of hotline numbers by State); found online at: http://www.fns.usda.gov/snap/ contact info/hotlines.htm. To file a complaint of discrimination regarding a program receiving Federal financial assistance through the U.S. Department of Health and Human Services (HHS) write: HHS Director, Office for Civil Rights, Room 515-F, 200 Independence Avenue, S.W., Washington, D.C. 20201 or call (202) 619-0403 (voice) or (800) 537-7697 (TTY). This institution is an equal opportunity provider.

Florida Department of Children and Families

ACCESS Central Mail Center Attention: SUNCAP Unit P.O. Box 1770 Ocala, FL 34478-1770

Phone: 850-300-4323 Florida Relay 711 or TTY: 1-800-955-8771 Fax: 866-886-4342 www.myflfamilies.com

Florida's **SUNCAP** Program



The mission of the Department of Children and Families is to work in partnership with local communities to protect the vulnerable, promote strong and economically self-sufficient families, and advance personal and family recovery and resiliency. Ch.20.19 F.S.

CF/PI 165-113, 09/2021

What is the SUNCAP Food Assistance Program?

The SUNCAP Program is a special Food Assistance Program for individuals who receive Supplemental Security Income (SSI). You may be eligible to receive food assistance benefits through the SUNCAP Program without any additional application, paperwork, or interviews.

If you already receive food assistance benefits in the regular Food Assistance Program, you may be automatically put in the SUNCAP Program when you become SSI eligible.

If your food assistance benefits will go down because of SUNCAP, you may choose to continue receiving your food assistance benefits under the regular Food Assistance Program.

Florida currently serves over 44,000 SUNCAP households statewide.

Who is eligible for the SUNCAP Program?

Individuals may be eligible for SUNCAP if they wish to apply for Food Assistance and:

- Receive SSI,
- Are at least 18 years old,
- Are not working, and
- Purchase and prepare food alone.

What are the benefits of the SUNCAP Program?

- Your interview for SSI benefits is your interview for SUNCAP.
- You won't be asked to complete separate forms.
- You won't be asked for additional copies of your personal records.
- You only have to report changes in your situation that are required by the Social Security Administration (SSA).
- You only need to be recertified every three years through your SSI renewal.
- You will receive an EBT (Electronic Benefit Transfer) card to access your Food Assistance benefits.

How do I apply for the SUNCAP Program?

File for SSI at one of the Florida Social Security offices, and Social Security will decide if you are eligible for SUNCAP, or

File for the regular Food Assistance Program, if you get SSI you will be converted to SUNCAP, or

Contact the SUNCAP Unit If you already get SSI, but <u>do not</u> get Food Assistance.

850-300-4323, Florida Relay 711, or 1-800-955-8771(TTY)

Do I have to get my Food Assistance through the SUNCAP Program?

No, you can choose to receive in the regular Food Assistance Program if you:

- Pay more than \$35 a month in outof-pocket medical expenses; or
- Pay more than \$800.00 per month for rent, mortgage, or property taxes.

- To apply for regular food assistance: <u>https://www.myflorida.com/</u> accessflorida/
- Conversion from the regular Food Assistance Program may take up to 90 days.
- SUNCAP cases are not eligible for Expedited Food Assistance or partial months of benefits.