

<u>Lee County Directory of Human Services</u> – 2008 Edition Order Form

Please mail this order form along with a check or money order to United Way of Lee County to:

United Way 211
C/O Human Services Directory Order
7275 Concourse Drive
Fort Myers, FL 33908
Phone 239-433-3900 Ext 244 Fax 239-433-5692

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The 2008 edition of the Lee County Directory of Human Services will be shipped via United States Postal Service. Please allow 2-3 weeks for delivery.

*We ask for suggested donation to cover cost of printing and mailing Human Service Directories. Donations are greatly appreciated but not necessary for receipt of directory.



Introduction

The **2008 United Way 211 Directory of Human Services** is a comprehensive guide to the programs that provide human services to Lee County. We hope that this directory helps providers and individuals in our community to make referrals as well as inform them of the array of services available.

We have included a keyword index to allow users to easily find specific services. The keyword index lists the programs alphabetically and includes the main phone number of that program. Please be sure to view the full program listing for additional information such as program requirements or alternate phone lines.

Every attempt has been made to include as many service organizations as possible. Inclusion in this directory does not imply recommendation, and United Way 211 reserves the right to include or exclude any listing from the directory.

The United Way logo appears in the body of United Way partner agency listings in the directory. This directory includes the most updated information at time of print, however information can change at any time. For the most recent information, please visit our online directory listed below. For questions regarding the directory, agencies or services please call United Way 211.

http://www.unitedwaylee.org/

Click the Community Resources page to access our online Directory.

We hope this resource is a valuable tool in helping to further our efforts in creating a better community.







AIDS	
Family Self-Sufficiency Program/ Lee County Dept. Human Services	(239) 533-7900 46
HIV/AIDS Programs - Health Planning Council of Southwest Florida	
Island Coast AIDS Network	` ,
Lee County Health Department - Lehigh	
Lee County Health Department - Michigan Avenue	
Lee County Health Department -NFM	
McGregor Clinic	
Positive Healthcare	
Source of Light and Hope Development Center	` '
ALS (Lou Gehrig's Disease)	(=00) 00 : 01 00 : 10
ALS Association of Florida	(239) 425-2736 1
Abuse	(===, =================================
Abuse Counseling & Treatment, Inc	(230) 030-3112 2
Children's Advocacy Center/ Child Protection Team	
Children's Advocacy Center/ Family Alliance	
Children's Advocacy Center/TRUE program	
Children's Home Society	
Children's Network of Southwest Florida	
Dept of Children & Families/Child Welfare, Protective Investigation Unit	
Florida Abuse Hotline	
Florida Coalition Against Domestic Violence	
Fort Myers Police Department	
Long -Term Care Ombudsman Council	
Mary' House of Hope National Domestic Violence Hotline	(200) 700 7222 00
	(800) 799-7233 98
Adaptive Aids/Equipment	(000) 077 4447 00
Center for Independent Living of SW Florida	
F.I.S.H. of Sanibel	` ,
HEAR NOW	
Lee County Talking Books Library	(239) 995-2665 83
Addiction Services	
After the Rain of SW FL, Inc.	,
Al-Anon	
Ala-Teen	` ,
Alcoholics Anonymous	
American Lung Association of Gulf Coast FL	
Children are People Too (SWFAS)	
Department of Children & Families/Access to Recovery	
David Lawrence Center and Foundation	
Florida Council on Compulsive Gambling	
HOPE Biblical Counseling & Training Center	
Lee County Coalition for a Drug Free SW Florida	
Lee Mental Health Center, Inc.	• •
Mothers Against Drunk Driving	
National Institute on Drug Abuse	•
New Life Center	,
Operation Par	
SWFAS - Youth Outpatient Program	(239) 772-1211 119

SWFAS - Adult Felony Drug Court	(239) 332-6937	119
SWFAS - Anti Drug Initiative		
SWFAS - Child Welfarre Intensive Outpatient Treatment	` ,	
SWFAS - Intensive Out Patient Program		
SWFAS Detox Center		
Safe & Drug Free Schools/ School District of Lee County		
Salvation Army/ Crossroads Center		
Southwest Florida Addiction Services, Inc (SWFAS)	(239) 278-7595	119
Teen Challenge - Men's Center		
Teen Challenge- Women's Center	,	
VISTA - Behavioral Crisis Services		
Veteran's Center	,	
Vince Smith Center	,	
Adoption	, ,	
Children's Home Society	(239) 334-0222	26
Children's Network of Southwest Florida	(239) 226-1524	27
Choose Life License Plate Funds - Lee County	(941) 484-9543	28
Fort Myers Pregnancy Center	(239) 337-9375	53
Lee County Legal Aid Society, Inc	(239) 334-6118	80
Lee Women's Center	(239) 433-1929	85
Saint Cecilia's Project Gabriel	(239) 939-3016	111
Sunlight Homes	(239) 352-0251	125
Adult Day Care		
Hope Hospice Adult Day Health Care	(239) 985-6400	70
Hope Life Care		
Adult Education		
Adult and Community Education	(239) 939-6310	3
Bonita Springs United Way House c/o Bonita Literacy	(239) 495-0999	13
High Tech Center North	(239) 574-4440	66
High Tech Central		
Lee County Library System / Literacy Program	(239) 461-5885	80
Literacy Council of Bonita Springs	(239) 495-0999	88
Literacy Volunteers of Lee County	(239) 242-4374	88
Literacy Volunteers of Lee County - Lehigh Office	(239) 368-1002	89
Alcohol Abuse, Information		
Al-Anon	(239) 274-1353	4
Ala-Teen		
Alcoholics Anonymous - intergroup	(239) 275-5111	5
Department of Children and Families/Access to Recovery		
Mothers Against Drunk Driving		
New Life Center	, ,	
SWFAS - BRITE Program		
Southwest Florida Addiction Services, Inc (SWFAS)		
Teen Challenge - Men's Center		
Teen Challenge- Women's Center	` ,	
Vince Smith Center	(239) 338-2306	131

Alzheimer's/Dementia Disorders	
Alvin A. Dubin Alzheimer's Resource Center, Inc.	(239) 437-3007 6
Alvin A. Dubin Center Caregiver Support Group - Dunbar	(239) 437-3007 7
Alvin A. Dubin Center Caregiver Support Group - Gulf Coast Village	
AlzOnline	
Lee County Sheriff's Office - Project Lifesaver	
Lee Memory Care	
Older Adult Services/ SHARE CLUB	(239) 772-6765 103
Arts	(
Alliance for the Arts	(230) 030-2787 6
Lee County 4-H	
Lee County Parks and Recreation	
·	(239) 401-7400 01
Assistive Devices	(000) 404 0004
Deaf Service Center of Southwest Florida, Inc.	
F.I.S.H. of Sanibel	
Florida Relay Service	` ,
Lee County Talking Books Library	(239) 995-2665 83
At Risk Youth	
AFCAAM - African Caribbean American Catholic Cente	(239) 461-0233 3
Accountability Boards (Juvenile Justice)/ LCDHS	(239) 533-7900 2
Ala-Teen	(239) 274-1353 5
Big Brothers/ Big Sisters of SW Florida	(239) 278-0003 12
Bonita Springs YMCA	(239) 992-9622 13
Boy Scouts of America, SW Florida Council	(239) 936-8072 14
Boys and Girls Club of Lee County	
Cape Coral Police Department	(239) 574-3223 19
Cape Coral Youth Center	(239) 242-3950 20
Department of Children and Families/Access to Recovery	(239) 338-1262 33
Dept of Children & Families/Child Welfare, Protective Investigation Unit	(800) 962-2873 34
Florida Sheriff's Youth Ranch	(941) 776-1777 52
Fort Myers Police Athletic League	(239) 693-1146 52
Girl Scouts of Gulfcoast Florida, Inc.	(239) 561-1800 58
Goodwill L.I.F.E Academy	(239) 334-4434 60
High Tech Center North	(239) 574-4440 66
High Tech Central	(239) 334-4544 67
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Lee County Parks and Recreation	(239) 461-7400 81
Life Skills Center	
Safe & Drug Free Schools/ School District of Lee County	(239) 337-8348 111
Saint Peter Claver Catholic Mission	(239) 461-0669 111
Southwest Florida Marine Institute	(239) 765-9696 122
The Bridge Youth Center	(239) 337-3798 128
Word of Life Church - Counseling Services	(239) 274-8881 136
YMCA of Lee County	(239) 275-9622 136
Youth Substance Abuse Outpatient Program	(239) 275-1126 137
Autism	
Eden Florida	(239) 437-5335 39
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Baby Items	
Bonita Springs Assistance Office	(239) 992-3034 13
Cape Coral Caring Center	(239) 945-1927 18
Clare House of Catholic Charities	(239) 275-7788 29
Destiny Ministries	(239) 549-2130 36
Fort Myers Pregnancy Center	(239) 337-9375 53
Habitat for Humanity Cape Coral Thrift Store	(239) 772-0337 63
Habitat for Humanity- Thrift Store	(239) 652-0434 63
Harvest Time Ministries	(239) 947-6016 64
Birth Control	
Family Health Centers of SWFL	(239) 332-0417 42
Family Health Centers of SWFL - South Fort Myers	(239) 344-2307 43
Lee County Health Department - Lehigh	
Lee County Health Department - Michigan Avenue	
Lee County Health Department -NFM	
Planned Parenthood of Southwest Florida	(239) 481-9999 108
Birth Defects	,
Family Health Centers of SWFL - South Fort Myers	(239) 344-2307 43
March of Dimes Birth Defects Foundation	
Blind Services	,
Florida Division of Blind Services	(239) 278-7130 50
Florida Lion's Camp	
Florida Outreach Project for Children & Young Adults	
Lee County Talking Books Library	
Lion's Club	` '
The Braille Institute of Florida	(239) 671-0579 128
Visually Impaired Persons of Southwest Florida, Inc	(239) 997-7797 133
WGCU-FM Radio Reading Service	
Winning Kids Club	(239) 671-0579 135
Book Loan	,
Bonita Springs Public Library	(239) 992-0101 13
Cape Coral Public Library	
Captiva Memorial Library	
Dunbar-Jupiter Hammon Public Library	
East County Regional Library	
Fort Myers Public Library	
Lakes Regional Library	(239) 533-4000 76
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Lee County Library System	
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The Braille Institute of Florida	(239) 671-0579 128
Visually Impaired Persons of Southwest Florida, Inc	
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Breast Care	
Breast Cancer Support Group	(239) 432-2561 15
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Lee County Health Department - Lehigh	
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Partners for Breast Cancer Care	.(239) 454-8583 105
Breastfeeding	
Healthy Start Coalition of Southwest Florida, Inc	.(239) 425-6920 66
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Lee / Hendry / Glades WIC Program	.(239) 344-2000 76
Lee County Health Department - Lehigh	
Lee County Health Department - Michigan Avenue	.(239) 332-9501 79
Lee County Health Department -NFM	
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Indigent Burial Program/ Lee County Dept of Human Services	.(239) 533-7900 74
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American Red Cross of Lee County	.(239) 278-3401 10
Bonita Springs YMCA	.(239) 992-9622 13
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Candlelighters of Southwest Florida, Inc.	
Cape Coral Hospital	
Caregivers Support Group	
Colorectal Cancer Support Group	
General Cancer Support Group	•
Leukemia Support Group/ Health Park	
Leukemia and Lymphoma Society	
Look Good Feel Better/ American Cancer Society	` ,
Lymphedema Education Awareness (LEA)	
Lymphedema Resources, Inc	
Man to Man Support Group for Prostate Cancer	
Ovarian Cancer Support Grp/ Lee Memorial Health System	
Partners for Breast Cancer Care	
Patient Advocate Foundation Co-Pay Relief Program	
Reach to Recovery/ American Cancer Society	
Road to Recovery/ American Cancer Society	
Thyroid Cancer Survivor's Assoc, Inc	.(239) 542-6507 129
Chamber of Commerce	
Southwest Florida Hispanic Chamber of Commerce	.(239) 418-1441 121
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Children's Advocacy Center/ Family Alliance	.(239) 939-2808 25
Dept of Children & Families/Child Welfare, Protective Investigation Unit	.(800) 962-2873 34
Florida Abuse Hotline	
Florida Department of Law Enforcement	
Haitian Center of Catholic Charities	

Hispanic Services of Catholic Charities- Bonita Springs	
Hispanic Services of Catholic Charities- Ft. Myers	(239) 337-4193 67
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Bonita Springs YMCA	(239) 992-9622 13
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Child Care of Southwest Florida	
Community Cooperative Ministries	
Community Coordinated Care for Children Inc. (4C) Lee	
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Family Resource Center - Florida Gulf Coast University	
IMPACT for Developmental Education, Inc	
Lee Adolescent Mothers Program	
Voluntary Pre-Kindergarten (VPK)	
Child Support	(=00) 000 0.00
Department of Revenue Child Support Enforcement - Fort Myers	(800) 622-5437 35
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Fort Myers Pregnancy Center	
Health Park Medical Hospital	,
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Lee Memorial Health System	
Planned Parenthood of Southwest Florida	(239) 481-9999 108
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AFCAAM - African Caribbean American Catholic Cente	
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Boy Scouts of America, SW Florida Council	
Boys and Girls Club of Lee County	
Children are People Too (SWFAS)	
Children's Advocacy Center/ Child Protection Team	
Children's Advocacy Center/ Family Alliance	` ,
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Community Coordinated Care for Children Inc. (4C) Lee	
Department of Children and Families/Child Day Care Licensing	
Dept of Children & Families/Child Welfare, Protective Investigation Unit	
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Family Health Centers of SWFL - South Fort Myers	
Family Health Centers of SWFL / Cape Coral	
Family Health Centers of SWFL / Lehigh Acres Medical Office	
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	Ronald McDonald House	(239)	437-0	0202	 110
	School District of Lee County	(239)	334-	1102	 113
	Shriner's Hospital for Children - Tampa	(813)	972-2	2250	 116
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	Bonita Springs Assistance Office	(239)	992-	3034	 13
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	Cornerstone Ministries	,			
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	SVDP-Saint Cecilia's	(239)	936-	3635	 126
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	Friendship Cafe/ Charleston Park	(230)	275-	1881	54
	Friendship Cafe/ Dr. Piper Center				
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	Friendship Cafe/ Harlem Heights	. ,			
	Friendship Cafe/ Lake Kennedy, Cape Coral				
	Friendship Cafe/ North Fort Myers				
	Friendship Cafe/ Palm Harbor Apts, North Fort Myers				
	Friendship Cafe/ Pine Manor				
	Friendship Cafe/ Royal Palm Towers				
	Friendship Cafe/ Sunshine Villas, Lehigh Acres				
	Thomaship data dunishing villas, Ediligh Adies	(400)	210-	1001	 J1

Consumer Complaints	
Call for Action, WINK TV	(239) 334-4357 17
Citizen Dispute Settlement Program	
Consumer Fraud Awareness	
Lee Cares, Lee County Government	
Lee County Office of Equal Opportunity	` ,
Lee County Sheriff's Office/ Fraud Complaints	
Long -Term Care Ombudsman Council	
Office of the Attorney General	
Counseling	(000)
A Safe Haven for Newborns	(877) 767-2229 1
Abuse Counseling & Treatment, Inc	
Candlelighter's/ Support for Children w/ Cancer Support Grp	
Candlelighters of Southwest Florida, Inc.	
Catholic Charities Community Counseling Services	
Children's Advocacy Center/ Family Alliance	
Children's Advocacy Center/ Prevention Services	(239) 939-2808 26
Children's Home Society	
Children's Network of Southwest Florida	(239) 226-1524 27
David Lawrence Center and Foundation	` ,
Florida Coalition Against Domestic Violence	
Florida Council on Compulsive Gambling	
Fort Myers Rescue Mission	
HOPE Biblical Counseling & Training Center	` ,
Harbor Counseling and Lighthouse Addiction Services	
Hope Hospice and Community Services	
Hope Life Care	(239) 985-6400 72
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Look Good Feel Better/ American Cancer Society	
Lutheran Services Florida	
McGregor Baptist Church - Celebrate Recovery Ministry	
McGregor Baptist Church - Divorce Care	
National Domestic Violence Hotline	
National Suicide Prevention Hotline	
New Church of SWFL	(239) 481-5535 101
OASIS Youth Shelter	
Operation Par	
Parent HelpLine	
Pathways of Hope Hospice Counseling Center	
Reach to Recovery/ American Cancer Society	
Royal Palm Ministries	
SWFAS - Intensive Out Patient Program	
Saint Cecilia's Project Gabriel	
Small Business Development Center - FGCU	(239) 225-4220 117
Southwest Florida Employee Assistance Program	
VISTA - Behavioral Crisis Services	
Veteran's Center	` ,
Word of Life Church - Counseling Services	

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Christian Financial Counseling	(239) 337-2122 28
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Deaf Service Center of Southwest Florida, Inc.	(230) 461-0334 32
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Florida Relay Service	
HEAR NOW	,
Lion's Club	, ,
The Braille Institute of Florida	
Vocational Rehabilitation - Fort Myers	
Winning Kids Club	,
Death Certificates	(200) 07 7 007 0 1111 700
Lee County Health Department - Lehigh	(239) 332-9583 79
Lee County Health Department - Michigan Avenue	
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Dental Care	(200) 002 0001 70
Dental Hygiene Program - Edison College	(239) 985-8334 33
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Family Health Centers of SWFL/Bonita Springs	
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Family Health Centers of SWFL/Salvation Army Homeless Office	
Project Dentist -Salvation Army	
Salvation Army/ Medical Respite Unit and Primary Care Clinic	
Diabetes	(200) 00 1 07 10 112
American Diabetes Association	(813) 885-5007 9
Disabled Services	(1)
ADA Advisory Board	(239) 277-1 <i>44</i> 7 1
AHCA Facility Locator Website	
Able Trust	
Advocacy Center for Persons with Disabilities, Inc.	
Agency for Persons with Disabilities	
Books by Mail	
Cape Coral Mini-Bus Services	
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Children's Home Society	
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Easter Seals Florida	` ,
Eden Florida	,
Emergency Management, Lee County Government	
Epilepsy Services of Southwest Florida, Inc.	
F.I.S.H. of Lehigh Acres	` '
Family Network on Disabilities of Florida, Inc	
Florida Abuse Hotline	
Florida Directory of Early Childhood Services	
Florida Division of Blind Services	(239) 278-7130 50
Florida Lion's Camp	(863) 696-1948 51

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Florida Relay Service	(800) 955-8770 51
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Goodwill - Southwest Florida GWI HUD Housing, Inc	(239) 995-6100 59
Goodwill Industries of Southwest Florida - High School- High Tech	(239) 995-2106 59
Goodwill Industries of Southwest Florida - Job Placement	(239) 995-2106 60
Goodwill L.I.F.E Academy	(239) 334-4434 60
Head Start-School District of Lee County	(239) 332-2512 65
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Special Equestrians	
Special Populations, City of Cape Coral	
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Vocational Rehabilitation - Fort Myers	
Vocational Rehabilitation - North Fort Myers	(239) 656-7796 133
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American Red Cross of Lee County	(239) 278-3401 10
Department of Children and Families-EFAHP	
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Federal Emergency Management Association (FEMA)	
GovBenefits.gov	
Hurricane Relief - Salvation Army	
Long Term Recovery (Hurricane Related Assistance)/LDHS	
National Suicide Prevention Hotline	` ,
United Way 211	(239) 433-3900 130
Discrimination	
Advocacy Center for Persons with Disabilities, Inc.	(800) 342-0823 3
American Civil Liberties Union of Florida	
HIV/AIDS Programs - Health Planning Council of Southwest Florida	(239) 433-6700 68
Lee County Office of Equal Opportunity	(239) 533-2267 81
Nat'l Association for the Advancement of Colored People	(239) 936-2352 98
Patient Advocate Foundation	(800) 532-5274 107
Divorce	
Catholic Charities Community Counseling Services	(239) 274-0757 22
Covenant Presbyterian Church	
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HOPÉ Biblical Counseling & Training Center	
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McGregor Baptist Church - Divorce Care	
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Abuse Counseling & Treatment, Inc	(239) 939-3112 2
After the Rain of SW FL, Inc.	, ,
Cape Coral Police Department	(239) 574-3223 19
Cape Coral Police Dept Victim Assistance Program	(239) 574-0653 19
Florida Abuse Hotline	
Florida Coalition Against Domestic Violence	(800) 500-1119 47
Florida Department of Law Enforcement	
National Domestic Violence Hotline	(800) 799-7233 98
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Salvation Army/Thrift Store - Cape Coral	
Voices for Kids of Southwest Florida	
Eating Disorders	(,
HOPE Biblical Counseling & Training Center	(230) 481-0777 60
Education	(239) 481-0777 09
	(000) 404 0000
AFCAAM - African Caribbean American Catholic Cente	` '
Alliance for the Arts	` '
AlzOnline	
American Red Cross of Lee County	
Bonita Springs YMCA	
Boy Scouts of America, SW Florida Council	, ,
Boys and Girls Club of Lee County	
Career and Service Center (One-Stop) - Lee County	
Caregiver Assistance and Regional Education (CARE)	
Child Care of Southwest Florida	` ,
Children's Home Society	
Community Coordinated Care for Children Inc. (4C) Lee	` ,
Early Head Start / School District of Lee County	
Early Learning Coalition of SWFL	
Easter Seals Florida	` ,
Eden Florida	` ,
Edison College	` ,
English Cafe	
Family Resource Center - Florida Gulf Coast University	
Florida Diagnostic & Learning Resources System (FDLRS)	
Fort Myers Pregnancy Center	
Goodwill Industries of Southwest Florida - High School- High Tech	
Goodwill L.I.F.E Academy	(239) 334-4434 60

Halitian Center of Catholic Charities
Healthy Families-Lee
High Tech Center North
High Tech Central (239) 334-4544 67 Hispanic Services of Catholic Charities- Bonita Springs (239) 390-2928 67 Hispanic Services of Catholic Charities- Ft. Myers (239) 337-4391 74 Jewish Federation of Lee and Charlotte Counties (239) 481-4449 75 Lee Adolescent Mothers Program (239) 332-2526 76 Lee County 4-H (239) 533-4327 77 Lee County Coalition for a Drug Free SW Florida (239) 573-8747 78 Lee County Library System / Literacy Program (239) 461-5885 80 Lee County Parks and Recreation (239) 461-7400 81 Life Skills Center (239) 332-23484 86 Literacy Council of Bonita Springs (239) 495-0999 88 Literacy Council of Bonita Springs (239) 495-0999 88 Literacy Volunteers of Lee County (239) 322-4374 88 Los Hermanos (239) 992-7700 90 Safe & Drug Free Schools/ School District of Lee County (239) 337-8348 111 Saint Peter Claver Catholic Mission (239) 461-0669 111 School District of Lee County (239) 342-102 113 Single Parent Program-Edison Comm College (239) 432-5235 117 Southwest Florida Marine Institute (239) 765-9696 122 SWFRMC Auxiliary - Volunteer (239) 935-6100 134 Elder Helplines (866) 260-2466 7 Elder Helplines (239) 477-1000 82 Lifeline/ Lee Memorial Hospital (239) 477-3600 40 Lee County Sheriff's Office - Project Lifesaver (239) 477-3600 40 Lee County Emergency Management (239) 477-3600 40 Lee County Emergency Medical Services Center (239) 932-8348 10 Bureau of Rehab and Reemployment Services for injured workers (239) 931-8200 21 Dr. Piper Center for Social Services, Inc. (239) 332-5346 36
Hispanic Services of Catholic Charities- Bonita Springs
Hispanic Services of Catholic Charities- Ft. Myers
Island Coast AIDS Network
Jewish Federation of Lee and Charlotte Counties
Lee Adolescent Mothers Program
Lee County 4-H.
Lee County Coalition for a Drug Free SW Florida
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Goodwill Industries - Four Wheels for Work
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Lee County Association of Retarded Citizens(239) 334-6285 77
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Southwest Florida Hispanic Chamber of Commerce
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	Friendship Cafe/ Flossie Riley			
	Friendship Cafe/ Harlem Heights			
	Friendship Cafe/ Lake Kennedy, Cape Coral			
	Friendship Cafe/ North Fort Myers			
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Suncoast Community Resource Center			
We Care - Faith Presbyterian Church			
Word of Life Church - Food Pantry			
Food Stamps	(_00)		
Career and Service Center (One-Stop) - Lee County	(239)	931-8200	21
Department of Children and Families/ACCESS Florida			
Palmona Park Community Resource Center			
Foster Care	,		
Children's Network of Southwest Florida	(239)	226-1524	27
Furniture			
Habitat for Humanity Cape Coral Thrift Store	(239)	772-0337	63
Habitat for Humanity- Thrift Store			
Harlem Heights Community Resource Center			
Harvest Time Ministries			
Hispanic Services of Catholic Charities- Bonita Springs	(239)	390-2928	67
Nations Association Charities			
GED	, ,		
AFCAAM - African Caribbean American Catholic Cente	(239)	461-0233	3
Adult and Community Education	,		
Career and Service Center (One-Stop) - Lee County			
High Tech Central			
Lifeline Family Center			
The Bridge Youth Center	, ,		

Gay/ Lesbian Support	
Abuse Counseling & Treatment, Inc	(239) 939-3112 2
American Civil Liberties Union of Florida	(786) 363-7200 8
The Trevor Helpline	(866) 488-7386 129
Glasses/Contact Lenses	
Lion's Club	` ,
VISION USA	(800) 766-4466 154
Grief	
Covenant Presbyterian Church	(239) 334-8937 37
HOPE Biblical Counseling & Training Center	(239) 481-0777 69
Hope Hospice and Community Services	(239) 482-4673 69
Loss and Grief Support Group	(239) 939-8319 90
Loss of an Adult Child Support Group	(239) 939-8319 90
Pathways of Hope Hospice Counseling Center	(239) 482-4673 106
Grocery Delivery	
Meals On Wheels of Lee County	(239) 337-1055 95
Group Home	(,
Lee County Association of Retarded Citizens	(239) 334-6285 77
Guardian	
Guardian ad Litem Program	(239) 533-1425 61
Head Start	(,
Early Head Start / School District of Lee County	(230) 332-2512 37
Head Start-School District of Lee County	
·	(253) 552-2512 65
Head/Spine Injuries	(000) 000 0440 45
Brain Injury Association of Florida, Inc.	
Brain and Spinal Cord Injury program	(000) 341-0770 15
Hepatitis C	(000) 000 0504 70
Lee County Health Department - Michigan Avenue	(239) 332-9501 79
Home Health Care	
Agency for Healthcare Administration Facility Locator Website	
Lee Memorial Home Health	
Senior Care C.H.O.I.C.E.S	
Visiting Nurses Association	(239) 337-4848 132
Home Improvement/Modification	
Cape Coral Housing Development Corporation	
Cape Coral Housing Rehabilitation	
F.I.S.H. of Pine Island	
Home Ownership Resource Center	` '
Housing Services/ Lee County Department of Human Services	
Interfaith Caregivers of South Lee County	
Long Term Recovery (Hurricane Related Assistance)/LDHS	
Neighborhood Development/ Lee County Dept. of Human Services	
USDA Rural Development	(239) 997-7331 130

Homeless Abuse Counseling & Treatment, Inc......(239) 939-3112 2 After the Rain of SW FL, Inc.(239) 334-6261 3 Bonita Springs Assistance Office.......(239) 992-3034 13 Cafe of Life(239) 948-9212 17 Cape Coral Caring Center(239) 945-1927 18 Christian Brothers(239) 947-9098 ... 28 Community Cooperative Ministries......(239) 332-7151 30 Department of Children and Families/ACCESS Florida.....(866) 762-2237 33 David Lawrence Center and Foundation......(239) 455-8500 32 Family Health Centers/Salvation Army Homeless Office......(239) 332-0417 43 Family Self-Sufficiency Program/ Lee County Dept. Human Services(239) 533-7900 46 Fort Myers Rescue Mission(239) 334-7365 ... 54 Harvest Time Ministries(239) 947-6016 ... 64 Homeless Coalition/LCDHS......(239) 533-7900 ... 68 Housing Authority of the City of Fort Myers......(239) 344-3220 72 Interfaith Caregivers of South Lee County(239) 992-6080 74 Lee County Health Department - Michigan Avenue......(239) 332-9501 79 Lee County Housing Authority......(239) 997-6688.... 79 Lehigh Community Services(239) 369-5818 85 Lehigh United Way House(239) 369-0177 86 Mary' House of Hope(239) 878-3708 93 National Alliance on Mental Illness Lee County......(239) 337-9024 96 Nations Association Charities(239) 332-7575 101 New Life Assembly Pantry......(239) 369-6147 101 New Life Center(239) 274-8881 101 OASIS Youth Shelter(239) 278-1030 102 Project Dentist -Salvation Army......(239) 332-9516 108 Royal Palm Ministries(239) 939-0707 ... 110 Salvation Army/ Medical Respite Unit and Primary Care Clinic......(239) 334-3745 112 Salvation Army/ Red Shield Lodge......(239) 334-3745 112 Southwest Florida Addiction Services, Inc (SWFAS)......(239) 278-7595 119 Teen Challenge - Men's Center......(239) 275-1974 127 Veteran's Center(239) 938-1100 131 **Hospice Care** Hope Hospice- Bonita Springs.....(239) 444-1100 70 Hospice House - Cape Coral(239) 574-4888 70 Hope Hospice- Lehigh Acres(239) 368-2040 71 Hope Hospice- North Fort Myers......(239) 652-4349 71 Hope Life Care(239) 985-6400 72 **Human Trafficking Advocacy** Florida Coalition Against Human Trafficking(239) 390-3350 48 Hurricane American Red Cross of Lee County......(239) 278-3401 10 Emergency Management, Lee County Government......(239) 477-3600 40 Federal Emergency Management Association (FEMA).....(800) 621-3362 47 GovBenefits.gov.....(800) 333-4636 61 Hurricane Relief - Salvation Army.......(239) 278-1551 73

Long Term Recovery (Hurricane Related Assistance)/LDHS	(239) 533-7900 89
United Way 211	(239) 433-3900 130
Immigration	•
Amigos Center - Fort Myers Immigration Office	(239) 278-5400 10
Amigos Center-Bonita Social Services Center	
Christian Brothers	
Florida Coalition Against Human Trafficking	
Haitian Center of Catholic Charities	
Hispanic Services of Catholic Charities- Bonita Springs	
Hispanic Services of Catholic Charities- Ft. Myers	
Immunizations	(200) 001 4100 01
	(220) 222 0592 70
Lee County Health Department - Lehigh	
Lee County Health Department - Michigan Avenue	
Lee County Health Department -NFM	(239) 332-9501 79
In Home Services	
Department of Children and Families/Adult Services	
F.I.S.H. of Pine Island	
F.I.S.H. of Sanibel	(239) 472-0404 41
Faith In Action	(239) 332-1159 42
Friendship-At-Home	(239) 275-1881 54
Healthy Families-Lee	
Lee Memorial Home Health	
Meals On Wheels of Lee County	(239) 337-1055 95
RELIEF Program	•
Senior Friendship Centers	` ,
Income Tax Assistance	,
American Association of Retired Persons (AARP)	(888) 687-2277 8
Cape Coral United Way House	
Dunbar House c/o CCMI	
Haitian Center of Catholic Charities	` ,
Harlem Heights Community Resource Center	` ,
Hispanic Services of Catholic Charities- Bonita Springs	
Hispanic Services of Catholic Charities- Ft. Myers	
Lehigh United Way House	
	(239) 309-0177 80
Infant and Toddlers	(077) 707 0000 4
A Safe Haven for Newborns	` ,
Children's Home Society	
Children's Hospital Extended Care Center	
Children's Medical Services	
Clare House of Catholic Charities	
Community Coordinated Care for Children Inc. (4C) Lee	
Early Head Start / School District of Lee County	
Early Learning Coalition of SWFL	
Early Steps Program	(239) 337-8363 38
Family Health Centers of SWFL	
Family Health Centers of SWFL - South Fort Myers	
Family Health Centers of SWFL / Cape Coral	
Family Health Centers of SWFL / Lehigh Acres Medical Office	(239) 344-2305 44
Florida Directory of Early Childhood Services	(800) 654-4440 50

	Florida Kidcare		
	G.R.I.P (Grandparents Returning Into Parenting)	(239)	994-8007 57
	Healthy Families		
	Healthy Start Coalition of Southwest Florida, Inc.	(239)	425-6920 66
	IMPACT for Developmental Education, Inc		
	La Leche League	(239)	454-3990 75
	Lee County Health Department - Lehigh	(239)	332-9583 79
	Lee County Health Department - Michigan Avenue	(239)	332-9501 79
	Lee County Health Department -NFM	(239)	332-9501 79
ln	formation and Referral		
	ADA Advisory Board	(239)	277-1447 1
	Advocacy Center for Persons with Disabilities, Inc.		
	American Association of Retired Persons (AARP)		
	Bonita Springs United Way House c/o Bonita Literacy		
	Center for Independent Living of SW Florida		
	Child Care of Southwest Florida		
	Community Coordinated Care for Children Inc. (4C) Lee		
	Early Learning Coalition of SWFL		
	Elder Helpline		
	Family Services for the Seminole Tribe of Florida		
	Florida Directory of Early Childhood Services		
	Fort Myers Pregnancy Center		
	GovBenefits.gov	. ,	
	Harlem Heights Community Resource Center		
	Healthy Families-Lee	. ,	
	Healthy Start Coalition of Southwest Florida, Inc.	(239)	425-6920 66
	Lee Women's Center	(239)	433-1929 85
	Lehigh United Way House	(239)	369-0177 86
	Palmona Park Community Resource Center	(239)	656-0526 105
	Resource Network for offenders	(239)	479-7698 109
	SHINE (Serving the Health Insurance Needs of Elders)	(239)	332-4233 116
	Southwest Florida Hispanic Chamber of Commerce	(239)	418-1441 121
	State Attorney's Office - Victim Advocate	(239)	335-2770 124
	United Way 211	(239)	433-3900 130
	Victim Assistance Program	(239)	332-6378 131
ln	surance		
	Florida Department of Financial Services, Fort Myers Office	(239)	461-4000 48
	Florida Kidcare		
	Patient Advocate Foundation		
	SHINE (Serving the Health Insurance Needs of Elders)		
Ki	idney	, ,	
• •	National Kidney Foundation of Florida	(800)	927-9659 99
	andlord/Tenant	(000)	027 0000 00
L¢		(220)	225 2005 20
	Citizen Dispute Settlement Program	,	
	Florida Rural Legal Services	(239)	334-4334 52
L	egal	(0 5 5)	
	Advocacy Center for Persons with Disabilities, Inc.	. ,	
	American Association of Retired Persons (AARP)		
	Bureau of Victim's Compensation	(800)	226-6667 16

CASE Program - Communities Against Senior Exploitation		
Citizen Dispute Settlement Program		
Department of Revenue Child Support Enforcement - Fort Myers	.(800)) 622-5437 35
Family Court Services		
Florida Department of Law Enforcement - Fort Myers	.(239)) 278-7170 49
Florida Rural Legal Services	.(239)) 334-4554 52
Guardian ad Litem Program	.(239)) 533-1425 61
Lee County Bar Association	.(236)) 334-4491 77
Lee County Legal Aid Society, Inc	.(239)	334-6118 80
Nat'l Association for the Advancement of Colored People	.(239)	936-2352 98
Office of the Attorney General	.(866)	966-7226 103
Office of the Attorney General - Victim Services	.(239)	338-2443 103
Office of the Public Defender		
State Attorney's Office	,	•
State Attorney's Office - Victim Advocate		
Leukemia	()	,
Candlelighters of Southwest Florida, Inc.	(330)	\ /22 2222 17
	٠,	•
Leukemia Support Group/ Health Park		
Leukemia and Lymphoma Society	.(239)	992-5781 86
Library		
Bonita Springs Public Library		
Books by Mail	. (239)) 390-3232 14
Cape Coral Public Library		
Captiva Memorial Library		
Dunbar-Jupiter Hammon Public Library	.(239)) 334-3602 37
East County Regional Library	.(239)) 461-7300 38
Fort Myers Public Library	.(239)) 479-4635 53
Lakes Regional Library	.(239)	533-4000 76
Lee County Bookmobile	.(239)	390-3231 78
Lee County Library System	.(239)	479-4636 80
Lee County Library System/Telephone Reference System	.(239)	479-4636 80
Lee County Talking Books Library		
Multicultural Program	.(239 ³) 461-2932 96
North Fort Myers Public Library	٠,	,
Pine Island Public Library		
Riverdale Branch Library	٠,	•
South County Regional Library		
Literacy	, ,	
AFCAAM - African Caribbean American Catholic Cente	(230)	\
Amigos Center-Bonita Social Services Center	٠,	•
Bonita Springs United Way House c/o Bonita Literacy		
Cornerstone Ministries		
Lee County Library System / Literacy Program		
Literacy Council of Bonita Springs		
Literacy Volunteers of Lee County		
Literacy Volunteers of Lee County - Lehigh Office		
Multicultural Program	.(239)	1 461-2932 96
Living Will		
Hope Hospice and Community Services	. (239)) 482-4673 69

Long Term Care Ombudsman	
Long -Term Care Ombudsman Council	.(888) 831-0404 89
Low Income Housing	
Bonita Springs Area Housing Development Corporation	.(239) 495-7100 12
Cape Coral Housing Development Corporation	
Community Housing and Resources	
Family Self-Sufficiency Program/ Lee County Dept. Human Services	.(239) 533-7900 46
Goodwill - Southwest Florida GWI HUD Housing, Inc	(239) 995-6100 59
Habitat for Humanity	,
Habitat for Humanity - Senior Housing Complex	
Home Ownership Resource Center	
Homes for All, Inc.	(239) 656-4255 69
Housing Authority of the City of Fort Myers	(239) 344-3220 72
Lee County Housing Authority	(239) 997-6688 79
Partnership in Housing/ Pueblo Bonito	(239) 947-7717 106
Section 8 Voucher Program	
USDA Rural Development	.(239) 997-7331 130
Lung	
American Lung Association of Gulf Coast FL	.(239) 275-7577 9
Lupus	(,
Lupus Foundation of America	(200) 624-0276 01
·	.(000) 004-9270 91
Meal Delivery	(000) 470 0404 44
F.I.S.H. of Sanibel	
Meals On Wheels of Lee County	` ,
Meals on Wheels of Bonita Springs	
Nutrition Services-Senior Friendship Centers	.(239) 275-1881 102
Medicaid	
Agency for Health Care Administration	
American Association of Retired Persons (AARP)	
Career and Service Center (One-Stop) - Lee County	
Centers for Medicare and Medicaid Service	
Department of Children and Families/ACCESS Florida	
Florida Kidcare	
Florida Rural Legal Services	
Palmona Park Community Resource Center	.(239) 656-0526 105
Medical Care	
Cape Coral Hospital	
Children's Hospital Extended Care Center	.(239) 433-2853 27
Children's Medical Services	
Dunbar House c/o CCMI	` '
Early Steps Program	
Family Health Centers/Salvation Army Homeless Office	
Family Health Centers of SWFL	
Family Health Centers of SWFL - South Fort Myers	
Family Health Centers of SWFL / Bonita Springs	
Family Health Centers of SWFL / Cape Coral	
Family Health Centers of SWFL / East Fort Myers	
Family Health Centers of SWFL / Lehigh Acres Medical Office	•
Family Health Centers of SWFL / Paul Laurence Dunbar	.(239) 332-3157 44

	Family Health Centers of SWFL- Broadway Medical Office	(239)	344-2330	44
	Family Health Centers of SWFL-Pine Island			
	Florida Department of Health	(850)	245-4321	48
	Florida Kidcare	(888)	540-5437	50
	Gulf Coast Hospital	(239)	768-5000	62
	Head Start-School District of Lee County	(239)	332-2512	65
	Health Park Medical Hospital			
	Health Planning Council of Southwest Florida, Inc.			
	HIV/AIDS Programs - Health Planning Council of Southwest Florida			
	Hope Life Care			
	Lee County Emergency Medical Services			
	Lee County Health Department - Lehigh			
	Lee County Health Department - Michigan Avenue			
	Lee County Health Department -NFM	(239)	332-9501	79
	Lee County Medical Society/Physician Referral Line	(239)	936-1645	81
	Lee Memorial Health System			
	Lifelink			
	McGregor Clinic			
	Older Adult Services/ SHARE CLUB			
	Partners for Breast Cancer Care	, ,		
	Planned Parenthood of Southwest Florida			
	Ronald McDonald House			
	Salvation Army/ Medical Respite Unit and Primary Care Clinic			
	Shriner's Hospital for Children - Tampa			
	Southwest Florida Regional Medical Center			
	Veteran Outpatient Clinic			
	VISION USA			
	Visiting Nurses Association	.(239)	337-4848	132
M	edical Supplies/Equipt.			
	ALS Association of Florida	(239)	425-2736	1
	Center for Independent Living of SW Florida	(239)	277-1447	23
	Destiny Ministries			
	F.I.S.H. of Lehigh Acres	(239)	368-7640	41
	F.I.S.H. of Pine Island	(239)	283-4442	41
	Family Health Center/Salvation Army Homeless Office	(239)	332-0417	43
	HEAR NOW	(800)	648-4327	66
	Lymphedema Resources, Inc	(239)	992-4965	92
M	edicare			
	Centers for Medicare and Medicaid Service	(800)	633-4227	23
	Florida Department of Financial Services, Fort Myers Office			
	SHINE (Serving the Health Insurance Needs of Elders)			
	Social Security Administration	. ,		
NЛ	ental Illness	(000)		
	Catholic Charities Community Counseling Services	(220)	274 0757	22
	Compeer, Inc			
	David Lawrence Center and Foundation			
	Depression Bipolar Support Alliance Cape Coral			
	Depression Bipolar Support Alliance-Fort Myers			
	Dunbar House c/o CCMI			
	Lee Mental Health Center, Inc.	.(∠აყ)	Z10-3ZZZ	04

NAMI Connection Support Group	(239) 337-9024 97
NAMI Family Support Group - Cape Coral	(239) 337-9024 97
NAMI Family Support Group, Inc	(239) 337-9024 97
NAMI Family to Family Educational Class	(239) 337-9024 97
NAMI Peer to Peer Educational Class	
National Alliance on Mental Illness Lee County	(239) 337-9024 96
VISTA - Behavioral Crisis Services	(239) 275-3222 132
Migrants	
Amigos Center - Fort Myers Immigration Office	(239) 278-5400 10
Haitian Center of Catholic Charities	
Harvest of Hope	(888) 922-4673 64
Hispanic Services of Catholic Charities- Bonita Springs	(239) 390-2928 67
Hispanic Services of Catholic Charities- Ft. Myers	(239) 337-4193 67
Partnership in Housing/ Pueblo Bonito	(239) 947-7717 106
Multiple Sclerosis	
National Multiple Sclerosis Society	(800) 344-4867 99
Muscular Dystrophy	,
Muscular Dystrophy Association	(239) 437-6900 96
Offender/Ex-Offender Resource	(200) 107 0000 00
AFCAAM - African Caribbean American Catholic Cente	(220) 461 0222 2
Accountability Boards (Juvenile Justice)/ LCDHS	,
CHAINS, Inc	
Cape Coral Police Department	
New Life Center	•
Resource Network for offenders	
SWFAS - Adult Felony Drug Court	
SWFAS - Anti Drug Initiative	
Salvation Army/ Medical Respite Unit and Primary Care Clinic	
Salvation Army/ Red Shield Lodge	
Teen Challenge - Men's Center	
Teen Challenge- Women's Center	•
Organ Donation	,
Lifelink	(800) 350-9130 87
Parenting	(666) 666 6166
AFCAAM - African Caribbean American Catholic Cente	(239) 461-0233 3
Bereaved Parents of Southwest Florida	` ,
Child Care of Southwest Florida	, ,
Children's Advocacy Center/ Nurturing Father's Program	
Children's Advocacy Center/ Partners in Parenting	
Children's Advocacy Center/ Prevention Services	
Children's Home Society	•
Early Head Start / School District of Lee County	
Early Steps Program	
Florida Diagnostic & Learning Resources System (FDLRS)	
G.R.I.P (Grandparents Returning Into Parenting)	
Head Start-School District of Lee County	
Healthy Families-Lee	•
Healthy Start Coalition of Southwest Florida, Inc	
La Leche League	

Life	line Family Center	(239)	242-7238		87
	s of an Adult Child Support Group				
	ry' House of Hope				
Par	ent HelpLine	(800)	352-5683		124
	FAS - Child Welfarre Intensive Outpatient Treatment				
	ces for Kids of Southwest Florida				
	nson's Disease	,			
	erra Sterling House- Parkinson Support Groups	(239)	368-2500		6
	and Court - Parkinson Support Groups				
	Parkinson's Care				
	er Adult Services/ SHARE CLUB				
	ician Referral Services	()			
	County Medical Society/Physician Referral Line	(239)	936-1645		81
_		(200)	330-10 -1 3	••••	01
	nancy	(077)	767 2220		1
	afe Haven for Newborns				
	eaved Parents of Southwest Florida				
	pose Life License Plate Funds - Lee County				
	nily Health Centers of SWFL - South Fort Myers				
	t Myers Pregnancy Center				
	f Coast Hospital				
	tian Center of Catholic Charities				
	althy Families-Lee				
	althy Start Coalition of Southwest Florida, Inc.				
	panic Services of Catholic Charities- Bonita Springs				
	panic Services of Catholic Charities- Ft. Myers				
	/ Hendry / Glades WIC Program				
	Adolescent Mothers Program				
	County Health Department - Lehigh				
	County Health Department - Michigan Avenue				
	County Health Department -NFM				
	Women's Center	,			
	line Family Center	, ,			
	rch of Dimes Birth Defects Foundation				
Mar	ry' House of Hope	(239)	878-3708	••••	93
	Mother's Home of Southwest Florida				
	nned Parenthood of Southwest Florida				
	nt Cecilia's Project Gabriel				
	urce of Light and Hope Development Center				
	nlight Homes	(239)	352-0251	••••	125
Presc	cription				
Am	erican Association of Retired Persons (AARP)	(888)	687-2277		8
Bor	nita Springs Assistance Office	(239)	992-3034		13
Epil	lepsy Services of Southwest Florida, Inc	(239)	275-4838		40
Fan	nily Self-Sufficiency Program/ Lee County Dept. Human Services	(239)	533-7900		46
	vest of Hope				
Lee	County Health Department - Lehigh	(239)	332-9583		79
Lee	County Health Department - Michigan Avenue	(239)	332-9501		79
Lee	County Health Department -NFM	(239)	332-9501		79
l eh	igh Community Services	(239)	369-5818		85

NeedyMeds.com	(215) 625-9609 100
Partnership for Prescription Assistance	(888) 477-2669 106
Patient Advocate Foundation Co-Pay Relief Program	(866) 512-3861 107
Sunshine for Seniors	
Together RX Access Card	
VISTA - Behavioral Crisis Services	(239) 275-3222 132
Protective Services	
Lee County Sheriff's Office	(239) 477-1050 82
Lee County Sheriff's Office - Project Lifesaver	
State Attorney's Office	
Victim Assistance Program	(239) 332-6378 131
Respite Care	
AHCA Facility Locator Website	(800) 226-6735 4
F.I.S.H. of Sanibel	
Hope Hospice- Bonita Springs	
Hope Hospice - Cape Coral	
Hope Hospice- Lehigh Acres	
Hope Hospice- North Fort Myers	
RELIEF Program	(239) 275-1881 109
SSI	
Social Security Administration	(800) 772-1213 118
Senior Center	(555)
Friendship Cafe/ Charleston Park	(239) 275-1881 54
Friendship Cafe/ Dr. Piper Center	
Friendship Cafe/ Flossie Riley	• •
Friendship Cafe/ Harlem Heights	
Friendship Cafe/ Lake Kennedy, Cape Coral	
Friendship Cafe/ North Fort Myers	
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	,
Friendship Cafe/ Pine Manor	
Friendship Cafe/ Royal Palm Towers	,
Friendship Cafe/ Sunshine Villas, Lehigh Acres	•
Island Seniors Program	
Lake Kennedy Center, City of Cape Coral	(239) 574-0575 76
Nutrition Services-Senior Friendship Centers	(239) 275-1881 102
SHARE Club Plus at North Fort Myers	(239) 656-7760 115
Senior Housing	
Goodwill - Southwest Florida GWI HUD Housing, Inc	(239) 995-6100 59
Habitat for Humanity - Senior Housing Complex	
Senior Services	,
American Association of Retired Persons (AARP)	(888) 687-2277 8
Area Agency on Aging	
Bay Oaks Social Seniors	
Books by Mail	• •
Caregiver Assistance and Regional Education (CARE)	
CARES Field Office VIII/ Department of Elder Affairs	
CASE Program - Communities Against Senior Exploitation	
Centers for Medicare and Medicaid Service	
City of Sanibel	•

Dept. of Children & Families/Child Welfare, Protective Investigation Unit		
Department of Elder Affairs		
Dr. Piper Center for Social Services, Inc		
EHEAP/ Senior Friendship Centers	(239)	332-3049 39
Elder Helpline	` ,	
Emergency Management, Lee County Government	(239)	477-3600 40
F.I.S.H. of Pine Island	(239)	283-4442 41
F.I.S.H. of Sanibel	(239)	472-0404 41
Faith In Action	(239)	332-1159 42
Florida Rural Legal Services	(239)	334-4554 52
Friendship-At-Home	(239)	275-1881 54
Friendship Cafe/ Charleston Park	(239)	275-1881 54
Friendship Cafe/ Dr. Piper Center	(239)	275-1881 55
Friendship Cafe/ Flossie Riley	. ,	
Friendship Cafe/ Harlem Heights	. ,	
Friendship Cafe/ Lake Kennedy, Cape Coral		
Friendship Cafe/ North Fort Myers		
Friendship Cafe/ Palm Harbor Apts, North Fort Myers		
Friendship Cafe/ Pine Manor		
Friendship Cafe/ Royal Palm Towers		
Friendship Cafe/ Sunshine Villas, Lehigh Acres	. ,	
Hope Hospice and Community Services		
Hope Hospice- Bonita Springs		
Hope Hospice- Lehigh Acres		
Hope Hospice- North Fort Myers		
Hospice House - Cape Coral	` ,	
Island Seniors Program	` ,	
Jewish Federation of Lee and Charlotte Counties		
	` ,	
Lake Kennedy Center, City of Cape Coral		
Lee County Talking Books Library		
Lee Memory Care	٠,	
Lee Tran		
Lifeline Assistance/ Link Up Florida		
Lifeline/ Lee Memorial Hospital		
Long -Term Care Ombudsman Council	` ,	
Meals On Wheels of Lee County	` ,	
National Council on Aging Headquarters		
Nutrition Services-Senior Friendship Centers		
Older Adult Services/ SHARE CLUB		
RELIEF Program	(239)	275-1881 109
Retired and Senior Volunteer Program		
SHARE Club Plus at North Fort Myers		
SHARE Club Plus at Southwest Florida Regional Medical Center	(239)	939-8373 115
SHINE (Serving the Health Insurance Needs of Elders)	(239)	332-4233 116
Senior Care C.H.O.I.C.E.S	(239)	418-2900 114
Senior Friendship Centers	(239)	332-3049 114
Senior Services, Lee County Sheriff's Office	(239 [°])	477-1274 115
SWFAS - BRITE Program		
Sunshine for Seniors		
USDA Rural Development		

Sexual Assault Victim Services	
Abuse Counseling & Treatment, Inc	(230) 030-3112 2
Cape Coral Police Dept Victim Assistance Program	
Fort Myers Police Department	
Lee County Sheriff's Office	
	(239) 477-1030 02
Sexual Harrassment	(222) 222 222
Florida Department of Law Enforcement	
State Attorney's Office - Domestic Violence Unit	(239) 335-2700 123
Shelter	
Abuse Counseling & Treatment, Inc	(239) 939-3112 2
Fort Myers Rescue Mission	(239) 334-7365 54
Lifeline Family Center	(239) 242-7238 87
Lutheran Services Florida	(239) 278-5400 91
OASIS Youth Shelter	(239) 278-1030 102
Salvation Army/ Red Shield Lodge	(239) 334-3745 112
Source of Light and Hope Development Center	(239) 334-3739 118
Sunlight Homes	(239) 352-0251 125
Sheriff	
CASE Program - Communities Against Senior Exploitation	(239) 477-1242 22
Cape Coral Police Department	
Cape Coral Police Dept Victim Assistance Program	
Florida Dept of Law Enforcement - Fort Myers	` ,
Fort Myers Police Department	
Lee County Sheriff's Office	
Lee County Sheriff's Office - Project Lifesaver	
Senior Services/ Lee County Sheriff's Office	
State Attorney's Office - Domestic Violence Unit	
Sickle Cell Anemia	(200) 000 2700 120
	(220) 464 5702 447
Sickle Cell Anemia Foundation of Lee and Collier	(239) 461-5703 117
Social Security	
Social Security Administration	(800) 772-1213 118
Socialization	
Bay Oaks Social Seniors	(239) 707-1842 11
Bonita Springs YMCA	
Boy Scouts of America, SW Florida Council	
Boys and Girls Club of Lee County	
Compeer, Inc	
Friendship Cafe/ Charleston Park	
Friendship Cafe/ Dr. Piper Center	` ,
Friendship Cafe/ Flossie Riley	
Friendship Cafe/ Harlem Heights	` ,
Friendship Cafe/ Lake Kennedy, Cape Coral	
Friendship Cafe/ North Fort Myers	
Friendship Cafe/ Palm Harbor Apts, North Fort Myers	
Friendship Cafe/ Pine Manor	
Friendship Cafe/ Royal Palm Towers	
Friendship Cafe/ Sunshine Villas, Lehigh Acres	(239) 275-1881 57
Pine Manor United Way House	
SHARE Club Plus at North Fort Myers	
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SHARE Club Plus at Southwest Florida Regional Medical Center	(239) 939-8373 115
Stroke Club - Cape Coral Hospital	(239) 574-0317 124
Winning Kids Club	
YMCA of Lee County	(239) 275-9622 136
Specific Diseases	, ,
American Heart Association	(239) 498-9288 9
Brain Tumor Support Group/ Lee Memorial Health System	
Caregivers Support Group	• •
Colorectal Cancer Support Group	
HIV/AIDS Programs - Health Planning Council of Southwest Florida	
Leukemia and Lymphoma Society	
Lupus Foundation of America	, ,
Lymphedema Education Awareness (LEA)	
Lymphedema Resources, Inc	
McGregor Clinic	
National Kidney Foundation of Florida	
New Voice Club/ Lee Memorial Health System	
Partners for Breast Cancer Care	
Patient Advocate Foundation	(800) 532-5274 108
Patient Advocate Foundation Co-Pay Relief Program	(866) 512-3861 108
Stroke Club- Gulf Coast Hospital	
Wishing Well Foundation	
Speech/Hearing	,
Deaf Service Center of Southwest Florida, Inc.	(239) 461-0334 32
Substance Abuse	(200) 101 0001 02
Abuse Counseling & Treatment, Inc	(220) 020 2112 2
After the Rain of SW FL, Inc.	. ,
Al-Anon	` ,
Ala-Teen	,
Children's Home Society	
Department of Children and Families/Access to Recovery	
David Lawrence Center and Foundation	• •
Harbor Counseling and Lighthouse Addiction Services	
Mothers Against Drunk Driving	• •
New Life Center	, ,
Operation Par	
Salvation Army/ Crossroads Center	, ,
Salvation Army/ Red Shield Lodge	
Southwest Florida Addiction Services, Inc (SWFAS)	(239) 278-7595 119
SWFAS - Adult Felony Drug Court	
SWFAS - BRITE Program	(239) 332-6937 120
SWFAS - Child Welfare Intensive Outpatient Treatment	
SWFAS Detox Center	
Teen Challenge - Men's Center	
Teen Challenge- Women's Center	. ,
VISTA - Behavioral Crisis Services	
Vince Smith Center	` '
Word of Life Church - Counseling Services	
Youth Substance Abuse Outpatient Program	
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Suicide		
Department of Children and Families/Access to Recovery	(239) :	338-1262 33
Hope Line		
National Suicide Prevention Hotline		
Pathways of Hope Hospice Counseling Center		
The Trevor Helpline		
VISTA - Behavioral Crisis Services		
Support Groups	(200) 2	210-0222 102
• • • • • • • • • • • • • • • • • • • •	(000)	405.0700 4
ALS Association of Florida		
Abuse Counseling & Treatment, Inc	` '	
Al-Anon	,	
Ala-Teen	,	
Alcoholics Anonymous		
Alterra Sterling House- Parkinson Support Groups		
Alvin A Dubin Center Caregiver Support Group - Dunbar		
Alvin A Dubin Center Caregiver Support Group - Gulf Coast Village	` '	
Bereaved Parents of Southwest Florida	,	
Brain Injury Association of Florida, Inc.		
Brain Tumor Support Group/ Lee Memorial Health System		
Candlelighter's/ Support for Children w/ Cancer Support Grp		
Cape Coral Police Dept Victim Assistance Program		
Caregivers Support Group		
Children are People Too (SWFAS)		
Children's Advocacy Center/ Nurturing Father's Program		
Children's Advocacy Center/TRUE program		
Colorectal Cancer Support Group		
Depression Bipolar Support Alliance-Cape Coral		
Depression Bipolar Support Alliance-Fort Myers		
Friendship-At-Home	` '	
General Cancer Support Group		
Grand Court - Parkinson Support Groups		
Hispanic Services of Catholic Charities- Bonita Springs	(239) 3	390-2928 67
Hispanic Services of Catholic Charities- Ft. Myers	(239)	337-4193 67
Hope Hospice and Community Services		
La Leche League		
Lee County Military Family Support Group	(239)	549-8961 81
Leukemia Support Group/ Health Park		
Look Good Feel Better/ American Cancer Society	(800) 2	227-9954 90
Loss and Grief Support Group		
Loss of an Adult Child Support Group	(239)	939-8319 90
Lymphedema Education Awareness (LEA)	(239)	939-8219 92
Man to Man Support Group for Prostate Cancer	(800) 2	227-9954 92
McGregor Baptist Church - Divorce Care	(239) 6	689-2552 94
Mothers Against Drunk Driving	(239)	936-2902 95
NAMI Connection Support Group	(239)3	337-9024 97
NAMI Family Support Group - Cape Coral	(239)	337-9024 97
NAMI Family Support Group, Inc		
NAMI Family to Family Educational Class		
NAMI Peer to Peer Educational Class	(239) 3	337-9024 98
New Voice Club/ Lee Memorial Health System	(239) 9	936-1113 102

Ovarian Cancer Support Grp/ Lee Memorial Health System	(239) 336-6167 123
Pathways of Hope Hospice Counseling Center	
Reach to Recovery/ American Cancer Society	(800) 227-9954 109
Stroke Club - Cape Coral Hospital	(239) 574-0317 124
Stroke Club- Gulf Coast Hospital	(239) 768-8645 124
Thyroid Cancer Survivor's Assoc, Inc	(239) 542-6507 129
TANF	
Career and Service Center (One-Stop) - Lee County	
Department of Children and Families/ACCESS Florida	
Palmona Park Community Resource Center	(239) 656-0526 105
Telephone Reassurance	
F.İ.S.H. of Sanibel	(239) 472-0404 41
Faith In Action	(239) 332-1159 42
Friendship-At-Home	(239) 275-1881 54
The Trevor Helpline	(866) 488-7386 129
Victim Assistance Program	(239) 332-6378 131
Thrift Stores	
Abuse Counseling and Treatment - Second ACT	(239) 418-0331 2
All Soul's Episcopal Thrift Store	
Blessed Pope John XXIII Thrift Store	
Goodwill Industries - Retail Stores	(239) 995-2106 59
Habitat for Humanity	(239) 652-0434 62
Habitat for Humanity Cape Coral Thrift Store	(239) 772-0337 63
Habitat for Humanity- Thrift Store	(239) 652-0434 63
Harlem Heights Community Resource Center	(239) 454-6030 64
Hope Hospice - Hope Chest	(239) 652-1114 71
Kiwanis Club Beach Thrift Store	(239) 454-8090 75
New Church of SWFL	
Salvation Army/ Thrift Store -Fort Myers	
Salvation Army/Thrift Store - Cape Coral	(239) 540-0265 113
Translating/Interpreting	
Amigos Center - Administrative Office	
Amigos Center-Bonita Social Services Center	(239) 992-4348 10
Florida Relay Service	
Los Hermanos	(239) 992-7700 90
Transportation	
Angel Flight Southeast, Inc	(800) 352-4256 11
Area Agency on Aging	
Cape Coral Mini-Bus Services	(239) 574-0573 19
F.I.S.H. of Pine Island	(239) 283-4442 41
Faith In Action	(239) 332-1159 42
Good Wheels	
Goodwill Industries - Four Wheels for Work	(239) 274-3191 58
Interfaith Caregivers of South Lee County	(239) 992-6080 74
Lee Tran	(239) 533-8726 85
Lehigh United Way House	(239) 369-0177 86
Road to Recovery/ American Cancer Society	(800) 227-9954 110
Senior Friendship Centers	(000) 000 0010 111

Unemployment	
Career and Service Center (One-Stop) - Lee County	(239) 931-8200 21
Goodwill Industries of Southwest Florida - Vocational Evaluation	(239) 995-2106 60
United Way Resources House	
Bonita Springs United Way House c/o Bonita Literacy	(239) 495-0999 13
Cape Coral United Way House	
Charleston Park Community Resource Center	(239) 728-6620 23
Dunbar House c/o CCMI	(239) 337-9024 36
Estero United Way c/o ICS Lee	(239) 992-6080 41
Harlem Heights Community Resource Center	
Lehigh United Way House	(239) 369-0177 86
Page Park United Way House	
Palmona Park Community Resource Center	
Pine Manor United Way House	
Suncoast Community Resource Center	(239) 731-9838 124
Veterans	
American Red Cross of Lee County	(239) 278-3401 10
GovBenefits.gov	(800) 333-4636 61
Veteran Outpatient Clinic	(239) 939-3939 130
Veteran's Center	(239) 938-1100 131
Vocational Rehabilitation	
Bureau of Rehab and Reemployment Services for injured workers	(239) 931-8200 16
Career and Service Center (One-Stop) - Lee County	
Family Self-Sufficiency Program/ Lee County Dept. Human Services	
Goodwill Industries of Southwest Florida - Vocational Evaluation	
High Tech Center North	
High Tech Central	(239) 334-4544 67
Salvation Army/ Red Shield Lodge	(239) 334-3745 112
Volunteers	
Bonita Springs YMCA	(239) 992-9622 13
F.I.S.H. of Pine Island	
Fort Myers Police Department	
Fort Myers Public Library	
Hope Hospice - Hope Chest	(239) 652-1114 71
Interfaith Caregivers of South Lee County	
Literacy Volunteers of Lee County - Lehigh Office	(239) 368-1002 89
Make A Wish Foundation	(239) 992-9474 92
Retired and Senior Volunteer Program	(239) 275-4427 109
SWFRMC Auxiliary - Volunteer	(239) 939-8636 122
Salvation Army/ Red Shield Lodge	
United Way Volunteer Center	
Voices for Kids of Southwest Florida	
WGCU-FM Radio Reading Service	(239) 590-2530 135
Wishing Well Foundation	(239) 213-0397 135

Career and Service Center (One-Stop) - Lee County. (239) 331-8200. 21 Lee (Hendry / Glades WIC Program. (239) 334-2000. 76 Lee County Health Department - Lehigh. (239) 332-9553. 79 Lee County Health Department - Michigan Avenue. (239) 332-9501. 79 Lee County Health Department - NFM. (239) 332-9501. 79 Widow/Widower Hope Hospice and Community Services. (239) 482-4673. 69 Workers' Compensation Bureau of Rehab and Reemployment Services for injured workers. (239) 931-8200. 21 Worker's Compensation (239) 331-8200. 21 Worker's Compensation (239) 331-8200. 21 Worker's Compensation (239) 331-8200. 21 Worker's Compensation (239) 482-1741. 136 Youth Services AFCAAM - African Caribbean American Catholic Cente. (239) 461-0233. 3 Accountability Boards (Juvenile Justice)/ LCDHS. (239) 533-7900. 2 Ala-Teen. (239) 533-7900. 2 Ala-Teen. (239) 274-1353. 5 Big Brothers/ Big Sisters of SW Florida. (239) 278-0003. 12 Bonita Springs YMCA. (239) 929-9622. 13 Boy Scouts of America, SW Florida Council. (239) 938-8072. 14 Boys and Girls Club of Lee County. (239) 334-1886. 14 Cape Coral Police Department. (239) 574-3223. 19 Cape Coral Youth Center (239) 574-3223. 19 Cape Coral Youth Center (239) 939-2808. 25 Children's Advocacy Center/ Nurturing Father's Program (239) 939-2808. 25 Children's Advocacy Center/ Nurturing Father's Program (239) 939-2808. 25 Children's Advocacy Center/ Prevention Services (239) 337-3402. 22 Compeer, Inc. (239) 375-3222. 31 Cornerstone Ministries. (239) 377-3222. 31 Cornerstone Ministries. (239) 377-3222. 31 Cornerstone Ministries. (239) 377-3222. 31 Cornerstone Ministries. (239) 378-3203. 44 Family Health Centers of SWFL - South Fort Myers (239) 337-3403. 44 Family Health Centers of SWFL - South Fort Myers (239) 337-3403. 44 Family Health Centers of SWFL - South Fort Myers (239) 337-333. 44 Family Health Centers of SWFL - South Fort Myers (239) 337-333. 44 Family Health Centers of SWFL - South Fort Myers (239) 337-333. 44 Family Health Centers of SWFL - South Fort Myers (239) 337-433. 44 Family Health Center	WIC	
Lee County Health Department - Lehigh. (239) 332-9583. 76 Lee County Health Department - Hichigan Avenue. (239) 332-9501. 79 Lee County Health Department - Michigan Avenue. (239) 332-9501. 79 Lee County Health Department - Nichigan Avenue. (239) 332-9501. 79 Lee County Health Department - Nichigan Avenue. (239) 332-9501. 79 Lee County Health Department - Nichigan Avenue. (239) 332-9501. 79 Worker's Compensation Bureau of Rehab and Reemployment Services for injured workers. (239) 931-8200. 16 Career and Service Center (One-Stop) - Lee County. (239) 931-8200. 21 Worker's Compensation Hotlline (800) 342-1741. 136 Youth Services AFCAAM - African Caribbean American Catholic Cente (239) 461-0233. 3 Accountability Boards (Juvenile Justice)/ LCDHS. (239) 533-7800. 2 Ala-Teen. (239) 533-7800. 2 Ala-Teen. (239) 278-0003. 12 Bonita Springs YMCA. (239) 992-9622. 13 Boy Scouts of America, SW Florida Council. (239) 939-9622. 13 Boy Scouts of America, SW Florida Council. (239) 938-8072. 14 Boys and Girls Club of Lee County. (239) 334-1886. 14 Cape Coral Police Department. (239) 574-3223. 19 Cape Coral Youth Center. (239) 242-3950. 20 Children's Advocacy Center/ Family Alliance. (239) 939-2808. 25 Children's Advocacy Center/ Frewention Services. (239) 939-2808. 25 Children's Advocacy Center/ Prevention Services. (239) 939-2808. 25 Children's Home Society. (239) 374-1022. 2 Compeer, Inc. (239) 374-1034. 2 Compeer, Inc. (239) 374-1034. 3 Easter Seals Florida. (407) 657-0624. 38 Family Health Centers of SWFL. (200) 18-10-10-10-10-10-10-10-10-10-10-10-10-10-	Career and Service Center (One-Stop) - Lee County	(239) 931-8200 21
Lee County Health Department - Lehigh		
Lee County Health Department - Michigan Avenue		
Lee County Health Department -NFM		
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Bureau of Rehab and Reemployment Services for injured workers. (239) 931-8200		,
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Lee Adolescent Mothers Program	(239)	332-2526 76
Lee County 4-H	(239)	533-4327 77
Lee County Bookmobile	(239)	390-3231 78
Lee County Coalition for a Drug Free SW Florida	(239)	573-8747 45
Lee County Parks and Recreation	(239)	461-7400 81
Lifeline Family Center	(239)	242-7238 87
Lutheran Services Florida	(239)	278-5400 91
Make A Wish Foundation	(239)	992-9474 92
New Church of SWFL	(239)	481-5535 101
OASIS Youth Shelter		
Our Mother's Home of Southwest Florida	(239)	267-4663 104
Pine Manor United Way House	(239)	936-0719 107
Quality Life Center of Southwest Florida, Inc.	(239)	334-2797 108
SWFAS - Youth Outpatient Program	(239)	772-1211 119
School District of Lee County	(239)	334-1102 113
Source of Light and Hope Development Center	(239)	334-3739 118
Southwest Florida Marine Institute	(239)	765-9696 122
Teen Challenge - Men's Center	(239)	275-1974 127
Teen Challenge- Women's Center	(239)	939-7705 128
The Bridge Youth Center	(239)	337-3798 128
VISTA - Behavioral Crisis Services		
Vince Smith Center		
Voices for Kids of Southwest Florida	(239)	997-5437 134
Wishing Well Foundation	(239)	213-0397 135
YMCA of Lee County	(239)	275-9622 136
Youth Substance Abuse Outpatient Program	(239)	275-1126 137



ADA Advisory Board

Center for Independent Living 2830 Winkler Ave #201 Fort Myers, FL 33916

Phone: (239) 277-1447 or (239) 277-3964 for TTY

Fax: (239) 277-1647

Website: www.adaboardswfl.org Hours: Meets once a month, please contact Center

for Independent Living for meeting times

Eligibility Requirements: Persons with Disabilities

who need help with ADA implementation



Fees: None

Intake procedure: Call for meeting schedule

Agency: Center for Independent Living of SW Florida

Agency Type: Non-Profit-UW Partner

Area Served: Lee

People with disabilities often need support in pursuit of their civil rights and personal needs. Individuals can receive assistance with advocacy both on a personal and systems basis. Personal advocacy enables consumers to be effective promoters of their needs when dealing with the Americans with Disabilities Act, other service agencies and bureaucratic procedures. The ADA Advisory Group meets at the Center for Independent living every month to discuss local problems on ADA issues.

ALS Association of Florida

8359 Beacon Blvd Suite 301 Fort Myers, FL 33907

Phone: (239) 425-2736 Christine Bright (888) 257-1717 National Hotline Fax: (813) 637-9010 Fees: None

Agency: ALS Association of Florida Website: www.alsa-florida.org Hours: Monday - Friday 9 AM - 5 PM **Agency Type:** Private, Non-Profit Eligibility Requirements: Individuals with Lou Area Served: Southwest Florida

Gehrig's disease (ALS) and their families

The mission of the ALS Association is to find a cure for ALS while empowering the lives of those living with ALS through care, advocacy, research, education and support. Programs include support groups, case management, respite care, medical equipment loan, educational services, and national and state advocacy. .

A Safe Haven for Newborns

6801 NW 77th Ave. Suite 404 Miami. FL 33166

Phone: (877) 767-2229 toll free, 24 hr, multilingual hotline (305) 882-1304 Administrative

Website: www.asafehavenfornewborns.com Intake procedure: Babies may be left at any

Hours: 24 hours a day / 7 days a week approved Safe Haven

Eligibility Requirements: Anyone in possession of a Agency: A Safe Haven for Newborns

baby 0-3 days old **Agency Type:** Private, Non-Profit

Fees: None Area Served: Florida

The purpose and mission of "A Safe Haven for Newborns" is to save the lives of newborns in danger of abandonment and to help preserve the health and future of their mothers. It allows mothers, fathers or whoever is in possession of an unharmed newborn, approximately three days old or less, to leave them at Safe Havens with no questions asked, totally anonymous, free from fear of prosecution. Safe Havens can include any hospital, staffed fire rescue station, or staffed emergency medical service station. The Safe Haven will contact a participating private adoption agency that will then arrange placement of the newborn.



Able Trust

106 East College Avenue Suite 820 Tallahassee, FL 32301

Phone: (888) 838-2253 *Toll free* or (850) 224-4493 *Administration* **Fax:** (850) 224-4496 **Fees:** None

Website: www.abletrust.org Intake procedure: Call for more information

Hours: Monday - Friday, 8:30 AM - 5 PM **Agency:** Able Trust

Eligibility Requirements: Florida residents with Agency Type: Private, Non-Profit

disabilities who want to work

Area Served: Florida

Providing Floridians with disabilities fair employment opportunities through fundraising, grant programs, public

awareness and education.

Abuse Counseling & Treatment

PO Box 60401, Fort Myers, FL 33906

Phone: (800) 500-1119 24-hour crisis line or (239) 939-2553 Front Desk/ Reception

Fax: (239) 939-4741 **Fees**: None

Website: www.actabuse.com Intake procedure: Call hotline

Hours: 24 hours a day/7 days a week **Agency:** Abuse Counseling & Treatment, Inc

Eligibility Requirements: Victims of domestic Agency Type: Non-Profit-UW Partner

violence and sexual assault Area Served: Florida

24 hour hotline, emergency safe shelter, individual and group counseling, children's programs, advocacy, court accompaniment for victim's of domestic violence and their children and survivors of sexual assault.

Abuse Counseling & Treatment Thrift Store

11495 S Cleveland Ave Fort Myers, FL 33907

Phone: (239) 418-0331 **Fax:** (239) 939-4741

Website: www.actabuse.com

Hours: Monday - Saturday, 10 AM - 5 PM

Eligibility Requirements: None

Fees: None

Thrift store benefits the ACT shelter and services.

United Way

Partner Agency

Intake procedure: None

Agency: Abuse Counseling & Treatment, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Accountability Boards (Juvenile Justice)

2440 Thompson St. Fort Myers, FL 33901

Phone: (239) 533-7900 Client services (239) 533-7930 Administration

Hours: Monday - Friday, 8 AM - 5 PM determine what restitution can be made

Eligibility Requirements: Youth who have Agency: Lee County Department of Human Services

committed non-violent offense Agency Type: Governmental

Fees: None Area Served: Lee

Program is currently only available to juveniles and allows the youth to make restitution for non-violent offenses. The juvenile, guardian, victim and volunteer board will enter into an agreement for the youth to repair harm caused. Neighborhood accountability boards receive referrals from the State Attorney's Office and the Department of Juvenile Justice. Participation is voluntary and restitution Accountability Board cases are court ordered as a sanction of probation. Non-violent offenses may include: Grand Theft, Burglary, Felony Criminal Mischief, Retail/Petty Theft, Trespassing, Loitering/Prowling, Criminal Mischief, Drug related charges, Resisting Arrest without Violence, Disturbing the Peace or other charges deemed appropriate by the courts.



Adult and Community Education

2855 Colonial Blvd Fort Myers, FL 33966

Phone: (239) 939-6310 Fax: (239) 334-4568

Website: http://www.leeschools.net/dept/ace/

Hours: Monday - Friday, 8 AM - 4 PM

Eligibility Requirements: Anyone 16+ who would

like to achieve High School Diploma or GED

Fees: \$40 to take GED Test

Intake procedure: Need FL photo ID **Agency:** Adult and Community Education

Agency Type: Private, Non-Profit

Area Served: Lee

Adult and Community Education provides a quality education to the citizens of Lee County 16 years of age and above with special emphasis placed on those students pursuing a High School Diploma and English as a Second Language. This program also supervises the community schools, which offer a variety of evening classes in computer, foreign language, health and fitness and art to name a few. Both adults and students over the age of 16 are welcome to take these classes for enrichment and leisure.

Advocacy Center for Persons with Disabilities, Inc.

2671 Executive Center Circle West Suite 100 Tallahassee, FL 32301

Phone: (800) 342-0823 or (850) 488-9071 for Administration

Fax: (850) 488-8640 **Agency:** Advocacy Center for Persons with

Website: www.advocacycenter.org Disabilities, Inc.

Eligibility Requirements: Persons with a disability Agency Type: Private, Non-Profit

Area Served: Florida Fees: None

Intake procedure: Call for information

The Advocacy Center for Persons with Disabilities Inc is a non-profit organization providing protection and advocacy services in the State of Florida. The Center's mission is to advance the dignity, equality, selfdetermination and expressed choices of individuals with disabilities. The Advocacy Center is authorized by federally mandated programs to help protect the legal, human and civil rights of individuals with disabilities.

African Caribbean American Catholic Community

3681 Michigan Ave. Fort Myers, FL 33916 **Phone:** (239) 461-0233 or (239) 461-0234

Partner Agency Fax: (239) 461-0236 Intake procedure: Call for informations

Website: www.afcaam.org **Agency: AFCAAM**

Hours: Monday - Friday, 9 AM - 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Eligibility varies by Area Served: Dunbar and Tice and After-School

program program in Harlem Heights Fees: None

AFCAAM offers; After-School Tutoring for grades K-5th grade, Male and Female Mentoring programs, Parenting classes, GED classes, and jail ministry for inmates and their familie

• After the Rain of SWFL, Inc

2580 First St. Fort Myers, FL 33901

Phone: (239) 334-6261 Fax: (239) 334-6261

Hours: Monday-Friday, 8 AM - 9:00 PM

Eligibility Requirements: Women in need, must be

clean and sober for 28 days Fees: Rent \$125/weekly

Agency Type: Private, Non-Profit

Area Served: Lee, Collier, Charlotte, Glades, Hendry,

Intake procedure: Referrals from agencies or pastor

Agency: After the Rain of SW FL, Inc.

and Desoto

After the Rain is a residential program for women recovering from addictions, homelessness or domestic violence. Rent \$125/week. To qualify clients must be clean and sober for 28 days.



Agency for Health Care Administration

2295 Victoria Avenue Room 309 Fort Myers, FL 33901

Phone: (800) 226-6735 Toll-free or (239) 338-2620 Administration

Website: http://ahca.myflorida.com/Medicaid/ **Agency:** Agency for Health Care Administration

Hours: Monday - Friday 8 AM - 5 PM **Agency Type:** Governmental

Eligibility Requirements: Medicaid beneficiaries Area Served: Collier, Lee, Charlotte, Hendry, Glades,

Desoto and Sarasota

Intake procedure: Call or e-mail for information

The Agency for Health Care Administration Area 8 Medicaid office helps Medicaid beneficiaries locate Medicaid-participating providers, processes MediPass provider changes, resolves Medicaid billing issues, and answers questions about Medicaid-covered services.

Agency for Health Care Administration Facility Locator Website

Tallahassee, FL 32399 Phone: (800) 226-6735

Website: http://www.floridahealthfinder.gov/ **Intake procedure:** Go to website for search Hours: Monday - Friday 8 AM - 5 PM **Agency:** Agency for Health Care Administration

Eligibility Requirements: Open to anyone looking **Agency Type:** Governmental Area Served: Florida

for licensed health care facilities in Florida

Fees: None

Fees: None

Website that lists all health care facilities that are licensed in the state of Florida including assisted living facilities, respite care, in-home health care and skilled nursing.

Agency for Persons with Disabilities

2295 Victoria Ave. Fort Myers, FL 33906

Phone: (239) 338-1572

Website: http://apd.myflorida.com/area/8/ Agency: Agency for Persons with Disabilities

Eligibility Requirements: Persons with disabilities Agency Type: Governmental Fees: None Area Served: Southwest Florida

Intake procedure: Call for information

The Agency for Persons with Disabilities (APD) is a government agency that works in partnership with local communities and private providers to assist people with developmental disabilities and their families. APD provides assistance in identifying the needs of their clients for support and services. The mission of the APD is to support persons with developmental disabilities in living, learning, and working, in all aspects of community life.

Al-Anon

1185 Lake McGregor Drive Fort Myers, FL 33919

Phone: (239) 274-1353 Local Group Information or (888) 425-2666 National Help Line

Website: www.southfloridaal-anon.org **Intake procedure:** Call or go online for meeting

Hours: Varies by meeting location locations and times

Eligibility Requirements: Relatives and friends of Agency: Al-Anon / Ala-teen alcoholics **Agency Type:** Support Groups

Fees: None Area Served: Lee

Al-Anon is a national group fellowship of relatives and friends of alcoholics. At their support groups, members share experience, strength, and hope in order to solve common problems. Group schedules can be found at www.southfloridaal-anon.org.



Ala-Teen

1185 Lake McGregor Drive Fort Myers, FL 33919

Phone: (239) 274-1353 Local Group Information or (888) 425-2666 National Help Line

Website: www.southfloridaal-anon.org Intake procedure: Call or go of the control
Hours: Vary by support group - Please see web site

for more details

Eligibility Requirements: Teenage family member

or friend of an alcoholic

Fees: None

Intake procedure: Call or go online to find closest

meeting site and time **Agency:** Al-anon / Ala-teen **Agency Type:** Support Groups

Area Served: Lee

Ala-teen is a national group fellowship of relatives and friends of alcoholics. At their support groups, members share experience, strength, and hope in order to solve common problems. Ala-teen is specifically for teenagers. Group schedules can be found online at www.southfloridaal-anon.org.

Alcoholics Anonymous

12734 Kenwood Lane Suite 79 Fort Myers, FL 33907

Phone: (239) 275-5111 Office Phone

Website: www.leecountyaa.org **Hours:** Monday - Friday 10 AM – 5 PM, Saturday 10

AM – 1 PM

Eligibility Requirements: A desire to stop drinking

Fees: None

Intake procedure: Call or go online for a list of

meetings

Agency: Alcoholics Anonymous **Agency Type:** Support Groups

Area Served: Lee

Alcoholics Anonymous is a fellowship of men and women who share their experience, strength and hope with each other that they may solve their common problem and help others to recover from alcoholism. The only requirement for membership is a desire to stop drinking. There are no dues or fees for AA membership; we are self-supporting through our own contributions. AA is not allied with any sect, denomination, politics, organization or institution; does not wish to engage in any controversy, neither endorses nor opposes any causes. Our primary purpose is to stay sober and help other alcoholics achieve sobriety.

• All Soul's Episcopal Pantry

14640 North Cleveland Ave. Fort Myers, FL 33903

Phone: (239) 997-7685 church office Website: www.allsoulsftmyers.org Hours: Wednesdays, 9 AM - 12 Noon

Eligibility Requirements: North Fort Myers residents

Fees: None

Intake procedure: Please arrive by 11:30 AM and

bring proof of residency and proof of income

Agency: All Soul's Episcopal Church

Agency Type: Religious **Area Served:** North Fort Myers

Food pantry distributes food to residents of North Fort Myers in need each Wednesday, 9 AM – 12 Noon, in the Barber Fellowship Hall. The 3rd Sunday of each month is designated as Food Bank Sunday. Donations of cash or non-perishable food items may be brought to both Sunday morning worship services or you can send a check to All Souls Episcopal Church designated for the food bank.

All Soul's Episcopal Thrift Store

14640 North Cleveland Ave. North Fort Myers, FL 33903

Phone: (239) 656-6229

Website: www.allsoulsftmyers.org

Hours: Tuesday-Saturday 9 AM - 4 PM (Nov-April)

Agency:

Wednesday-Saturday 9 AM -4 PM (May-October)

Eligibility Requirements: None

Fees: None

Intake procedure: None

Agency: All Soul's Episcopal Church

Agency Type: Religious

Area Served: North Fort Myers

Thrift Store and Outreach Center for North Fort Myers residents is located on the north side of the building, 1st floor. This thrift store operates strictly on donations and is run entirely by volunteers.



Alliance for the Arts

10091 McGregor Blvd. Fort Myers, FL 33919

Phone: (239) 939-2787 Fax: (239) 939-0794 Website: www.artinlee.org

Hours: Monday - Friday, 9 AM - 5 PM, Saturday 10

AM - 3 PM

Eligibility Requirements: None

Fees: Varies with program

Intake procedure: Call for more information

Partner Agency

Agency: Alliance for the Arts Agency Type: Private, Non-Profit

Area Served: Lee

Art classes for children and adults, jazz concerts, summer arts camp, gallery exhibitions, theatre conspiracy, open doors gifted program, local arts agency advocate and resource for all Lee County arts and culture.

Alterra Sterling House- Parkinson Support Groups

1251 Business Way Lehigh Acres, FL 33936

Phone: (239) 368-2500 Main Line (239) 851-1934 Community Outreach cell phone

Fax: (239) 481-4647 Fees: None

Website: www.brookdaleliving.com Intake procedure: Call for times and information

Hours: 3rd Thursday of each month during lunch Agency: Brookdale Senior Living hour, Exercise classes meet Thursdays 10:30 AM **Agency Type:** Support Groups Eligibility Requirements: Parkinson patients and Area Served: Lehigh, Labelle, Alva

their caregivers

Support group for Parkinson patients and family with NPF coordinator. Also available - exercise classes for Parkinson patients with PT or OT. Rehab staff is available for appointments.

Alva United Methodist Pantry

21440 Pearl St. Alva, FL 33920

Phone: (239) 728-2277 Fax: (239) 728-2247

Intake procedure: Emergency food when available

Hours: Monday – Friday, 9 AM – 12 Noon **Agency:** Alva United Methodist Pantry

Eligibility Requirements: Alva Residents Agency Type: Religious Area Served: Alva Fees: None

Church provides an emergency food pantry to needy residents when available.

Alvin A. Dubin Alzheimer's Resource Center, Inc

10051 McGregor Blvd. Suite 101 Fort Myers, FL 33919

Phone: (239) 437-3007 Fax: (239) 437-3008

Fees: None Website: www.alzheimersswfl.org

Intake procedure: No documentation requirements Hours: Monday - Friday, 8:30 AM - 5 PM Agency: Alvin A. Dubin Alzheimer's Resource

Eligibility Requirements: Individuals with memory Center, Inc.

impairments such as Alzheimer's disease and their **Agency Type:** Non-Profit-UW Partner

caregivers Area Served: Lee

The resource center provides educational, informational, and supportive assistance to individuals with Alzheimer's disease or other memory impairment and their caregivers.



Partner Agency

Partner Agency

• Alvin A. Dubin Alzheimer's Resource Center's Caregiver Support Group - Dunbar United

Dunbar United Way House 3511 - B Dr. Martin Luther King Blvd. Fort Myers, FL 33916

Phone: (239) 437-3007 **Fax:** (239) 437-3008

Website: www.alzheimersswfl.org

Hours: 1st Monday of each month from 2:30 PM -

3:30 PM

Eligibility Requirements: Caregivers of Alzheimer's

and related memory disorder patients

Fees: None

Intake procedure: Call the resource center for more

information

Agency: Alvin A. Dubin Alzheimer's Resource

Center, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee - Dunbar

This support group is for caregivers of those suffering from Alzheimer's disease or related memory impairment. Meetings offer information on memory loss, education on communication with a person with memory impairment, a chance to talk to others who are dealing with similar issues, activity ideas for visiting a person with memory loss and other pertinent care giving topic.

• Alvin A. Dubin Alzheimer's Resource Center's Caregiver Support Group - Gulf Coast Village United

1333 Santa Barbara Blvd Suite 101 Cape Coral, FL 33914

Phone: (239) 437-3007 **Fax:** (239) 437-3008

Fax: (239) 437-3008 Intake procedure: Call to verify times and availability
Website: www.alzheimersswfl.org Agency: Alvin A. Dubin Alzheimer's Resource

Verbalte, www.alzheimersswitcher Agency, Aviir A. Dubin Alzheimer's Resource

Hours: 1st and 3rd Thursday each month 2 PM - 3 PM Center, Inc.

Eligibility Requirements: Caregivers of Alzheimer's

and related memory disorder patients

Fees: None

Agency Type: Non-Profit-UW Partner

Intake procedure: Call or go online for resources

Area Served: Lee

This support group is for caregivers of those suffering from Alzheimer's disease or related memory impairment. Meetings will offer; information on memory loss, education on communication with a person with memory impairment, a chance to talk to others who are dealing with similar issues, activity ideas for visiting a person with memory loss and other pertinent care giving topic.

AlzOnline

University Of Florida Gainesville, FL 32611

Phone: (866) 260-2466 *Toll Free*Website: http://alzonline.phhp.ufl.edu/
Hours: Monday - Friday 8 AM - 5 PM

Hours: Monday - Friday 8 AM - 5 PM Agency: Department of Elder Affairs

Eligibility Requirements: Family members and Agency Type: Governmental

caregivers of Alzheimer patients Area Served: Florida

Fees: None

AlzOnline provides state-of-the-art education, information, and support to persons caring for someone with a progressive memory problem. We are dedicated to providing caregivers of persons with Alzheimer's and other memory problems a place where they can participate in classes, find support, and find the latest information on caregiving.



American Association of Retired Persons (AARP)

P.O. Box 01995 Washington, DC 20091-1995

Phone: (888) 687-2277 Toll free

Website: www.aarp.org
Intake procedure: Call for information packet

Agency: American Association of Retired Persons

Eligibility Requirements: Anyone over 50 **Agency Type:** Private, Non-Profit **Fees:** \$12.50 per year membership fee **Area Served:** United States

Supports and initiates programs to benefit seniors, retired or working. They publish several informational booklets of interest to seniors. Other programs include a pharmacy service, group health insurance program, investment program, auto insurance program, travel service, and a legal service directory. Dues are \$12.50 a year and include a subscription to the AARP magazine. AARP Tax-Aide program provides tax counseling and preparation services to taxpayers. Visit www.aarp.org/money/taxaide for the free AARP Tax-Aide site locator service. If you are unable to find a tax-aide site using the Internet, please call United Way 211.

American Cancer Society

4575 Via Royale Suite 110 Fort Myers, FL 33919

Phone: (239) 936-1113 or (800) 227-2345 For Toll-free information line **Fax:** (239) 936-3763 **Fees:** None

Website: www.cancer.org Intake procedure: Call office for more programs

Hours: Monday - Friday, 9 AM - 5 PM **Agency:** American Cancer Society **Eligibility Requirements:** Cancer patients and their **Agency Type:** Private, Non-Profit

families Area Served: Lee

The local office of American Cancer Society coordinates local patient service programs as well as special events such as Relay for Life and Making Strides Against Breast Cancer. The Cancer Resource Center Gift Closet provides specific items to cancer patients at no charge. Items carried are breast prosthesis and bras, wigs, turbans, scarves, comfort caps, and limited Ostomy supplies.

American Civil Liberties Union of Florida

4500 Biscayne Blvd. Suite 340 Miami, FL 33137

Phone: (786) 363-7200 **Website:** www.aclufl.org

Hours: Monday - Friday 8 AM - 5 PM

Eligibility Requirements: Anyone who feels their

civil rights have been violated

Fees: None

Intake procedure: Screening requests should be mailed to address listed, please do not e-mail Agency: American Civil Liberties Union of Florida

Agency Type: Private, Non-Profit

Area Served: Florida

Works daily in the courts, legislatures and communities to defend individual rights and personal freedoms guaranteed by the Constitution and the Bill of Rights. In general, ACLU does not handle cases that involve such things as evictions, landlord-tenant disputes, general disputes between employees and employers, criminal prosecutions, divorce, child custody, or wills. To request assistance from ACLU; submit any comments, concerns, or questions in writing to the address above with attention to Screening Committee.



American Diabetes Association

4902 Eisenhower Blvd. Suite A-7 Tampa, FL 33634

Phone: (813) 885-5007 Fax: (813) 885-1921 Website: www.diabetes.org

Hours: Monday - Friday, 8:30 AM - 5 PM

Eligibility Requirements: Individuals with diabetes

and their families

Fees: None

Intake procedure: Call for information Agency: American Diabetes Association Agency Type: Private, Non-Profit

Area Served: Charlotte, Collier, Hendry, Glades, and

Lee

Local offices provide physician referrals, referral to support groups, diabetes management classes, and youth camps. Hosts programs, events, health professionals education programs, participates in community education health fairs and works to influence legislation and insurance companies to improve the lives of people affected by diabetes. All assistance, information, and special programs are also available in Spanish.

American Heart Association

28441 Bonita Crossings Blvd Bonita Springs, FL 34135

Phone: (239) 498-9288 Fax: (239) 498-9188

Website: www.americanheart.org
Hours: Monday - Friday, 8:30 AM - 5 PM

Eligibility Requirements: Open to all

Intake procedure: Call for more information

Agency: American Heart Association **Agency Type:** Private, Non-Profit

Area Served: Collier, Hendry, Glades, and Lee

The American Heart Association is committed to fighting heart disease and stroke and raising awareness of these diseases. Part of their mission is to focus on specific causes designed to help people achieve a hearthealthy lifestyle. "Go Red for Women" is a program designed to educate and empower women who face heart disease. "Start!" is a program which involves employers in the process to fight heart disease by encouraging healthy living habits in their employees. "Alliance for a Healthier Generation" is a program designed to help fight childhood obesity. "Power to end Stroke" is a national campaign to raise awareness about stroke with a special emphasis on African American culture. Each cause initiative reaches out to the public with resources and information to help them take positive action.

American Lung Association of Gulf Coast FL

12734 Kenwood Lane Suite 25 Fort Myers, FL 33907

Phone: (239) 275-7577 Fax: (239) 275-6739 Website: www.lungfla.org

Hours: Monday - Friday, 9 AM - 4:30 PM

Eligibility Requirements: People with lung disease

or smokers who are interested in quitting

Fees: Varies with program

Intake procedure: Call to register or for more

information

Agency: American Lung Association of Gulf Coast FL

Agency Type: Private, Non-Profit

Area Served: Collier, Lee, Charlotte, Hardy,

Sarasota, Manatee, Highlands, Desoto, and Glades

Through education, advocacy and research, the American Lung Association strives to improve the health of the community. Programs include; Freedom from Smoking to help adults to quit smoking, Better Breathers, a support group for people suffering with lung disease, Summer camp for children with asthma, as well as other programs designed to help prevent lung disease and help people suffering with lung conditions and disease.



American Red Cross of Lee County

6310 Techster Blvd. Suite 7 Fort Myers, FL 33966

Phone: (239) 278-3401 24-hour line or (239) 278-5234 Spanish-speaking hotline

Fax: (239) 278-4829 Website: www.arclcc.org

Hours: Monday - Friday, 8:30 AM - 4:30 PM 24 hour response available on some services Eligibility Requirements: Families involved in a disaster (fire or natural occurrence) and servicemen Fees: Vary for educational programs, but no cost for

disaster assistance or military support

Intake procedure: Verify emergency and the damage by site and responding entity, provide support in accordance with damage and family resources

Agency: American Red Cross of Lee County

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Provides emergency financial assistance and relief to victims of disaster, emergency communication services and financial assistance referrals for military members and their families, First Aid, CPR, Disaster Preparedness and other life saving training to families, community groups and businesses.

Amigos Center - Administrative Office

7401 Winkler Rd Fort Myers, FL 33919

Phone: (239) 437-6727 Fax: (239) 466-7927

Website: www.amigoscenter.org Hours: Monday - Friday 9 AM - 5 PM

Eligibility Requirements: Open to anyone who

wants to learn English

Fees: Fees are nominal and may vary **Intake procedure:** Call for appointment

Agency: Amigos Center

Agency Type: Non-Profit-UW Partner

Area Served: Lee and Collier

Provides ESOL and Spanish classes, Spanish and Creole Newcomer's Guide throughout Southwest Florida -Please call for times and locations

Amigos Center - Fort Myers Immigration Office

3634 Central Ave Fort Myers, FL 33901

Phone: (239) 278-5400 ext 237/ Fort Myers Immigration Office (239) 437-6727 Administration Fax: (239) 992-7865 Fees: Fees are nominal and may vary

Website: www.amigoscenter.org

Hours: Monday - Friday, 1 PM - 5 PM (Morning by

appointment only)

Eligibility Requirements: Provides assistance with family and country specific based immigration and

citizenship

Intake procedure: Please call for and appointment -

Wait time is generally one month

Agency: Amigos Center

Agency Type: Non-Profit-UW Partner Area Served: Lee and Collier Counties

The Immigration Office provides family based and country specific immigration and citizens



Partner Agency

Partner Agency

Partner Agency

Amigos Center- Bonita Social Services Center 25999 Old 41 Road Bonita Springs, FL 34135

Phone: (239) 992-4348 Social Service Office (239) 278-5400 ext 237/ Fort Myers Immigration Office

Fax: (239) 992-7865 Fees: Fees are nominal and may vary

Website: www.amigoscenter.org

Hours: Monday - Friday, 1 PM - 5 PM (Morning by

appointment only)

Eligibility Requirements: Assists with family

immigration

Intake procedure: Call for appointment - Waiting list approximately 1 month

Agency: Amigos Center

Agency Type: Non-Profit-UW Partner

Area Served: Lee and Collier

The Amigos Center provides family based and country specific immigration and citizenship services, Spanish Newcomer's Guide, Succeeding in the USA Conference, and FEMA food vouchers for Lee County only.



Angel Flight Southeast, Inc.

8864 Airport Blvd. Suite 201 Leesburg, FL 34788

Phone: (800) 352-4256 toll free hotline to request a flight (352) 326-0761 for administration

Website: http://www.angelflightse.org/

Hours: Monday- Friday, 9 AM - 5 PM for new

requests

Eligibility Requirements: Persons with a medical or compelling human need who are medically stable, ambulatory and able to sit up in an airplane seat for

the duration of the flight

Intake procedure: Flight must be scheduled at least 5 days in advance and will need a medical release to be able to fly

be able to fly

Agency: Angel Flight Southeast, Inc. **Agency Type:** Private, Non-Profit

Area Served: Charlotte, Collier, Desoto, Hendry, and

Lee

Angel Flight Southeast is a non-profit, volunteer organization involved in public benefit flying. They arrange and provide free air transportation for those with medical or compelling human needs. Qualifying flights include disaster relief, ambulatory patients requiring medical attention, passengers participating in clinical trials, organ transplant candidates, and humanitarian needs, special needs summer camps for children, victims of abuse, and adoption/foster care visitation.

Area Agency on Aging

2285 First St. Fort Myers, FL 33901

Phone: (239) 332-3049 for services or (866) 413-5337 Toll Free

Fax: (239) 332-3596 Intake procedure: Call Elder Helpline for services
Website: www.aaaswfl.org
Agency: Area Agency on Aging for Southwest Florida

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Private, Non-Profit **Eligibility Requirements:** Seniors 60 and older **Area Served:** Southwest Florida

Fees: None

Area Agency on Aging plans, promotes and coordinates a network of services for individuals who are 60 years and older. Any senior in need of services or information should call the Elder Helpline.

Bay Oaks Social Seniors

2731 Oak St. Fort Myers Beach, FL 33931

Phone: (239) 707-1842 Program Coordinator (239) 765-4222 Bay Oaks Recreation Center

Fax: (239) 461-7450 Fees: No fee for program; donation apreciated

Website: www.leeparks.org Intake procedure: Call for information

Hours: Monday-Friday 10 AM- 9:00 PM; Saturday 3 Agency: Lee County Parks and Recreation

PM- 6 PM Agency Type: Governmental Eligibility Requirements: Persons age 50 and over Area Served: Fort Myers Beach

Bay Oaks Social Seniors motto is "Active and Lov'n It". Activities include Bridge, Speed Rummy, Bocce, various luncheons, kayak trips, nature walks, theatre trips, and monthly potlucks with guest speakers, and educational outings. Part of the Lee County Park System based out of Bay Oaks Recreation Center on Fort Mvers Beach.



Bereaved Parents of Southwest Florida

The Children's Hospital; 9981 South Healthpark Drive Fort Myers, FL 33908

Phone: (239) 432-3672 Heather Payne. Coordinator

Fax: (239) 432-3105 **Fees:** None

Website: www.leememorial.org Intake procedure: None

Hours: 3rd Tuesday each month 7 PM - 9 PM **Agency:** Lee Memorial Health System **Eligibility Requirements:** Anyone who has lost a **Agency Type:** Private, Non-Profit

child or pregnancy Area Served: Lee

Support services for parents who have lost a child or a pregnancy at any age or for any cause. Meetings are held the 3rd Tuesday of each month from 7 PM - 9 PM in the Covenant House at Healthpa room 1A over by the cafeteria.

Partner Agency

• Big Brothers/ Big Sisters of SW Florida

8695 College Parkway Suite 230 Fort Myers, FL 33919

Phone: (239) 278-0003 Fort Myers Office (239) 403-0815 Naples Office

Fax: (239) 275-5710 Intake procedure: Call for application

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Some criteria will apply

Area Served: Collier, Hendry, Glades, and Lee

Fees: None

Our mission is to help children reach their potential through professionally supported, one-on-one relationships with measurable impact.

• Blessed Pope John XXIII Thrift Store

15200 South Tamiami Trail Fort Myers, FL 33908

Phone: (239) 433-4097

Hours: Monday-Friday 10 AM – 5 PM. **Intake procedure:** None

Saturday 10 AM – 4 PM Agency: Blessed Pope John XXIII Thrift Store

Eligibility Requirements: Open to all - money used Agency Type: Religious

for youth ministry Area Served: Lee

Fees: None

Thrift store raises money to provide education for needy children.

Bonita Springs Area Housing Development Corporation

27499 Riverview Center Blvd Suite 138 Bonita Springs, FL 34134

Phone: (239) 495-7100

Fax: (239) 495-7694 Intake procedure: Call for appointment

Website: www.bsahdc.com
Agency: Bonita Springs Area Housing Development

Hours: Monday - Friday, 9 AM - 5 PM Corporation

Eligibility Requirements: South Lee, Bonita Springs, **Agency Type:** Private, Non-Profit and Collier residents only **Area Served:** Lee and Collier

Fees: \$20.00 credit report fee

Helps provide homes for low to moderate-income first time homebuyers.



Partner Agency

Bonita Springs Assistance Office

10346 Pennsylvania Ave. Bonita Springs, FL 34133

Phone: (239) 992-3034 Fax: (239) 947-4080 Website: www.bsao.org

Hours: Monday - Friday, 1 PM - 4 PM

Eligibility Requirements: Temporary emergency

Fees: None

need

The Assistance office provides emergency financial assistance for rent/ mortgage, utilities and prescriptions, gas vouchers and clothing, when available and has a food pantry on site. Also acts as a FEMA site during times of disaster.

Bonita Springs Public Library

26876 Pine Ave. Bonita Springs, FL 34135 Phone: (239) 992-0101 or (239) 992-1043 TTY

Fax: (239) 992-6680

Website: www.lee-county.com/library

Hours: Monday Wednesday Friday 10 AM to 6 PM,

Tuesday and Thursday 10 AM - 8 PM

Saturday 9 AM - 5 PM

Eligibility Requirements: Bonita Springs Residents

Fees: Library card is free for Lee County residents Intake procedure: Need local ID for free library card

Intake procedure: Please call for appointment,

Agency: Bonita Springs Assistance Office

Agency Type: Non-Profit-UW Partner

Area Served: Bonita Springs and Estero

Agency: Lee County Library System

Agency Type: Governmental Area Served: Bonita Springs

application required

The Bonita Springs Public Library provides a solid collection for local residents, as well as reference service, a busy youth services department, and services including Internet access and word processing capability. The library offers free programs for adults, teens and children, including story time.

Bonita Springs United Way House c/o Bonita Literacy

27308 Old 41 Bonita Springs, FL 34135

Phone: (239) 495-0999

Website: www.unitedwaylee.org

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: For Bonita Springs

Residents Fees: None Intake procedure: None

Agency: United Way of Lee, Hendry and Glades

Agency Type: Non-Profit-UW Partner Area Served: Residents of Bonita Springs

Plans and coordinates services available for residents of Bonita Springs - services vary.

Bonita Springs YMCA

27200 Kent Road Bonita Springs, FL 34135

Phone: (239) 992-9622 Fax: (239) 597-8415

Website: http://www.ymcapalms.org

Hours: Monday – Thursday 5:30 AM - 10 PM Friday, 5:30 AM - 8 PM Saturday, 8 AM - 5 PM

Sunday, 1 PM - 5 PM

Eligibility Requirements: Bonita Springs residents

Fees: Membership fees will apply - financial

assistance is available

Intake procedure: Apply online or at site; ID required

Agency: Bonita Springs YMCA Agency Type: Non-Profit-UW Partner

Area Served: Bonita Springs

The YMCA works to meet the needs of our community through our team of generous volunteers and caring staff. The YMCA offers a variety of programs and services, including summer camp, childcare, youth and adult sports, swim lessons and swim teams, health and fitness classes, strength training and cardio equipment, water aerobics and more. All of this is provided in a family-friendly atmosphere with our core values of caring. honesty, respect and responsibility.

Partner Agency



Books by Mail

21100 Three Oaks Parkway Estero, FL 33928

Phone: (239) 390-3232 or (800) 660-6420 Toll Free Option 4

Website: www.lee-county.com/library
Hours: Monday - Friday, 8:30 AM - 5 PM
Agency: Lee County Library System

Eligibility Requirements: Children and adults who cannot visit the library system's branches or the Agency Type: Governmental Area Served: Lee

Bookmobile due to a physical or medical disability and

their caregivers

"Books-By-Mail" is a fast, convenient service that supplies books, books-on-tape, and videotapes to people who are unable to use the library system due to temporary or long-term physical and medical disabilities.

• Boy Scouts of America, SW Florida Council

1801 Boy Scout Drive Fort Myers, FL 33907

Phone: (239) 936-8072 **Fax:** (239) 936-7864

Website: www.swflcouncilbsa.org Agency: Boy Scouts of America, SWFL Council

Hours: Monday - Friday, 8:30 AM - 5 PM Agency Type: Non-Profit-UW Partner

Eligibility Requirements: Youth age 7-20 Area Served: Charlotte, Collier, Desoto, Hendry, Lee,

Fees: \$10.00 annual membership Manatee, and Sarasota

Boy Scouts of America is a youth development program that instills values in youth from age 7 - 20. It helps them achieve their full potential by providing citizenship training, character, ethical development, and personal and mental fitness.

Boys and Girls Club of Lee County

8359 Beacon Blvd. Suite 402 Fort Myers, FL 33907 **Phone:** (239) 334-1886 *Youth Development Agency*

Fax: (239) 936-5518 Website: www.bgclc.net

Hours: School Year Monday - Friday 2 PM - 8 PM Holiday & Summer Monday - Friday 8 AM - 6 PM

Eligibility Requirements: Youth

United Way

Partner Agency

Fees: \$10.00 annual membership

Intake procedure: Call for more information Agency: Boys and Girls Clubs of Lee County

Intake procedure: Call for local troop info

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Boys and Girls Club offers recreational programs at neighborhood centers to help enhance the development of boys and girls by instilling a sense of competence, usefulness, belonging and influence. The club is open every day, after school and on weekends, when kids have free time and need positive, productive outlets. Every club has full-time, trained youth development professionals, providing positive role models and mentors. Volunteers provide key supplementary support. Clubs reach out to kids who cannot afford, or may lack access to, other community programs. Dues are low just \$10 per year.



Brain and Spinal Cord Injury program

2585 Merchants Row Blvd. Tallahassee. FL 32399

Phone: (800) 341-0778 BSCIP (850) 488-0595 Health Professional Licensure Info

Website: www.doh.state.fl.us Intake procedure: Please call BSCIP Central

Eligibility Requirements: Florida residents who have Registry

sustained a traumatic brain or spinal cord injury **Agency:** Florida Department of Health meeting the state's definition of such injuries and has **Agency Type:** Governmental

been referred to the BSCIP Central Registry Area Served: State of Florida

Fees: None

Provide all eligible residents who sustain a traumatic brain or spinal cord injury the opportunity to obtain the necessary services enabling them to return to their community. Services include: case management, acute care, inpatient and outpatient rehabilitation, transitional living, assistive technology, home and vehicle modification, and long-term community-based supports funded under contract with specific not-for-profit agencies. Funds are to be used to access services not paid for by any other source.

Brain Injury Association of Florida, Inc.

Sarasota Office 1900 Main St Suite 212 Sarasota, FL 34236

Phone: (800) 992-3442 Family Help Line

Website: www.biaf.org

Intake procedure: Call the family helpline for area Hours: Monday - Friday, 8:30 AM - 5 PM advocacy

Eligibility Requirements: Individuals and families of

Agency: Brain Injury Association of Florida, Inc. individuals with traumatic brain Injury Agency Type: Private, Non-Profit

Area Served: Southwest Florida Fees: None to qualifying individuals

Their mission is to improve the quality of life for persons with traumatic brain injury and their families by creating a better future through brain injury prevention, education, research, support services and advocacy.

Brain Tumor Support Group/ Lee Memorial Health System

2776 Cleveland Ave. Fort Myers, FL 33901

Phone: (239) 336-6167 Barbara Hardwick (239) 433-4396 Donna Ross

Hours: Meetings are 3rd Tuesday of every month; **Intake procedure:** Call for more information

6:30 PM - 8 PM **Agency:** Lee Memorial Health System

Eligibility Requirements: Anyone diagnosed or Agency Type: Private, Non-Profit

recovering from a brain tumor Area Served: Lee

Fees: None

Support Group meets 3rd Tuesday of every month from 6:30 - 8 PM at Health Park Medical Center.

Breast Cancer Support Group

2727 Winkler Ave. Patty Berg Cancer Center Fort Myers, FL 33901 **Phone:** (239) 432-2561 or (239) 939-8518 For More information

Website: www.leememorial.org Intake procedure: None

Hours: 2nd Monday of each month, 6:00-7:30 PM Agency: Lee Memorial Health System Eligibility Requirements: Breast cancer patients, **Agency Type:** Private, Non-Profit Area Served: Southwest Florida

family, and friends

Fee: None

Support group for anyone touched by breast cancer. The group meets in the Patty Berg Cancer Center, Southwest Florida Regional Medical Center.



• Brightest Horizons Child Development Center

10320 Gladiolus Drive Fort Myers, FL 33908

Phone: (239) 481-2100 **Fax:** (239) 481-1350

Website: www.brightesthorizons.org
Hours: Monday - Friday 6:30 AM - 6 PM

Eligibility Requirements: Age 4 weeks - 12 years **Fees:** Sliding Scale Schedule, works with the school

readiness & Voluntary Pre-K Programs



Intake procedure: Call for appointment; will need blue and yellow health forms from pediatrician for

each child.

Agency: Brightest Horizons Mission, Inc **Agency Type:** Non-Profit-UW Partner **Area Served:** Harlem Heights Community

Brightest Horizons is a daycare that provides educational and developmental childcare for ages 4 weeks through 12 years old to children of low-income working families. Outreach programs are sometimes available for families of children enrolled in the childcare program.

Broadway Community Church

3309 South Broadway Fort Myers, FL 33901

Phone: (239) 936-8366 or (239) 275-1141 Outreach Office

Fax: (239) 939-7625

Hours: Tuesday, Thursday, Saturday, 9 AM - 12

Noon

Eligibility Requirements: Available once a month

Fees: None

Intake procedure: Form to be filled out when picking

up food

Agency: Broadway Community Church

Agency Type: Religious

Area Served: Lee

Broadway Community Church provides food pantry for those in need. Please bring Driver's license.

• Bureau of Rehab and Re-employment Services for Injured Workers

4150 Ford St. Extension Suite 363 Fort Myers, FL 33901

Phone: (239) 931-8200 Ext 11143

Fax: (239) 931-8282

Website: www.rehabworks.org

Hours: Monday - Friday 8 AM - 5 PM

Eligibility Requirements: Florida residents with a

work related injury

Fees: None

Intake procedure: Please call for detailed intake

procedures and documentation

Agency: Department of Education - Division of

Vocational Rehabilitation **Agency Type:** Governmental

Area Served: Lee, Collier, Hendry and Charlotte

This program provides injured workers with the necessary re-employment services to return to suitable gainful employment. Authorized services vary depending on the needs of the individual. After an evaluation is completed, the bureau will determine if the injured worker is eligible for training and education. If training or education is recommended, the bureau will pay for books, tuition, tools, uniforms, and any other necessary supplies. Direct job placement services may also include employability skills training, job seeking skills training, job market information, or referrals to other job placement agencies.

Bureau of Victim's Compensation

Department of Legal Affairs; 107 West Gaines St. Tallahassee, FL 32399

Phone: (800) 226-6667 Florida - Toll Free Referral Line (850) 414-3300 Switchboard

Fax: (850) 410-1630 Intake procedure: Call for more details
Website: www.myfloridalegal.com Agency: Office of the Attorney General

Eligibility Requirements: Crime victims in Florida Agency Type: Governmental

Fees: None Area Served: Florida

Eligible family members and victims of violent crimes may receive up to \$25,000 in compensation assistance. The types of benefits available are wage loss, loss of support, disability, medical, dental, mental health, funeral/burial expenses, and relocation assistance.



Cafe of Life

Community Center in Old Bonita US 41 between Reynolds & Childers Bonita Springs, FL 34136

Phone: (239) 948-9212

Website: www.cafeoflife.org

Hours: Monday and Wednesday, 10:30 AM – 12

Noon, in community center

Tuesday, Thursday, and Friday, 10:30 AM – 12 Noon,

in park near banyan tree

Eligibility Requirements: Anyone who comes for

lunch will be served

Fees: None

Intake procedure: Come by for lunch and speak to a

counselor

Agency: Cafe of Life

Agency Type: Non-Profit-UW Partner

Area Served: Bonita Springs

Meals are provided to anyone who comes to the Community Center. No one is refused. Also gives out food bags, clothing, and provides emergency assistance.

Call for Action, WINK TV

2824 Palm Beach Blvd. Fort Myers, FL 33916

Phone: (239) 334-4357 Lee County Consumer Line or (239) 334-1111 WINK TV

Fax: (239) 338-4383 Intake procedure: Call or go online to fill out

Website: http://www.winknews.com/features/action complaint form

Hours: Tuesday - Thursday, 11 AM - 1 PM
Eligibility Requirements: Open to anyone
Fees: None

Agency: Call for Action, WINK TV
Agency Type: Not classified
Area Served: Southwest Florida

This is a news program that assists those with consumer related problems. This program will not get involved in neighborhood disputes or problems currently in litigation. Anyone not currently represented by legal counsel may call for assistance. Part of the national organization based in Washington, D.C.

Candlelighters of Southwest Florida, Inc

9981 S Health Park Drive Fort Myers, FL 33908 **Phone:** (239) 432-2223 or (800) 738-3588 *Toll free*

Fax: (239) 432-1032

Website: www.candlelightersswfl.org
Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Family with a child age

0-21 diagnosed with cancer or blood related disease

Intake procedure: Registration required

Agency: Candlelighters of Southwest Florida, Inc.

Agency Type: Private, Non-Profit

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

Fees: None

Candlelighters provide support, education and advocacy to children with cancer and blood disorders as well as the professionals that care for them. Services available to children and families include support group meetings, teen support groups, educational workshops, newsletter subscription, parent directory, lending library, family activities, annual events, emergency funds as well as referrals to community or social service organizations. Candlelighters serve as an extended family in which members provide hope, love and comfort to one another.

Candlelighters' Children with Cancer Support Group

9981 S HealthPark Drive Fort Myers, FL 33908 **Phone:** (239) 432-2223 or (800) 738-3588 *Toll free*

Fax: (239) 432-1032

Website: www.candlelightersswfl.org **Hours:** Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Family with a child age 0-21 diagnosed with cancer or blood related disease

Fees: None

Intake procedure: Registration is required

Agency: Candlelighters of Southwest Florida, Inc.

Agency Type: Private, Non-Profit **Area Served:** Southwest Florida

Candlelighters provide support group meetings, family activities, newsletters and assistance to all registered families.



• Cape Coral Caring Center

4645 SE 15th Ave. Cape Coral, FL 33904

Phone: (239) 945-1927 **Fax**: (239) 945-6853

Hours: Monday - Friday, 9 AM - 12 Noon

Intake procedure: Application requires a valid photo ID and Social Security Card - ID address should

match actual address

Eligibility Requirements: Cape Coral residents

Fees: None

Agency: Cape Coral Caring Center **Agency Type:** Private, Non-Profit

Area Served: Cape Coral

The Caring Center is a program that offers assistance with basic essentials to Cape Coral residents. Services include a food pantry, limited utility assistance, and prescription assistance for children, and baby formula. Assistance is only short term.

Cape Coral Hospital

636 Del Prado Cape Coral, FL 33990 **Phone:** (239) 574-2323 *Hospital telephone*

Fax: (239) 574-0079

Website: www.leememorial.org

Hours: 24 hours
Eligibility Requirements: None

Fees: Vary depending upon service

Intake procedure: Need ID and insurance card or

payment arrangement

Agency: Lee Memorial Health System **Agency Type:** Private, Non-Profit

Area Served: Lee

The hospital features the area's largest emergency department. Among the services offered are rehabilitation, pediatrics, obstetrics, oncology, general surgery, urology, endocrinology, and gastroenterology. Cape Coral has 291 beds and is a member of the Lee Memorial Health System.

Cape Coral Housing Development Corporation

1430-B SE 16th Place Cape Coral, FL 33990

Phone: (239) 573-1222 **Fax:** (239) 573-1223

Website: www.capecoralaffordablehousing.com

Hours: Monday - Friday, 8 AM - 4 PM

Eligibility Requirements: HUD income requirements

Fees: None - See website for loan agreements

Intake procedure: Must fill out application
Agency: Cape Coral Housing Development

Corporation

Agency Type: Private, Non-Profit

Area Served: Cape Coral

This program provides affordable home ownership, homeowner workshops, down payment assistance, disaster relief, hurricane shutters, and foreclosure prevention.

Cape Coral Housing Rehabilitation

1430 SE 16th Place Unit B Cape Coral, FL 33990

Phone: (239) 573-1311 **Fax:** (239) 573-2671

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Eligibility Requirements: HUD income requirements

and Cape Coral resident for at least 2 years

Fees: None

Intake procedure: Call for application information **Agency:** Cape Coral Housing Rehabilitation &

Development Corp.

Agency Type: Private, Non-Profit

Area Served: Cape Coral

Housing Rehabilitation and Development Corporation (HRDC) rehabilitates housing for low-income homeowners, providing professional construction services funded through state and federal grants; develops senior housing in Cape Coral. Service is not for cosmetic purposes.



Cape Coral Mini-Bus Services

P.O. Box 150027 Cape Coral, FL 33915

Phone: (239) 574-0573 Fax: (239) 574-0492 Website: www.capecoral.net

Hours: Monday-Friday, 7 AM - 4 PM

Eligibility Requirements: Seniors who no longer drive or disabled persons ages 18 or older

Fees: \$10 round trip anywhere in Cape Coral **Intake procedure:** Call to request application form **Agency:** Cape Coral Parks and Recreation Division

Agency Type: Governmental Area Served: Cape Coral

Mini-bus provides quality transport service for transportation-disadvantaged citizens in Cape Coral. Specifically designed for seniors and disabled persons who are unable to drive or utilize the public transportation system. Transportation for medical or shopping trips provided within the Cape Coral limits.

Cape Coral Police Department

815 Nicholas Parkway Cape Coral, FL 33915

Phone: (239) 574-3223 Communications Center or (239) 574-0653 Pat Lucas - Victim Advocate Website: www.capecops.com **Intake procedure:** Call 911 for emergencies Hours: 24 hours **Agency:** Cape Coral Police Department

Eligibility Requirements: Cape Coral residents **Agency Type:** Governmental Fees: None Area Served: Cape Coral

Cape Coral Police Department provides policing services to City of Cape Coral. Services include youth services, victim services, a Juvenile System liaison (for youth involved in criminal justice system), code compliance, crime prevention tips, and crime statistics.

Cape Coral Police Dept Victim Assistance Program

815 Nichols Parkway Cape Coral, FL 33990

Phone: (239) 574-0653 Pat Lucas- Victim Advocate or (239) 574-3223 Communications Center

Fax: (239) 574-0637 Intake procedure: Taken at time of report - for new

Website: www.capecops.com services have case number ready

Hours: Monday - Friday, 8 AM - 6 PM Agency: Cape Coral Police Department

Eligibility Requirements: Crime victims who live in **Agency Type:** Governmental Area Served: Cape Coral Cape Coral

Fees: None

Victim's assistance provides crime victim support, 24-hour on-scene response, crisis intervention, advocacy, emotional support, resource information and referral, criminal justice support, and assistance for filing for victim's compensation.

Cape Coral Public Library

921 SW 39th Terrace Cape Coral, FL 33914 **Phone:** (239) 542-3953 or (239) 542-4429 *TTY*

Fax: (239) 542-2711 Fees: Library card is free for Lee County residents Website: www.lee-county.com/library Intake procedure: Need local ID for free library card

Hours: Monday - Thursday 9 AM - 9 PM Friday and Agency: Lee County Library System

Saturday 9 AM - 6 PM **Agency Type:** Governmental Eligibility Requirements: Cape Coral residents Area Served: Cape Coral

The Cape Coral Public Library is the primary library for Cape Coral, as well as one of the five regional libraries serving Lee County. It houses the system's humanities collection, including the 34-volume Dictionary of Art. It also has a large meeting room, Internet access, a word processor and typewriter for public use, microform magazine archives and printers, and a busy youth services program. The library offers free programs for adults, teens and children, including story time.



Cape Coral United Way House

1105 Cultural Parkway Cape Coral, FL 33990

Phone: (239) 772-1211 **Fax:** (239) 574-3199

Website: www.unitedwaylee.org **Hours:** Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Cape Coral residents

Fees: None

United Way
Partner Agency

Intake procedure: Various program available - call

for more information

Agency: United Way of Lee, Hendry and Glades

Agency Type: Non-Profit-UW Partner

Area Served: Cape Coral

A United Way house is a family friendly place for neighborhood resource and referral. The Cape Coral United Way House is a partnership between United Way, Southwest Florida Addiction Services and the City of Cape Coral.

Cape Coral Youth Center

315 SW 2nd Ave. Cape Coral, FL 33991

Phone: (239) 242-3950

Website: www.capecoralyouthcenter.org **Hours:** Monday - Friday 8 AM - 10 PM

Saturday 12 Noon - 10 PM Sunday 12 Noon - 5 PM

Eligibility Requirements: Youth ages 8-18

Fees: \$10 yearly membership fee

Intake procedure: Call for more information

Agency: Cape Coral Youth Center **Agency Type:** Private, Non-Profit

Area Served: Lee

The Drop In program is available daily for youth ages 8 - 18. It is a great opportunity for youth to meet new friends, play pool, air hockey, video games and more. A \$10.00 yearly membership is required to participate. Members will receive a membership card with photo ID. Activities include dances, lock-ins, racquetball courts and computers.

Captiva Memorial Library

11560 Chapin Lane Captiva, FL 33924

Phone: (239) 472-2133 or (239) 472-8608 TTY

Fax: (239) 542-2711

Website: www.lee-county.com/library

Hours: Tuesday, Thursday and Friday 10 AM - 6 PM

Wednesday 12 Noon - 8 PM

Saturday 9 AM-5 PM

Eligibility Requirements: Captiva residents

Fees: Library card is free for Lee County residents;

visitor cards are available for a small fee

Intake procedure: Need local ID for free library card

Agency: Lee County Library System

Agency Type: Governmental Area Served: Captiva Island

The Captiva Memorial Library, set on beautiful Captiva Island, offers residents and visitors access to the collections of the entire library system, as well as many convenient services. Internet access, word processing capabilities, and programming supplement the collection, with its emphasis on local information and nature sources. The library sponsors free programs for adults, teens and children, including story time. Visitor's cards are available to non-residents and are good for three months.



Career and Service Center (One-Stop) - Lee County

4150 Ford St. Extension Fort Myers, FL 33916

Phone: (239) 931-8200 ext 11120

Hours: Monday - Friday, 8 AM - 5 PM

Fax: (239) 931-8206 Intake procedure: Call for an appointment

Website: www.careerandservicecenter.org Agency: Career and Service Center (One Stop) - Lee

County

Eligibility Requirements: Open for anyone looking Agency Type: Governmental

for employment Area Served: Lee

Fees: No fee services

This program offers one-stop shopping for employment services. It is designed to provide individuals with access to employment, education and training services from different programs and providers.

Economic Assistance has computer stations are available to apply for food stamps, Medicaid, and TANF. Vocational Rehabilitation provides counseling, assessment, and training assistance for re-entry into the workforce. Employment services provides job placement assistance for senior citizens, youth internship and employment, veteran's assistance, unemployment filing assistance, job training and retraining, federal bonding program for ex-felons, and job corp. Job search assistance has workshops, computer refresher classes, resume writing, use of fax, copy machine, phones, computerized job search, labor market information, interest inventory for careers, and GED preparation. Business services is a program for employers providing information for employee training programs, local salary and wage trend, recruiting space, EEO and ADA requirements, labor market information, and employer focused workshops.

• Caregiver Assistance and Regional Education (CARE)

2776 Cleveland Ave. Fort Myers, FL 33901

Phone: (866) 231-0921 Toll free or (239) 334-5751 Office phone

Website: www.leememorial.org Agency: Lee Memorial Older Adult Services

Hours: Monday-Friday 8 AM –5 PM **Agency Type:** Private, Non-Profit

Eligibility Requirements: Family caregivers Area Served: Lee, Hendry, Glades, Desoto, Collier,

Fees: None Charlotte, and Sarasota

Intake procedure: Call for information or to sign up

"CARE" provides free training for caregivers sponsored by Lee Memorial Health System, Alvin Dubin Alzheimer's Center and Hope Hospice. Two days a week, two week course is taught by health care professionals who will help you understand the changes in roles and responsibilities you will experience as a caregiver as well as the behavior changes related to chronic illness. Please call to find out when the classes will be offered in your area.

Caregivers Support Group

2727 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 939-8319

Website: www.leememorial.org
Intake procedure: Call for information
Hours: 2nd Wednesday 6 PM - 7:30 PM
Agency: Lee Memorial Older Adult Services

Eligibility Requirements: open to all **Agency Type:** Private, Non-Profit **Fee:** None **Area Served:** Southwest Florida

Caring for a loved one brings with it special opportunities and challenges. This support group meets in the Patty Berg Cancer Center at Southwest Florida Regional Medical Center.



• CARES Field Office VIII/ Department of Elder Affairs

12381 South Cleveland Ave. Suite 402 Fort Myers, FL 33907

Phone: (239) 278-7210 **Fax:** (239) 278-7216

Website: http://elderaffairs.state.fl.us/english/cares.html

Hours: Monday - Friday 8 AM -5 PM

Eligibility Requirements: Individuals with disabilities or elders with health concerns that may require skilled

nursing or 24 hour care

Fees: None

Intake procedure: Call for an appointment - case manager will come to provide and assessment

Agency: Department of Elder Affairs

Agency Type: Governmental

Area Served: Lee, Collier, Hendry, Glades, and

Charlotte

Provides comprehensive assessment and review for long term care services and will make referrals for needed services. Case managers will assess clients in the home, hospital or extended care setting to establish a level of care and recommend the setting that is most appropriate. Please call to initiate an assessment. An application to Medicaid is advisable in conjunction with or prior to the request for a CARES assessment. The goal of CARES is to help maintain clients in the least restrictive setting.

CASE Program - Communities Against Senior Exploitation

14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone: (239) 477-1242 Fraud Hotline or (239) 477-1481 Stacey Payne, Crime Prevention Coordinator Fax: (239) 477-1135 Intake procedure: Call to file complaint or report

Website: www.sheriffleefl.org Agency: Lee County Sheriff's Office

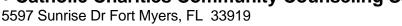
Hours: Monday - Sunday, 7 AM - 5 PM **Agency Type:** Governmental

Eligibility Requirements: Older adults Area Served: Lee

Fees: None

A community partnership program that works to prevent fraud and exploitation of older adults, increase fraud detection and reporting, and provide victim support. Also offers fraud hotline to assist older adults with crime prevention and victim assistance.

• Catholic Charities Community Counseling Services



Phone: (239) 274-0757 **Fax:** (239) 275-3400

Website: www.catholiccharitiesdov.org
Hours: Monday - Friday by appointment

Eligibility Requirements: Open to all - no age limit **Fees:** Sliding scale and some insurance accepted -

Not Medicaid or Medicare certified

Partner Agency

Intake procedure: Call for intake requirements -

telephone assessment

Agency: Catholic Charities Diocese of Venice. Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee, Hendry, Glades, and Collier

They offer affordable counseling with licensed, professional therapists to individuals, couples and families in the community. Counseling can help people overcome some of life's most difficult challenges including overcoming anxiety and depression, reducing symptoms of mental illness, resolving conflicts in relationships, and coping with the stresses of everyday life. Post-divorce counseling, co-parent coordination and custody evaluations are also available.



Center for Independent Living of SW Florida

2830 Winkler Ave Unit 201 Fort Myers, FL 33916 **Phone:** (239) 277-1447 or (239) 277-3964 *for TTY*

Fax: (239) 277-1647 **Website:** <u>www.cilfl.org</u>

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Eligibility Requirements: Persons with a disability

Fees: None for most services

United Way
Partner Agency

Intake procedure: Call for an appointment
Agency: Center for Independent Living of SWFL

Agency Type: Non-Profit-UW Partner

Area Served: Lee, Collier, Hendry, Glades and

Charlotte

Assists people with disabilities to lead dignified, independent lifestyles. Services include independent living skills instruction, ADA Act education/ training, support groups, I&R, peer counseling, benefits/ housing/ assistive technology resources, technical assistance, accessibility education and sensitivity training. Also provides wheelchairs to people in need when available.

Centers for Medicare and Medicaid Service

7500 Security Blvd. Gwynn Oak, MD 21244 **Phone:** (800) 633-4227 *1-800-MEDICARE*

Website: www.cms.hhs.gov
Intake procedure: Call for Medicare information
Agency: Centers for Medicare and Medicaid Services

Eligibility Requirements: Anyone may call Agency Type: Governmental Fees: None Area Served: Nationwide

This is the main resource for general Medicare information, ordering Medicare booklets, and information about health plans. Customer service representatives can answer questions about the original Medicare plan and provide up-to-date information regarding the health plans available in your area.

• CHAINS, Inc

3613 Fairview Ave Fort Myers, FL 33916

Phone: (239) 479-7698

Eligibility Requirements: Ex-offenders returning to community, must be willing to not do drugs, alcohol,

and work or look for work

Fees: No initial fees - \$65 a week is recommended to

help house with expenses

Intake procedure: Phone application

Agency: CHAINS, Inc

Agency Type: Private, Non-Profit

Area Served: Dunbar Area

Transitional Housing Program to help ex-offenders overcome re-entry barriers from prison and decrease recidivism.

Charleston Park Community Resource Center

23051 Ave. D Alva, FL 33902 **Phone:** (239) 728-6620

Fax: (239) 728-2287 Website: www.unitedwaylee.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Charleston Park residents

and agencies **Fees:** None

Intake procedure: Call for available times and

Partner Agency

nrograms

Agency: United Way of Lee, Hendry and Glades

Agency Type: Non-Profit-UW Partner

Area Served: Alva

A United Way house is a family friendly place for neighborhood resource and referral. The Charleston Park Community Resource Center is a partnership between United Way, Lee County Department of human service and Charleston Park Improvement Association.



Child Care of Southwest Florida

4315 Metro Parkway Suite 400 Fort Myers, FL 33916

Phone: (239) 278-1002 Fax: (239) 278-3031 Website: www.ccswfl.org

Hours: Monday - Friday, 8 AM - 4:30 PM Eligibility Requirements: Parents, businesses or

childcare providers

Fees: Will vary by service

Intake procedure: Call for more information Agency: Child Care of Southwest Florida **Agency Type:** Non-Profit-UW Partner

Area Served: Lee, Collier, Hendry, and Glades

The Mission of Child Care of Southwest Florida, Inc is to initiate, coordinate, promote, and provide high quality childcare through leadership, service and education for families and businesses in Southwest Florida.

Operation centers that various provide services such as; how to operate high quality child care centers, parent education (parenting classes), customized on-site training and technical assistance, state mandated training and exams, Circles of Care SM Annual Conference, USDA food program, training institutes, work/life balance solutions and corporate child care. VPK is offered and can be applied for in our 11 Child Care centers.

Children are People Too (SWFAS)

2101 McGregor Blvd. Fort Myers, FL 33901

Phone: (239) 332-6937 ext 129 (239) 772-3274 Ext 241

Fax: (239) 332-6985 Website: www.swfas.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Children ages 5-12 whose

parents are addicts

Fees: None

Intake procedure: Call for information; waiting list

may apply

Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner Area Served: Southwest Florida

8-week educational support group for children of addicts (ages 5-12) that encourages children to share their feelings, ask questions and participate in-group activities in a fun and safe environment.

Children's Advocacy Center/ Child Protection Team

3900 Broadway #B1 Fort Myers, FL 33901

Phone: (239) 939-2808 Fax: (239) 939-4794 Website: www.cac-swfl.org

Hours: Monday - Friday, 8 AM - 5 PM, on call 24

hours/dav

Eligibility Requirements: Referred by law

enforcement or DCF Following reports made to the

Abuse Hotline

Partner Agency

Fees: None

Intake procedure: None

Agency: Children's Advocacy Center **Agency Type:** Non-Profit-UW Partner

Area Served: Charlotte, Glades, Hendry and Lee

The Child Protection Team facilitates a coordinated interdisciplinary approach to diagnosis, consultation and treatment of child abuse and neglect. The team operates on the premise that the causes, identification and treatment of child abuse and neglect are complex and require the expertise of many professionals to effectively intervene to ensure the child's protection and treatment for the family. The team provides medical, psychological, social and legal consultants to assist DCF, law enforcement and professionals working with these children and their families.



Children's Advocacy Center/ Family Alliance

3900 Broadway #B1 Fort Myers, FL 33901

Phone: (239) 939-2808 Fax: (239) 939-4794 Website: www.cac-swfl.org

Hours: Monday - Friday, 7:30 AM - 6 PM Eligibility Requirements: By referral (from another

agency) and self-referral

Fees: No fee for counseling services - some fees may Area Served: Lee, Charlotte, Hendry and Glades

apply for psychiatric service

Intake procedure: Telephone intake or referral form

from outside source; documentation will only be

required from court appointed guardian **Agency:** Children's Advocacy Center Agency Type: Non-Profit-UW Partner

Family Alliance is a family-counseling program that provides outpatient therapy for victims of sexual abuse and non-offending parents and caretakers. Specialized services are targeted towards child victims, nonoffending parents, abuse-reactive children, adult survivors of childhood abuse, adolescent rape and incest victims, and juvenile and adult sexual offenders.

Children's Advocacy Center/ Nurturing Father's Program

3900 Broadway #D Fort Myers, FL 33901

Phone: (239) 939-2808 Val Gill

Fax: (239) 939-4794 Hours: Wednesdays, 7 PM

Eligibility Requirements: Voluntary program for any

father who would like to develop parenting skills

Fees: None

Partner Agency Intake procedure: Call to sign up - no paperwork

Agency: Children's Advocacy Center **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

This is a 13-week group based program for developing attitudes and skills for male nurturance. Topics discussed will include discipline, dealing with feelings, managing anger, teaching values, etc.

Children's Advocacy Center/ Partners in Parenting

3900 Broadway #B1 Fort Myers, FL 33901

Phone: (239) 939-2808 Fax: (239) 939-4794 Website: www.cac-swfl.org

Hours: Monday - Friday, 8 AM - 8 PM

Eligibility Requirements: Open to all parents; inhome parenting program for families with a child

under 2 and who is considered to be "at-risk"

Fees: None



Intake procedure: No documentation required, no referral necessary unless court ordered, then referral

and service authorization will be needed Agency: Children's Advocacy Center **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

"Partners in Parenting" offers an 8-week parent education program for parents who want to be the best parents possible. A small group program meets weekly for 2 1/2 hours at Lee Memorial Hospital, Cape Coral Hospital, Children's Advocacy Center of SWFL Inc., and various locations throughout Lee County. Free childcare is available.



Children's Advocacy Center/ Prevention Services

3900 Broadway #D Fort Myers, FL 33901

Phone: (239) 939-2808 **Fax:** (239) 939-4794 Website: www.cac-swfl.org

Hours: Monday - Friday, 8 AM - 6 PM

Eligibility Requirements: Neighborhood specific,

please call for more information

Intake procedure: No referral is required, parental

permission is required

Agency: Children's Advocacy Center **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

Family based, prevention services including parenting classes and in-home visits. Also offers outreach services: Pine Manor Resource House, Pine Manor, Suncoast and Palmona Park host a Teen Outreach

Program. Pine Manor and Palmona Park have an available after-school program.

Children's Advocacy Center/TRUE program

3900 Broadway Suite B-1 Fort Myers, FL 33901

Phone: (239) 939-2808 ext 245

Fax: (239) 939-4794

Website: www.cac-swfl.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Girls 12-17 years of age

with a history of trauma

Fees: None

Partner Agency

Intake procedure: Assessment done through

Children's Advocacy Center

Agency: Children's Advocacy Center **Agency Type:** Non-Profit-UW Partner Area Served: Southwest Florida

The Children's Advocacy Center serves children and families with a history of possible abuse, neglect and/or abandonment. In the TRUE Program, the center provides trauma resolution groups, individual therapy, home visits and aftercare treatment for adolescent girls ages 12-17 with a history of trauma. Services are free of charge.

Children's Home Society

1940 Maravilla Ave. Fort Myers, FL 33901

Phone: (239) 334-0222 Fax: (239) 334-0244 Website: www.chsfl.org

Hours: Monday - Friday, 8:30 AM - 5 PM; by emergency pager on evenings/weekends Eligibility Requirements: Varies depending on

program Fees: None Intake procedure: Call main number and will be

directed to appropriate program Agency: Children's Home Society of FL **Agency Type:** Non-Profit-UW Partner

Area Served: Charlotte, Collier, Glades, Hendry and

Lee

A family service agency providing the following services: child abuse/ neglect prevention, parent education, family counseling and support services, temporary foster care, adoption services, crisis intervention and emergency foster care, case management for persons with developmental disabilities, life skills training for foster teens and persons with developmental disabilities, substance abuse prevention education and supervised visitation.



Children's Hospital Extended Care Center

9800 South Healthpark Way #205 Fort Myers, FL 33908

Phone: (239) 433-2853 Fax: (239) 433-4013

Hours: Monday - Friday, 7:30 AM - 5 PM

Fees: Negotiable

Intake procedure: Hospital intake Website: www.leememorial.org Agency: Lee Memorial Health System Agency Type: Private, Non-Profit Eligibility Requirements: Birth – 21 years Area Served: Southwest Florida

Day health care for children with medical or technological needs for ages birth - 21 years. RN staff provides care and an additional array of services including therapy and transportation.

Children's Medical Services

9800 S. Healthpark Drive Suite 405 Fort Myers, FL 33908

Phone: (239) 433-6723 Fax: (239) 433-6740

Intake procedure: Referral from social worker

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Children's Medical Services

Eligibility Requirements: 200% Poverty Level **Agency Type:** Governmental

Area Served: Glades. Hendry and Lee Fees: None

Provides children with special health care needs with a family centered, managed system of care. Children with special health care needs are those children under age 21 whose serious or chronic physical, developmental, behavioral or emotional conditions require extensive preventive and maintenance care beyond that required by typically healthy children.

Children's Network of Southwest Florida

2232 Altamont Ave. Fort Myers, FL 33901

Phone: (239) 226-1524 Fax: (239) 226-1115 Website: www.childnetswfl.org Hours: Monday - Friday 8 AM - 5 PM

Eligibility Requirements: Varies by service

Agency: Children's Network of Southwest Florida Agency Type: Private, Non-Profit Area Served: Southwest Florida Fees: None

The Children's Network of Southwest Florida was created in April 2003 as the Lead Agency for the Department of Children and Families in District 8. It serves as an administrative service organization that builds a network of Case Management organizations and specialty providers with the capacity to provide a continuum of services for children and families. The Children's Network of Southwest Florida can provide information on becoming a foster parent or adopting a child.



Intake procedure: Please call for information on

becoming a foster parent or adopting a child



Choose Life License Plate Funds - Lee County

Catholic Charities DOV 1000 Pinebrook Rd. Venice, FL 34285

Phone: (941) 484-9543 Betsy LaSorsa ext 3052

Fax: (941) 486-4756

Website: www.catholiccharitiesdov.org Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Pregnant women who are willing to make an adoption plan for their unborn

child/children

Fees: None

Intake procedure: Agency staff working with pregnant women can contact Catholic Charities: pregnant women not working with an agency may contact Project Gabriel or Children's Home Society **Agency:** Catholic Charities Diocese of Venice, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Program provided from proceeds of the sale of Choose Life License plates. Funds can be used to provide for the material needs of pregnant women who are committed to placing their child/children for adoption, including clothing, housing, medical care, food, utilities, and transportation. Funds may also be expended on infants awaiting placement with adoptive parents. These funds can only be accessed through agency referral. Pregnant mothers who are willing to make an adoption plan for their unborn child/children and are not working with an agency currently should call Project Gabriel at 239-939-3016 or Children's Home Society at 239-277-0096.

Christian Brothers

26650 Noble Lane Bonita Springs, FL 34135

Phone: (239) 947-9098

Eligibility Requirements: Bonita Springs residents

Fees: None Agency Type: Religious Intake procedure: Photo ID Area Served: Bonita Springs

This is a religious group that helps with food, clothing, and ESL classes as well as with citizenship classes and filling out forms for Spanish speaking Bonita Springs resident.

Christian Financial Counseling

2267 First St. Unit 15 Fort Myers, FL 33901

Phone: (239) 337-2122 Fax: (239) 337-2134 Website: www.cfcswf.com

Hours: Tuesday - Thursday, 9 AM - 5:30 PM.

Counseling Wednesday - Thursday, 10 AM - 5:30 PM

Eligibility Requirements: Open to anyone looking

for help

Fees: Donations accepted

Agency: Christian Brothers

Intake procedure: Call for information on program

requirements

Agency: Christian Financial Counseling

Agency Type: Religious

Area Served: Collier, Charlotte, Hendry, and Lee

Christian Financial Counseling provides money management counseling to groups, individuals and small businesses. All counseling is based on Christian scriptural principles.

Church of the Cross

13500 Freshman Lane South Fort Myers, FL 33912

Phone: (239) 768-2188

Website: www.churchofthecross.info Hours: Monday - Friday, 9 AM - 4 PM

Eligibility Requirements: South Fort Myers residents

Fees: None

Intake procedure: Call church office to set up an

appointment; please bring a photo ID

Agency: Church of the Cross Agency Type: Religious

Area Served: South Fort Myers

Church that also provides emergency food assistance to low-income persons and persons at poverty level.



Partner Agency

Citizen Dispute Settlement Program

Lee County Justice Center Complex 1700 Monroe St. Fort Myers, FL 33901 **Phone:** (239) 335-2885 Fort Myers Office or (239) 458-7084 Cape Coral Office

Fax: (239) 335-2387 Intake procedure: Call for more assistance Website: www.ca.cjis20.org Agency: Citizen Dispute Settlement Program

Hours: Monday - Friday, 8 AM - 4:30 PM **Agency Type:** Governmental

Eligibility Requirements: Parties who wish to Area Served: Charlotte, Collier, Glades, Hendry and

resolve disputes outside of a courtroom

Fees: None

The Citizen Dispute Settlement Program is a free court alternative program under the direction of the Court Administrator's Office. Its purpose is to help disputing parties negotiate mutually beneficial solutions to their problems with the aid of a mediator. Problems addressed in this program include: landlord/tenant disputes, conflicts between neighbors, consumer/business problems and disputes between individuals that may not be covered under a specific law.

City of Sanibel

Recreation Department; 3840 Sanibel-Captiva Blvd. Sanibel, FL 33957

Phone: (239) 472-0345 call for registration and information (239) 472-6477 administrative office

Fax: (239) 472-0302 Intake procedure: Must present ID showing Sanibel

Website: www.mysanibel.com address

Hours: Monday - Friday, 8 AM- 5 PM **Agency:** City of Sanibel **Eligibility Requirements:** Sanibel Island residents **Agency Type:** Governmental

Fees: Call for information Area Served: Sanibel

The recreation department offers programs and facilities for recreation, athletics, after-school activities and summer camp. Also offers senior program.

Clare House of Catholic Charities

5597 Sunrise Drive Fort Myers, FL 33919

Phone: (239) 275-7788 **Fax:** (239) 275-3400

Fax: (239) 275-3400 Fees: None
Hours: Monday -Friday 9 AM to 5 PM, call for Intake procedure: Call for an appointment

appointment Agency: Catholic Charities Diocese of Venice, Inc.

Eligibility Requirements: Pregnant and new parents Agency Type: Non-Profit-UW Partner

with children age 0-2 in Lee Area Served: Lee

Direct assistance for pregnant women and mothers: diapers, newborn packages, clothes to 2T, and formula.

Colorectal Cancer Support Group

2727 Winkler Ave; Patty Berg Cancer Center Fort Myers, FL 33901 **Phone:** (239) 931-8758 **Fee: None**

Fax: (239) 939-8206

Website: www.leememorial.org

Hours: 4th Tuesday of every month/ 6:00-7:30 PM

Eligibility Requirements: open to all

Intake procedure: Call for more information
Agency: Lee Memorial Health System
Agency Type: Private, Non-Profit
Area Served: Southwest Florida

Colorectal Cancer Support Group meets on the 4th Tuesday at 6 pm at the Patty Berg Cancer Center at Southwest Florida Regional Medical Center. Call Laurie Wise, RN, at 931-8758 for additional information.



Community Cooperative Ministries

3429 DMLKJ Blvd. Fort Myers, FL 33916

Phone: (239) 332-7151 Family Services or (239) 332-0441 Volunteer Services

Fax: (239) 479-5335

Website: www.ccmileecounty.com

Hours: Monday - Friday, 8 AM - 5 PM; Lunch served 11 AM - 12 Noon Women and children 11-11:30 AM -

Men 11:30-12 Noon

Eligibility Requirements: Homeless, or near

homelessness

Fees: None

Intake procedure: Walk-ins are welcome; please

register for childcare

Agency: Community Cooperative Ministries

Agency Type: Non-Profit-UW Partner

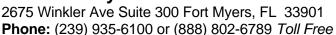
Area Served: Lee

Soup Kitchen provides a noon time meal six days a week to men, women, and children in a traditional soup kitchen setting; nutritious packaged meals and beverages for the homebound hungry; a food pantry that provides emergency groceries to families in need, bagged lunches for the local labor pool, and 2 nutritious meals a day for the children in our Hands and Hearts Childcare program (a Montessori preschool).

Family Services - Susan @ccmileecounty.com; Volunteer Services - volunteers @ccmileecounty.com

Admin - Kathy @ccmileecounty.com; Hands and Hearts Childcare - Cindy @ccmileecounty.com

Community Coordinated Care for Children Inc. (4C) Lee



Fax: (239) 935-6188

Website: www.4cflorida.org

Hours: Hours: Monday, Wednesday, Friday 7 AM -5:30 PM; Tuesday 7 AM - 6 PM; 2nd Saturday of

each month 8 AM - 5 PM

Eligibility Requirements: Income eligibility may

apply. Call for details

Fees: None for 4C services; parent fee for daycare

may apply; please call for more information.

Partner Agency

Partner Agency

Intake procedure: Call for eligibility interview, bring photo ID, proof of residency and child support, paycheck stubs, TANF, SSI or other income

assistance documentation, child's birth certificate and

social security card

Agency: Community Coordinated Care for Children

Inc. (4C)

Agency Type: Non-Profit-UW Partner

Area Served: Lee, Collier, Hendry and Glades

4C is a private, non-profit organization offering comprehensive early care and learning services. Familyfriendly programs include: subsidized child care and tuition assistance for low-income families; free child care resource and referral services for parents; voluntary pre-kindergarten (VPK) services, as well as child care provider support, training and payment processing.



Partner Agency

Community Housing and Resources

2401 Library Way Sanibel, FL 33957

Phone: (239) 472-1189 Fax: (239) 472-2695

Website: www.sanibelhousing.org Hours: Monday - Friday, 7:30 AM - 4 PM

Eligibility Requirements: Sanibel Island workers

and residents who qualify based upon income Fees: Prices will vary: credit check is \$15 for singles

\$25 for couples

Intake procedure: Please call for intake appointment;

see website or call for required documentation **Agency:** Community Housing and Resources

Agency Type: Private, Non-Profit

Area Served: Sanibel

This program operates Sanibel's below market rate housing rent program for Sanibel residents and employees of Sanibel establishments, who would otherwise be unable to live on the island. Interested individuals should submit an application and undergo a reference check to verify income eligibility.

• Compeer, Inc.

5020 Tamiami Trail North Naples, FL 34103

Phone: (239) 275-3222 Website: www.compeer.org

Hours: Monday - Friday 8 AM - 5 PM Eligibility Requirements: Age 18-90

Fees: None

Intake procedure: Call for more information

Agency: Compeer, Inc.

Agency Type: Private, Non-Profit

Area Served: Lee, Hendry, Charlotte, Collier, and

Glades

Compeer provides trained volunteers to become peers or mentors for persons who have a mental illness and have been referred to the program by a mental health provider. Volunteers offer socialization, support and friendship to persons who are often isolated and have limited transportation. Compeer serves both youth and adults.

Consumer Credit Counseling of Central Florida and the Gulf Coast

2127 Del Prado Blvd. Cape Coral, FL 33990

Phone: (800) 741-7040 for appointments, (407) 895-8886 Headquarters or (239) 989-0129 Cape Coral office

Intake procedure: Call for an appointment Fax: (239) 989-0131 Agency: Consumer Credit Counseling of Central Website: www.cccsfl.org

Hours: Monday - Friday, 9 AM - 5 PM Florida and the Gulf Coast

Eligibility Requirements: None **Agency Type:** Non-Profit-UW Partner

Fee: Most services are free Area Served: Lee

CCCS is a HUD approved United Way agency providing confidential financial counseling, debt management and housing education workshops.

Consumer Fraud Awareness

15821 Country Court Fort Myers, FL 33902

Phone: (239) 931-0550 Fax: (239) 931-0559

Website: www.consumerfraudawareness.org Hours: Monday - Friday, 9 AM - 4 PM Eligibility Requirements: Lee Residents

Fees: None

Agency Type: Private, Non-Profit

Intake procedure: Please call for a complaint form; all complaints must be done in writing; address for the company must be in service area. Business must be active unless owner's address can be obtained.

Agency: Consumer Fraud Awareness

Area Served: Southwest Florida

Documents information on businesses and takes complaints related to companies doing business in the area. Any business may become a member.



Cornerstone Ministries

3220 Dr Martin Luther King Jr. Blvd. Fort Myers, FL 33917

Phone: (239) 337-4140 Fax: (239) 337-054

Intake procedure: Fill out application Website: www.firstassemblycornerstone.com **Agency:** Cornerstone Ministries

Hours: Monday-Friday, 9 AM- 5 PM Agency Type: Religious Area Served: Lee

Eligibility Requirements: Persons in need

Fees: None

Cornerstone provides food and clothing, literacy training, back-to-school supplies for low-income families, youth groups, and summer camp. Food and clothing distribution is on the 1st and 3rd Sunday at 11:30 AM.

Covenant Presbyterian Church

2439 McGregor Blvd. Fort Myers, FL 33901

Phone: (239) 334-8937 Fax: (239) 332-0503

Website: www.covpcfm.com

Hours: Monday - Friday 8:30 AM - 5 PM

Eligibility Requirements: None

Fees: None

Intake procedure: Call to check availability - food

pantry is limited

Agency: Covenant Presbyterian Church

Agency Type: Religious

Area Served: Southwest Florida

Services include: Stephens Ministry caregivers, host of AA and Al-Anon Meetings, grief and divorce support groups and Ministry for Single Mothers.

David Lawrence Center and Foundation

6075 Bethany Parkway Naples, FL 34116

Phone: (239) 455-8500 Fax: (239) 455-6561

Website: www.davidlawrencecenter.org

Hours: Crisis intervention and emergency, 24 hours/

7 days a week; Out-patient services are

Monday-Friday, 8 AM - 5 PM and by appointment

Eligibility Requirements: None

Fees: Sliding Scale fees available

Intake procedure: Call or walk in - assessment done

on-site

Agency: David Lawrence Center and Foundation

Agency Type: Private, Non-Profit Area Served: Collier and Lee

David Lawrence provides affordable mental health and substance abuse services to everyone in need. The center provides help to children with behavioral, emotional and substance abuse challenges and counseling and rehabilitative services to adults in crisis and individuals with persistent mental illness.

Deaf Service Center of Southwest Florida, Inc.

1860 Boy Scout Road Suite B208 Edison Ford Square Fort Myers, FL 33901

Phone: (239) 461-0334 voice or (239) 461-0438 TTY and VP

Fax: (239) 461-0434 Fees: Varies by program

Website: www.dsc.us Intake procedure: Call for details

Hours: Monday - Friday, 9 AM - 5 PM; Parent Agency: Deaf Service Center of Southwest Florida Support Group 1st Tuesday 6 PM – 8 PM Agency Type: Private, Non-Profit

Eligibility Requirements: Varies by program Area Served: Southwest Florida

The Service Center provides: interpreting services for deaf and hard of hearing persons, Community education, distribution and training of telecommunication equipment and assistive devices equipment distribution services, equipment sales, community education, sign language education, advocacy, and a deaf mentoring program. Also has a parent support group.



• Dental Hygiene Program - Edison College

8099 College Parkway Fort Myers, FL 33916

Phone: (239) 985-8334 Fax: (239) 489-9250

Fees: \$15 Website: www.edison.edu

Intake procedure: Call to set up appointment; there Hours: Wednesday 8 AM - 1PM

may be a wait list Monday, Tuesday, Thursday, and Friday 8 AM - 5 PM Agency: Edison College Eligibility Requirements: Must be able to remain at Agency Type: Governmental

the college for 4 hours Area Served: Lee

Dental Hygiene Program offers cleaning with x-rays for just \$15. Clients must be able to remain at the appointment for 4 hours (students will be working on their cleanings and must be evaluated, etc). Clinic is located in the Kenneth P. Walker Science Hall at the Fort Myers Edison campus.

Department of Children and Families/ ACCESS Florida

4150 Ford St. Extension Fort Myers, FL 33916

Phone: (866) 762-2237

Website: www.myflorida.com/accessflorida Intake procedure: Apply on-line from any computer Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Department of Children and Families

Eligibility Requirements: Primarily based on income **Agency Type:** Governmental

Fees: None Area Served: Lee

Individuals can apply online and check their status for Food Stamps, Temporary Cash Assistance and Medicaid at www.myflorida.com/accessflorida.

ACCESS is the state program providing assistance to needy families.

Programs include: Temporary Assistance for Needy Families (TANF) Program - Offers income and welfare to work transition program. This replaces the former WAGES/ AFDC program offered by the state.

Food Stamps

Adult Payment- financial assistance for elderly and/or disabled individuals

Medicaid - state insurance for individuals meeting income and asset standards including: Medicaid for children and families, Medicaid for adults- must have eligible minor child or be age 65 or be determined disabled, and Medicaid Institutional Care Program - assistance to help persons in nursing homes pay for the cost of nursing home care.

Department of Children and Families / Access to Recovery

2295 Victoria Ave., 2nd Floor Fort Myers, FL 33901

Phone: (239) 338-1262 or (800) 273-8255 1-800-273-TALK Suicide Hotline

Website: www.dcf.state.fl.us/mentalhealth/sa/atr **Agency:** Department of Children and Families

Hours: Monday - Friday, 8 AM - 5 PM Agency Type: Governmental

Eligibility Requirements: Florida residents Area Served: Charlotte, Collier, Glades, Hendry,

Fees: None and Lee

Intake procedure: Call for information on intake

My Florida Access to Recovery (ATR) is a voucher program for substance abuse clinical treatment and recovery support services. It is part of a Presidential initiative to provide client choice among substance abuse clinical treatment and recovery support services providers, expand access to a comprehensive array of clinical treatment and recovery support options and increase substance abuse treatment capacity.



Department of Children and Families / Adult Services

2295 Victoria Ave. #332C Fort Myers, FL 33901

Phone: (239) 338-1194 Main Reception or (239) 338-1394 Program Administrator

Fax: (239) 338-1277 Intake procedure: Call for eligibility and information

Hours: Monday - Friday, 8 AM - 5 PM

Agency: Department of Children and Families

Eligibility Requirements: Adults with disabilities that Agency Type: Governmental

limit them from performing day-to-day tasks

Area Served: Charlotte, Collier, Glades, Hendry, and

Fees: None

Adult Services provides financial supportive services (homemaker, personal care, etc.) to assist disabled adults (ages 18-59) to live as independently as possible in their own homes or in a home-like setting in lieu of nursing home placement.

Department of Children and Families / Child Day Care Licensing

2295 Victoria Ave. 2nd Floor Fort Myers, FL 33901

Phone: (239) 338-1476 or (800) 962-2873 to report Abuse or Neglect

Fax: (239) 338-1287 Intake procedure: Application, assessment and

Website: www.dcf.state.fl.us/childcare/licensing.shtml screening will be required

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Department of Children and Families

Eligibility Requirements: See website for eligibility Agency Type: Governmental

The Department of Children and Families, Child Care Services Program Office, is statutorily responsible for the administration of childcare licensing and training throughout Florida. The purpose of this program is to ensure that children are well cared for in a safe, healthy, positive, and educational environment by trained, qualified childcare staff. This program currently regulates licensed childcare facilities; licensed family day care homes, licensed large family childcare homes, and specialized child care facilities for the care of mildly ill children. The childcare services program office administers the registration of family day care homes that do not required a license. Please use the website www.myflorida.com/childcare, for information about how to become a childcare provider and information regarding existing providers.

• Department of Children and Families/Child Welfare, Protective Investigation

2295 Victoria Ave. Fort Myers, FL 33901

Phone: (800) 962-2873 State Hotline to Report Abuse or Neglect (239) 338-1111 Local Representative Office

Website: www.dcf.state.fl.us/childabuseprevention
Hours: Monday - Friday, 8 AM - 5 PM

Agency: Department of Children and Families

Eligibility Requirements: Florida State Residents Agency Type: Governmental

Fees: None Area Served: Lee

This agency conducts child protective investigations on all allegations of child abuse or neglect as mandated by Florida statutes and makes referrals to appropriate community agencies and to the juvenile division of the circuit court. Any child under the age of 18, who is believed to be in danger of abuse, neglect, or abandonment, is eligible.



Department of Children and Families/EFAHP

PO Box 7296 Tallahassee, FL 32314

Phone: (877) 891-6445

Website: www.dcf.state.fl.us/homelessness/efahp

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: See website for income

eligibility requirements

Fees: None

Intake procedure: Forms available online, see website for documentation, will need proof of income

Agency: Department of Children and Families

Agency Type: Governmental

Area Served: Florida

The Emergency Financial Assistance for Housing Program (EFAHP) provides a one-time payment of up to \$400 to families who are totally without shelter or face the loss of shelter because of non-payment of rent or mortgage. It also helps those families who have had household disasters such as fire, flood, or other accidents. Please see website for more information.

Department of Elder Affairs

4040 Esplanade Way Tallahassee, FL 32399

Phone: (850) 414-2000 Fax: (850) 414-2004

Website: http://elderaffairs.state.fl.us/ Hours: Monday - Friday 8 AM - 5 PM

Eligibility Requirements: Seniors age 60+,

Medicare beneficiaries and their family members

Fees: None

Intake procedure: Varies by department **Agency:** Department of Elder Affairs

Agency Type: Governmental

Area Served: Florida

The mission of the Department of Elder Affairs is to maximize opportunities for self sufficiency and personal independence of Florida's elders and to plan, advocate and administer programs and policies that assure accessible, responsive and comprehensive services and long term care.

Department of Revenue Child Support Enforcement

2830 Winkler Ave. Suite 112 Fort Myers, FL 33916

Phone: (800) 622-5437 CSE Customer Contact Center or (800) 226-6777 Automated Payment Line

Website: www.myflorida.com/dor/childsupport/

Hours: Monday - Friday 7 AM - 7 PM

Eligibility Requirements: Parent or custodian of a dependent child not receiving public assistance or

owed child support arrearages

Fees: None

Intake procedure: Application, birth certificate for each child and any information available on parents

Agency: Department of Revenue Agency Type: Governmental

Area Served: Florida

Government agency that is responsible for the enforcement of child support laws. Services include locating parents, establishing paternity, and establishing, enforcing and modifying support orders. Also services are available if a parent lives in another state or country. Child Support Enforcement does not establish or enforce visitation or custody

Depression Bipolar Support Alliance/Cape Coral

Christ Lutheran Church 2911 Del Prado Blvd Cape Coral, FL 33904

Phone: (239) 826-3696 or (239) 772-8689 Hours: Wednesdays 5:30 pm - 7 pm

Eligibility Requirements: Persons with mood,

depression or bipolar disorder

Fees: Donations are appreciated

Intake procedure: Call for more information **Agency:** Depression Bipolar Support Alliance

Agency Type: Support Groups

Area Served: Lee

DBSA (Depression Bipolar Support Alliance) Cape Coral Chapter is a support group for people of all ages and backgrounds with Depression or Bipolar Disorder and their supporters such as families and friends. Contact Brigid Fyock at (239) 826-3696 or dbsacapecoralfl@hotmail.com.



Depression Bipolar Support Alliance-Fort Myers

Ruth Cooper Center Bldg G 2789 Ortiz Ave Fort Myers, FL 33905

Phone: (239) 277-0778 **Hours:** Thursdays 7-9pm

Eligibility Requirements: People with mood.

depression or bipolar disorder

Fees: Donation

Intake procedure: Call for more information

Agency: Depression Bipolar Support Alliance

Agency Type: Support Groups Area Served: Fort Myers

DBSA (Depression Bipolar Support Alliance) Fort Myers Chapter is a support group for people of all ages and backgrounds with Mood Disorders, Depression or Bipolar Disorder and their supporters such as families and friends.

Destiny Ministries

1510 SE 46th Lane Cape Coral, FL 33904 **Phone:** (239) 549-2130 or (239) 910-8198

Website: www.destinyministriesofsouthwestflorida.org

Hours: Available on call 24/7

Eligibility Requirements: Referrals from churches or

agencies are preferred

Fees: None

Intake procedure: Person in need must be present

to receive diapers

Agency: Destiny Ministries Agency Type: Religious

Area Served: Lee

Destiny Ministries serves the needs of women in Lee County. The main program is a diape include all sizes for newborns, infants, and toddlers, disabled and elderly.

• Dr. Piper Center for Social Services, Inc.

1771 Evans Ave. Fort Myers, FL 33901

Phone: (239) 332-5346 Fax: (239) 332-7815

Website: www.drpipercenter.org Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: 55 years of age or older,

and at 125% of poverty level or less. Fees: None but will accept donation

Intake procedure: Must fill out application forms and produce needed employment eligibility documentation **Agency:** Dr. Piper Center for Social Services, Inc.

Partner Agency

Partner Agency

Agency Type: Non-Profit-UW Partner

Area Served: Charlotte, Collier, Desoto, Hendry, Lee

and Sarasota

Senior Employment Program offers employment opportunities to seniors 55 and older. Senior Companion volunteers assist the frail elderly to maintain independent lifestyles. Foster Grandparent volunteers provide one on one attention to children and youth with special needs.

Dunbar United Way House c/o CCMI

3511B Martin Luther King Jr. Blvd Fort Myers, FL 33916 Phone: (239) 337-9024 NAMI (239) 332-7151 CCMI

Fax: (239) 433-5692

Website: www.unitedwaylee.org Hours: Monday - Friday, 8 AM - 5 PM Eligibility Requirements: Dunbar residents

Fees: Varies depending on service

Intake procedure: Walk-ins are welcome;

appointments are available bring copies of income

and IDs

Agency: United Way of Lee, Hendry and Glades

Agency Type: Non-Profit-UW Partner

Area Served: Dunbar Region

A United Way house is a family friendly place for neighborhood resource and referral. The Dunbar United Way House is a partnership between United Way of Lee, Hendry and Glades, Community Cooperative ministries Inc., Family Health Centers, Hope Hospice, NAMI and Lee Memorial Health System.



Dunbar-Jupiter Hammon Public Library

3095 Blount St. Fort Myers, FL 33916

Phone: (239) 334-3602 or (239) 334-2272 TTY

Fax: (239) 334-7940

Website: www.lee-county.com/library

Hours: Tuesday and Thursday 12 Noon - 8 PM **Eligibility Requirements:** Fort Myers residents

Fees: Library card is free for Lee County residents.

Intake procedure: Library card is free for Lee County residents; visitor cards are available for a small fee

Agency: Lee County Library System

Agency Type: Governmental

Area Served: Dunbar

The Dunbar Jupiter Hammon Public Library is home to the largest African-American Book Collection in Southwest Florida. There is Internet access, room for meetings, studying, and a Homework Center for students in elementary through middle school. The library offers free programs for adults, teens and children, including story time. Special volunteer opportunities for adults exist in the Homework Center.

• Early Head Start / School District of Lee County

4312 Michigan Ave Fort Myers, FL 33905

Phone: (239) 332-3799 **Fax:** (239) 334-8825

Website: www.leeschools.net

Hours: Monday - Friday, 8 AM - 4:30 PM

Eligibility Requirements: Children ages 0-3, pregnant women and children with disabilities,

families must meet income requirements

Fees: Only for subsidized care

Intake procedure: Self-referral accepted, please call

for more information

Agency: School District of Lee County

Agency Type: Governmental

Area Served: Zip codes: 33916, 33905, 33901,

33917, and 33903

Provides high quality child development program for infants, toddlers, and pregnant women (children age 0-3). Mission is to enhance children's development and health and strengthen families. Two different models: year-round center based experience (Franklin Park Elementary) and weekly home visit experience (North Fort Myers Area).

• Early Learning Coalition of SWFL

5256 Summerlin Commons Blvd Suite 201 Fort Myers, FL 33907 **Phone:** (239) 267-4105 *Main Phone or* (866) 863-1366 *Toll Free*

Fax: (239) 267-4313 Intake procedure: Call for information
Website: www.elcofswfl.org
Agency: Early Learning Coalition of SWFL

Hours: Monday-Friday 8:30 AM -5 PM **Agency Type:** Private, Non-Profit

Eligibility Requirements: Children ages 0 – 5 years Area Served: Glades, Hendry, Collier, and Lee

Fees: Varies depending on service

The purpose of ELC is to make certain that children from age 0-5 have access to high quality childcare and early education experiences to cultivate their natural enthusiasm for learning. This is done by collaboration with community organizations, business leaders and public schools to build solid foundation. By investing in children and families we create a strong workforce, to benefit our entire community for years to come.



Early Steps Program

8961 Daniels Center Drive Suite 401 Fort Myers, FL 33912

Phone: (239) 337-8363 or (239) 433-6700 Health Planning Council Office

Fax: (239) 433-6706 Intake procedure: Please call to schedule

Website: www.hpcswf.com assessment and enrollment

Hours: Monday - Friday, 8 AM - 5 PM Agency: Health Planning Council of SWFL

Eligibility Requirements: Children age 0-3 at risk of Agency Type: Private, Non-Profit

developmental delay Area Served: Charlotte, Collier, Glades, Hendry and

Fees: None

Early Steps is a program of Health planning that provides service coordination and evaluation for children and families ages 0-3 who are at risk of developmental delay. Services include home programs for children and families with special needs as well as parent and child education.

East County Regional Library

881 Gunnery road Lehigh Acres, FL 33971 **Phone:** (239) 461-7300 or (239) 461-7344 *TTY*

Website: www.lee-county.com/library **Hours:** Monday - Thursday 9 AM - 9 PM,

Friday and Saturday 9 AM - 6 PM

Eligibility Requirements: Lehigh Acre residents **Fees:** Library card is free for Lee County residents

Intake procedure: Library card is free for Lee County residents; visitor cards are available for a small fee

Agency: Lee County Library System

Agency Type: Governmental **Area Served:** Lehigh Acres

East County Library serves Lehigh Acres and the greater part of East Lee County. A large meeting room is available that will seat 150 people, over 50 computers, typewriters and study rooms for public use. Offers complete reference services for people of all ages as well as free programs for adults, teens and children, including story time. Houses the Lee County Library System's Processing Center where books, DVDs, CDs and other materials are ordered, received, processed, catalogued and sent out to all Lee County Library locations.

Easter Seals Florida

2010 Mizell Ave. Winter Park, FL 32792

Phone: (407) 657-0624 **Fax:** (407) 629-4754

Website: http://fl.easterseals.com Hours: Monday - Friday, 8:30 AM - 4:30 PM

Eligibility Requirements: Persons with developmental disability and autism

Fees: Varies depending on service **Agency:** Easter Seals of Florida **Agency Type:** Private, Non-Profit

Area Served: Florida

This program provides services to ensure that people living with autism and other disabilities have equal opportunities to live, learn, work and play.

Health Watch Personal Response Service helps connect an individual with immediate assistance at the touch of a button 24 hours a day, 7 days a week, allowing independence and security; Summer camp and recreational activities for adults and children at Camp Challenge; Advocacy for the needs of children with disabilities; including the distribution of exclusionary and developmental information to child care centers; parent/family and caregiver resources.



United Way

Partner Agency

• Eden Florida

13631 Learning Court Fort Myers, FL 33919 **Phone:** (239) 437-5335 or (239) 992-4680

Fax: (239) 437-5337

Website: www.edenservices.org/about_mstr

Hours: 24 Hours

Eligibility Requirements: Programs for Individuals

with Autism

Fees: Scholarships available; tuition may vary

Intake procedure: Eden will perform an assessment

Agency: Eden Florida

Agency Type: Private, Non-Profit

Area Served: Charlotte, Collier, Glades, Hendry, Lee,

and Sarasota

Eden Florida provides a comprehensive continuum of services designed to enable children and adults with autism to lead fulfilling lives in their communities, to the full extent of their abilities. Programs include: Infant and toddler therapy, year-round education, consultation, residential independent living and ADT adult day training for employment center.

Edison College

8099 College Parkway Fort Myers, FL 33916

Phone: (239) 749-2322 General Information line or (800) 749-2322 Toll-free

Fax: (239) 489-9250 Intake procedure: Enrollment includes exams,

Website: www.edison.edu application and tuition

Hours: Monday - Friday 9 AM – 5 PM **Agency:** Edison College **Eligibility Requirements:** Open to all **Fees:** Tuition Costs **Agency Type:** Governmental **Area Served:** Southwest Florida

Local comprehensive public college dedicated to educational excellence in programs ranging from continuing education to the baccalaureate degree. Offers Bachelor of Applied Science in Public Safety Management, Associates in Arts Degree, Associates in Science Degree, and Certificate Programs. Campuses are located in Lee, Hendry, Charlotte, and Collier.

• EHEAP/ Senior Friendship Centers

3600 Evans Ave. Fort Myers, FL 33901

Phone: (239) 332-3049 Elder Helpline or (239) 275-1881 Administration

Fax: (239) 275-1077 Intake procedure: Proof of income and electric

Website: www.seniorfriendship.com disconnect notice required

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Ages 65+

Fees: None

Agency: Senior Friendship Centers

Agency Type: Non-Profit-UW Partner

Area Served: Southwest Florida

Oversees the Emergency Home Energy Assistance for the Elderly Program (EHEAEP), a program to assist low income households containing at least one elderly person whose home heating (or home cooling in the summer months) energy source has been cut off or is in jeopardy of being cut off, or who needs financial assistance to purchase essential home heating fuel, floor heaters, blankets or fans.

Elder Helpline

2285 First St. Fort Myers, FL 33901

Phone: (239) 332-3049 Elder Helpline or (866) 413-5337 Toll-Free

Fax: (239) 332-3596 Intake procedure: Call for information and referral Website: www.aaaswfl.org Agency: Area Agency on Aging for Southwest Florida

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Private, Non-Profit **Eligibility Requirements:** Seniors and caregivers **Area Served:** Southwest Florida

Fees: None

Elder Helpline provides information and referral to seniors and their caregivers for a variety of senior issues.



Emergency 911, Lee County

14752 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone: (239) 335-1630 Fax: (239) 334-1628

Intake procedure: Dial 911 for emergencies Hours: Monday - Friday, 8 AM - 5 PM Agency: Lee County 9-1-1 Program Eligibility Requirements: None **Agency Type:** Governmental

Fees: None Area Served: Lee

Provide emergency services for Lee County. Public can also apply for street and house identification for rural route 911 services in Lee County by calling (239) 335-1630.

Emergency Management, Lee County Government

2665 Ortiz Ave. Fort Myers, FL 33905

Phone: (239) 477-3600 or (239) 477-3640 Special Needs Registration

Fax: (239) 477-3636 **Intake procedure:** Disability services registration Website: www.leeeoc.com must be completed before a five-day hurricane cone

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Lee County residents

Fees: None

Educational information, seminars and assistance and emergency preparedness planning for individuals, businesses, elderly, infirm, and handicapped in disaster situations such as hurricane, brush fires or flooding.

Call Debbie Quimby at 239-477-3640 to register for Special Needs Shelter and/or Evacuation information.

English Cafe

3095 Blount St Fort Myers, FL 33916

Phone: (239) 461-5885 or (239) 479-4636 Reference Desk

Fax: (239) 334-7940

Website: www.lee-county.com/library

Hours: Please call for a list of local meetings

Eligibility Requirements: Adults wishing to improve

English; basic English skills are required

Fees: None

Intake procedure: Advanced Registration is not

necessary

Agency: Lee County Library System

Agency Type: Governmental

is in place for Lee County

Area Served: Lee

Agency: Lee County Government

Agency Type: Governmental

Area Served: Lee

The English Cafe is free, informal conversation sessions for adult ESOL/ESL students. The 90-minute sessions provide adult learners an opportunity to practice speaking English with native speakers. Topics include everyday situations, current events, and cultural areas. English Cafe is offered seven times each week at locations throughout Lee County.

Participants may start at any time. Advanced registration is not necessary. Participants should have Basic English skills.

Epilepsy Services of Southwest Florida, Inc.

12736 Kenwood Lane Suite 28 Fort Myers, FL 33907

Phone: (239) 275-4838 Fax: (239) 275-7022

Website: www.epilepsyservicesofswfl.org Hours: Monday - Friday, 8 AM - 4:30 PM

Eligibility Requirements: Persons living with

epilepsy

Fees: Sliding fee scale

Intake procedure: Call for appointment and

information

Agency: Epilepsy Services of Southwest Florida, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee, Hendry, Glades and Southern

Charlotte

Epilepsy Services provide medical services, initial consultation, testing, seizure disorder clinic, and assistance in accessing medication, prevention and education programs.



Partner Agency

• Estero United Way c/o ICS Lee

20300 B Trailside Drive Estero, FL 33928

Phone: (239) 992-6080 **Fax:** (239) 433-5692

Website: www.unitedwaylee.org Intake procedure: Call for availability

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** United Way of Lee, Hendry and Glades

Eligibility Requirements: Estero residents Agency Type: Non-Profit-UW Partner

Fees: None Area Served: Estero

A United Way house is a family friendly place for neighborhood resource and referral. The Estero United Way

House is a partnership between United Way and Interfaith Caregivers of South Lee County.

• F.I.S.H. of Lehigh Acres

PO Box 701 Lehigh Acres, FL 33970

Phone: (239) 368-7640 **Fax**: (239) 369-2978

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Lehigh residents only

Fees: None

Intake procedure: Call to find out availability

Agency: F.I.S.H. of Lehigh Acres **Agency Type:** Private, Non-Profit

Area Served: Lee

FISH is a volunteer organization that helps residents of Lehigh Acres by the loaning of hospital equipment.

• F.I.S.H. of Pine Island

PO BOX 357 Matlacha, FL 33993

Phone: (239) 283-4442 Monitored Voice Mail

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Pine Island seniors and

persons with disabilities

Fees: None; donations welcome

Intake procedure: Leave a message on voice mail,

calls will be returned

Agency: F.I.S.H. of Pine Island **Agency Type:** Private, Non-Profit

Area Served: Limited to Pine Island and Matlacha

Volunteers provide transportation services, respite care, medical equipment on loan, assistance with filing Medicare claims, minor repairs, and companionship for homebound individuals and special needs. Donations welcome.

• F.I.S.H. of Sanibel

2340 Periwinkle Way, Unit I-1 The Village Shopping Center Sanibel, FL 33957

Phone: (239) 472-0404 24-hour line (239) 395-2661 Maggi Feiner

Hours: Monday - Friday 10 AM - 4 PM **Agency:** F.I.S.H. of Sanibel **Eligibility Requirements:** Elderly or disabled Sanibel **Agency Type:** Private, Non-Profit

residents Area Served: Sanibel Island/ Captiva Island

Fees: None, small fee may apply for meals

Provides transportation to medical appointments, meal delivery, respite care, disaster alert, medical equipment loan closet, morning reassurance phone call with investigative follow up if no answer, support group information, friendly faces luncheon, health care referrals, visitation.



Faith In Action

3429 DMLKJ Blvd. Fort Myers, FL 33916

Phone: (239) 332-1159 Faith In Action or (239) 332-7687 Administration

Fax: (239) 479-5335 Intake procedure: Call for information, may be a

Website: www.ccmileecounty.com
Hours: Monday - Friday, 9 AM - 2:00 PM
Eligibility Requirements: Home-bound or

disabled seniors
Fees: None

wait-list **Agency:** Community Cooperative Ministries **Agency Type:** Non-Profit-UW Partner

Partner Agency

Area Served: Fort Myers

Faith in Action seeks to keep the elderly in their homes, while maintaining their independence and quality of life. The frail elderly are matched with volunteer drivers who provide services such as transportation to medical appointments, grocery shopping and friendly visiting.

Family Court Services

Lee County Justice Center 1700 Monroe St. Fort Myers, FL 33901

Phone: (239) 335-2247 Fax: (239) 335-2147

Fax: (239) 335-2147 Fees: None

Website: www.cacjis20.org
Intake procedure: Call for an appointment
Agency: Family Court Services

Hours: Monday - Friday, 8:30 AM - 5 PM
Eligibility Requirements: Individuals who are representing themselves in family law matters

Agency: Family Court Services
Agency Type: Governmental
Area Served: Southwest Florida

Family Court Services is designed to help individuals who are representing themselves in family law matters. The staff provides access to the legal system, guidance in understanding court procedures, and distribution of family law forms. Individuals are advised that the staff does not represent them in their case and legal advice cannot be given. Assistance is available for; Dissolution of Marriage (Divorce) with or without minor children, property, child support, child visitation, response to petitions, subpoena for production of documents from non-party, paternity, child custody, child name changes, and motions. Also houses the Family Law Resource Center.

• Family Health Centers of SWFL

2232 Grand Ave. Fort Myers, FL 33901

Phone: (239) 332-0417 Fax: (239) 332-7881 Website: www.fhcswf.org

Hours: Monday - Friday, 8 AM - 5 PM **Eligibility Requirements:** Families who are uninsured or have limited coverage based on family

size and income

Fees: Sliding scale

Intake procedure: Please call-scheduling department to make an appointment Agency: Family Health Centers of SWFL Agency Type: Non-Profit-UW Partner

Area Served: Lee, Hendry and Port Charlotte

Family Health Center's main office is close to Downtown Fort Myers. They offer Pediatric, OB/GYN and Dental

Services.





Family Health Centers/Salvation Army Homeless Office

2400 Edison Ave Fort Myers, FL 33901 **Phone:** (239) 332-0417 or (239) 334-7090

Phone: (239) 332-0417 or (239) 334-7090 **Fax:** (239) 278-3203

Website: www.salvationarmyleecounty.com

Eligibility Requirements: Must be homeless and

meet income requirements

Fees: None

Intake procedure: Intake through Salvation Army

programs

Agency: Family Health Centers of SWFL **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

Provides outpatient medical and dental services to the homeless. This is a joint project between Family Health Center and Salvation Army. Also accepts donations of some medical supplies.

• Family Health Centers of SWFL - South Fort Myers

9800 S Health Park Dr2232 Grand Ave South Fort Myers, FL 33907 **Phone:** (239) 344-2307 or (239) 278-3600 *Administrative Offices*

Fax: (239) 278-3203 **Fees:** Sliding Scale

Hours: Monday - Friday, 8 AM - 5 PM **Agency**: Family Health Centers of SWFL **Eligibility Requirements**: Families who are **Agency Type**: Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Fort Myers

size and income

Provides outpatient medical services for pediatric and Obstetrics/Gynecology on a sliding scale basis.

• Family Health Centers of SWFL / Bonita Springs

28341 South Tamiami Trail Unit B-4 and A-2 Bonita Springs, FL 34134 **Phone:** (239) 344-2324 *Dental Office or* (239) 332-0417 *Scheduling*

Website: www.fhcswf.org
Intake procedure: Call for an appointment
Hours: Monday - Friday, 8 AM - 5 PM
Agency: Family Health Centers of SWFL

Eligibility Requirements: Families who are uninsured or have limited coverage based on family Area Served: Bonita Springs

size and income

Provides outpatient medical, dental, family, women's health, pediatric and gynecology services on a sliding scale basis.

Family Health Centers of SWFL / Cape Coral

305 SW 2nd Terrace Cape Coral, FL 33991

Phone: (239) 344-2320 or (239) 332-0417 Main center

Website: www.fhcswf.org Intake procedure: Please call for an appointment

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Families who are

Agency: Family Health Centers of SWFL

Agency Type: Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Cape Coral

size and income

Medical office provides outpatient medical, family and pediatric services on a sliding scale basis.



United

United

Way

Partner Agency



Family Health Centers of SWFL / East Fort Myers

4040 Palm Beach Blvd. Fort Myers, FL 33916-3470 Phone: (239) 344-2034 or (239) 332-0417 Main center

Fax: (239) 693-7494 Fees: Sliding scale Website: www.fhcswf.org Intake procedure: Please call for an appointment

Hours: Monday - Friday, 8 AM - 5 PM Agency: Family Health Centers of SWFL Eligibility Requirements: Families who are Agency Type: Non-Profit-UW Partner

uninsured or have limited coverage based on family **Area Served:** East Fort Myers

size and income

Provides outpatient medical services on a sliding scale basis.

Family Health Centers of SWFL / Lehigh Acres Medical Office

391 Lee Blvd., Unit #20 Lehigh Acres, FL 33936-4973 Phone: (239) 344-2305 or (239) 332-0417 Main center

Fax: (239) 278-3203 Fees: Sliding scale

Website: www.fhcswf.org **Intake procedure:** Call for an appointment Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Family Health Centers of SWFL Eligibility Requirements: Families who are **Agency Type:** Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Lehigh Acres

size and income

Provides outpatient medical and pediatric services on a sliding scale basis.

Family Health Centers of SWFL / Paul Laurence Dunbar

3529 Dr. Martin Luther King, Jr. Blvd. Fort Myers, FL 33916-4604

Phone: (239) 332-3157 or (239) 332-0417 Main center

Fax: (239) 629-2365 Fees: Sliding scale

Website: www.fhcswf.org **Intake procedure:** Please call for an appointment

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Family Health Centers of SWFL Eligibility Requirements: Families who are **Agency Type:** Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Dunbar

size and income

Offers General Medical Services at the Dunbar United Way House. This is a partnership with Community Cooperative Ministries, Inc. This partnership includes Meals on Wheels, Soup Kitchen, Hands & Heart Childcare, and Faith in Action, City of Fort Myers, and Lee Memorial Health System.

Family Health Centers of SWFL- Broadway Medical Office

3594 Broadway Ave. Fort Myers, FL 33908

Phone: (239) 344-2330 or (239) 278-3600 Administrative Offices

Fax: (239) 278-3203 Fees: Sliding scale

Website: www.fhcswf.org Intake procedure: Please call for an appointment

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Family Health Centers of SWFL Eligibility Requirements: Families who are **Agency Type:** Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Fort Myers

size and income

Provides outpatient medical services on a sliding scale basis.













Family Health Centers of SWFL-Pine Island

8359 Stringfellow Rd Saint James City, FL 33956

Phone: (239) 344-2393 or (239) 278-3600 Administrative Offices

Fax: (239) 278-3203 **Fees:** Sliding scale

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Family Health Centers of SWFL **Eligibility Requirements:** Families who are **Agency Type:** Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Pine Island

size and income

Provides outpatient medical, dental, family, women's health, pediatric and gynecology services on a sliding

scale basis.

Family Health Centers of SWFL/ Broadway Family Dental Office

3600 Broadway Ave. Fort Myers, FL 33907

Phone: (239) 332-0417 Scheduling or (239) 278-3600 Administration

Fax: (239) 936-6228

Website: www.fhcswf.org

Fees: Sliding scale
Intake procedure: Please call for an appointment

Hours: Monday - Friday, 8 AM - 5 PM

Agency: Family Health Centers of SWFL

Agency Type: Non-Profit-UW Partner

uninsured or have limited coverage based on family Area Served: Lee

size and income

Provides outpatient dental services on a sliding scale basis.

• Family Network on Disabilities of Florida, Inc

2735 Whitney Road Clearwater, FL 33760

Phone: (727) 523-8687 or (800) 825-5736 Toll free

Fax: (727) 523-8687 Intake procedure: Call for information.

Website: www.fndfl.org Agency: Family Network on Disabilities of Florida,

Hours: Monday - Friday, 8:30 AM - 4:30 PM

Eligibility Requirements: People with disabilities Agency Type: Private, Non-Profit

and their families Area Served: Florida

Fees: None

Family Network on Disabilities of Florida, Inc. (FND) is a statewide network of families and individuals of all ages who may be at-risk, have disabilities, or have special needs, and concerned citizens and professionals. Our mission is to ensure through collaboration that Floridians have full access to family-driven support, education, information, resources, and advocacy and to serve families of children with disabilities, age 0 - 26, who have the full range of disabilities described in section 602(3) of IDEA.

United



Family Resource Center - Florida Gulf Coast University

10501 FGCU BLVD. Fort Myers, FL 33965

Phone: (800) 590-3428 *Toll free* or (239) 590-7855

Fax: (239) 590-7864

Website: www.fgcu.edu/frc

Hours: Monday – Friday 7:30 AM - 5:30 PM

Eligibility Requirements: Priority given to students, faculty, and staff of university; waiting list for others

Fees: Sliding scale fee; \$25 application fee

Intake procedure: Application available online or at

center, call for information

Agency: Florida Gulf Coast University

Agency Type: Governmental **Area Served:** Southwest Florida

This is an on campus childcare program for university students, faculty, staff and some community members depending on waiting list availability. Also provides training and consultation for all family and child care centers, parent education, seminars, and workshops (mostly for clients), and a community lending library.

• Family Self-Sufficiency Program/ Lee County Department of Human Services

Lee County Human Services 2440 Thompson St. Fort Myers, FL 33901 **Phone:** (239) 533-7900 *Client services* or (239) 533-7930 *Administration*

Phone: (239) 533-7900 *Client services* or (239) 533-7930 *Administration* **Fax:** (239) 533-7960 **Intake procedur**

Website: www.lee-county.com

Hours: Intake Monday - Friday 8 AM - 12 Noon Hours are subject to change without notice

Eligibility Requirements: Income requirements

Fees: None

Intake procedure: Varies depending upon program;

call for more information and appointments

Agency: Lee County Department of Human Services

Agency Type: Governmental

Area Served: Lee

County program that provides emergency services to assist eligible households with mortgage, rent, and utility expenses when they encounter an unforeseen financial hardship, such as illness, car repairs, or temporary loss of income. Other programs include limited prescription assistance when funds available and funds are available for qualifying home who need to pay for Ambulance or Airlift bill. To qualify, clients must be 150% of poverty level on income and assets.

Qualifying homeless households may receive housing placement and ongoing resource coordination. Deposit for rent or electric are available if qualifying for Section 8 housing for homeless or victims of domestic violence only.

Persons who are HIV+ or have AIDS and meet eligibility criteria may receive assistance with rent, mortgage, utilities and service coordination. Financial hardship must be due to the HIV+ status of a household member.

Vocational training and supportive services are available to families wishing to increase their self-sufficiency. Currently the job training class teaches medical office skills.

Family Services for the Seminole Tribe of Florida

Big Cypress Reservation Clewiston, FL 33440

Phone: (863) 902-3206 **Fax:** (863) 902-3205

Website: www.seminoletribe.com

Hours: Monday-Friday 9 AM- 5 PM; on call **Eligibility Requirements:** Native American or

members of the Seminole Tribe

Fees: No fees for Seminole Tribe members

Intake procedure: Please call

Agency: Family Services for the Seminole Tribe of

Florida

Agency Type: Governmental **Area Served:** Seminole tribe

Family Services provides social services to Seminole tribe members and others who identify themselves as Native American. Services vary according to individual circumstances. Can provide outpatient counseling, treatment for substance abuse, child placement within tribe, and information and referral for other services.



Federal Emergency Management Association (FEMA)

500 C. St. SW Washington, DC 20472

Phone: (800) 621-3362 *Disaster Aid Hotline* or (800) 462-7585 *TTY* **Website:** www.fema.gov **Fees:** None

Hours: 24 hours a day/7 days a week **Agency:** Federal Emergency Management

Eligibility Requirements: Disaster-related hardships Association (FEMA)

Intake procedure: Application for disaster assistance available online at www.disasteraid.fema.gov/IAC/ Agency Type: Governmental Area Served: Nation-wide

FEMA's mission is to lead the effort to prepare the nation for all hazards and effectively manage federal response and recovery efforts following any national incident. FEMA offers many disaster-related services including financial assistance, small business administration loans, legal services, and unemployment assistance.

Florida Abuse Hotline

Phone: (800) 962-2873 1-800-96-ABUSE or (800) 453-5145 TTY

Fax: (800) 914-0044 Intake

Website: http://www.dcf.state.fl.us/abuse/

Hours: 24 hours a day **Eligibility Requirements:** Hotline intended for report

of abuse of children and vulnerable adults

Fees: None

Agency: Department of Children and Families

Agency Type: Governmental

Area Served: Florida

Intake procedure: Will need victim name, address or location, approximate age, race and sex; physical, mental or behavioral indications that the person is infirm or disabled; signs or indications of harm or injury, including a physical description if possible; relationship of the alleged perpetrator to the victim, if possible. If the relationship is unknown, a report will still be taken if other reporting criteria are met.

Statewide Abuse hotline is provided to report abuse or neglect of a child or adult. Report will be assigned to a local Department of Children and Families investigations unit.

Hotline intended for report of abuse to; Child - any born, unmarried person less than 18 years old who has not been emancipated by order of the court or Vulnerable Adult - a person age 18 years or older who has a disability or is suffering from the infirmities of aging.

Florida Coalition Against Domestic Violence

425 Office Plaza Tallahassee, FL 32301

Phone: (800) 500-1119 Domestic Violence Hotline or (800) 621-4202 TTY

Fax: (850) 425-3091 Intake procedure: Call to make a report, dial 911 in

Website: www.fcadv.org emergencies

Hours: 24 hours a day/ 7 days a week **Agency:** Florida Coalition Against Domestic Violence

Eligibility Requirements: Open to all Agency Type: Governmental

Fees: None Area Served: Florida

Florida Coalition Against Domestic Violence, works towards ending violence through public awareness, policy development, and support for Florida's domestic violence centers. They run Florida's toll-free domestic violence hotline, maintain a resource library, and develop resources and safety plans.



Florida Coalition Against Human Trafficking

3333 Renaissance Blvd Suite 200-201 Bonita Springs, FL 34134 **Phone:** (239) 390-3350 or (239) 947-2452 or (866) 630-3350 *Toll-Free* **Fax:** (239) 390-3379 **Fees:** None

Website: www.stophumantrafficking.org
Intake procedure: Referral by law enforcement
Agency: Florida Coalition Against Human Trafficking

Eligibility Requirements: Assistance for victims of Agency Type: Private, Non-Profit

human trafficking Area Served: Florida

Provide training, outreach, community awareness and education about human trafficking. They also provide victim services, housing, food, transportation, immigration assistance and information and referral to victims of human trafficking.

Florida Council on Compulsive Gambling

901 Douglas Ave. Suite 200 Altamonte Springs, FL 32714

Phone: (888) 236-4848 Confidential Help Line or (407) 865-6200 Administration

Website: www.gamblinghelp.org
Intake procedure: Call for referrals and information
Agency: Florida Council on Compulsive Gambling

Eligibility Requirements: Anyone who may have a Agency Type: Private, Non-Profit

gambling addiction Area Served: Florida

24-hour help-line provides referrals to Gamblers Anonymous, Gam-Anon, professional counseling, and treatment facilities. Also offers education, awareness and speakers.

Florida Department of Financial Services, Fort Myers Office

2295 Victoria Ave., Suite #163 Fort Myers, FL 33901-3867

Phone: (239) 461-4000 or (800) 342-2762 Florida toll-free consumer helpline

Fax: (239) 338-2321 Intake procedure: A brief form with name of www.fldfs.com insurance company and policy number

Hours: Monday – Friday 8 AM – 5 PM **Agency:** Florida Department of Financial Services

Eligibility Requirements: None Agency Type: Governmental Area Served: Southwest Florida

The Department of Financial Services (DFS) is proud of its efforts to provide Florida consumers with information and education they need to make informed financial decisions. They have counselors available that will answer insurance-related questions and review insurance policies free of charge. For intake procedure, will need to fill out brief form with name of insurance company and policy number. Also publishes a free Medicare Supplement Guide. The guide is designed for persons over age 65 that rely on Medicare to pay most of their health expenses. This and other guides may be obtained by calling the Dept of Financial Services or online.

• Florida Department of Health

2585 Merchants Row Blvd. Tallahassee, FL 32399

Phone: (850) 245-4321 Office of the Secretary of the Dept. (850) 488-0595 Health Professional Licensure

Website: www.doh.state.fl.us Agency: Florida Department of Health

Eligibility Requirements: Florida Residents Agency Type: Governmental

Fees: None Area Served: Florida

Intake procedure: None

Promotes and protects the health and safety of all people in Florida through the delivery of quality public health services and the protection of health care standards. Actual health care services are provided through County Health Departments.



Florida Department of Law Enforcement

Sex Offender and Predator Unit PO Box 1489 Tallahassee, FL 32302

Phone: (888) 357-7332 or (850) 410-8572

Website: www.fdle.state.fl.us

Hours: Monday – Friday 8 AM - 6:30 PM **Agency:** Florida Department of Law Enforcement

Eligibility Requirements: Florida Residents Agency Type: Governmental

Fees: None Area Served: Florida

Department of Law Enforcement is the agency that provides a database of all sexual predators and offenders who qualify under the Public Safety Information Act in Florida. The list is available online by city, county, or zip code, and you can request your particular area to determine if a predator or offender lives near you. The Sex Offender & Predator Unit at the Florida Department of Law Enforcement can mail a zip code list of names and addresses of the offenders and predators living in your zip code free of charge.

• Florida Department of Law Enforcement - Fort Myers Regional Operations Center

4700 Terminal Drive Suite 1 Fort Myers, FL 33907

Phone: (239) 278-7170 **Fax:** (239) 278-7373

Website: www.fdle.state.fl.us

Hours: Monday - Friday, 8 AM - 5 PM **Eligibility Requirements:** Florida residents

Fees: None

Intake procedure: To report a crime call your local

office, for emergencies please dial 911

Agency: Florida Department of Law Enforcement

Agency Type: Governmental

Intake procedure: Call or go online

Area Served: Charlotte, Collier, Desoto, Hendry, Highlands, Glades, Lee, Manatee, Sarasota, and

Okeechobee

The Florida Department of Law Enforcement is a statewide investigative agency that assists local, other state and federal law enforcement agencies with the investigation of violent crimes, including sexual assaults, murders, and drug related and economic crimes. FDLE is known for the variety of investigative and forensic services that they offer to law enforcement.

• Florida Diagnostic & Learning Resources System (FDLRS)

2855 Colonial Blvd Fort Myers, FL 33966 **Phone:** (239) 337-8363 or (239) 337-8199

Fax: (239) 337-8653

Website: www.leeschools.net/orgs/FDLRS
Hours: Monday - Friday, 8 AM - 4:30 PM

Eligibility Requirements: Parents of children 0-5 child who have or are at risk of developing special or

unique needs **Fees:** None

Intake procedure: Call for intake, a specialist will

schedule appointment for screening

Agency: Florida Diagnostic & Learning Resources

System (FDLRS)

Agency Type: Private, Non-Profit **Area Served:** Lee and Collier

The Florida Diagnostic and Learning Resources System is a network of state and federally funded centers that provide support services to exceptional student educators, children, parents, and community agencies. Services include:

Child Find- Provides assistance in identifying children, birth through 5 years of age who have or are at risk of developing special or unique needs; Human Resources Development- collaboratively plans and provides information, training, technical assistance and consultation, and resources about effective instructional strategies for the education of children who are exceptional and/or have special or unique needs based on locally assessed needs and established priorities; Parent Service- assists school districts and families who have children who are exceptional and/or have special or unique needs to develop effective partnerships that allow for shared responsibilities to provide and improve the education of the child; Technology - provides assistance and support in the appropriate use of assistive, instructional, and communications technologies for professional staff, families and children who are exceptional and/or have special or unique needs.



Florida Directory of Early Childhood Services

2807 Remington Green Circle Tallahassee, FL 32308 **Phone:** (800) 654-4440 *Toll-free, state wide number*

Fax: (850) 922-9156

Website: www.centraldirectory.org **Hours:** Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Parents of children with

disabilities ages 0-21

Fees: None

Intake procedure: Call or go online for information Agency: Florida Directory of Early Childhood

Services

Agency Type: Private, Non-Profit Area Served: State of Florida

Statewide computerized resource and referral system for families, service coordinators, and other professional who work with special needs, including children with disabilities or special health care needs. Website provides information on community services, counseling, diagnosis/evaluation, early intervention services, education and training, equipment, medical screening, special education services, support groups, and therapies for children and youth birth to 21 years.

Florida Division of Blind Services

2830 Winkler Ave. Suite 207 Fort Myers, FL 33916

Phone: (239) 278-7130 **Fax:** (239) 278-7351

Website: http://fcn.state.fl.us/dbs/ Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Individuals with a bilateral

eye condition causing blindness

Fees: None

Intake procedure: May send for eye report **Agency:** Florida Division of Blind Services

Agency Type: Governmental

Area Served: Charlotte, Collier, Glades, Hendry and

Lee

Provides comprehensive services leading to independent lifestyles and/or employment (job training and placement, personal and home management, and computer training).

Florida Kidcare

P.O. Box 980 Tallahassee, FL 32302

Phone: (888) 540-5437 Toll free, to receive application or (877) 316-8748 TTY

Website: www.floridakidcare.org
Hours: 24-phone and web application

Eligibility Requirements: Florida children under age 19 who are uninsured, meet income eligibility requirements, a U.S. citizen or qualified non-citizen, and not the dependent of a state employee eligible for

health insurance, or in a public institution

Area Served: Florida

Fees: None for Medicaid for children, other programs will have monthly premiums based on household size and income

Intake procedure: Application can be mailed or completed online, will need income verification and social security information for all applicants

Agency: Florida KidCare **Agency Type:** Governmental

Florida KidCare is the state of Florida's health insurance program for uninsured children under age 19. Eligibility for Florida KidCare is based on your child's age and family income. Most families pay \$15 or \$20 a month. If you need to pay more, Florida KidCare will let you know. You may have to pay small charges or copayments for some services.



Florida Lion's Camp

2819 Tiger Lake Rd Lake Wales, FL 33898

Phone: (863) 696-1948 Fax: (239) 863-2398

Website: www.lionscampfl.org

Hours: Sessions vary - please see website Eligibility Requirements: Youth and adults 5 years +

with visual impairments and other challenging

disabilities



Fees: Varies - scholarships are available

Intake procedure: Call for application

Agency: Florida Lion's Camp

Agency Type: Non-Profit-UW Partner

Area Served: Florida

Non-profit camp established and dedicated to serving the needs of youth and adults with visual impairments and other challenging disabilities.

Florida Outreach Project for Children & Young Adults

Who Are Deaf-Blind PO BOX 100234 Gainesville, FL 32610

Phone: (800) 667-4052 Toll free

Fax: (352) 846-0941

Website: www.deafblind.ufl.edu

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Families, school districts, and service providers working with students from age

0-21 with vision and hearing loss

Fees: None

Intake procedure: Call toll free number for local

officers

Agency: University of Florida Agency Type: Governmental

Area Served: Florida

This project provides technical assistance to families, school districts, and service providers working with students from age 0-21 with a vision and hearing loss.

The Florida Outreach Project for Children and Young Adults Who Are Deaf-Blind is committed to promoting educational practice that leads to the full participation of people who are deaf-blind as active members of the community. This is accomplished through person-centered approaches focused on building the capacity of local teams and fostering self-determination of the individual.

Florida Relay Service

6225 Lake Gray Blvd, Suite 1 Jacksonville, FL 32244

Phone: (800) 955-8770 or 7-1-1 or (800) 955-8771 for TTY

Website: www.ftri.org/FloridaRelay Fees: None

Hours: 24 hours **Intake procedure:** Call 7-1-1 or toll-free numbers.

Eligibility Requirements: People who are deaf, hard **Agency:** Florida Relay Service of hearing, deaf/blind, or speech impaired and hearing Agency Type: Private, Non-Profit

people who need to communicate with those that are

hearing-impaired

Florida's 24-hour telephone relay service can relay conversations between hearing and/or speech-impaired persons who use a TTD and people using standard telephones. Confidentiality is strictly enforced. To reach

Other Numbers: 800-955-8771 (TTY); 800-955-8770 (Voice); 800-955-1339 (ASCII);

877-955-8260 (VCO-Direct): 877-955-5334 (STS): 1-877-955-8773 (Spanish): 1-877-955-8707 (French Cr)

Florida Relay, dial 7-1-1 or 1-800-995-8770 to be connected to an operator who will begin the call.



Florida Respite Coalition

2699 Lee Road Suite 230 Winter Park, FL 32789 **Phone:** (866) 357-3543 *Toll Free* or (407) 740-8909

Fax: (407) 622-4999

Website: www.floridarespite.org
Hours: Monday - Friday, 8 AM - 5 PM
On-line Respite Care Locator, 24 hours
Eligibility Requirements: Open to all

Fees: None

Intake procedure: Call for information Agency: Florida Respite Coalition Agency Type: Private, Non-Profit Area Served: Southwest Florida

The Florida Respite Care Coalition (FRC) provides information and referral services for families, caregivers and other community members looking for respite care. FRC helps to increase awareness of the need for respite care, link caregivers to needed services, provide respite care training and advocate for respite families.

Florida Rural Legal Services

3210 Cleveland Ave. Fort Myers, FL 33901

Phone: (239) 334-4554 **Fax:** (239) 334-3042

Hours: Tuesday 8:30 AM - 6:30 PM

Monday, Wednesday - Friday, 8:30 AM - 5 PM **Eligibility Requirements:** 125% of Federal Poverty

Level

Fees: None

Intake procedure: Income verification, write or call

for appointment

Agency: Florida Rural Legal Services **Agency Type:** Private, Non-Profit

Area Served: Charlotte, Collier, Desoto, Glades,

Hendry and Lee

Free civil legal representation to below poverty level clients and persons over 60 years of age in matters related to housing, civil rights, public benefits, and income maintenance. Some estate planning, health care, Medicaid/Medicare, and consumer law assistance provided to senior citizens.

• Florida Sheriff's Youth Ranch

751 Rye Wilderness Trail Bradenton, FL 34212

Phone: (941) 776-1777 **Fax:** (941) 776-2812

Website: www.youthranches.org

Hours: Monday – Friday 8:15 AM - 5:15 PM **Eligibility Requirements:** Youth ages of 8 - 18

Fees: Sliding fee scale.

Intake procedure: Please call for assessment and

application

Agency: Florida Sheriff's Youth Ranch

Agency Type: Governmental Area Served: State of Florida

A statewide program whose mission is to prevent juvenile delinquency and to develop lawful, productive citizens through a broad range of family centered services. Founded in 1957 by the Florida Sheriff's Association, the Youth Ranch now has four residential facilities and two summer camps.

• Fort Myers Police Athletic League

851 Marsh Ave Fort Myers, FL 33905

Phone: (239) 693-1146 **Fax**: (239) 693-2046

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Youth age 8-16, must be

enrolled in school

Fees: Minimal

Intake procedure: Call to sign up **Agency:** Fort Myers Police Department

Agency Type: Governmental

Area Served: Lee

The Athletic League is a youth organization that offers athletic, educational, recreational and social activities as an alternative to crime and drug use. They believe that positive interaction with responsible adults from the community through archery, basketball, baseball, boxing, computer programs, flag football and clinics can help to decrease criminal activity in youth.



Fort Myers Police Department

2210 Peck St. Fort Myers, FL 33901

Phone: (239) 334-4155 or call 911 for emergency

Website: www.fmpolice.com

Hours: 24 hours/ programs have varying times Office hours Monday - Friday 7:45 AM - 4:45 PM **Eligibility Requirements:** For residents of Fort

Myers Fees: None

Intake procedure: Call for non-emergency or to

report a crime, dial 911 for emergencies **Agency:** Fort Myers Police Department

Agency Type: Governmental Area Served: City of Fort Myers

The Fort Myers Police Department is committed to providing a responsive police presence that improves the quality of life and builds problem-solving partnerships with the community. Programs include: community policing, public housing unit, police auxiliary, Do the Right Thing program, Citizens Police Academy, Community Involvement (volunteer program), and youth programs.

Fort Myers Pregnancy Center

3822 Broadway Suite B Fort Myers, FL 33901

Phone: (239) 337-9375 **Fax:** (239) 337-9377

Website: www.cpcimedical.com
Hours: Monday, Wednesday - Friday 8 AM -12 Noon

Eligibility Requirements: None

Fees: None

Intake procedure: Please call for an appointment

Agency: Collier Pregnancy Center **Agency Type:** Private, Non-Profit

Area Served: Lee

Pro-Life program that offers every pregnant woman accurate information about her pregnancy and loving support in bringing her pregnancy to term.

All services are free and include; pregnancy testing, limited ultrasound exams, caring peer counseling, prenatal classes, accurate information on all options, crisis intervention, post abortion support, referral services, community services, adoption referrals, and material assistance for mother and baby.

Fort Myers Public Library

2050 Central Ave. Fort Myers, FL 33901

Phone: (239) 479-4635 or (239) 479-4633 *TTY*

Fax: (239) 479-4634

Website: www.lee-county.com/library

Hours: Monday -Thursday 9 AM - 9 PM Friday and

Saturday 9 AM - 6 PM

Eligibility Requirements: Fort Myers residents

Fees: Library card is free for Lee County residents **Intake procedure:** Local ID needed for free card

Agency: Lee County Library System

Agency Type: Governmental Area Served: Fort Myers

The Fort Myers-Lee County Public Library is the main library for Lee County. It houses the system's primary collection of legal, business and financial information. The library has a meeting room, Internet Access computers, a full youth services program, and the system's main genealogy collection. The largest archive of periodical information is available here, as well as a full run of the Fort Myers News-Press and the New York Times.

The library offers free programs for adults, teens and children, including story time. Special volunteer opportunities including: assembling genealogical or library programs, reviewing audio and video materials in mending, assisting patrons with genealogy searches, (Internet, microfilm and Dynix), and typing spine labels.



Fort Myers Rescue Mission

6900 Mission Lane Fort Myers, FL 33916

Phone: (239) 334-7365 **Fax:** (239) 334-8402

Website: www.fortmyersrescuemission.org

Hours: 24 hours

Eligibility Requirements: Homeless

Fees: None

Intake procedure: Must arrive early enough to sign

in, begins at 5 PM, limited space available **Agency:** Fort Myers Rescue Mission

Agency Type: Religious

Area Served: Lee

A Christ Centered Work providing shelter, counseling, food and clothing to the needy. Meals served on-site and on the street daily. Program can provide shelter for up to 8 families and 70 single men. Family rooms have 3 beds and are available for married couples with proof of marriage and no more than 3 small children and for single mothers with children under 7.

• Friendship-At-Home

3600 Evans Ave. Fort Myers, FL 33901

Phone: (239) 275-1881 or (239) 332-3049 Senior Friendship Center

Fax: (239) 275-1077 Intake procedure: Call Senior Friendship Center

Website: www.seniorfriendship.com
Agency: Senior Friendship Centers
Hours: Monday - Friday, 8 AM - 5 PM
Agency Type: Non-Profit-UW Partner

Fees: None

Friendship at Home is a proactive crisis intervention program helping homebound older adults live with dignity and remain in their own homes. Volunteers and local community resources unite to help elders in our community avoid premature institutionalization. Isolated, lonely and vulnerable elders are able to live with safety, independence and dignity with our volunteer partners providing friendship and financial support. Services include; telephone reassurance, a simple daily phone call from a volunteer; friendly visitor, home visits for home bound seniors; supportive intervention, Elder Service Specialists visit seniors in their homes, coordinating services and referrals.

• Friendship Cafe/ Charleston Park

Charleston Park Community Center 23051 Ave. D Alva, FL 33920

Phone: (239) 275-1881 Ask for nutrition department

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM)

Eligibility Requirements: Seniors 60+

Fees: A \$2.50 contribution is appreciated

Intake procedure: Call Senior Friendship Center for

closest site at least 48 hours in advance
Agency: Senior Friendship Centers
Agency Type: Non-Profit-UW Partner
Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call for the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.



Friendship Cafe/ Dr. Piper Center

1771 Evans Ave. Fort Myers, FL 33901

Phone: (239) 275-1881 Main number. Ask for Nutrition Dept.

Fax: (239) 275-1077

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM (meal

served around 11:30 AM)

Eligibility Requirements: Seniors 60+ **Fees:** A \$2.50 contribution is appreciated Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Agency: Senior Friendship Centers **Agency Type:** Non-Profit-UW Partner Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call for the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Flossie Riley

4258 Michigan Ave. Fort Myers, FL 33916

Phone: (239) 275-1881 Main number. Ask for nutrition dept.

Website: www.seniorfriendship.com

Intake procedure: Please call Senior Friendship Hours: Monday - Friday, 9:30 AM -1:30 PM Center for closest site at least 48 hours in advance

(meal served around 11:30 AM) **Agency:** Senior Friendship Centers Eligibility Requirements: Seniors 60+ **Agency Type:** Non-Profit-UW Partner Fees: A \$2.50 contribution is appreciated Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Harlem Heights

Harlem Heights Community Center 7340 Concourse Drive Fort Myers, FL 33908

Phone: (239) 275-1881 Main number. Ask for nutrition dept.

Website: www.seniorfriendship.com Intake procedure: Please call Senior Friendship Hours: Monday - Friday, 9:30 AM -1:30 PM Center for closest site at least 48 hours in advance

(meal served around 11:30 AM) **Agency:** Senior Friendship Centers Eligibility Requirements: Seniors 60+ Agency Type: Non-Profit-UW Partner **Fees:** A \$2.50 contribution is appreciated Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Lake Kennedy, Cape Coral

400 Santa Barbara Blvd. Cape Coral, FL 33991 Phone: (239) 275-1881 Ask for nutrition department

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM) Eligibility Requirements: Seniors 60+

Agency: Senior Friendship Centers **Agency Type:** Non-Profit-UW Partner **Fees:** A \$2.50 contribution is appreciated Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.



Partner Agency

United Way

Partner Agency



Intake procedure: Please call Senior Friendship

Center for closest site at least 48 hours in advance



Friendship Cafe/ North Fort Myers

Phone: (239) 275-1881 Call for nearest location

Hatton Rogers Retirement Center: 4250 Hatton Rogers way North Fort Myers, FL 33903



Partner Agency

Partner Agency

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM) Eligibility Requirements: Seniors 60+ **Fees:** A \$2.50 contribution is appreciated Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Agency: Senior Friendship Centers **Agency Type:** Non-Profit-UW Partner Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Palm Harbor Apartments, North Fort Myers

Palm Harbor Apartments 1081 Palm Ave. North Fort Myers, FL 33903

Phone: (239) 275-1881 Ask for nutrition department

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM) Eligibility Requirements: Seniors 60+ Fees: A \$2.50 contribution is appreciated Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Agency: Senior Friendship Centers **Agency Type:** Non-Profit-UW Partner Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Pine Manor

Page Park Community Center 507 Center St Fort Myers, FL 33907

Phone: (239) 275-1881 Ask for nutrition department

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM) Eligibility Requirements: Seniors 60+ **Fees:** A \$2.50 contribution is appreciated Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Agency: Senior Friendship Centers Agency Type: Non-Profit-UW Partner Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

Friendship Cafe/ Royal Palm Towers

2424 Edwards Drive Fort Myers, FL 33901

Phone: (239) 275-1881 Ask for nutrition department

Fax: (239) 275-1077

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM)

Eligibility Requirements: Seniors 60+

Fees: A \$2.50 contribution is appreciated

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Agency: Senior Friendship Centers **Agency Type:** Non-Profit-UW Partner Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.



Friendship Cafe/ Sunshine Villas, Lehigh Acres

1201 Broadway Ave. Lehigh Acres, FL 33972 **Phone:** (239) 275-1881 *Ask for nutrition department*

Website: www.seniorfriendship.com

Hours: Monday - Friday, 9:30 AM -1:30 PM

(meal served around 11:30 AM) **Eligibility Requirements:** Seniors 60+ **Fees:** A \$2.50 contribution is appreciated

United Way
Partner Agency

Intake procedure: Please call Senior Friendship Center for closest site at least 48 hours in advance

Agency: Senior Friendship Centers
Agency Type: Non-Profit-UW Partner
Area Served: Southwest Florida

Lunch, fun-filled and stimulating activities for seniors 60 and older are offered through the Senior Friendship Centers, at locations around Southwest Florida. Please call the site nearest you, at least 48 hours in advance to reserve your mid-day meal. There is never a charge, but a \$2.50 contribution is appreciated.

• G.R.I.P (Grandparents Returning Into Parenting)

P.O. Box 249 Estero, FL 33928

Phone: (239) 994-8007 **Fax:** (239) 415-0789

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Grandparents who are

returning into parenting

Fees: None

Intake procedure: Call for information on group

meetings and events

Agency: Grandparents Returning into Parenting

Agency Type: Private, Non-Profit Area Served: Southwest Florida

GRIP is available to help any and all grandparents that are acting as parents. They work with social service agencies to help grandparents get what they need in order to succeed in their parental role such as food, health services, and clothing. Advice is available to help grandparents who have had to take in their children's children.

• Gabriel House, Inc.

16520 South Tamiami Trail #18-251 Fort Myers, FL 33908

Phone: (239) 489-2663 **Fax:** (239) 489-0716

Website: www.gabrielhouse.org

Hours: Monday - Friday, 9 AM - 12:30 PM; Other

hours by appointment

medically needy children

Fees: Sliding scale

Intake procedure: Physician referral **Agency:** Gabriel House, Inc.

Agency Type: Private, Non-Profit

Eligibility Requirements: Abandoned, displaced and Area Served: Florida

Gabriel House is a home for abandoned, displaced, and medically needy children. The program is geared to help children reach their highest level of independence and functioning. A physician referral is required

• General Cancer Support Group

2727 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 939-8382 **Fax:** (239) 939-8314

Website: www.leememorial.org

Hours: Every Thursday, 10 AM - 11:30 AM

Eligibility Requirements: Open to all cancer patients, family, and friends

Fee: None

Intake procedure: None

Agency: Lee Memorial Health System
Agency Type: Private, Non-Profit
Area Served: Southwest Florida

This support group provides education and emotional support to those with cancer and their families. Meetings are held in the hospital chapel conference room (Evans Ave entrance). For more information, call 939-8382.



• Girl Scouts of Gulf Coast Florida, Inc.

12651 Girl Scout Lane Fort Myers, FL 33913 Phone: (239) 561-1800 or (800) 586-3186 Toll-free

Fax: (239) 561-1906 Website: www.gsgcf.org

Hours: Monday - Friday, 8 AM - 5 PM Eligibility Requirements: Girls ages 5-17 Fees: Annual membership fee \$10.00



Intake procedure: Call for local chapter information Agency: Girl Scouts of Gulf Coast Florida, Inc.

Agency Type: Non-Profit-UW Partner Area Served: Collier, Lee and Hendry

Girl Scouts is the world's preeminent organization dedicated solely to girls, ages 5-17, where in an accepting and nurturing environment, girls build character and skills for success in the real world. In partnership with committed adult volunteers, girls develop qualities that will serve them all their lives, like leadership, strong values, social conscience, and conviction about their own potential and self-worth.

In Girl Scouts, girls discover the fun, friendship, and power of girls together. The many enriching experiences provided by Girl Scouts help girls to grow courageous and strong.

Good Wheels

10075 Bavaria Road Fort Myers, FL 33913

Phone: (239) 768-6184 or (800) 741-1570 Toll-Free

Fax: (239) 768-0334

Website: www.goodwheels.org

Hours: Monday - Friday or by appointment on

weekends and holidavs

Eliaibility Requirements: Good Wheels will determine if client is eligible for Medicaid trips or trust

fund.

Fees: Please call for fees and price quotes

Partner Agency

Intake procedure: Call as early as possible to schedule a trip. Call at least 72 hours in advance for

Medicaid trips and 24 hours in advance for

disadvantaged trips. Agency: Good Wheels

Agency Type: Non-Profit-UW Partner Area Served: Lee, Hendry and Glades

Good Wheels provides transportation for disadvantaged in Lee, Hendry and Glades counties. Vehicles are available for ambulatory passengers as well as those in wheelchairs and on stretchers. Anyone in Lee, Hendry and Glades counties who needs transportation and has no other means of transport may request service. A short application process will determine eligibility. The general public is also welcome to ride at any time.

Please bring the following information for application: name, address, phone, trip purpose, Medicaid number (if applicable), complete destination address, Social Security number, type of disability, special needs, escort required, and type of wheelchair, if necessary

Goodwill Industries - Four Wheels for Work

3333 Fowler St Fort Myers, FL 33901

Phone: (239) 274-3191 ask for Don or (239) 936-4861

Website: www.goodwillswfl.org

Hours: Monday - Friday, 8 AM -4:30 PM Eligibility Requirements: Low-income working individuals who are currently employed and reside in

Lee County

Fees: \$50 a month for 6 months

Intake procedure: Must apply, go through classes, be prepared with insurance and pay title fees Agency: Goodwill Industries of Southwest Florida

Agency Type: Non-Profit-UW Partner

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

Four Wheels for Work is a program that makes it possible for low-income working individuals to obtain reliable transportation. Reliable transportation helps maintain employment so an individual can become and remain self-sufficient.



United Wav

Partner Agency

Partner Agency

Goodwill Industries - Retail Stores

4940 Bayline Drive North Fort Myers, FL 33917

Phone: (239) 995-2106 Main office location or (239) 995-9207 TTY

Fax: (239) 995-4604 Eligibility Requirements: None

Website: www.goodwillswfl.org Agency: Goodwill Industries of Southwest Florida

Hours: Retail store hours vary by location. Please call. **Agency Type:** Non-Profit-UW Partner **Area Served:** South West Florida

Goodwill thrift stores are located throughout Southwest Florida and help to fund Goodwill's various community programs. Donation centers are also available in many locations including attended sites that are separate from the stores. Please see website for store and donation center locations.

Goodwill - Southwest Florida GWI HUD Housing, Inc.

4250 Hatton B Rogers Lane Fort Myers, FL 33903 **Phone:** (239) 995-6100 or (239) 995-9207 *TTY*

Fax: (239) 995-2099

Website: www.goodwillswfl.org

Hours: Monday - Friday, 8 AM -4:30 PM

Eligibility Requirements: Individuals with a physical disability 18 years or older who is not a danger to self or others, does not require 24 hr monitoring or secure environment, able to perform daily activities, able to

participate in program and not had a felony

Fees: No application fee for application - rent and

security deposit based on income

Intake procedure: Income limits, credit and criminal

background check

Agency: Goodwill Industries of Southwest Florida

Agency Type: Non-Profit-UW Partner

Area Served: Currently in Lee with plans to expand

Southwest Florida GWI Housing provides barrier-free housing for persons with physical disabilities providing the opportunity for affordable, convenient, independent living to enhance the overall quality of life.

Goodwill's apartments are specifically designed for people with disabilities. The one and two bedroom apartments are constructed with conveniences like lowered sinks, counter tops, mirrors, accessible appliances, and easy roll-in showers. Each complex has a community room, laundry facility and picnic area.

The Hatton B. Rogers Retirement Community is a 54-unit single room apartment complex for low-income seniors 62 years or older. Residents do not have to have a physical disability, but must be able to live independently.

All apartment complexes are built in areas with easy access to public transportation, shopping centers, banks, and schools. Currently Goodwill has apartments complexes located in Cape Coral, Fort Myers, North Fort Myers, Lehigh and Punta Gorda.

Goodwill Industries of Southwest Florida - High School- High Templited

4940 Bayline Drive North Fort Myers, FL 33917

Phone: (239) 995-2106 extension 227 or (239) 995-9207 TTY

Hours: Monday - Friday, 8 AM -4:30 PM **Agency:** Goodwill Industries of Southwest Florida

Eligibility Requirements: High school students with disabilities

Agency Type: Non-Profit-UW Partner Area Served: South West Florida

Promote technology-based careers and education for youth with disabilities between the ages of 14 and 22. Its purpose is to encourage these young people to explore their own interests and potential in science, technology, engineering and math, with the ultimate goal to help them aim for college and a degree in their chosen field. Help professionals to better understand uses of assistive technology and the accommodation and facility access needs of person with disabilities. Typical Florida High School-High Tech Activities: corporate site visits, mentoring, job shadowing, visits to colleges & universities, assistance with college applications



Goodwill Industries of Southwest Florida - Job Placement

4940 Bayline Drive North Fort Myers, FL 33917

Phone: (239) 995-2106 ext 231 or (239) 995-9207 TTY

Fax: (239) 995-2099

Website: www.goodwillswfl.org

Hours: Monday - Friday, 8 AM -4:30 PM

Eligibility Requirements: Must have barrier to

employment **Fees:** None

United Way

Intake procedure: Call for appointment Agency
Agency: Goodwill Industries of Southwest Florida

Agency Type: Non-Profit-UW Partner

Area Served: Charlotte, Collier, Glades, Hendry and

Lee Counties

The goal of the Career Development Services Department is to assist people living with barriers to employment and independence. This department assists clients through vocational evaluation, skills training, job coaching and placement, job retention, housing and transportation assistance, and multi level information and referral services.

• Goodwill Industries of Southwest Florida - Vocational Evaluation

4940 Bayline Drive North Fort Myers, FL 33917

Phone: (239) 995-2106 Ext 253 or (239) 995-9207 TTY

Fax: (239) 995-2099

Website: www.goodwillswfl.org

Hours: Monday - Friday, 8 AM -4:30 PM

Eligibility Requirements: Persons with disabilities

interested in entering the workforce

Fees: None

Intake procedure: Call for an appointment - some

testing may apply

Agency: Goodwill Industries of Southwest Florida

Agency Type: Non-Profit-UW Partner Area Served: Southwest Florida

Goodwill Industries of Southwest Florida, Inc. offers a comprehensive assessment of an individual's interests, aptitudes, abilities, and vocational potential. The results of the vocational evaluation can provide appropriate recommendations for training or employment. Evaluation services are available to any individual with a disability. Specific areas assessed may include: interests, academic abilities, cognitive abilities, motor skills, physical stamina, social/emotional behaviors, work behaviors and aptitudes.

• Goodwill L.I.F.E Academy

940 Tarpon Street, Fort Myers, FL 33916 **Phone:** (239) 334-4434 or (239) 995-9207 *TTY*

Fax: (239) 334-4439

Website: www.goodwilllifeacademy.org
Hours: Monday - Friday, 9 AM -12 Noon

Eligibility Requirements: Lee County youth and young adults with developmental disabilities, age 14-

22, entering grades 9-12

Fees: L.I.F.E Academy is tuition-free

Intake procedure: Applications for enrollment and employment at the school can be picked up at the

Partner Agency

school or downloaded online

Agency: Goodwill Industries of Southwest Florida

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Goodwill's L.I.F.E Academy is a tuition free, open enrollment public charter school for students entering grades nine through twelve. Provides multi-sensory, individualized, innovative programs designed to successfully transition youth and young adults between the ages of 14 and 22 with developmental disabilities into post-school, adult living.



GovBenefits.gov

Frances Perkins Bldg 200 Constitution Ave NW Washington, DC 20210

Phone: (800) 333-4636 Toll Free Benefits Line

Website:www.Govbenefits.govIntake procedure:Online or telephone surveyHours:Monday-Friday, 8 AM – 8 PMAgency:GovBenefits.govEligibility Requirements:US CitizensAgency Type:Governmental

Fees: None Area Served: All Areas

Official benefits Web site of the U.S. government. Across the country, victims of a natural disaster may not be getting the help they need to begin rebuilding their lives. In just five minutes, anyone with a computer and access to the Internet can answer a few questions and receive a custom list of benefits they are most likely eligible to receive. GovBenefits.gov is a resource for all citizens and includes information on a variety of benefit and assistance programs for veterans, seniors, students, teachers, children, people with disabilities, dependents, disaster victims, farmers, caregivers, job seekers, prospective homeowners, and more. Citizens are encouraged to visit the website regularly, particularly when life events - applying for college, seeking food/nutrition services, property damaged following a storm, retirement, starting a business, etc. - occur that could change their eligibility status.

• Grand Court - Parkinson Support Groups

8351 College Parkway South Fort Myers, FL 33919

Phone: (239) 433-4445 or (239) 851-1934 Community outreach cell phone

Fax: (239) 481-4647 **Fees:** None

Website: <u>www.brookdaleliving.com</u> Intake procedure:

Hours: Support group 4th Thursday at lunch hour Agency: Brookdale Senio

Exercise group every Thursday at 10:30

Eligibility Requirements: Parkinson patients and Are

caregivers

Agency: Brookdale Senior Living Agency Type: Support Groups

Area Served: Lee

Support group for Parkinson Patients and Family. Parkinson and related exercise class with PT or OT and Rehab staff are also available for appointments.

• Guardian ad Litem Program

2000 Main St. Suite 802 Fort Myers, FL 33901 **Phone:** (239) 533-1425 or (866) 341-1425 *Toll free*

Fax: (239) 533-1444 Website: www.gal.fl.gov

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: At least 19 years old with

no felonies and complete 36 hours of training

Fees: None

Intake procedure: Cases are court appointed by

judges in the 20th Circuit

Agency: Guardian ad Litem Program

Agency Type: Governmental

Area Served: Charlotte, Collier, Glades, Hendry, and

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The Guardian ad Litem Program is a partnership of community advocates and professional staff providing a powerful voice on behalf of abused and neglected children in or community. Program volunteers and staff provide a much-needed voice for children involved in court proceedings initiated by the Department of Children and Families. The Guardian ad Litem Program is always looking for new volunteers. Volunteers must be at least 19 years old and receive 36 hours of training.



Gulf Coast Hospital

13681 Doctor's Way Fort Myers, FL 33912

Phone: (239) 768-5000 **Fax:** (239) 768-8379

Website: www.leememorial.com Hours: 24 hrs day/7 days a week Eligibility Requirements: None

Fees: Vary by service

Intake procedure: Varies by service, please have photo ID and insurance information available Agency: Lee Memorial Health System Agency Type: Private, Non-Profit Area Served: Southwest Florida

Gulf Coast Hospital is a 120-bed facility, located at the corner of Metro & Daniels. Like Southwest Florida Regional Medical Center, Gulf Coast Hospital has received national recognition for being named twice as one of the country's 100 Top Hospitals for overall clinical excellence. Gulf Coast Hospital's Women's and Children's Center provides a complete range of obstetrical and pediatric services. Additionally the hospital provides general surgical and medical services, orthopedics, and outpatient surgery.

Habitat for Humanity

1288 North Tamiami Trail North Fort Myers, FL 33903

Phone: (239) 652-0434 **Fax:** (239) 652-0386

Website: www.habitat4humanity.org
Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Lee County resident for at least 12 months, a US citizen or a permanent resident

alien, and fall within income guidelines

Fees: \$40.00 non-refundable fee for home application

Intake procedure: Intake procedures will include application and classes, please call for more

information

Agency: Habitat for Humanity **Agency Type:** Private, Non-Profit

Area Served: Lee

Habitat for Humanity of Lee County provides home ownership opportunities for struggling families who need a simple, decent place to live. All funds for the construction of homes are raised through private sources in the local community: corporations, places of worship, civic organizations, and individuals.

• Habitat for Humanity - Senior Housing Complex

1288 North Tamiami Trail North Fort Myers, FL 33903

Phone: (239) 652-0434 Ext 201

Fax: (239) 652-0386

Website: www.habitat4humanity.org **Hours:** Monday - Friday, 8:30 AM - 5 PM

Eligibility Requirements: Senior citizens 55 and over, able to pay \$525 per month in rent, and capable

of living independently

Fees: \$25 application fee \$525 Per Month Rent

Intake procedure: Completed, dated and signed residency application, ID, a non-refundable application fee, credit check, criminal background check, prior rental history, and security deposit

Agency: Habitat for Humanity **Agency Type:** Private, Non-Profit

Area Served: Lee

Habitat for Humanity of Lee County Senior housing complex provides apartments for qualifying seniors. Must be over 55, be able to pay \$525 per month in rent and be capable of living independently. The units are 650 square feet and divided into two rooms. Units have a microwave and stackable washer and dryer. Bathroom includes a walk in shower with a pull down seat and handrails.



Partner Agency

Habitat for Humanity Cape Coral Thrift Store

500 Andalusia Cape Coral, FL 33909

Phone: (239) 772-0337 **Fax:** (239) 652-0386

Fax: (239) 652-0386

Website: www.habitat4humanity.org

Hours: Tuesday - Saturday, 9 AM - 5 PM

Agency: Habitat for Humanity

Agency Type: Private, Non-Profit

Area Served: Cape Coral

Eligibility Requirements: Open to all

Thrift store offers clothing, furniture, baby items, and household goods at excellent prices and benefits Habitat

for Humanity.

• Habitat for Humanity- Thrift Store

1288 North Tamiami Trail North Fort Myers, FL 33903

Phone: (239) 652-0434

Fax: (239) 652-0386

Website: www.habitat4humanity.org
Hours: Tuesday - Saturday, 9 AM - 5 PM

Eligibility Requirements: Open to all

Habitat for Humanity of Lee County thrift store offers clothing, furniture, baby items, and household goods at

excellent prices.

Haitian Center of Catholic Charities

3430 Cleveland Ave Fort Myers, FL 33901

Phone: (239) 334-2234 **Fax**: (239) 334-2707

Website: www.catholiccharitiesdov.org

Hours: Monday Wednesday Thursday, 9 AM - 5 PM;

Tuesday 12 Noon -8 PM; Friday, 9 AM - 5 PM

(unless closed for meetings)

Eligibility Requirements: None

Fees: None

Intake procedure: Bring photo ID, proof of residence

and proof of income

Agency: Catholic Charities Diocese of Venice, Inc.

Agency Type: Non-Profit-UW Partner

Agency: Habitat for Humanity

Area Served: North Fort Myers

Agency Type: Private, Non-Profit

Area Served: Lee

Provides the following direct assistance/ social services: emergency food, case management, job development, housing assistance, after school tutoring and summer youth camp program, family support educational groups to prevent and increase awareness of child abuse/neglect and domestic violence in Creole, English as a second language, citizenship classes, pre-natal educational groups in Creole, family based immigration services in Spanish and Creole and refugee resettlement programs.

Harbor Counseling and Lighthouse Addiction Services

2804 Del Prado Blvd #104 Cape Coral, FL 33914

Phone: (239) 540-8011 **Fax:** (239) 540-9011

Hours: Monday, Tuesday, Thursday and Friday 10

AM - 5 PM and Wednesday 1 PM - 5 PM

Closed 12 Noon - 1 PM for Lunch

Eligibility Requirements: Open to anyone 13 and

older

Fees: Sliding Fee Scale

Intake procedure: Photo ID, proof of income, \$50

intake fee and court papers (if applicable)

Agency: Halcyon Group Inc. **Agency Type:** Private, Non-Profit

Area Served: Lee

They offer outpatient substance abuse counseling and treatment for adolescents and adults with individual and group sessions available in daytime and evening hours.



Harlem Heights Community Resource Center

Joe's Outreach and Thrift Store 10511 Gladiolus Dr Fort Myers, FL 33908

Phone: (239) 454-6030 Joes (239) 437-4422 Harlem Heights community Center

Fax: (239) 433-5030 Hours: Monday - Friday, 10 AM- 3 PM,

or by appointment

Eligibility Requirements: Harlem Heights residents

Agency: United Way of Lee, Hendry and Glades

Intake procedure: Call for more information

Agency Type: Non-Profit-UW Partner

Area Served: Harlem Heights

Provide outreach services mainly to the Harlem Heights area as well as surrounding communities. They have thrift store in-house and receive food commodities from local bakery. Services offered include free clothes and furniture to anyone in need, baked goods, information and referrals, and a small food pantry.

Harry Chapin Food Bank of SWFL

2126 Alicia St. Fort Myers, FL 33901

Phone: (239) 334-7007 Fax: (239) 337-1399

Website: www.harrychapinfoodbank.org Hours: Monday - Friday, 8:30 AM - 4:30 PM Eligibility Requirements: Serves agencies that

provide food to individuals

Fees: Agencies share in the cost of operation based

on pounds received

Partner Agency

Partner Agency

Intake procedure: Food bank accepts donations, food or monetary. Please call main number for

details.

Agency: Harry Chapin Food Bank of SWFL **Agency Type:** Non-Profit-UW Partner

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

A Second Harvest food bank provides food distribution to emergency provider agencies. Agencies must be non-profit and serve food to the needy at no charge. Receive federal surplus commodities. Also provides information and referral for food distribution sites on a limited basis.

Harvest of Hope

5809 NW 67th Ct Gainesville, FL 32653

Phone: (888) 922-4673

Website: www.harvestofhope.net

Eligibility Requirements: Migrant workers and their

families

Fees: None

Intake procedure: Call for intake

Agency: Harvest of Hope

Agency Type: Private, Non-Profit

Area Served: Florida

The Harvest of Hope Foundation is a foundation that serves to support migrant farm workers and their families with emergency aid; issue small grants to programs that assist migrant families; provide financial aid to migrant students attending college via the Paths To Scholarships Fund; heighten awareness of the plight of migrant farm workers in the country; coordinate with agencies assisting migrant families and their children with education, immunizations and medical needs, and social services.

Harvest Time Ministries

25783 Carnation Court Bonita Springs, FL 34135

Phone: (239) 947-6016 Fax: (239) 947-6016

Hours: Monday - Friday 10 AM - 5 PM

Eligibility Requirements: Farm-worker or migrant

worker residents of Bonita Springs

Fees: None

Intake procedure: Services taken into Migrant

Agency: Harvest Time Ministries

Agency Type: Religious Area Served: Bonita Spring

Harvest Time provides school supplies and clothing to needy children in migrant education program. Provides food, clothing, shoes, toiletries, diapers, baby food, Bibles, small appliances, linens, and other necessities to those in need, especially families in farm worker camps. Provide short, spiritual (non-denominational) service when delivering items every other Saturday during farm worker season, followed by prayer and distribution of Bibles to individuals requesting them.



Head Start-School District of Lee County

4312 Michigan Ave. Fort Myers, FL 33905

Phone: (239) 332-2512 Fax: (239) 332-0231

Fees: None Website: www.leeschools.net/dept/spprog/EIP Intake procedure: Call main number for more

Hours: Monday - Friday, 7:30 AM - 4:30 PM Eligibility Requirements: Child must be 4 on or

before enrollment date, 100% of federal poverty **Agency Type:** Governmental

guidelines, or have a diagnosed disability Area Served: Lee

Head Start provides comprehensive services, including early childhood education, medical and dental services, parent involvement and family support services to low-income families in Lee County. Classrooms are located in various public schools and one childcare center location.

information

Agency: School District of Lee County

• Health Park Medical Hospital

9981 Health Park Circle Fort Myers, FL 33908

Phone: (239) 433-7799

Website: www.leememorial.org **Intake procedure:** Call for more information

Hours: 24 hours Agency: Lee Memorial Health System Eligibility Requirements: None Agency Type: Private, Non-Profit

Fees: Vary by Service Area Served: Lee

Health Park provides women's and children's services, children's hospital, heart and vascular institute, and accredited chest pain center.

Health Planning Council of Southwest Florida, Inc.

8961 Daniels Center Drive Suite 401 Fort Myers, FL 33912

Phone: (239) 433-6700

Fax: (239) 433-6706 Fees: None

Website: www.hpcswf.com Intake procedure: None

Hours: Monday - Friday, 8 AM - 5 PM Agency: Health Planning Council of SWFL **Eligibility Requirements:** Residents of Southwest Agency Type: Private, Non-Profit

Florida Area Served: Southwest Florida

The Health Planning Council promotes available, efficient, cost-effective quality health services for persons of Southwest Florida and acts as the preferred provider of health related information and data and a resource for health programs and services. Planning includes health-focused conferences to bring together interested consumers, providers and purchasers of health services in a neutral setting to collaborate on developing and implementing plans and programs to improve the health care system for the area. Also provides health statistics and reports through quantitative data gathering, data analysis, implementing focus groups and facilitating community meetings.

Healthy Families

1940 Maravilla Ave. Fort Myers, FL 33901

Phone: (239) 334-0222 Fax: (239) 334-0244 Website: www.chsfl.org

Hours: Monday - Friday, 8:30 AM - 5 PM Eligibility Requirements: Expectant and new

parents

United Partner Agency Fees: None

Intake procedure: In home assessment **Agency:** Children's Home Society of FL **Agency Type:** Non-Profit-UW Partner Area Served: Lee and Golden Gate

Intensive home visits for expectant and new parents offering parenting and child development resource information.



Healthy Start Coalition of Southwest Florida, Inc.

1921 Jefferson Ave Fort Myers, FL 33901 **Phone:** (239) 425-6920 or (239) 425-6922

Fax: (239) 425-6921

Intake procedure: Proof of income and eligibility Agency: Healthy Start Coalition of SWFL Website: www.healthystartswfl.com Hours: Monday - Friday, 8:30 AM - 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Mothers and babies Area Served: Collier, Hendry, Glades, and Lee

Fees: None

Works to ensure moms and babies have access to needed medical care and other community services to help give their baby a Healthy Start in life. Services provided are: risk screening, prenatal care, medical care and immunizations, health insurance, counseling, nutrition education, help to stop smoking, help to stop drinking, help to stop using drugs, parenting education, childbirth education, breast feeding support, referrals for housing, food, clothing and transportation.

HEAR NOW

Starkey Hearing Foundation 6700 Washington Ave. S Eden Prairie, MN 55344

Phone: (800) 648-4327 Fax: (952) 947-4497

Fees: Non-refundable processing fee of \$100 per aid Website: www.sotheworldmayhear.org **Intake procedure:** Call or go online for application

Hours: 9 AM - 12 Noon; 1 PM - 4 PM **Agency:** Starkey Corporation Eligibility Requirements: Permanent resident of the Agency Type: Private, Non-Profit Area Served: United States United States: must meet financial criteria

Hear Now is a national non-profit program committed to assisting deaf and hard-of-hearing persons with limited financial resources who permanently reside within the United States. Hear Now collects hearing aids for recycling purposes. Any make or model, regardless of age, can be donated to the hearing aid recycling program. All donations are tax deductible and a letter of acknowledgement will be sent to all identified donors. To donate a salvaged hearing aid or other assistive device, please securely package the donation and mail to the address above.

High Tech Center North

360 Santa Barbara Blvd. North Cape Coral. FL 33993

Phone: (239) 574-4440 Fax: (239) 458-3721

Website: www.hightechnorth.com with school counselor

Hours: Monday - Friday, 8 AM - 3:30 PM **Agency:** High Tech Center North Agency Type: Governmental Eligibility Requirements: 16 years or older Fees: See counselor for course information Area Served: Lee

High Tech North offers day and evening classes in business technology, health-science, and technology and is open to adults and high school students 16 years of age and older.

Intake procedure: TABE testing and appointment



High Tech Central

3800 Michigan Ave. Fort Myers, FL 33916

Phone: (239) 334-4544 Fax: (239) 332-4839

Website: www.hightechcentral.org Hours: Monday - Friday, 8 AM - 3:30 PM

Eligibility Requirements: 16 years or older; other programs may have additional requirements

Fees: Please see counselor for course information.

Intake procedure: TABE testing and appointment

with school counselor **Agency:** High Tech Central **Agency Type:** Governmental Area Served: Southwest Florida

High Tech Central provides career and technical programs to high school and adult students from age 16 and older that are pursuing and developing skills to enable them to gain successful employment.

Hispanic Services of Catholic Charities- Bonita Springs

27050 Old 41 Road Bonita Springs, FL 34145

Phone: (239) 390-2928 Fax: (239) 948-0647

Website: www.catholiccharitiesdov.org

Hours: Monday Wednesday Thursday 9 AM - 5 PM;

Tuesday 12 Noon -8 PM: Friday 9 AM - 5 PM

(unless closed for meetings)

Eligibility Requirements: None

Fees: Varv

Intake procedure: Intake form, need a photo ID,

proof of residency and proof of income

Agency: Catholic Charities Diocese of Venice. Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Provides Direct Assistance/ Social Services including the following: emergency food, case management, job development, housing assistance, after school tutoring and summer youth camp program, family support educational groups to prevent and increase awareness of child abuse/neglect and domestic violence in Spanish, English as a second language, citizenship classes and substance abuse prevention/intervention and pre-natal educational groups in Spanish and tax preparation during season.

Hispanic Services of Catholic Charities- Fort Myers

4235 Michigan Ave. Link Fort Myers, FL 33916

Phone: (239) 337-4193 Fax: (239) 332-2799

Website: www.catholiccharitiesdov.org

Hours: Monday, Wednesday, Thursday, 9 AM- 5 PM

Tuesday - 12 Noon - 8 PM, Friday 9 AM - 5 PM (unless closed for meetings)

Eligibility Requirements: Call for eligibility

requirement.

Fees: Varies

Intake procedure: Intake form, need a photo ID,

proof of residency, and proof of income

Agency: Catholic Charities Diocese of Venice, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Provides Direct Assistance/ Social Services including the following: emergency food, case management, limited job search assistance, after school enrichment program, summer youth camp program, family support educational groups to prevent and increase awareness of child abuse/neglect and domestic violence in Spanish, classes in English as a second language, citizenship classes and substance abuse prevention/intervention, arts & crafts group and pre-natal educational groups in Spanish and tax preparation during season.



HIV/AIDS Programs - Health Planning Council of Southwest Florida

8961 Daniels Center Drive Suite 401 Fort Myers, FL 33912

Phone: (239) 433-6700 Fax: (239) 433-6705

Website: www.hpcswf.com

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Varies by program

Fees: None

Intake procedure: Website is available for a listing of

providers and programs

Agency: Health Planning Council of SWFL

Agency Type: Private, Non-Profit Area Served: Southwest Florida

The Health Planning Council administers several HIV/AIDS programs including Ryan White II, Housing Opportunities for Persons with AIDS, AIDS Insurance Continuation Program. Medical care and related services, case management, housing assistance and insurance assistance and services are provided through subcontractors. Please see website for a listing of area HIV/AIDS providers and programs.

Home Ownership Resource Center

3281 Palm Beach Blvd. Fort Myers, FL 33916 **Phone:** (239) 768-2013 or (239) 690-2015

Fax: (239) 332-4070

Website: www.horcswfl.org

Hours: Monday-Friday, 9 AM – 5 PM

Eligibility Requirements: Anyone looking to

purchase, renovate or refinance a home

Fee: No cost for consultation

Intake procedure: Call for an appointment **Agency:** Home Ownership Resource Center

Agency Type: Private, Non-Profit

Area Served: Lee

The Home Ownership Resource Center (HORC) is to provide "one-stop" shopping for a broad array of housing information and services available. Through a one-on-one consultation process, the information is tailored to the individual circumstances of the family and the property. Information and applications for mortgage and home improvement loans is available. In addition, this program also provides construction consultants to evaluate the property and offer advice during the process. Residents can find assistance in preventing mortgage foreclosure, refinancing of mortgages, improvements for energy efficiency and the necessary steps to become a homeowner.

Homeless Coalition/LCDHS

2440 Thompson St. Fort Myers, FL 33901

Phone: (239) 533-7900 Client services or (239) 533-7930 Administration

Fax: (239) 533-7960 Intake procedure: Meets monthly

Website: www.leehomeless.org
Agency: Lee County Department of Human Services

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Governmental

Eligibility Requirements: None Area Served: Lee

Fees: None

The Homeless Coalition is an advocacy group of community members whose goal is to end homelessness. The coalition meets the third Thursday of each month from 5:30 - 7:00 pm at the Lee County Department of Human Services. For more information please visit their website at www.leehomeless.org. They also publish a resource guide available through Lee County Department of Human Services or online.



Homes for All, Inc

13180 North Cleveland Ave. Suite 136 North Fort Myers, FL 33903

Phone: (239) 656-4255 **Fax**: (239) 656-6057

7 Intake procedure: Application available online

Website: www.nonprofithomes.org
Agency: Homes for All, Inc.
Agency Type: Private, Non-Profit

Helps low to moderate income level families to achieve home ownership and provides ownership opportunities in the Gulf Coast communities of Southwest Florida. Services include advice, counseling and financial assistance. Program also has affordable family homes for sale.

• HOPE Biblical Counseling & Training Center

9065 Ligon Court Fort Myers, FL 33908

Phone: (239) 481-0777 **Fax:** (239) 481-3961

Fax: (239) 481-3961 Intake procedure: Call for appointment
Website: www.hopebiblicalcounseling.org
Agency: Hope Biblical Counseling & Training Center

Hours: Monday - Thursday, by appointment

Agency Type: Religious

Eligibility Requirements: Open to all Area Served: Lee

Fees: Donations

HOPE is an inter-denomination, Biblical/Christian counseling and training center. They offer counseling, as well as training of counselors, for all life issues, including depression, fear, anger, marital issues, grief, eating disorders, etc. HOPE is an Access to Recovery participant for substance abuse issues.

• Hope Hospice and Community Services

9470 Health Park Circle Fort Myers, FL 33908 **Phone:** (239) 482-4673 or (800) 835-1673 *Toll free*

Fax: (239) 482-7298

Website: www.hopehospice.org

Hours: Office - Monday - Friday, 8 AM - 5 PM Hospice Houses - 24 hours a day 7 days a week **Eligibility Requirements:** Vary by service needs

Intake procedure: Call for more information

Partner Agency

Fees: Services covered by most insurance

companies; Hope hospice provides services

regardless of patient's ability to pay

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner **Area Served:** Lee, Hendry and Glades

Hope Hospice and Community Services is a not-for-profit community-based health care agency. Hope provides a variety of services to all people with complex needs related to transitions, loss and end of life. Hope Hospice provides care to more than 800 people each day who are facing a life-limiting illness. Medicare, Medicaid and many types of insurance cover services. Hope Hospice provides services regardless of a patient's ability to pay. Hope's three hospice houses are open to anyone in need of in-patient hospice care. "Pathways of Hope" is a counseling service of Hope Hospice that offers bereavement counseling and support. Hope also serves individuals who need some assistance in their day-to-day activities but do not require the full-time care provided by a nursing home.



Hope Hospice Adult Day Health Care

2668 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 985-6400 or (800) 835-1673 Toll free

Fax: (239) 482-7298

Website: www.hopehospice.org

Hours: Office - Monday - Friday, 8 AM - 5 PM and Hospice Houses - 24 hours a day 7 days a week **Eligibility Requirements:** Functionally impaired adults of any age who need a secure environment, social companionship, and therapeutic health

activities



Fees: Services covered by most insurance companies; Hope hospice provides services

regardless of patient's ability to pay

Intake procedure: Call for more information

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner

Area Served: Lee

For adults who have cognitive and physical limitations and require daily assistance, Hope offers a structured, medical-model program. The Adult Day Health Care is open to functionally impaired adults of any age who need a secure environment, social companionship, and therapeutic health activities. Hope Adult Day Health Care's services may be appropriate when an individual: can no longer structure his or her own daily activities, is isolated and desires companionship, can't be safely left alone at home, lives with someone who works outside the home or who is frequently away from home for other reasons.

• Hope Hospice- Bonita Springs

27200 Imperial St. Bonita Springs, FL 33908 **Phone:** (239) 444-1100 or (800) 585-1100 *Toll free*

Fax: (239) 482-7298

Website: www.hopehospice.org

Hours: Office - Monday - Friday, 8 AM - 5 PM and Hospice Houses - 24 hours a day 7 days a week **Eligibility Requirements:** Vary by service needs

Intake procedure: Vary by service needs

Fees: Services covered by most insurance companies; Hope hospice provides services

regardless of patient's ability to pay

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner

Area Served: Bonita Springs

In-patient facilities that provide a warm, home-like atmosphere where patients can receive special care while being surrounded by friends and family members. Guests are welcome 24 hours a day. Each facility features private care suites, comfortable common areas including a family room, kitchen, living room, chapel, laundry facility, children's playroom and a cafe. Guests are encouraged to spend time overlooking the naturally preserved grounds and the unique butterfly gardens that surround each house. Hospice Houses are for patients who have symptoms that require a supervised setting or for respite for the caregiver.

Hospice House - Cape Coral

2430 Diplomat Pkwy E Cape Coral, FL 33909 **Phone:** (239) 574-4888 or (800) 788-8091 *Toll-free*

Fax: (239) 482-7298

Website: www.hopehospice.org

Hours: Office - Monday - Friday, 8 AM - 5 PM and Hospice Houses - 24 hours a day 7 days a week **Eligibility Requirements:** Vary by service needs **Intake procedure:** Call for more information

Fees: Services covered by most insurance companies; Hope hospice provides services

regardless of patient's ability to pay

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner

Area Served: Cape Coral

In-patient facilities that provide a warm, home-like atmosphere where patients can receive special care while being surrounded by friends and family members. Guests are welcome 24 hours a day. Each facility features private care suites, comfortable common areas including a family room, kitchen, living room, chapel, laundry facility, children's playroom and a cafe. Guests are encouraged to spend time overlooking the naturally preserved grounds and the unique butterfly gardens that surround each house. Hospice Houses are for patients who have symptoms that require a supervised setting or t for respite for the caregiver.





Partner Agency

• Hope Hospice - Hope Chest

13821 N Cleveland Ave. Fort Myers, FL 33903

Phone: (239) 652-1114

Website: www.hopehospice.org

Hours: Monday-Friday 9 AM - 5 PM Saturday 9 AM -

4 PM

Donation Hours: 9 AM to 1 PM Monday - Saturday

Eligibility Requirements: None

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Hope Chest is the resale store for Hope Hospice. It features over 30,000 square feet of quality merchandise. New items arrive daily, and weekly sales offer shoppers bargains that are below the everyday low prices. Proceeds from sales at Hope Chest benefit Hope Hospice patients and families.

• Hope Hospice- Lehigh Acres

25 Homestead Rd N., Unit 35 Lehigh Acres, FL 33936 **Phone:** (239) 368-2040 or (800) 788-8092 *Toll free*

Fax: (239) 482-7298

Website: www.hopehospice.org

Hours: Office - Monday - Friday, 8 AM - 5 PM and Hospice Houses - 24 hours a day 7 days a week **Eligibility Requirements:** Vary by service needs **Intake procedure:** Call for more information



Fees: Services covered by most insurance companies; Hope hospice provides services

regardless of patient's ability to pay

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner

Area Served: Lehigh Acres

In-patient facilities that provide a warm, home-like atmosphere where patients can receive special care while being surrounded by friends and family members. Guests are welcome 24 hours a day. Each facility features private care suites, comfortable common areas including a family room, kitchen, living room, chapel, laundry facility, children's playroom and a cafe. Guests are encouraged to spend time overlooking the naturally preserved grounds and the unique butterfly gardens that surround each house. Hospice Houses are for patients who have symptoms that require a supervised setting or they may also provide respite for the caregiver.

• Hope Hospice- North Fort Myers

13821 N Cleveland Ave North Fort Myers, FL 33903

Phone: (239) 652-4349 **Fax:** (239) 482-7298

Website: www.hopehospice.org

Hours: Office - Monday - Friday, 8 AM - 5 PM and Hospice Houses - 24 hours a day 7 days a week **Eligibility Requirements:** Will vary depending on

service

Intake procedure: Call for more information

Partner Agency

Fees: Services covered by most insurance

companies; Hope hospice provides services

regardless of patient's ability to pay

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner

Area Served: North Fort Myers

In-patient facilities that provide a warm, home-like atmosphere where patients can receive special care while being surrounded by friends and family members. Guests are welcome 24 hours a day. Each facility features private care suites, comfortable common areas including a family room, kitchen, living room, chapel, laundry facility, children's playroom and a cafe. Guests are encouraged to spend time overlooking the naturally preserved grounds and the unique butterfly gardens that surround each house. Hospice Houses are for patients who have symptoms that require a supervised setting or for respite for the caregiver.



Hope Life Care

2668 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 278-7210 or (866) 659-7223 Toll free

Fax: (239) 482-7298

Website: www.hopehospice.org/Life Care.htm

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Seniors 65+ eligible for Medicare Parts A & B or Medicaid eligible at the

Institutional Care Program level

Intake procedure: The CARES team will determine eligibility and facilitate placement into the program



Fees: Services covered by most insurance companies; Hope hospice provides services

regardless of patient's ability to pay

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner Area Served: Lee, Charlotte and Collier

The goal of Hope Life Care is to help patients live independently for as long as possible in the place at home. Hope Life Care is a Long Term Care Diversion, Medicaid waiver program sponsored by the State of Florida Department of Elder Affairs and Hope Hospice and Community Services. It offers an alternative to nursing home placement.

Hope Life Care's case managers create a personalized plan of care for each individual in the program. The case manager helps to obtain services, works closely with primary care physician, and carefully monitors health and functional status. Plan of Care may include; in home assistance, adult day care, delivered meals, occupational therapy, physical therapy or speech therapy chore services, such as tacking down loose rugs or moving heavy furniture, consumable medical supplies, such as ointment, bandages or incontinence supplies, environmental adaptations for your residence, such as ramps, shower bars or widening of doorways, a personal emergency response system, payment of your Medicare co-pay and deductible, payment of nonroom and board expenses at assisted living facilities

Hope Line

No Address Given Washington, DC 20005

Phone: (800) 784-2433 or (202) 536-3200 for Administration

Website: www.hopeline.com

Hours: 24 hours a day, 7 days a week

Eligibility Requirements: Open to all

Fees: None

Intake procedure: Callers will be connected to their

closest crisis center

Agency: Hope Center - National Suicide Hotline

Agency Type: Private, Non-Profit

Area Served: National

Hope Line is a suicide hotline. Calls are connected to a certified crisis center nearest the caller's location. Services are available 24 hours a day, seven days a week.

Housing Authority of the City of Fort Myers

4224 Michigan Ave. Fort Myers, FL 33916

Phone: (239) 344-3220

Website: www.hacfm.com

Fax: (239) 332-6695

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Income eligibility

Fees: None

Agency: Housing Authority of the City of Fort Myers Agency Type: Governmental

Area Served: Fort Myers

Intake procedure: Application

The Housing Authority offers safe, sanitary and affordable housing for low to very low-income families.



Housing Services/ Lee County Department of Human Services

2440 Thompson St. Fort Myers, FL 33901

Phone: (239) 533-7900 Client services or (239) 533-7930 Administration

Fax: (239) 533-7960 Intake procedure: Photo ID, proof of income and

Website: www.lee-county.com application

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Lee County Department of Human Services

Eligibility Requirements: Income must be verified **Agency Type:** Governmental

Fees: None Area Served: Lee

Administers subsidized home loans and provides assistance with home improvements, housing repairs and weatherization for low income, poverty level persons, elderly persons, or persons with disabilities. No HUD Section 8 is offered. Interested persons must complete an application and have income verified for eligibility.

Hurricane Relief - Salvation Army

10291 McGregor Blvd. Fort Myers, FL 33919

Phone: (239) 278-1551 Fax: (239) 278-9028

Website: www.salvationarmyfortmyers.com

Hours: Monday - Friday, 8:30 AM - 4:30 PM, Shelter,

24 hours

Eligibility Requirements: Assistance for hurricane

Fees: None

Intake procedure: Proof of lost income or property

due to hurricane

Agency: Salvation Army

Agency Type: Non-Profit-UW Partner

Area Served: Lee

This program of the Salvation Army provides assistance with utilities and rent or mortgage to victims of a hurricane. Clients will need proof of lost income and/ or catastrophic loss of property due to the hurricane to receive financial assistance.

• IMPACT for Developmental Education, Inc.

PO Box 51319 2231-A McGregor Blvd, Fort Myers, FL 33994

Phone: (239) 334-6160 Office phone/voice-mail or (239) 277-9818 IMPACT South Classroom ext.114

Fax: (239) 334-1339 Intake procedure: Children referred by Early Steps Hours: Monday -Friday, 7 AM - 5 PM for services from age 0 - 3; services until age 5 Eligibility Requirements: Developmentally delayed Agency: Impact for Developmental Education, Inc.

children Agency Type: Non-Profit-UW Partner

Area Served: Lee Fees: No fees

Partner Agency

Partner Agency

Early intervention services for children birth through 5 years with developmental delays and disabilities. Birth -3 services are provided in natural environments by Infant Toddler Developmental Specialists. Services educate parents and care providers to work with children to promote development. Pre-K ESE classrooms in two preschools in Cape Coral and Fort Myers are contracted through the Lee County School System. Education programs and educationally relevant therapies are provided in classrooms with certified teachers. therapists and paraprofessionals. Part-time school nurse and trained staff available for children with minor medical needs.



Indigent Burial Program - Lee County Department of Human Services

2440 Thompson St. Fort Myers, FL 33901

Phone: (239) 533-7900 Client services (239) 533-7930 Administration Fax: (239) 533-7960 Fees: None

Website: www.lee-county.com Intake procedure: Documentation will be required Hours: Monday - Friday, 8 AM - 5 PM Agency: Lee County Department of Human Services

Eligibility Requirements: Please speak to an intake **Agency Type:** Governmental

specialist for more information Area Served: Lee

This program of the Human Services provides cremation services for unclaimed bodies and possibly indigent clients that expire in Lee County.

Interfaith Caregivers of South Lee County

20300 B Trailside Drive Estero, FL 33928 **Phone:** (239) 992-6080 or (239) 267-6155

Fax: (239) 992-6025

Hours: Monday, 12 Noon - 3 PM; Tuesday - Friday, 8 AM - 12 Noon

Eligibility Requirements: Service area is South of

Gladiolus Road and North of Coconut Road Fees: All services are free except SHARE program

and finance classes

Intake procedure: Must apply in person with proof of

residence in service area

Agency: Interfaith Caregivers of South Lee County

Agency Type: Non-Profit-UW Partner

Area Served: Estero/ San Carlos/ Island Park

Interfaith Caregivers provides emergency assistance to individuals and families in Estero/ San Carlos/Island Park area with mortgage and utility financial assistance when available. They can not help with rent. Food program includes food pantry, day old bread and pastry, SHARE, USDA Surplus Commodities, and Meals on Wheels. They also have transportation, volunteer opportunities, mentoring program, and money management workshops.

Island Coast AIDS Network

2231 McGregor Blvd. Fort Myers, FL 33901

Phone: (239) 337-2391 Fax: (239) 337-7549 Website: www.icanswfl.org

Hours: Monday - Friday 9 AM - 5 PM

Eligibility Requirements: Persons with HIV/AIDS

Fees: None



Intake procedure: Please call for an appointment Agency: Island Coast AIDS Network (ICAN)

Agency Type: Non-Profit-UW Partner

Area Served: Charlotte, Collier, Desoto, Lee, Hendry

and Glades

Social services including case management, support groups and individual training provided to HIV/AIDS infected individuals. Free HIV/AIDS training for non profit organizations, schools, and community groups. Client food pantry, nutrition program, minority outreach, behavioral modification training, peer teen HIV/AIDS educators, probation program and general HIV/AIDS prevention education.



• Island Seniors Program

2401 Library Way Sanibel, FL 33957

Phone: (239) 472-5743 **Fax:** (239) 472-1413

Website: www.mysanibel.com assistance is available

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Sanibel residents 50+

Agency Type: Governmental

Fees: Membership \$15/year and minimal activity fees Area Served: Sanibel

This Sanibel recreational opportunity is for to people over the age of 50 with minimal fees. Activities include aerobics, water aerobics, bridge, computer classes, crafts, kayaking, dances, theater parties, trips, and planned activities that focus on health and wellness.

Jewish Federation of Lee and Charlotte Counties

6237 Presidential Court Suite E Fort Myers, FL 33919

Phone: (239) 481-4449 **Fax:** (239) 481-0139

Website: www.jewishswfl.org

Hours: Monday - Thursday, 9 AM - 5 PM; Friday, 9

AM - 4 PM

Eligibility Requirements: Program available for anyone interested in Jewish faith and culture

Fees: Varv

Intake procedure: Please call for program

information before going to office

Agency: Jewish Federation of Lee and Charlotte

Intake procedure: Call for application - financial

Counties

Agency Type: Private, Non-Profit **Area Served:** Charlotte and Lee

The Jewish Federation provides social and educational programs and classes to people of the Jewish Faith and culture. They also provide counseling, social service referrals, and a food pantry on a limited basis when available, and nursing home visitation for Jewish holidays.

Kiwanis Club Beach Thrift Store

15501 McGregor Blvd. Fort Myers, FL 33908

Phone: (239) 454-8090

Hours: Monday - Saturday, 9:30 AM - 4:30 PM **Agency:** Kiwanis Club Beach Thrift Store

Eligibility Requirements: Open to all Agency Type: Private, Non-Profit

Fees: Thrift Store Pricing Area Served: Lee

Intake procedure: None

The Kiwanis thrift store accepts tax-deductible donations and uses all proceeds to help the community.

• La Leche League

Various locations in Lee County Fort Myers, FL 33919

Phone: (239) 454-3990 Kim - group leader (239) 481-8730 Betsy - group leader

Website: www.lllflorida.com
Intake procedure: Please call for more information

Hours: Day and night meetings at 10 AM and 7 PM on meetings

Eligibility Requirements: Any woman who is Agency: La Leche League

expecting or has a baby

Agency Type: Private, Non-Profit

Fees: Membership dues are \$35, but aren't required Area Served: Lee

to join

La Leche league is a breast feeding support group. They have day and night meetings in Cape Coral, Fort Myers, and Lehigh Acres. Please call for Meeting information.



• Lake Kennedy Center, City of Cape Coral

400 Santa Barbara Blvd. Cape Coral, FL 33904

Phone: (239) 574-0575 **Fax:** (239) 574-0492

Hours: Monday - Friday, 8 AM - 4:30 PM **Eligibility Requirements:** Seniors 60+

Fees: \$18 per year for Cape Coral residents, \$22 for

non-residents

Intake procedure: Come in to fill out card

Agency: Cape Coral Parks and Recreation Division

Agency Type: Governmental Area Served: Cape Coral

This senior center provides recreational and educational opportunities, social activities, and trips for seniors.

Lakes Regional Library

15290 Bass Road Fort Myers, FL 33919

Phone: (239) 533-4000

Website: www.lee-county.com/library/

Hours: Monday -Thursday 9 AM - 9 PM Friday and

Saturday 9 AM - 6 PM

Eligibility Requirements: Lee County residents

Fee: Library card is free for Lee County residents

Intake procedure: Bring proof of residency

Agency: Lee County Library System

Agency Type: Governmental

Area Served: Lee

Lakes Regional Library has a spacious interior with room for a collection of up to 150,000 items. It features an Audio/Visual room with the library system's largest collection of books on CD, 75 public access computers, quiet reading areas with comfortable seating, and the library system's first coffee area. Other features include a large Young Adult room, a children's area complete with a storytelling room, a puppet theater and story garden. There is a large meeting room with seating for 180. A smaller conference room is also available.

Lee / Hendry / Glades WIC Program

3691 Evans Ave. #206 Fort Myers, FL 33901

Phone: (239) 344-2000 Office or (888) 332-2341 Toll Free

Fax: (239) 344-2001

Website: www.lee-county.com/healthdept/WIC.htm

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Income guidelines

Fees: None

Intake procedure: Proof of income, residence, ID, birth certificates, medical referral form, Social Security

number and immunization records **Agency:** Lee County Health Department

Agency Type: Governmental

Area Served: Lee, Hendry and Glades

The WIC program is a federally funded nutrition program for women, infants, and children. WIC provides the following at no cost: healthy foods, nutrition education and counseling, breastfeeding support, and referrals for health care. Also provides individual nutritional assessments, counseling and checks for purchasing nutritious foods to pregnant, postpartum and breast-feeding women, infants and children under age 5 who are at 185% of the federal poverty level. Breast pumps and breast-feeding support are available for breast-feeding women.

• Lee Adolescent Mothers Program

3650 Michigan Ave. Suite 2 Fort Myers, FL 33916

Phone: (239) 332-2526 Fax: (239) 332-5028

Website: www.leecountyschools.net

Hours: Monday - Friday, 8 AM - 4:30 PM **Eligibility Requirements:** Pregnant teen girls who

are currently enrolled in Lee County Schools

Fees: None

Intake procedure: Enrollment by school counselor

Agency: School District of Lee County

Agency Type: Governmental

Area Served: Lee

LAMP is a three-fold program concerned with the student's academic, health, and social adjustment during her pregnancy and postpartum period. A special program in health and childcare is developed for every LAMP student.



Partner Agency

Lee Cares, Lee County Government

2115 Second St. Fort Myers, FL 33901

Phone: (239) 332-2737 Fax: (239) 335-2249

Website: www.lee-county.com

Intake procedure: Call or send e-mail

Hours: Monday - Friday, 8 AM - 5 PM Agency: Lee Cares, Lee County Government

Fees: None

Eligibility Requirements: Anyone in Lee County with Agency Type: Governmental

questions or concerns about Lee County Government Area Served: Lee

Lee Cares is an information and referral line for questions and complaints pertaining to Lee County

government.

Lee County 4-H

3406 Palm Beach Blvd. Fort Myers, FL 33916 **Phone:** (239) 533-4327 or (239) 533-7516

Website: http://lee.ifas.ufl.edu/4h/4HHome.shtml

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Youth age 5-18 and their

families

Fees: None Area Served: Lee

4-H offers young people ages 5-18 an opportunity to share, learn, and grow through a variety of enjoyable projects and events that help build self-confidence and other critical life skills.

The goal of the Lee County 4-H Program is to build strong productive citizens through the development of the whole person by providing opportunities for enjoyable, hands-on educational programs designed to develop leadership, citizenship and teamwork skills.

Lee County Association of Retarded Citizens

2570 Hanson St. Fort Myers, FL 33901

Phone: (239) 334-6285 Fort Myers Main Campus or (239) 498-5520 Bonita Springs Location

Fax: (239) 334-1736 Intake procedure: None

Hours: Monday - Friday, 8 AM - 4 PM

Eligibility Requirements: Individuals with

developmental disabilities

Fees: Vary

local Extension office.

Agency: Lee County 4-H

Agency Type: Private, Non-Profit

Agency: Lee County Association of Retarded

Intake procedure: Contact the 4-H program at the

Citizens (LARC)

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Programs and services designed to assist people with developmental disabilities reach their optimal level of functioning in the least restrictive setting. Services include self-care training, vocational training, supported employment, group homes, supported living, community inclusion, and advocacy support. LARC's main campus is located at the corner of Hanson St. and Evan's Ave. in Fort Myers. The address of LARC's new Bonita Spring's facility is 25221 Bernwood Dr. #7, Bonita Springs, FL 34135.

Lee County Bar Association

PO BOX 1387 Fort Myers, FL 33902

Phone: (236) 334-4491 Lawyer Referral Service or (239) 334-0047 Administration

Fax: (239) 334-0523 Intake procedure: Call for referrals Website: www.leebar.org **Agency:** Lee County Bar Association

Hours: Monday - Friday, 9 AM - 4 PM Agency Type: Membership

Eligibility Requirements: Area Served: Lee

Fees: Membership dues

The Bar Association provides referrals for attorneys and speakers to organizations. Also produces law related seminars and workshops for attorneys, organizations, and the general public. Pro-bono cases must be referrals through Florida Rural Legal Services.



Lee County Bookmobile

21100 Three Oaks Parkway Estero, FL 33928 **Phone:** (239) 390-3231 or (239) 498-6425 *TTY*

Fax: (239) 498-6424

Website: www.lee-county.com/library Hours: Monday - Friday, hours vary

Eligibility Requirements: Families living in housing

projects, rural areas, and low-income neighborhoods

Fees: None

Intake procedure: Call or go online to find

bookmobile schedule

Agency: Lee County Library System

Agency Type: Governmental

Area Served: Lee

The Bookmobile provides mobile library service to families living in housing projects, rural areas, and low-income neighborhoods. The bookmobile is also available for special visits to schools and community events by appointment.

Lee County Coalition for a Drug Free SW Florida

1490 Pine Island Rd NE Suite 6 F Cape Coral, FL 33909

Phone: (239) 573-8747 **Fax:** (239) 573-8655

Website: www.drugfreeswfl.org

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Open to All

Fees: None

Intake procedure: Call to schedule events or find out

about existing events in the area

Agency: Lee County Coalition for a Drug Free SWFL

Agency Type: Private, Non-Profit

Area Served: Lee

The Coalition provides drug abuse prevention programs to local schools, parents, youth, seniors, organizations, businesses, law enforcement and religious organizations.

• Lee County Emergency Medical Services

14752 Six Mile Cypress Pkwy Fort Myers, FL 33912

Phone: (239) 335-1600 Fees: Based on services

Fax: (239) 335-1666 Intake procedure: Dial 911 in case of emergency Website: www.lee-ems.com Agency: Lee County Emergency Medical Services

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Governmental

Lee County Emergency Medical Services (EMS) is a Florida certified ground and rotor-wing Advanced Life Support Provider. Lee County Paramedics and EMTs work under the direction of Emergency Physicians, and provide care on-scene and during transport to the most appropriate medical facility.

• Lee County Health Department - Flu Vaccines

3920 Michigan Ave. Fort Myers, FL 33916

Phone: (239) 332-9501 **Fax:** (239) 332-9656

Website: www.lee-county.com/healthdept **Hours**: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: None

Fees: \$25 for Flu shots, \$35 for Pneumonia,

Medicare Part B will be billed for 65+

Intake procedure: Call for appointment, walk-ins are

accepted however, supplies are limited **Agency:** Lee County Health Department

Agency Type: Governmental

Area Served: Lee

Health Department offers flu vaccines during flu season at the Michigan Ave Location. Cost is \$25 for flu shots and \$35 for pneumonia. Medicare Part B is accepted for seniors 65+. Please call for availability.



Lee County Health Department - Lehigh

391 Lee Blvd. #100 Lehigh Acres, FL 33936

Phone: (239) 332-9583 Fax: (239) 332-9656

Intake procedure: Intake varies depending on Website: www.lee-county.com/healthdept service needed. Please call for more information

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Lee County Health Department

Eligibility Requirements: Lee County residents **Agency Type:** Governmental Fees: Vary Area Served: Lehigh Acres

Services are offered in the following areas: family planning, Healthy Start, Nutrition/WIC, communicable disease control, Tuberculosis control, sexually transmitted diseases, AIDS Prevention, community wellness, immunizations, injury prevention, environmental health, pharmacy, birth and death certificates, safe drinking water, septic permits, car seats, and regulation of the public swimming pools.

Lee County Health Department - Michigan Ave.

3920 Michigan Ave. Fort Myers, FL 33916

Phone: (239) 332-9501 Fax: (239) 332-9656

Website: www.lee-county.com/healthdept Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Lee County Residents

Fees: Vary

Intake procedure: Bring IDs and birth Certificates for

each child

Agency: Lee County Health Department

Agency Type: Governmental

Area Served: Lee

Services are offered in the following areas: family planning, Healthy Start, Nutrition/ WIC, communicable disease control. Tuberculosis control. sexually transmitted diseases. AIDS Prevention. community wellness. immunizations, injury prevention, environmental health, pharmacy, birth and death certificates, safe drinking water, septic permits, car seats, and regulation of the public swimming pools.

Lee County Health Department -NFM

*Closed for Renovations - Reopen July 08 North Fort Myers, FL 33903

Phone: (239) 332-9501 Fax: (239) 332-9656

Website: www.lee-county.com/healthdept Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Lee County Residents

Fees: None

Intake procedure: Varies depending on service

needed

Agency: Lee County Health Department

Agency Type: Governmental

Area Served: Lee

Services are offered in the following areas: family planning, Healthy Start, Nutrition/WIC, communicable disease control, Tuberculosis control, sexually transmitted diseases, AIDS Prevention, community wellness, immunizations, injury prevention, environmental health, pharmacy, birth and death certificates, safe drinking water, septic permits, car seats, and regulation of the public swimming pools.

Lee County Housing Authority

14170 Warner Circle NW North Fort Myers, FL 33903

Phone: (239) 997-6688 Fax: (239) 997-7970

Intake procedure: Application requires Social Hours: Monday - Friday, 8 AM - 4:30 PM; Security Card and photo ID

Intake Tuesday and Thursday 8:30 - 11 AM, **Agency:** Lee County Housing Authority Eligibility Requirements: Low income families **Agency Type:** Private, Non-Profit

Fees: No application fee Area Served: Lee

Public Housing (three apartment complexes), Section 8 Voucher program, and Farm labor housing program. Separate agency than the Fort Myers Housing Authority (applicants must fill out different applications).



Lee County Legal Aid Society, Inc.

2211 Peck St. Suite 600 Fort Myers, FL 33901

Phone: (239) 334-6118 Fax: (239) 334-4305

Hours: Monday - Thursday, 9 AM - 5 PM;

Friday, 9 AM - 3 PM

Eligibility Requirements: Have at least one minor child and be at 200% of Federal Poverty Level: assets cannot exceed \$5000 except marital home **Fees:** Client is responsible for certain court costs

Partner Agency

Intake procedure: Please call to set up appointment and for pre-screening; application process requires valid photo ID and proof of income; asset paperwork may also be required Agency: Lee County Legal Aid Society, Inc. Agency Type: Non-Profit-UW Partner

Intake procedure: Call for local times and

Area Served: Lee

Legal Aid represents clients in Lee County who have minor children and are low income (at 200% of Federal Poverty Level) in matters of family law. Clients should call in for pre-screening to determine eligibility. Prescreening will include the client's basic information, number of children, income, assets and type of case. Cases that may be handled by Legal Aid include Divorce (Dissolution of Marriage in cases where there are minor children). Private Dependency (abused abandoned or neglected children). Custody (not stand alone cases or parties that have been served), Paternity and Step-Parent Adoptions.

• Lee County Library System

2345 Union St. Fort Myers, FL 33901

Phone: (239) 479-4636

Website: http://www.lee-county.com/library/ Intake procedure: Library card **Hours:** Monday – Friday 9 AM – 5 PM **Agency:** Lee County Library System

Eligibility Requirements: Lee County Residents **Agency Type:** Governmental

Fees: None for Lee County residents Area Served: Lee

The priority of the Lee County Library System is to meet the growing needs of our community through accessible library services.

Lee County Library System / Literacy Program

3095 Blount St Fort Myers, FL 33916

Phone: (239) 461-5885 Fax: (239) 334-7940

Website: www.lee-county.com/library appointments

Hours: Monday - Friday, 9 AM - 5 PM Agency: Lee County Library System

Agency Type: Governmental Eligibility Requirements: Adults and immigrants

who are learning to speak, read, and write in English Area Served: Lee

Fees: None

Resources for Adult Basic Education and English as a Second Language Learners are available at all LCLS libraries locations and on the Bookmobile. English Cafe sessions provide adults an opportunity to practice speaking English with native speakers. The "Welcome to the Library" programs are presented to help ESL learners become familiar with the services the library offers.

Lee County Library System/Telephone Reference System

2050 Central Ave. Fort Myers, FL 33901 Phone: (239) 479-4636 Telephone Reference

Website: www.lee-county.com/library Intake procedure: Have library card available

Hours: Monday - Thursday, 9 AM - 9 PM; **Agency:** Lee County Library System Friday - Saturday, 9 AM - 6 PM **Agency Type:** Governmental

Eligibility Requirements: Must have a library card Area Served: Lee

Fees: None

For quick answers from a reference source, to place a hold, or check your record, you may telephone the library with your question. Please have your library card ready.



Lee County Medical Society/Physician Referral Line

3805 Fowler St. #2 Fort Myers, FL 33901

Phone: (239) 936-1645 **Fax**: (239) 936-0533

Website: <u>www.leecountymedicalsociety.org</u> **Hours:** Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Open to all

Fees: None, Society mailing list available for a fee

Intake procedure: Call or go online for listings

Agency: Lee County Medical Society **Agency Type:** Private, Non-Profit

Area Served: Lee

The medical society gives physician referrals, and houses the speaker's bureau and public awareness programs.

Lee County Military Family Support Group

2776 Cleveland Ave. Fort Myers, FL 33901 **Phone:** (239) 549-8961 or (239) 343-9690

Website: www.leememorial.org
Hours: 4th Sunday of every month at 3:00PM
Eligibility Requirements: Families and friends of Agency Type: Private, Non-Profit

those serving in active duty

Area Served: Lee

Support group for military families. Spouses, parents, grandparents, aunts, uncles and friends are welcome.

Lee County Office of Equal Opportunity

2115 Second St. 4th Floor Fort Myers, FL 33901

Phone: (239) 533-2267 Fax: (239) 485-2262

Website: www.lee-county.com/equalopp/

Hours: Monday - Friday, 8:30 AM - 5:30 PM

Eligibility Requirements: Lee County residents who

feel they have been discriminated against

Fees: None

Intake procedure: Contact office to initiate an

investigation

Agency: Lee County Office of Equal Opportunity

Agency Type: Governmental

Area Served: Lee

The Lee County Office of Equal Opportunity investigates allegations of discrimination in employment and housing. Also provides free training on the rights and responsibilities under the Equal Employment and Equal housing Laws to businesses, agencies and community groups.

• Lee County Parks and Recreation

3410 Palm Beach Blvd. Fort Myers, FL 33916

Phone: (239) 461-7400 **Fax:** (239) 461-7450

Website: www.leeparks.org
Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: None

Fees: Varies

Intake procedure: Some applications required **Agency:** Lee County Parks and Recreation

Agency Type: Governmental

Area Served: Lee

Parks and recreation is a county program providing a variety of programs and facilities available throughout Lee County for all ages. All locations offer programs; some fees attached. Call to receive a brochure or visit website, www.leeparks.org.



• Lee County Sheriff's Office

14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone: (239) 477-1050 **Fax:** (239) 477-1135

Fax: (239) 477-1135 Intake procedure: Varies depending on need Website: www.sheriffleefl.org Agency: Lee County Sheriff's Office

Hours: Monday - Sunday, 7:00 AM - 5 PM

Agency Type: Governmental

Fees: None

Help with emergency injunctions for protection, on scene response to domestic calls and 911 cell phone programs. Assist in filing for victim compensation, court assistance, and transportation to court for case or injunction for protection and assistance to the Latin community, including translation. Sheriff's office also accepts cell phone donations for the victims advocate program.

• Lee County Sheriff's Office - Project Lifesaver

14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone: (239) 477-1000 **Fax:** (239) 477-1135

Website: www.sheriffleefl.org assistance is available to

Hours: Monday - Sunday, 7 AM - 5 PM

Response unit available 24/7

Eligibility Requirements: Individuals who may become lost due to dementia or other mental

impairment

Fees: \$275 for a new client package - financial assistance is available to qualifying families

Intake procedure: Call or go online for application;

may be a waiting list

Agency: Lee County Sheriff's Office

Agency Type: Governmental

Area Served: Lee

Project Lifesaver uses state-of-the-art technology in assisting those who care for victims of Alzheimer's and other Related Mental Dysfunction Disorders (ARMD) and victims who become lost. These victims include the elderly and even the youngest in our community who are afflicted with Down syndrome and autism. The Lee County Sheriff's Office places personalized radio transmitters on identified persons with ARMD. These transmitters assist caregivers and local emergency agencies in locating these victims. Local emergency teams from around the country have responded to calls resulting in an average rescue time of less than 30 minutes

• Lee County Sheriff's Office/ Fraud Complaints

14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone: (239) 477-1242 **Fax:** (239) 477-1135

Fax: (239) 477-1135

Fees: None

Website: www.sheriffleefl.org

Intake procedure: Call Sheriff's Office to file a report

Hours: Varies Agency: Lee County Sheriff's Office

Eligibility Requirements: Lee county residents who Agency Type: Governmental

This program will investigate fraud complaints. Please call to file a compliant.



Lee County Special Olympics

3410 Palm Beach Blvd. Fort Myers, FL 33916

Phone: (239) 437-9251 **Fax:** (239) 267-6844

Website: www.lee-county.com or www.sofl.org **Hours:** Monday - Friday, 9 AM - 5 PM office hours,

programs have varying times

Eligibility Requirements: Individuals with an

intellectual or mental disability

Fees: None

Intake procedure: Call main number for information, Special Olympic medical registration form is required

Agency: Lee County Special Olympics Agency Type: Private, Non-Profit Area Served: Lee and Hendry

The mission of Special Olympics is to provide year-round sports training and competition in a variety of Olympic type sports for people with intellectual disabilities who wish to participate, giving them contining opportunities to develop physical fitness, demonstrate courase, expierience joy and participate in the sharing of gifts, skills and friendship with their families, other Special Olympic athletes, and the community. The ultimate goal is to help people with intellectual disabilities participate as productive and respected members of society at large, by offeing them a fair opportunity to develop and demonstrate their skills and talents through sports training and competition and by increasing the publics's awareness of their capabilities and needs. A unified sports league is also available in which those without disabilities can participate.

Lee County Talking Books Library

13240 North Cleveland Ave. North Fort Myers, FL 33903

Phone: (239) 995-2665 or (800) 854-8195 Toll free

Fax: (239) 995-1681

Website: www.lee-county.com/library
Hours: Monday - Friday, 8:30 AM - 5 PM

Fees: None

Intake procedure: Call for application Agency: Lee County Library System

Agency Type: Governmental

Eligibility Requirements: Persons who cannot see well enough to read conventional print, have a physical limitation that prevents holding a book or turning a page or persons with a temporary disability.

such as impairment due to surgery

Area Served: Lee

This program provides recorded books and equipment for adults and children who need to hear their reading because of a temporary or permanent disability. They also demonstrate and loan assistive devices for short-term use and descriptive videos for persons who have a visual disability.

Lee Memorial Health System

2776 Cleveland Ave. Fort Myers, FL 33901

Phone: (239) 332-1111 or (800) 936-5321 Toll - Free

Website: www.leememorial.org
Agency: Lee Memorial Health System
Eligibility Requirements: None
Agency Type: Private, Non-Profit

Fees: Vary by service Area Served: Lee

Intake procedure: Admissions

Lee Memorial Health System is the largest and only community-owned health system in the local area. Facilities include 7 hospitals in three locations, an employed primary physician group, walk-in medical centers, a skilled nursing home, and home health services.



Lee Memorial Home Health

2070 Carrell Road Suite B Fort Myers, FL 33901

Phone: (239) 418-2900 Fax: (239) 419-2992

Website: www.leememorial.org

Hours: 24 hours

Eligibility Requirements: Anyone requiring

rehabilitative care in the home

Fees: Medicare, Medicaid and private insurance **Intake procedure:** Referred by patient's doctor

Agency: Lee Memorial Health System Agency Type: Private, Non-Profit

Area Served: Lee

This program offers a wide range of home care services to meet the special medical, physical and emotional needs of our patients. Services include, registered nurses, physical, occupational and speech therapists, certified home health aides, medical social workers and homemakers.

Lee Memory Care

2776 Cleveland Ave. Suite 814 Fort Myers, FL 33902

Phone: (239) 334-5634 Fax: (239) 334-5881

Website: www.leememorial.org

Hours: Monday - Friday, 8:3 AM - 4:30 PM

Eligibility Requirements: Individuals and families of individuals with Alzheimer's or a related memory

disorder

Fees: Vary

Intake procedure: Call for an appointment **Agency:** Lee Memorial Older Adult Services

Agency Type: Private, Non-Profit

Area Served: Lee

The Alzheimer's/dementia clinic offers full screening, diagnosis, treatment and support.

Lee Mental Health Center, Inc

2789 Ortiz Ave. Fort Myers, FL 33905

Phone: (239) 275-3222 or (239) 275-4242 Emergency Services Line

Fax: (239) 275-6037

Website: www.leementalhealth.org

Hours: Monday - Friday, 8 AM – 4 PM; 24-hour crisis center, after hours and weekend by appointment Eligibility Requirements: Vary by income and need

Fees: Sliding scale based on income: Medicaid. Medicare and some private insurance accepted

Partner Agency **Intake procedure:** Access and counseling first come

first served walk-ins

Agency: Lee Mental Health, Inc. **Agency Type:** Non-Profit-UW Partner

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

Provides comprehensive mental health and substance abuse services for anyone needing services, including children, adults and seniors, outpatient, in-patient, day treatment, crisis hotline, transitional living, centerbased crisis intervention, outreach programs and support groups. Call main office for information and additional locations. First come first served walk-ins accepted in the Central Access and Counseling Center.

Lee Parkinson's Care

3945 Fowler St Share Club plus Office Fort Myers, FL 33901

Phone: (239) 931-8838 Fax: (239) 939-8364

Website: www.leememorial.org/oas/parkinsons/ Hours: Every other Tuesday, 8 AM - 1 PM

Eligibility Requirements: For individuals and

families of individuals with Parkinson's disease

Fees: Vary

Intake procedure: Call for times and information **Agency:** Lee Memorial Older Adult Services

Agency Type: Private, Non-Profit

Area Served: Lee

Outreach office provides a resource center with education, exercise and support group meeting for individuals and their families affected by Parkinson's disease and movement disorders. Please call for exercise support group information.



Lee Tran

6035 Landing View Road Fort Myers, FL 33907 **Phone:** (239) 533-8726 or (239) 277-5037 *TTD*

Fax: (239) 277-5011

Website: www.rideleetran.com

Hours: Monday - Saturday Buses - 5 AM to 9 PM Trolleys - 6:30 AM to 9:25 PM Sunday Bus Routes 6

AM - 9:20 PM Trolleys - 6:30 AM to 9:25 PM

Eligibility Requirements: Must live within 3/4 mile of a bus stop and apply with documentation of disability

Fees: \$4 round trip for ADA Program; reduced fares

may apply

Intake procedure: Call for application.

Agency: Lee Tran

Agency Type: Governmental

Area Served: Lee

Special transportation is provided for disabled persons who live within 3/4 mile of a bus stop and are unable to use the fixed public route transportation system. Special vans will pick up the person at their home and drop them off at their destination. Call Lee Tran for application. A questionnaire will be sent to the applicants to verify medical information.

Lee Women's Center

13571 McGregor Blvd. Suite 24 Fort Myers, FL 33919 Phone: (239) 433-1929 Administrative and Hotline

Fax: (239) 433-1039

Website: www.leewomenscenter.com

Hours: Monday - Friday, 9 AM - 4 PM; Saturday, by appointment only

Eligibility Requirements: Women who are pregnant

or think they may be pregnant

Fees: None

Intake procedure: Call for appointment or walk-in

Agency: Lee Women's Center Agency Type: Private, Non-Profit Area Served: Lee and Collier

Lee Women's Center provides free pregnancy testing, peer counseling, adoption information and referrals, material support (clothes for babies and baby equipment), parenting education, prenatal care referral and referral to community agencies for housing to women in Lee and Collier.

Lehigh Community Services

9 Beth Stacey Blvd. Lehigh Acres, FL 33936

Phone: (239) 369-5818 Fax: (239) 368-4242

Website: www.lehighcommunityservices.com Hours: Monday - Friday, 9 AM - 5 PM, financial assistance intakes on the first Monday of the month Eligibility Requirements: Income requirements for

financial assistance - arrive to get inline by 6:30 AM

Fees: None

Intake procedure: Application, proof of income, social security cards for all, photo ID, and past due bill

Partner Agency

Partner Agency

Agency: Lehigh Community Services Agency Type: Non-Profit-UW Partner Area Served: Lehigh Acres Only

Lehigh Community Services assists Lehigh residents with past due rent, electric, water, food, clothing, furniture, medicine (on a case by case basis), mammograms, school supplies. Financial Assistance intakes are done on the first Monday of each month. Please arrive by 6:30 AM.

Lehigh Community Services Job Bank

9 Beth Stacey Blvd. Lehigh Acres, FL 33936

Phone: (239) 369-5818 Fax: (239) 368-4242

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: HHA, CAN, LPN or RN

(retired or part-time)

Fees: None

Intake procedure: Register in office **Agency:** Lehigh Community Services Agency Type: Non-Profit-UW Partner

Area Served: Lehigh Acres

This program from Lehigh Community Services maintains a job bank for persons wishing to provide in-home services in Lehigh Acres.



Lehigh United Way House

1303 Homestead Road Suite 103 Lehigh Acres, FL 33936

Phone: (239) 369-0177 Fax: (239) 368-0008

Hours: Monday - Friday 8:30 AM - 5 PM

Eligibility Requirements: Adult Lehigh Residents

Fees: None

Intake procedure: Call or come in

Agency: United Way of Lee, Hendry and Glades

Agency Type: Non-Profit-UW Partner

Area Served: Lehigh Acres

A United Way house is a family friendly place for neighborhood resource and referral. Services include access to information, referral, supportive counseling, a food pantry, and gas vouchers as well as an opportunity for participants to grow their community and volunteer. Numerous partnerships have been established to bring existing resources in to Lehigh reducing excessive travel for client services whenever possible. Lee County Human Services accepts intakes at the House on Monday afternoons. This is a partnership between United Way of Lee, Hendry, and Glades counties and Lee Mental Health.

Leukemia and Lymphoma Society

9200 Bonita Beach Rd Suite 215 Bonita Springs, FL 34135

Phone: (239) 992-5781 Fax: (239) 992-5861

Website: www.lls.org

Hours: Monday - Friday; 9:30 AM - 5 PM

Eligibility Requirements: Patients and survivors of

Blood Cancers such as Leukemia and Lymphoma

Fees: None

Intake procedure: Call for more information **Agency:** Leukemia and Lymphoma Society

Agency Type: Private, Non-Profit Area Served: Collier, Lee, and Charlotte

Serving patients and their families diagnosed with blood related cancers. Services include: First Connection -A peer to peer support system for patients and survivors, family support groups, patient education programs, back to school program for children with cancer, patient financial aid program, Information Resource Center, and an Advocacy Network.

Leukemia Support Group/ Health Park

Lee Children's Hospital 9981 South Healthpark Drive Fort Myers, FL 33901

Phone: (800) 463-5761 Ask for Melissa or (239) 992-5781

Website: www.lls.org **Agency:** Leukemia and Lymphoma Society

Eligibility Requirements: Survivor of a blood cancer Agency Type: Private, Non-Profit Area Served: Southwest Florida Fees: None

Intake procedure: Call to pre-register

Support group meets bi-monthly at Lee Memorial Hospital at 1:30pm.

Life Skills Center

3637 Martin Luther King Jr. Blvd Fort Myers, FL 33916

Phone: (239) 332-3484 or (866) 543-3754 Toll Free 1-866-LIFESKILLS

Fax: (239) 332-3446 Intake procedure: Enrollment package and TABE

Website: www.lifeskills.com test

Hours: Monday - Friday 7 AM - 5 PM **Agency:** Life Skills Center

Eligibility Requirements: Youth ages 16 – 21 in Agency Type: Private, Non-Profit

danger of not receiving a diploma Area Served: Lee

Fees: Tuition is free; may be a small application fee

This charter High School offers a second chance to at risk teen in danger of not receiving a diploma. Students must be between 16 and 21. Benefits include smaller class sizes, computer based instructions and flexible scheduling.



Lifeline Assistance/ Link Up Florida

2450 Shumard Oak Blvd Tallahassee, FL 32399

Phone: (800) 342-3552 Florida Public Service Dept (888) 723-8010 Sprint

Website: www.floridapsc.com Agency: Florida Public Service Commission

Eligibility Requirements: Income Guidelines Agency Type: Governmental

Intake procedure: Enrollment package Area Served: Florida

Lifeline Assistance program provides up to \$13.50 credit on qualified residential customer's local monthly phone bills, including a federal credit from their telephone company of \$3.50. Link-Up provides up to a 50% reduction in the telephone service hook-up charge, to a maximum of \$30.00, making telephone service affordable to low-income consumers in our state. Eligible people include those receiving TANF, SSI, Medicaid, LIHEAP funds, Food stamps, Section 8, and Bureau of Indian Affairs (Tribal TANF, Head Start, National School Lunch Program). People whose household income is less than 135% of the federal poverty level may also be eligible. Call your local telephone company to sign up. Additional questions can be directed to the Florida Public Service Commission.

Lifeline Family Center

907 SE 5th Ave Cape Coral, FL 33990

Phone: (239) 242-7238 **Fax:** (239) 242-7248

Website: www.lifelinefamilycenter.org

Hours: Monday - Friday, 8:30 AM - 5:30 PM **Eligibility Requirements:** Pregnant women prior to 6th month of pregnancy, Age 16-21, must be able to

pass a drug test, and possess no current felony

. charges **Fees:** Sliding Scale \$55 application fee.

Intake procedure:

Agency: Lifeline Family Center **Agency Type:** Private, Non-Profit

Area Served: Charlotte, Lee, Hendry, and Collier

Lifeline Family Center is a safe home for young pregnant women. Services include: free pregnancy testing, crisis pregnancy counseling, adoption counseling, post-abortion healing support group; residential program for pregnant teens and teen moms and babies, including parenting classes, budgeting, GED prep and career training.

• Lifeline/ Lee Memorial Hospital

Lee Memorial Hospital 2070 Carrell Rd, Suite B Fort Myers, FL 33901

Phone: (239) 418-2925 Medical Alarm Button

Fax: (239) 418-2999 Intake procedure: Call for application and

Website: www.leememorial.org/homehealth/lifeline assessment

Agency: Lifeline

Eligibility Requirements: At-risk Seniors Agency Type: Private, Non-Profit

Fees: \$55.00 Install fee and a monthly rental fee Area Served: Lee

Lifeline is a 24 hour emergency response system that provides voice communication with a response center by pushing a button that is worn around the neck or on the wrist to signal for emergency assistance.

Lifelink

409 Bayshore Blvd Tampa, FL 33606

Phone: (800) 350-9130 Toll Free Phone Number (813) 253-2640 Main Office in Tampa

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Lifelink

Eligibility Requirements: None **Agency Type:** Private, Non-Profit **Fees:** None **Area Served:** State of Florida

Lifelink is a statewide organization that provides information about organ donation as well as organ recovery for transplantation. Also provides Medical and public education about organ donation.



Lion's Club

6548 Kestrel Cir Fort Myers, FL 33966

Phone: (239) 768-2545 Peter McCagg Lion's club contact

Fax: (239) 768-2545

Hours: 7 days/week, daytime hours only

Eligibility Requirements: Determined by individual

Lion's Club, must qualify as needy

Fees: None

Intake procedure: Call for information and intake

procedures

Agency: Lion's Club

Agency Type: Private, Non-Profit

Area Served: Lee

This service organization assists with sight-related needs and hearing-related needs on limited basis. Please call to be directed to the closest Lion's Club for assistance and screening.

Literacy Council of Bonita Springs

27308 Old 41 Bonita Springs, FL 34135

Phone: (239) 495-0999 **Fax:** (239) 495-0071

Website: www.bonitaliteracy.org Hours: Monday - Friday, 9 AM - 9 PM

Eligibility Requirements: Open to anyone looking to

improve reading skills or teach reading skills

Fees: None

Intake procedure: Registration, assessment, and

orientation

Agency: Literacy Council of Bonita Springs Agency Type: Non-Profit-UW Partner Area Served: North Collier and South Lee

Will train volunteer tutors and match them with non-English speaking adults who want to learn English or with English speakers who want to improve their reading and writing skills. They offer a 14-station computer lab for independent study of English. Also holds a Moms and Tots Family Literacy Program to teach Mothers and their Pre-School Children English.

Literacy Volunteers of Lee County

1609 SE 26th St Cape Coral, FL 33904

Phone: (239) 242-4374 Fax: (239) 242-4375

Website: www.leeadultliteracy.com

Hours: Monday - Friday, 9 AM - 4 PM Assessments scheduled Monday - Thursday 10 AM - 3 PM

Eligibility Requirements: Students and tutors must

be 18 years or older

Partner Agency Fees: \$25.00 one time assessment fee for students;

\$30.00 one time materials fee for new tutors Intake procedure: Call office for appointment for assessment or to have tutor training information sent

Agency: Literacy Volunteers of Lee County Agency Type: Non-Profit-UW Partner

Area Served: Lee

Literacy program that trains volunteers, teaches adults Basic English reading and writing skills, teaches English to non-speaking English adults and offers workplace programs to companies to meet employer/employee needs. Services are provided in a one to one setting or in small groups.

To become an adult student, contact the office to schedule an appointment to assess level of English literacy. This assessment will take about 45 minutes. There is a one-time fee of \$25 for the assessment. There will be no other charges. Assessments may be scheduled Monday - Thursday from 10 AM - 3 PM.

To become a tutor of adult students, contact the LVLC Office so that we can send you a registration packet. Tutor training workshops are held monthly and cost \$30 to cover the cost of the materials.

United

Partner Agency



Partner Agency

• Literacy Volunteers of Lee County - Lehigh Office

9 Beth Stacey Blvd Suite 204 Lehigh Acres, FL 33936

Phone: (239) 368-1002 **Fax:** (239) 242-4375

Website: www.leeadultliteracy.com **Hours:** Monday - Friday, 9 AM - 4 PM

Assessments may be scheduled Monday - Thursday

from 10:00am to 3:00pm.

Eligibility Requirements: Students and tutors must

be 18 years or older

Fees: \$25.00 one time assessment fee for students and a \$30.00 one time materials fee for new tutors **Intake procedure:** Call office for appointment for assessment or to have tutor training information sent

Agency: Literacy Volunteers of Lee County **Agency Type:** Non-Profit-UW Partner

Area Served: Lehigh Acres

Literacy program that trains volunteers, teaches adults Basic English reading and writing skills, teaches English to non-speaking English adults and offers workplace programs to companies to meet employer/employee needs. Services are provided in a one to one setting or in small groups.

To become an adult student, contact the office to schedule an appointment to assess level of English literacy. This assessment will take about 45 minutes. There is a one-time fee of \$25 for the assessment. There will be no other charges. Assessments may be scheduled Monday - Thursday from 10 AM – 3 PM.

To become a tutor of adult students, contact the LVLC Office so that we can send you a registration packet. Tutor training workshops are held monthly and cost \$30 to cover the cost of the materials.

Long -Term Care Ombudsman Council

2295 Victoria Ave. Suite 135 Fort Myers, FL 33901 **Phone:** (888) 831-0404 *Toll free* or (239) 338-1493

Fax: (239) 338-1671

Website: http://ombudsman.myflorida.com
Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Persons in nursing homes, assisted living facilities and adult family care homes

Fees: None

Intake procedure: Call for information and

assessment

Agency: Long Term Care Ombudsman Council

Agency Type: Governmental

Area Served: Charlotte, Collier, Lee, Sarasota,

Hendry, Glades and Desoto

Florida's Long-Term Care Ombudsman Program is a volunteer-based organization seeking to improve the quality of life of frail, vulnerable elders who live in long-term care settings, including nursing homes, assisted living facilities and adult family care homes by directly responding to their concerns. The program operates under the authority of federal and state law.

• Long Term Recovery (Hurricane Related Assistance)/LDHS

2440 Thompson St. Fort Myers, FL 33901

Phone: (239) 533-7900 *Press Option 8 or* (239) 533-7930 *Administration* **Fax:** (239) 533-7960 **Fees:** None

Website: www.lee-county.com

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Any person in Lee County who is still having disaster-related problems, i.e. roof repairs, financial problems, housing need, etc. can

seek assistance

Intake procedure: Intake done through Patricia Howell, please bring IDs and documentation of loss of

income or property.

Agency: Lee County Department of Human Services

Agency Type: Governmental

Area Served: Lee

The organization is dedicated to assessing the needs of people still in recovery after the hurricanes in 2004, 2005. Any person in Lee County who is still having disaster-related problems, i.e. roof repairs, financial problems, housing needs, etc. can seek assistance. Call the number above and select Option 8. The contact is Patricia Howell.



Look Good Feel Better/ American Cancer Society

4575 Via Royale Suite 110 Fort Myers, FL 33919

Phone: (800) 227-9954 Patient Service Center or (239) 936-1113

Fax: (239) 936-3763 Intake procedure: Call the patient service line to

Website: www.cancer.org reaister

Hours: Monday - Friday, 9 AM - 5 PM **Agency:** American Cancer Society Eligibility Requirements: Female cancer patients Agency Type: Private, Non-Profit

Fees: None Area Served: Lee

A free service which teaches cancer patients hands-on cosmetic techniques to help them cope with appearance-related side effects from chemotherapy and radiation treatments, provided by certified/trained cosmetologists. This is a non-medical service that does not promote any cosmetic product line. Group classes and one-on-one services are available, depending on the area.

Los Hermanos

St. Leos Church/Centro Juan Diego 28290 Beaumont Road Bonita Springs, FL 34134

Phone: (239) 992-7700 Fax: (239) 947-9098 Fees: None

Website: http://www.christianbrothers.info Intake procedure: Call for appointment

Hours: Monday and Thursday, 8:30 AM - 11:30 AM **Agency:** Los Hermanos Eligibility Requirements: Based upon need for **Agency Type:** Religious **Bonita Springs Residents** Area Served: Bonita Springs

Los Hermanos is a Christian program that provides assistance to the Hispanic community in Bonita Springs, especially the migrant population and poverty level families. ESL and Spanish literacy classes are available. They can help with education forms, translation, advocacy and food. Services provided are based on need.

Loss and Grief Support Group

2727 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 939-8319

Website: www.leememorial.org **Intake procedure:** Call for more information Hours: Every Wednesday, 10 AM -11:30 AM Agency: Lee Memorial Health System Agency Type: Private, Non-Profit Eligibility Requirements: Open to all Fee: None Area Served: Southwest Florida

This support group provides emotional support after the loss of a loved one. The group meets in the Patty Berg Cancer Center at Southwest Florida Regional Medical Center.

Loss of an Adult Child Support Group

13681 Doctor's Way Fort Myers, FL 33912

Phone: (239) 939-8319

Website: www.leememorial.org **Intake procedure:** Call for more information

Hours: 1st and 3rd Wednesday, 6 PM - 7:30 PM Agency: Lee Memorial Health System Eligibility Requirements: Open to all Agency Type: Private, Non-Profit

Fee: None Area Served: Southwest Florida

This group is for parents coping with the loss of an adult child. The purpose is for people who continue to deal with such a tremendous loss to help each other. No one knows the depth of grief over losing a child unless they have experienced it. By bringing parents together, they help each other cope with their loss. This support group meets in the Gulf Coast Hospital Auditorium.



Partner Agency

Lupus Foundation of America

3637 Fourth St. North Saint Petersburg, FL 33704

Phone: (800) 684-9276 toll free or (727) 447-7075 Florida office

Website: www.lupusflorida.org Intake procedure: Call for information, support

Hours: Monday - Friday, 8 AM - 5 PM groups, or educational resources

Eligibility Requirements: Individuals and family of individuals with a diagnosis of Lupus

Agency: Lupus Foundation of America Agency Type: Private, Non-Profit

Fees: None Area Served: Florida

With 50 chapters and 220 support groups in 32 states, the Lupus Foundation of America (LFA) is the nation's leading non-profit voluntary health organization dedicated to finding the cause and cure for lupus. Our mission is to improve the diagnosis and treatment of lupus, support individuals and families affected by the disease, increase awareness of lupus among health professionals and the public, and find the cause and cure. Research, education, and patient services are at the heart of LFA's programs. Local chapter has support group, Phone Buddy program, resource room, and The Ask a Professional program.

Lutheran Services Florida

3615 Central Ave. Suite 4 Fort Myers, FL 33901

Phone: (239) 278-5400 or (239) 278-1030 OASIS Shelter

Fax: (239) 278-7965 **Fees:** None

Hours: Monday - Friday, 8 AM - 5 PM
Shelter open 24 hours/7 days **Agency:** Lutheran Services Florida **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Families with youth age Area Served: Charlotte, Collier, Glades, Hendry, and

10-17 in crisis

Lutheran Services Florida is a statewide, non-profit, human care agency dedicated to helping all children and families in need throughout Florida regardless of race, religious affiliation, age, or national origin. The agency has more than 60 programs across the state that provide assistance to at-risk children, the frail elderly, youth and families in crisis, the homeless, refugees and immigrants, and victims of disasters. The Fort Myers office focuses on family relationships and troubled youth.

Lymphedema Education Awareness (LEA)

2727 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 939-8219 **Fax**: (239) 939-8206

Website: www.leememorial.org Intake pro

Hours: 2nd Saturday of every month, October thru **Ag**

May, 10:30 AM - 12 Noon

Eligibility Requirements: Interest in lymphedema

information

Fee: None

Intake procedure: Call for more Information Agency: Lee Memorial Health System Agency Type: Private, Non-Profit Area Served: Southwest Florida

Educational and support group for anyone who has undergone surgical lymph node removal and/or radiation. Program is held in the Patty Berg Cancer Center at Southwest Florida Regional Medical Center.



• Lymphedema Resources, Inc

P.O. Box 1115 Estero, FL 33928

Phone: (239) 992-4965

Website: www.lymphedemaresources.org **Hours:** Monday-Friday 8 AM - 5 PM

Eligibility Requirements: Individuals and families of

individuals with a Lymphedema diagnosis

Fees: None

Intake procedure: Call for information; some forms

may be required if filling for assistance **Agency:** Lymphedema Resources, Inc **Agency Type:** Private, Non-Profit

Area Served: Lee, Collier, and others selectively

Lymphedema Resources, Inc. is a 501(c) 3 tax-exempt charity organized to serve Lymphedema patients and those who are at risk of developing lymph edema. Lymphedema compression garment project provides compression garments to underserved/underinsured female breast cancer survivors, who have developed lymphedema following breast cancer treatment, in Lee and Collier Counties.

Make A Wish Foundation

3635 Bonita Beach Road Bonita Springs, FL 34134

Phone: (239) 992-9474 Fax: (239) 992-2833

Website: www.sfla.wish.org

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: A child between the ages

of 2 1/2 and 18 that is diagnosed with a lifethreatening medical condition, lives in or is being treated in one of the counties in our territory, and not have been granted a wish by our chapter or any other

chapter **Fees:** None

Intake procedure: Referral and doctor-determined

eligibility

Agency: Make A Wish Foundation Agency Type: Private, Non-Profit Area Served: South Florida

Program that grants the heartfelt wishes of children, ages 2 1/2 - 18 years old, with life threatening medical conditions. The wish usually involves all of the immediate family and is usually in the following areas: to go, to have, to be, or to meet. Anyone can refer a wish child; only a doctor can qualify a child.

Man-to-Man Support Group for Prostate Cancer

2727 Winkler Ave. 3 South Conference Room Fort Myers, FL 33901

Phone: (800) 227-9954 Patient Services line or (239) 481-7320 Dr Wally Hunter

Hours: 3rd Wednesday of the month; 5:30 PM - 7 PM **Agency:** American Cancer Society **Eligibility Requirements:** Open to patients, their family and friends **Agency Type:** Private, Non-Profit **Area Served:** Southwest Florida

Man-to-Man is an American Cancer Society Signature Program. A support and education program for those affected by prostate cancer. The program may include a group support program, visitation component, and support for partners.



March of Dimes Birth Defects Foundation

6314 Corporate Court Suite C-3 Fort Myers, FL 33919

Phone: (239) 433-3463 Fax: (239) 433-1207

Website: www.modimes.org

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Parent of children with

birth defects **Fees:** None

Intake procedure: Call for referrals and information;

not a direct service provider

Agency: March of Dimes Birth Defects Foundation

Agency Type: Private, Non-Profit

Area Served: Collier, Glades, Hendry, and Lee

To improve the health of babies by preventing birth defects, premature birth and infant mortality. This is carried out through programs of community service, research, education and advocacy. Through the March of Dimes grant program, non-profit organizations that work with health issues that affect pregnancy, moms, and babies can apply for local and state March of Dimes grants. Health education materials concerning pregnancy and having a healthy baby are available at the local office, as are referrals to support groups and agencies that assist infants with disabilities.

Mary' House of Hope

Private Estero, FL 33928

Phone: (239) 878-3708 or (239) 482-8112 Website: www.maryshouseofhope.org Hours: Monday – Friday 9 AM – 5 PM

Eligibility Requirements: Single Mother's with

children under 18

Fees: Rent \$400 per month plus shared utilities

Intake procedure: Agency Referrals such as ACT

and Our Mother's Home

Agency: Mary' House of Hope Agency Type: Private, Non-Profit Area Served: Southwest Florida

Long Term 2 Year Transitional housing for abused, abandoned, and hurting families, seeking to better their lives. These services are provided to help families from our mother's home and the ACT shelter. The program can provide housing for mothers while they work part time and attend school to become self-sufficient. Children receive private tutoring in Math and Reading, Classes to rebuild self-confidence and develop God given talents in Art, Music, Dancing, Theater and Social Etiquette will be provided.

• McGregor Baptist Church - Celebrate Recovery Ministry

3750 Colonial Blvd. Fort Myers, FL 33912

Phone: (239) 790-0341

Website: www.mcgregor.net Intake procedure: Call for more information

Hours: Monday - Friday, 8:30 AM - 4:30 PM **Agency:** McGregor Baptist Church

Eligibility Requirements: None Agency Type: Religious

Fees: None Area Served: Lee

Substance abuse counseling service for people with hurts, habits, and hang-ups.



McGregor Baptist Church - Divorce Care

3750 Colonial Blvd. Fort Myers, FL 33912

Phone: (239) 689-2552

Website: www.mcgregor.net Intake procedure: Call to pre-register Hours: Monday - Friday, 8:30 AM - 4:30 PM Agency: McGregor Baptist Church

Eligibility Requirements: Anyone who is going Agency Type: Religious Area Served: Lee

through a divorce

Fees: Call for fee information

The Divorce Care program provides counseling with biblical teaching and support from others. Topics covered include forgiveness, depression, coping with anger, and more. Program includes a small support and discussion group. Divorce Care is offered two times a year and features videotaped seminar sessions with nationally known experts on divorce and recovery. Preschool childcare and a children's program called Divorce Care 4 Kids for children ages 5-12 is also available for those kids also dealing with their families' separation and the trauma it causes.

McGregor Baptist Food Pantry

3131 East Riverside Drive Fort Myers, FL 33912

Phone: (239) 936-1754 Church office ext. 1809, leave a message

Website: www.mcgregor.net

Hours: Monday - Wednesday, 11 AM - 4 PM

Eligibility Requirements: Available for anyone in

need

Fees: None

Intake procedure: Social security card or green card

for each family member

Agency: McGregor Baptist Church

Agency Type: Religious

Area Served: Charlotte, Collier, Lee, and Hendry

Provides emergency food to low-income and poverty level families. Documentation required includes a social security card for each person in household or green cards. Program is limited to three (3) times per year. Exceptions are made for the elderly and disabled.

McGregor Clinic

2506 Second St. #105 Fort Myers, FL 33901

Phone: (239) 334-9555 Fax: (239) 334-2832

Website: www.mcgregorclinic.org

Hours: Monday - Thursday, 8:30 AM - 5 PM,

Friday, 8:30 AM - 12 Noon

Eligibility Requirements: Persons with HIV or AIDS

in Lee County

Fees: Sliding scale, Medicaid/ Medicare, and other

insurance

Intake procedure: Appointment with case manager

and intake nurse

Agency: McGregor Clinic, Inc. **Agency Type:** Private, Non-Profit

Area Served: Lee and surrounding areas

A non-profit healthcare clinic designed to provide an integrated and holistic approach to patient and community care. The Clinic targets its services to all HIV and AIDS clients in the service area. The clinical care model utilized will include a focus upon chronic, primary and palliative care, and will include medically needy and under-served clients. Services include confidential HIV/ AIDS testing, a food bank for indigent clients of the clinic, a clothes closet for clients, patient and community education and primary medical care for persons with HIV/ AIDS.



Meals on Wheels of Bonita Springs

P.O. Box 3006 Bonita Springs, FL 34133

Phone: (239) 992-4708 Dotty

Hours: Monday – Friday; 9 ÅM - 5 PM

Eligibility Requirements: Elderly or disabled

persons who are unable to prepare their own meals

Fees: Vary

Intake procedure: Call to schedule an intake Agency: Meals on Wheels of Bonita Springs

Agency Type: Private, Non-Profit **Area Served:** Bonita Springs

This program provides in-home delivery of one meal per day to persons unable to prepare their own meals. Extra meals can be ordered for the weekends.

Extra media dan be ordered for the weekends.



Meals On Wheels of Lee County

PO Box 2143 Fort Myers, FL 33902

Phone: (239) 337-1055 or (239) 332-0441 Volunteer Services

Fax: (239) 479-5335

Website: www.ccmileecounty.org
Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Elderly or disabled

persons who are unable to prepare their own meals

Fees: Vary by service provided and income eligibility

Intake procedure: Please call CCMI to apply Agency: Community Cooperative Ministries Agency Type: Non-Profit-UW Partner

Area Served: Fort Myers, Lehigh Acres, Cape Coral,

Pine Island, North Fort Myers and Estero

Organizes plans and administers the delivery of well-balanced and nutritious meals to the homebound; and does so at the lowest possible cost. One nutritious meal a day, five days a week (with extras for the weekend) are delivered by a team of volunteers regardless of the client's ability to pay, to residents of Lee County who are unable to plan, shop for or prepare meals due to illness, disability or advanced age. In addition to the delivery of daily meals, may also deliver HOPE (Helping Older People Eat) Bags to clients identified as in need of additional food items on a weekly or monthly basis.

Mothers Against Drunk Driving

1620 Medical Lane Suite 120 Fort Myers, FL 33907

Phone: (239) 936-2902 Fax: (239) 936-0291 Website: <u>www.madd.org</u>

Hours: Wednesday - Friday, 10 AM - 2 PM,

Always available by phone

Eligibility Requirements: Open to all

Fees: None

Intake procedure: Call for information on meetings

and speaker schedules

Agency: Mothers Against Drunk Driving Agency Type: Private, Non-Profit Area Served: Charlotte, Collier, and Lee

Program dedicated to stop drunken driving, support victims of this violent crime, and prevent underage driving. Meetings are on the 2nd Monday of each month at 7 PM. Speakers are available for schools and organizations. Also have a trained victim advocates assisting victims of DUI crashes.



• Multicultural Program

2345 Union St. Fort Myers, FL 33901

Phone: (239) 461-2932 Fax: (239) 461-2919 Website: www.lee-

county.com/library/multicultural programs Hours: Monday - Friday; 9 AM - 5 PM

Eligibility Requirements: New immigrant families and persons from cultures without a library tradition Fees: None

Intake procedure: Call for assistance **Agency:** Lee County Library System

Agency Type: Governmental

Area Served: Lee

Program reaches out to the growing multicultural population of Lee County. Our aims are to: promote the library's services to new immigrant families and persons from cultures without a library tradition, reach out to diverse communities, gather information from the multicultural community on the need for library services, programs, and multilingual materials, develop the multilingual collections in all libraries, works with local social, civic, and faith-based organizations representing multicultural communities.

Muscular Dystrophy Association

6225 Presidential Court Suite B Fort Myers, FL 33919

Phone: (239) 437-6900 Fax: (239) 437-6901 Website: www.mdausa.org

Hours: Monday – Friday, 9 AM – 5 AM

Eligibility Requirements: People with muscular

dystrophy Fees: None Intake procedure: Call for intake

Agency: Muscular Dystrophy Association

Agency Type: Private, Non-Profit

Area Served: Lee, Hendry, Collier, Charlotte and

Glades

Fees: None

MDA is a voluntary health agency that provides comprehensive services to tens of thousands of people with neuromuscular disease. They provide a clinic, support groups, and funds for durable medical equipment for our members. MDA also funds research in hopes for a cure and continues to educate the public and medical professionals about neuromuscular disease.

National Alliance on Mental Illness Lee County (NAMI)

3511-B Dr Martin Luther King Blvd Fort Myers, FL 33916

Phone: (239) 337-9024

Fax: (239) 337-9025

Website: http://namilee.nami.org **Intake procedure:** Call for more information

Hours: Monday - Friday, 9 AM - 5 PM Agency: NAMI Lee County, Inc. Eligibility Requirements: Family and caregivers of Agency Type: Non-Profit-UW Partner

and persons with a diagnosed mental illness Area Served: Lee, Charlotte, Henry, and Glades

NAMI is a non-profit organization that provides information, referral, education, support, and advocacy for those who are diagnosed with a mental illness as well as family members, providers, and the community at large. A resource room is available at the Martin Luther King address. Resource room is full of books, videos, and brochures. Also can receive assistance with referrals, peer counseling, and other items.





NAMI Connection Support Group

Lee Mental Health Campus 2789 Ortiz Ave. Fort Myers. FL 33905

Phone: (239) 337-9024 Fax: (239) 337-9025

Website: http://namilee.nami.org Intake procedure:

Hours: Monday 6 PM - 8 PM Agency: NAMI Lee County, Inc. **Eligibility Requirements:** Persons diagnosed with a **Agency Type:** Non-Profit-UW Partner

mental illness Area Served: Lee

NAMI Connection is a weekly recovery support group for people living with mental illness in which people learn from each others' experiences, share coping strategies, and offer each other encouragement and understanding.

Fees: None

NAMI Family Support Group - Cape Coral

Cape Coral Hospital 609 Del Prado Blvd Room C Cape Coral, FL 33909-1217

Phone: (239) 337-9024

Fax: (239) 337-9025 Fees: None

Website: http://namilee.nami.org **Intake procedure:** Call for group information

Hours: 1st Monday, beginning at 7 PM Agency: NAMI Lee County, Inc. Eligibility Requirements: Families and caregivers of Agency Type: Non-Profit-UW Partner

Area Served: Cape Coral person with a diagnosed Mental Illness

Family and caregiver support group for those who have a loved one or friend diagnosed with a mental illness. Group meets 1st Monday of every month starting at 7 PM.

NAMI Family Support Group, Inc.

5011 McGregor Blvd (at church) Fort Myers, FL 33901

Phone: (239) 337-9024

Fax: (239) 337-9025 Fees: None

Website: http://namilee.nami.org **Intake procedure:** Call NAMI for more information

Hours: 1st Wednesday beginning at 7 PM Agency: NAMI Lee County, Inc. Agency Type: Non-Profit-UW Partner **Eligibility Requirements:** Families and caregivers of

persons diagnosed with a mental illness Area Served: Lee

Family caregiver support group for those who have a loved one or friend diagnosed with a mental illness. Group meets 1st Wednesday of every month starting at 7 PM.

NAMI Family-to-Family Educational Class

NAMI Lee County, Inc. P.O. Box 50816 Fort Myers, FL 33994-0816

Phone: (239) 337-9024

Fax: (239) 337-9025 Fees: None

Website: http://namilee.nami.org Intake procedure: Pre-registration is required

Hours: Please call for locations and time Agency: NAMI Lee County, Inc. **Eligibility Requirements:** Families and Caregivers of **Agency Type:** Non-Profit-UW Partner

persons diagnosed with a Mental Illness Area Served: Lee

Family-to-Family is a 12-week course for family members and caregivers of those who are diagnosed with a mental illness. This course gives information on coping skills, symptoms, medication and illnesses.





Partner Agency



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NAMI Peer-to-Peer Educational Class

P.O. Box 50816 Fort Myers, FL 33994-0816

Phone: (239) 337-9024 **Fax**: (239) 337-9025

Website: http://namilee.nami.org

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Persons diagnosed with a

mental illness

Fees: None

Intake procedure: Registration is required

Partner Agency

Agency: NAMI Lee County, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

A 9-week educational course for those who are diagnosed with a mental illness that teaches about recovery and the tools to stay well. Peer-to-Peer is a unique, experiential learning program for people with any serious mental illness who are interested in establishing and maintaining their wellness and recovery.

National Association for the Advancement of Colored People

1971 French St. Fort Myers, FL 33906-1604

Phone: (239) 936-2352

Website: www.naacpleecounty.com
Intake procedure: Application is available online
Hours: Monday - Friday, 9 AM - 5 PM
Agency: Nat'l Association for the Advancement of

Eligibility Requirements: Open to all Colored People

Fees: Membership dues vary; please see Agency Type: Private, Non-Profit

The mission of the National Association for the Advancement of Colored People is to ensure the political, educational, social, and economic equality of rights of all persons and to eliminate racial hatred and racial discrimination. Schedule of meetings can be found at the website.

National Council on Aging Headquarters

300 D St. SW Washington, DC 20024

Phone: (202) 479-1200 or (866) 413-5337 Elder Helpline

Fax: (202) 479-0735 Intake procedure: Services available online or

Website: www.ncoa.org through your local elder helpline

Eligibility Requirements: Seniors age 60 and over Agency: National Council on Aging Headquarters

Fees: None Agency Type: Private, Non-Profit

Area Served: National

Founded in 1950, The National Council on the Aging is a national network of organizations and individuals dedicated to improving the health and independence of older persons and increasing their continuing contributions to communities, society and future generations.

National Domestic Violence Hotline

P O Box 161810 Austin, TX 78746

Phone: (800) 799-7233 Toll free or (800) 787-3224 TTY

Website: www.ndvh.org
Intake procedure: Call to speak with a counselor
Hours: 24 hours a day/7 days a week
Agency: National Domestic Violence Hotline

Eligibility Requirements: None Agency Type: Private, Non-Profit

Fee: None Area Served: National

Counselors provide advice, information and referral to local agencies. Counselors can assist non-English speaking and those with hearing impairments.



National Institute on Drug Abuse

No Physical Address Available Bethesda, MD 20892

Phone: (301) 443-1124 Main number or (240) 221-4007 Spanish Line

Website: www.drugabuse.gov **Intake procedure:** Information is available online or

Hours: 24 hour recorded message by calling the center

Eligibility Requirements: Open to all Agency: National Institute on Drug Abuse Fees: None

Agency Type: Governmental Area Served: Nationwide Service

Free, accurate information on drug abuse and addiction can be faxed, mailed or read online. Information includes health effects of specific drugs, drug abuse and AIDS, prevention and treatment, nationwide trends and news releases.

National Kidney Foundation of Florida

2561 Coral Way Miami, FL 33145

Phone: (800) 927-9659 Toll Free Information Line or (305) 854-5690 Miami Office

Fax: (305) 854-4131 Fees: None

Website: www.kidneyfla.org Intake procedure: Call for screening and information

Hours: Monday - Friday, 9 AM - 5 PM Agency: National Kidney Foundation of Florida

Eligibility Requirements: Dialysis and transplant Agency Type: Private, Non-Profit

patients Area Served: Florida

This National voluntary health organization seeks to prevent kidney and urinary tract diseases, improve the health and well-being of individuals and families affected by these diseases, and increase the availability of all organs for transplantation. Patient services will provide a direct aid program for eligible dialysis and transplant patients. KEEP (Kidney Early Evaluation Program) offers free health screening.

National Multiple Sclerosis Society

South Florida Chapter 3201 West Commercial Blvd. #127 Fort Lauderdale, FL 33309

Phone: (800) 344-4867 *Toll Free (1-800-FIGHT MS)*

Fax: (954) 739-1398 Intake procedure: Call for information Website: www.nmssfls.org Agency: National Multiple Sclerosis Society

Hours: Monday - Friday, 9 AM - 5 PM Agency Type: Private, Non-Profit

Eligibility Requirements: Individuals and families of Area Served: Broward, Collier, Glades, Hendry, Lee,

individuals with MS

Fees: No fees for those with MS, \$25 annual

membership for all others

Martin, Dade, Monroe, Okeechobee and Palm Beach

Through its 50 state network of chapters, the Society funds research, furthers education, advocates for and provides a variety of empowering programs for the third of a million Americans who have MS and their families.



National Suicide Prevention Hotline

Washington, DC 20201

Phone: (800) 273-8255 Hotline (1-800-273-TALK) or (800) 784-2433 1-800 SUICIDE

Website: www.suicidepreventionlifeline.org/
Intake procedure: Call any of hotline numbers
Agency: US Department of Health and Human

Eligibility Requirements: Anyone in need of crisis Services

assistance Agency Type: Governmental Area Served: All Areas

Hotline is a 24-hour, toll-free suicide prevention service available to anyone in suicidal crisis. Callers will be routed to the closest possible crisis center. There are currently over 120 crisis centers across the country that provides immediate assistance to anyone seeking mental health services. The call is free and confidential.

Nations Association Charities

4625 Palm Beach Blvd. Fort Myers, FL 33905

Phone: (239) 332-7575 **Fax:** (239) 332-4343

Hours: Monday - Friday, 9 AM - 4 PM

Eligibility Requirements: Lee County residents in need, must have applied for DCF Access program to

qualify for food assistance

Fees: None

Intake procedure: Social security card and driver's

license or ID for all household members **Agency:** Nations Association Charities **Agency Type:** Private, Non-Profit

Area Served: Lee

Food boxes, FEMA food vouchers (when available), free clothing, furniture, prescription assistance if funds available and only up to \$25, special programs. Job referral services includes computer lab to brush up on skills and apply for jobs. Also has a computer ACCESS point to apply for benefits. Immigration assistance is available by appointment only.

NeedyMeds.com

PO Box 63716 Philadelphia, PA 19147

Fax: (419) 858-7221

Website: <u>www.needymeds.com</u> **Hours:** Web site 24 hours/7 days

Eligibility Requirements: No eligibility requirements

to use resource; however specific programs might

have separate eligibility requirements

Fees: None

Intake procedure: Online application

Agency: NeedyMeds.com

Agency Type: Private, Non-Profit

Area Served: Nation-wide

NeedyMeds.com is a free, user-friendly resource for people who are uninsured, ineligible for public benefits and cannot afford their medicines. Needy Meds links healthcare consumers with pharmaceutical patient assistant programs offering free or low cost prescriptions. Information about patient assistant programs is accessed through the NeedyMeds.com website which describes the application and eligibility process. The web site also identifies programs that provide assistance for specific diseases and health conditions, state and local healthcare resources and where to go for help with paperwork.



Neighborhood Development/Lee County Department of Human Services

2440 Thompson St. Fort Myers, FL 33901

Phone: (239) 533-7900 *Client services* or (239) 533-7930 *Administration* **Fax:** (239) 533-7960 **Fees:** None

Website: www.lee-county.com
Intake procedure: Through improvement houses

Hours: Monday - Friday, 8 AM - 5 PM
Agency: Lee County Department of Human Services

Eligibility Requirements: Charleston Park, Pine Agency Type: Governmental

Manor, Page Park, Harlem Heights, Palmona Park, Area Served: Lee

and Suncoast

Currently responsible for the preparation of the Consolidated Plan and Homeless Continuum of Care as required by the US Department of Housing and Urban Development in order to secure funds for infrastructure and capital improvements that link physical planning, capital improvement projects with public service needs within economically disadvantaged areas of Lee County. Current target communities include Charleston Park, Harlem Heights, Page Park, Palmona Park, Pine Manor, and Suncoast Estates.

New Church of SWFL

10811 Sunset Plaza Cir #401 South Fort Myers, FL 33908

Phone: (239) 481-5535 or (239) 999-1113 Pager

Website: newchurchflorida.org
Hours: Monday - Sunday, 10 AM - 2 PM
Eligibility Requirements: None
Fees: None
Intake procedure: None
Agency: New Church of SWFL
Agency Type: Religious
Area Served: Fort Myers

Emergency food pantry, thrift store that provides emergency bedding, clothes, and household articles, Kid's VIP (vision, intervention, and prevention) after-school program (free program for kids K-5), family intervention, iuvenile justice teen support, and Counseling.

Fees: None

New Life Assembly Pantry

507 Sunshine Blvd. Lehigh Acres, FL 33971

Phone: (239) 369-6147 **Fax**: (239) 368-0704

Website: www.newlifelehigh.com Intake procedure: Must call for appointment

Hours: Office Hours 8:30 am - 5 PM, Food **Agency:** New Life Assembly Pantry

assistance Tuesday and Thursday, 1 PM - 4 PM **Agency Type:** Religious **Eligibility Requirements:** Lehigh resident **Area Served:** Lehigh Acres

Church provides food assistance for families in need. Program is limited to one time per month, per family. Client must call for appointment.

New Life Center

2150 Collier Ave Suite H Fort Myers, FL 33901

Phone: (239) 274-8881 Fax: (239) 274-3236 Website: www.wolm.net

Hours: Monday 10 AM - 3 PM and Tuesday - Friday

10 AM - 5 PM

Eligibility Requirements: Open to all

Fees: Application fee, payment plans are available

depending on circumstance

Intake procedure: Call for interview Agency: Word of Life Church Agency Type: Religious

Area Served: Southwest Florida

A faith based drug and alcohol residential rehabilitation program. The program typically runs 12 months for women and 18 months for men. The center can hold up to 100 men and 50 women.



• New Voice Club/ Lee Memorial Health System

Lee Memorial Hospital 2776 Cleveland Ave Fort Myers, FL 33901 **Phone:** (239) 936-1113 to sign up or get additional information

Hours: First Friday of September through April from 1 **Intake procedure:** Call Sharon for more information

PM - 2 PM or to join group.

Eligibility Requirements: Anyone has had a Agency: Lee Memorial Health System Laryngectomy Agency Type: Private, Non-Profit

Fees: None Area Served: Lee

Support group for Laryngectomy patients is held the 1st Friday of every month from 1:00 - 2:00 PM during the months of September-April. Final group is held at Lakes Park in April.

North Fort Myers Public Library

2001 North Tamiami Trail NE North Fort Myers, FL 33903

Phone: (239) 997-0320 or (239) 656-7950 TTY

Fax: (239) 656-7949 Fee: Free to Lee County residents

Website: www.lee-county.com/library Intake procedure: Proof of residency for free library

Hours: Monday, Tuesday, Friday 10 AM - 6 PM ca

Tuesday and Thursday 10 AM - 8 PM
Saturday 9 AM - 5 PM
Agency: Lee County Library System
Agency Type: Governmental

Eligibility Requirements: Lee County residents

Area Served: North Fort Myers

The North Fort Myers Public Library offers a full collection, reference service, and a youth services department as well as Internet access, and free programs for adults, teens and children, including story time. Patrons can borrow audiocassettes, videos and magazines as well as books

Partner Agency

United

Intake procedure: Call Senior Friendship Centers for

• Nutrition Services-Senior Friendship Centers

3600 Evans Ave. Fort Myers, FL 33901

Phone: (239) 275-1881 Fax: (239) 275-1077

Website: www.seniorfriendship.com
Sites and Services

Hours: Monday - Friday 8 AM - 5 PM
Agency: Senior Friendship Centers

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Senior Friendship Centers **Eligibility Requirements:** Seniors 60+ **Agency Type:** Non-Profit-UW Partner

Fees: None Area Served: Lee

Outreach, 10 congregate dining sites, home delivered meals and Senior Centers for socialization. Seniors are prioritized based on their need and income. Specific eligibility requirements vary by program.

OASIS Youth Shelter

3634 Central Ave. Fort Myers, FL 33901

ungovernable, or homeless youth ages 10 - 17

Phone: (239) 278-1030 Oasis Youth Shelter or (800) 621-4000 National Runaway Switchboard

Website: www.lsfnet.org Intake procedure: Call for information

Hours: Monday - Friday, 8 AM - 5 PM,
Shelter open 24 hours/7 days a week
Eligibility Requirements: Truant, runaway,
Agency: Lutheran Services Florida
Agency Type: Non-Profit-UW Partner
Area Served: Southwest Florida

The goal of LSF Youth and Family Services is to reunite families torn apart by conflict due to the ungovernable and truant behavior of troubled teens. Programs include short-term, residential shelters for runaways and troubled youth as well as both individual and family counseling. Services provided include: screening and assignments, referrals, temporary shelter, counseling, intervention, case management, and aftercare follow-up for 6 Months.



Office of the Attorney General

State of Florida The Capitol PL-01 Tallahassee, FL 32399 **Phone:** (866) 966-7226 *Toll-free or* (850) 414-3300 *Switchboard*

Fax: (850) 410-1630 Intake procedure: None

Website: www.myfloridalegal.com Agency: Office of the Attorney General

Hours: Monday – Friday 8 AM - 5 PM **Agency Type:** Governmental

Eligibility Requirements: None Area Served: Florida

Fees: Government office

The Attorney General is the constitutional, statewide elected official who serves as the attorney for the state of Florida. The Attorney General is responsible for enforcement of state consumer protection and antitrust laws as well as the civil prosecution of criminal racketeering. The Office of the Attorney General also runs programs on: lemon laws, Medicaid fraud control unit, how to file a complaint or check on a business, crime prevention, Government-in-the-Sunshine, and serves as a guide to government laws.

Office of the Attorney General - Victim Services

2075 West First St. Suite 201 Fort Myers, FL 33901

Phone: (239) 338-2443 Ext. 107 or (800) 955-8771 Toll-free

Fax: (239) 338-2304 Intake procedure: Victim compensation claims form

Website: http://www.myfloridalegal.com and Police Report

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Office of the Attorney General

Eligibility Requirements: Crime Victims who Agency Type: Governmental

sustains a personal injury due to a crime in Florida Area Served: Charlotte, Collier, Glades, Hendry, and

Fees: None

Crime Victim Compensation, advocacy and referral services to victims of crime in the state of Florida.

Office of the Public Defender

State of Florida 1700 Monroe St. 6th Floor Fort Myers, FL 33902

Phone: (239) 335-2911 Lee County office or (239) 242-7701 Cape Coral office

Fax: (239) 338-3220 Intake procedure: Determined by court Website: http://publicdefender.cjis20.org/ Agency: Office of the Public Defender

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Governmental

Fees: Determined by the outcome of court action and

income level

Legal defense representation in the county and circuit courts for criminal defendants deemed indigent. Affidavits of indigence are taken by court investigation services and forwarded to the court for action.

Older Adult Services/ SHARE CLUB

2776 Cleveland Ave. Fort Myers, FL 33901

Phone: (239) 772-6765 SHARE info line or (239) 334-5634 Caregiver support and memory screening
Website: www.leememorial.org
Hours: Monday - Friday, 9 AM - 3 PM
Agency: Lee Memorial Older Adult Services

Eligibility Requirements: Service is for seniors and Agency Type: Private, Non-Profit

caregivers Area Served: Lee

Fees: Varies depending on service

This is a multi faceted program of special services, support groups, health activities and special educational classes for older adults, families and professionals who work with and care for older adults. Programs offered include: SHARE Club for seniors - Membership program for people 50 + years, Memory disorders clinic, Parkinson's clinic and support groups.



Operation Par

3049 Cleveland Ave. Suite 109 Fort Myers, FL 33901

Phone: (239) 338-2300 Fax: (239) 338-2301

Website: www.operationpar.org

Hours: Monday - Thursday 5:30 AM - 2 PM Friday 5:30 AM - 1 PM Saturday - Sunday, 6:30 AM - 10 AM

Fees: Accept Medicaid, and have sliding scale for

Area Served: Lee, Charlotte, and Collier cash payments

This substance abuse and methadone-dosing clinic is for heroin, opiate, and pain killer addicts and does not treat for alcohol, cocaine, or other addictions.

information

Agency: Operation Par

Agency Type: Not classified

Our Mother's Home of Southwest Florida

7438 Carrier Road Fort Myers, FL 33967 Phone: (239) 267-4663 or (239) 267-4894

Fax: (239) 267-4575

Website: www.ourmothershome.com Hours: 24-hour residential facility

Eligibility Requirements: Teenage mothers in foster

care

Fees: None

Intake procedure: Referral from Social Service

Intake procedure: Please call for additional

agencies, may be a waiting list

Agency: Our Mother's Home of Southwest Florida

Agency Type: Private, Non-Profit

Area Served: All

This is a residential home for teen mothers who are part of the foster care system and their babies.

Ovarian Cancer Support Group/ Lee Memorial Health System

2776 Cleveland Ave. Fort Myers, FL 33901

Phone: (239) 336-6167

Hours: Group meets 1st Sunday of every month, 2

PM - 4 PM

Eligibility Requirements: Anyone who is diagnosed

or recovering from Ovarian Cancer

Fees: None

Intake procedure: Call for more information

Partner Agency

Agency: Lee Memorial Health System Agency Type: Private, Non-Profit

Intake procedure: Call for availability

Area Served: Lee

Support group meets 1st Sunday of every month from 2 PM - 4 PM. Meeting is at 6 North Library (patient oncology unit). Call Barbara Hardwick for more information.

Page Park United Way House

106 3rd St. Fort Myers, FL 33907

Phone: (239) 265-6622 Fax: (239) 433-5692

Website: www.unitedwaylee.org Agency: United Way of Lee, Hendry and Glades

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Page Park Residents

Fees: None

Area Served: Page Park

A United Way house is a family friendly place for neighborhood resource and referral. The Page Park United Way house is a partnership between United Way of Lee, Hendry and Glades, Lee County Department of Human Services and the Page Park Improvement Association.



Palmona Park Community Resource Center

1691 Pacific Ave North Fort Myers, FL 33903

Phone: (239) 656-0526 **Fax:** (239) 433-5692

Website: www.unitedwaylee.org
Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Residents of Palmona

Park only **Fees:** None



Intake procedure: Food pantry opens on 1st and 3rd

Thursdays of each month

Agency: United Way of Lee, Hendry and Glades

Agency Type: Non-Profit-UW Partner

Area Served: Palmona Park

A United Way house is a family friendly place for neighborhood resource and referral. Programs serve Palmona Park residents only. The house is located in the Palmona Park Community Church (the Church of the Brethren). The vision is to inspire participation and ownership of members of the community. Service includes food pantries, 1st and 3rd Thursday from 6-7 pm, an after school program for children ages 6-13 Monday - Friday 2-6 pm through Children's Advocacy Center, teen program, Right Choices, is available Mondays and Wednesdays from 6-8-pm - Patricia Andres, Right Choices is a program of Children's Advocacy. DCF Access computer is available on site.

Parent HelpLine

P.O. Box 10950 Tallahassee, FL 32303 **Phone:** (800) 352-5683 *24-hour helpline* **Website:** www.211bigbend.org/hotlines/parent

website: www.zirbigbend.org/notlines/parer

Hours: 24 hour parent help-line

Eligibility Requirements: Anyone may call who

needs help with parenting issues

Fees: None

Intake procedure: Call 1-800-FLA-LOVE

Agency: Parent HelpLine

Agency Type: Private, Non-Profit

Area Served: Florida

Help-line is a 24-hour, statewide, toll-free telephone crisis hotline that offers immediate assistance to parents and other primary caregivers in Florida who are feeling overwhelmed, stressed, or who have specific questions or needs about their children, or their behavior. Line is open day or night to talk with a trained, caring counselor about your child or teen.

Partners for Breast Cancer Care

9470 Health Park Circle Fort Myers, FL 33908

Phone: (239) 454-8583 Fax: (239) 454-8326 Website: <u>www.pfbcc.org</u>

Hours: Monday - Friday, 8 AM - 4:30 PM

Eligibility Requirements: Lee County resident for at least 1 year, meet financial requirements and have no

health insurance of any kind

Partner Agency

Fees: None

Intake procedure: Social Security Card, prescription

from physician and picture ID

Agency: Partners for Breast Cancer Care **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

Provides assistance to guide clients through the healthcare system and provide counseling and information about other community resources to women who are at risk or have been diagnosed with breast cancer. Financial assistance for breast health care is available for low-income residents of Lee County without health insurance. Certain financial eligibility and other qualifications must be met. Services provided include Mammograms, Ultrasounds, Biopsies, Lumpectomies, and Mastectomies.



Partnership for Prescription Assistance

1100 15th St., NW Washington, DC 20005

Phone: (888) 477-2669 Toll-free

Website: www.pparx.org

Eligibility Requirements: Individuals who can't afford their medicines, specific eligibility varies by

program Fees: None Intake procedure: Call or visit on website for

application

Agency: Partnership for Prescription Assistance

Agency Type: Private, Non-Profit

Area Served: National

A partnership of America's pharmaceutical companies, doctors, other health care providers, patient advocacy organizations and community groups to help qualifying patients who lack prescription coverage get the medicines they need through the public or private program that's right for them. Many will get them free or nearly free. Eligibility is based on what prescriptions are being taken and income; specialists will help determine what programs you may be eligible for. Can call toll-free number or apply online.

Partnership in Housing/ Pueblo Bonito

26120 Pueblo Bonito Blvd. Bonita Springs, FL 34135

Phone: (239) 947-7717 Fax: (239) 948-4966

Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Migrant farm workers

Fees: Vary depending upon income and need

Intake procedure: Call for application and

appointment

Agency: Partnership in Housing/ Pueblo Bonito

Agency Type: Private, Non-Profit

Area Served: Lee

The partnership provides a community of 80 affordable 2, 3 and 4 bedroom duplexes for farm workers. Social services provided include; DHEC, shots and vaccinations, health screenings, home ownership and banking classes, ESL, after school and GED programs.

Pathways of Hope Hospice Counseling Center

9470 Healthpark Circle Fort Myers, FL 33908 **Phone:** (239) 482-4673 or (239) 985-7792

Fax: (239) 482-3380

Website: www.hopehospice.org/Pathways Hours: Monday - Friday 8 AM to 5 PM

Eligibility Requirements: Individuals coping with

grief or loss

Intake procedure: Please call for more information

Fees: Services are covered by most Medicare and Medicaid and many private insurance companies. Hope hospice provides services regardless of patient's ability to pay.

Partner Agency

Agency: Hope Hospice and Community Services

Agency Type: Non-Profit-UW Partner Area Served: Lee, Hendry, and Glades

The Pathways of Hope Counseling Center is a not-for-profit community outreach program of Hope Hospice and Community Services. Services are available to people in Lee, Hendry and Glades, Hardee, Polk and Highlands Counties. Services include; support groups, Guiding Paths: Grief in the Workplace Programs, and Rainbow Trails: Bereavement Camp for Children.

Pathways of Hope is staffed with counselors who hold a minimum of a Master's Degree in such fields as mental health counseling, psychology, social work, and marriage and family therapy. All staff are licensed in the State of Florida as Mental Health Counselors, Clinical Social Workers, Marriage and Family Therapists or involved in licensing qualification procedures. Counselors have specialized knowledge in helping individuals cope with grief issues related to experiences of change or loss. Staff always maintains the highest standards of integrity and confidentiality.



Patient Advocate Foundation

753 Thimble Shoals Blvd Suite B Newport News, VA 23606

Phone: (800) 532-5274 *Toll-Free* or (757) 873-6668 *Administration* **Fax:** (757) 873-8999 **Fees:** None

Website: www.patientadvocate.org
Agency: Patient Advocate Foundation
Agency Type: Private, Non-Profit

Intake procedure: Call for information

Patient Advocate Foundation is a national non-profit organization that serves as an active liaison between patients and their insurer, employer and/or creditors to resolve insurance, job discrimination, and/or debt crisis matters relative to their diagnosis through case managers and attorneys. Patient Advocate Foundation seeks to safeguard patients through effective mediation assuring access to care, maintenance of employment and preservation of their financial stability.

Patient Advocate Foundation Co-Pay Relief Program

753 Thimble Shoals Blvd Suite B Newport News, VA 23606

Phone: (866) 512-3861 Toll-free

Fax: (757) 873-8999

Website: www.copays.org
Agency: Patient Advocate Foundation

Agency: Division Di

Eligibility Requirements: Financial and medical requirements; counselor will determine eligibility

Agency Type: Private, Non-Profit Area Served: Nationwide

Fees: None

Patient Advocate Foundation's Co-Pay Relief (CPR) program provides co-payment assistance to insured Americans who financially and medically qualify. Co-pay relief assists those diagnosed with: Autoimmune Disorders, Breast Cancer, Colon Cancer, Diabetes, Kidney Cancer, Lung Cancer, Lymphoma, Prostate Cancer, Sarcoma, or Macular Degeneration. Assistance may also be available to patients who are experiencing secondary issues as a result of cancer treatment.

• Pine Island Public Library

10700 Russell Road NW Bokeelia, FL 33922 **Phone:** (239) 461-3188 or (239) 283-4343 *TTY*

Fax: (239) 283-7711

Website: www.lee-county.com/library

Hours: Tuesday, Thursday and Friday 10 AM -6 PM, Wednesday 12 Noon - 6 PM, Saturday 9 AM - 5 PM

Eligibility Requirements: Pine Island Residents

Fees: Library card is free for Lee County residents **Intake procedure:** Local ID needed for free card

Partner Agency

Agency: Lee County Library System

Agency Type: Governmental Area Served: Pine Island

The Pine Island Public Library offers a full collection, reference services, Internet access and a youth services department as well as free programs for adults, teens and children, including story time. Patrons can borrow videos, audios and magazines as well as books.

• Pine Manor United Way House

5547 10th Ave. Fort Myers, FL 33907

Phone: (239) 936-0719

Website: www.unitedwaylee.org
Hours: Monday - Friday, 8 AM - 5 PM
Intake procedure: Call for times and programs
Agency: United Way of Lee, Hendry and Glades

Eligibility Requirements: Pine Manor residents Agency Type: Non-Profit-UW Partner

Fees: None Area Served: Pine Manor

A United Way house is a family friendly place for neighborhood resource and referral. The Pine Manor house is a partnership between United Way, Lee County Human Services, Pine Manor Improvement Association, and the Children's Advocacy Center. Services at the house include an after school program and programs for family issues run by Child's Advocacy Center.



Planned Parenthood of Southwest Florida

8595 College Parkway Suite B4 Fort Myers, FL 33919

Phone: (239) 481-9999 or (800) 230-7526 National Toll Free Number

Fax: (239) 481-9346 Fees: Flat fee for services, discount available for

Website: www.ppswcf.org teens

Hours: Saturday 10 AM - 1 PM; Monday 9 AM - 5 PM Intake procedure: Call for an appointment

Tuesday and Thursday 11 AM - 7 PM; Agency: Planned Parenthood of Southwest Florida

Wednesday and Friday 9 AM - 3 PM Agency Type: Private, Non-Profit

Eligibility Requirements: Open to all women Area Served: Southwest and Central Florida

Planned Parenthood clinics provide Gynecological exams, sexually transmitted disease testing and treatment, HIV testing, birth control, vasectomy services, emergency contraception, pregnancy testing and options counseling.

Positive Healthcare

13773 ICOT Blvd Suite 505 Clearwater, FL 33760

Phone: (800) 832-0778 *Toll-Free* or (727) 533-9000 *Administration*

Fax: (727) 533-9015 Fees: Free to Medicaid/Medipass and some

Website: www.aidhealth.org Medicare clients

Hours: Monday - Friday 8:30 AM - 5 PM **Agency:** AIDS Healthcare Foundation Eligibility Requirements: HIV or AIDS patients **Agency Type:** Private, Non-Profit

Intake procedure: Call for application requirements Area Served: Florida

Positive Healthcare is specialized program that provides HIV or AIDS patients with Nurse Care managers (RNCMs) and pharmacists who are experts in their field. The RNCMs offer information, education, and medical insight to client and their physicians to improve the quality of life for people living with HIV/AIDS. The pharmacists are available to fill prescriptions and answer any questions regarding all medications.

Project Dentist -Salvation Army

2476 Edison Ave. Fort Myers, FL 33901

Phone: (239) 332-9516 Call for dental appointments

Fax: (239) 278-9028 **Intake procedure:** Please call to schedule

Website: www.salvationarmyfortmyers.com appointment Hours: Monday - Friday, 8:30 AM - 4:30 PM **Agency:** Salvation Army

Eligibility Requirements: Dental program for the Agency Type: Non-Profit-UW Partner

homeless Area Served: Lee

Project Dentist provides low cost cleanings, extractions and fillings. Program is run through Lee County Health Department but services are performed at Salvation Army.

Quality Life Center of Southwest Florida, Inc.

3210 Dr Martin Luther King Jr. Blvd Fort Myers, FL 33916

Phone: (239) 334-2797 Fax: (239) 334-3599

Intake procedure: Call for times and requirements Website: www.qualitylifecenter.org Agency: Quality Life Center of Southwest Florida Inc.

Hours: Monday - Friday, 8 AM - 6 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Please call for eligibility Area Served: 33916, 33905 and 33901 Dunbar

Fees: Some programs may require an annual fee Community

This center provides youth programs including after-school programs such as martial arts, performing arts, athletics, tutoring, college application assistance, life management, and drill team.



Partner Agency

Reach to Recovery/ American Cancer Society

4575 Via Royale Suite 110 Fort Myers, FL 33919

Phone: (800) 227-2345 *toll free or* (800) 227-9954 *Patient Service Center* **Fax:** (239) 936-3763 **Fees:** None

Website: www.cancer.org Intake procedure: Call Patient Service Center

Hours: Monday - Friday, 8 AM - 6 PM **Agency:** American Cancer Society **Eligibility Requirements:** Women facing the **Agency Type:** Private, Non-Profit

diagnosis of Breast Cancer Area Served: Lee

Support program for women facing breast cancer. For a free gift bag and to speak with a breast cancer

survivor, call the Patient Service Center.

RELIEF Program

3600 Evans Ave. Fort Myers, FL 33901

Phone: (239) 275-1881 **Fax:** (239) 275-1077

Website: www.seniorfriendship.com **Hours:** Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Caregivers of seniors

Fees: None

Provides respite for caregivers of seniors

Intake procedure: Call Senior Friendship Center for

more information

Agency: Senior Friendship Centers **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

• Resource Network for Offenders

3613 Fairview Ave Fort Myers, FL 33916

Phone: (239) 479-7698

Eligibility Requirements: Offenders/Ex-offenders

who are looking to reintegrate into society

Fees: None

Intake procedure: Call for resources

Agency: CHAINS, Inc

Agency Type: Private, Non-Profit

Area Served: Lee

Program to help ex-offenders overcome re-entry barriers from prison and decrease recidivism.

• Retired and Senior Volunteer Program

3600 Evans Ave Fort Myers, FL 33901

Phone: (239) 275-4427 **Fax:** (239) 931-0667

Fax: (239) 931-0667 Fees: None

Website: www.volunteerlee.org
Hours: Monday - Friday, 8 AM - 5 PM
Agency: Senior Friendship Centers
Agency Type: Non-Profit-UW Partner

Eligibility Requirements: Seniors 55 and older Area Served: Lee

Provides information and placement for volunteer opportunities for people ages 55 and older. Offers free

supplementary insurance while volunteering and recognition activities. Call for information.



Riverdale Branch Library

14561 State Road 80 Fort Myers, FL 33905 **Phone:** (239) 461-3130 or (239) 694-5887 *TTY*

Fax: (239) 694-6146

Website: www.lee-county.com/library

Hours: Tuesday and Thursday 12 Noon - 8 PM,

Wednesday and Friday 10 AM - 6 PM, Saturday 9 AM

- 5 PM

Eligibility Requirements: Fort Myers Residents

Fees: Library card is free for Lee County residents **Intake procedure:** Local ID needed for free card

Agency: Lee County Library System

Agency Type: Governmental **Area Served:** Fort Myers

The Riverdale Branch Library offers a solid collection, including audiocassettes, videos, and magazines. The library also offers Internet access, reference services and free programs for adults, teens and children, including story time.

Road to Recovery/ American Cancer Society

4575 Via Royale Suite 110 Fort Myers, FL 33919

Phone: (800) 227-9954 *Patient Service Center* (800) 227-2345 *toll free* **Fax:** (239) 936-3763 **Fees:** None

Website: www.cancer.org Intake procedure: Call Patient Service Center

Hours: Monday - Friday, 8 AM - 6 PM **Agency:** American Cancer Society **Eligibility Requirements:** Must be ambulatory and **Agency Type:** Private, Non-Profit

Road to Recovery is an American Cancer Society Signature Program that assists ambulatory cancer patients with ground transportation to and from cancer treatment.

Ronald McDonald House

16100 Roserush Court Fort Myers, FL 33908

Phone: (239) 437-0202 **Fax:** (239) 437-3521

Website: www.ronaldmchouse.com
Hours: Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Families of seriously ill or injured children receiving treatment in the hospital or

outpatient facility

Fees: \$10/day if families can afford

Intake procedure: Must be referred by the hospital

Agency: Ronald McDonald House **Agency Type:** Private, Non-Profit

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

The Ronald McDonald House is a network of facilities that provide temporary lodging for families of seriously ill or injured children receiving treatment in the hospital or outpatient facility. The local office also has grant program available for non-profit organizations that serve the need of children.

Royal Palm Ministries

1705 Colonial Blvd Suite D2 Fort Myers, FL 33907

Phone: (239) 939-0707

Website: www.rpmcounseling.org

Hours: Monday - Thursday; also Tuesday and

Thursday evenings

Eligibility Requirements: Open to anyone

Fees: Sliding scale based income; will not turn away

a client due to inability to pay

Intake procedure: Call to schedule an appointment

Agency: Royal Palm Ministries **Agency Type:** Religious

Area Served: Lee

Royal Palm Ministries provides biblically based holistic counseling, counselor training seminars, prison ministry and Christian conciliation services.



Safe & Drug Free Schools/ School District of Lee County

2855 Colonial Blvd Fort Myers, FL 33966

Phone: (239) 337-8348 **Fax:** (239) 335-1452

Website:

www.leeschools.net/dept/stusvc/SDFS/home.htm

Hours: Monday - Friday, 7 AM - 3:30 PM

Eligibility Requirements: Lee County students

Fees: None

Intake procedure: Program offered through school, parents interested in getting involved should call office

for more information

Agency: School District of Lee County

Agency Type: Governmental

Area Served: Lee

A Student Services program that provides education, prevention specialists, classroom presentations, SDFS/SADD Support, monthly prevention newsletter, parent education sessions, staff development, curriculum materials, resource library, internet safety resources, community resources to help lower the incidence rate of violence and drug usage in the school systems.

Saint Cecilia's Project Gabriel

5632 Sunrise Drive Fort Myers, FL 33919

Phone: (239) 939-3016 **Fax:** (239) 936-2108

Hours: 24 hours a day/7 days a week **Eligibility Requirements:** Pregnant women

Fees: None

Intake procedure: Call schedule appointment

Agency: Project Gabriel
Agency Type: Religious
Area Served: Lee

Project Gabriel is a program for pregnant women designed to help them emotionally, spirituality and financially in their time of difficult decisions. The program can help with counseling, finding housing and other resources

and financially with rent, utilities, etc. Project Gabriel will also help with adoption if mother chooses to place baby. This program is only for pregnant women.

Saint Peter Claver Catholic Mission

3681 Michigan Court Fort Myers, FL 33916

Phone: (239) 461-0669 **Fax:** (239) 461-0669

Website: www.diosesofvenice.org
Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Program focused on

African American community

Fees: None

Intake procedure: Call for program times and intake

requirements

Agency: Saint Peter Claver Catholic Mission

Agency Type: Private, Non-Profit

Area Served: Lee

This is a Catholic program with a mission is to provide, advocacy in African American community, education on African America cultural tradition, and youth mentoring.



Salvation Army/ Crossroads Center

2400 Edison Ave Fort Myers, FL 33901

Phone: (239) 334-3745 **Fax:** (239) 334-1473

Website: www.salvationarmyfortmyers.com

Hours: 24 hours a day/7 days a week

Eligibility Requirements: Men who acknowledge their lives have become unmanageable due to drugs

or alcohol



Fees: None

Intake procedure: Must have completed

detoxification program **Agency:** Salvation Army

Agency Type: Non-Profit-UW Partner

Area Served: Lee

A faith based substance abuse program that is fully funded by Salvation Army's Family Stores. It is a 26-week (6 1/2 month) residential recovery program for men with a substance abuse addiction. This recovery curriculum is a structured, 12-step program that includes work therapy and spiritual counseling. Participants must voluntarily sign up for the program. Residential housing for Crossroads is located on the Red Shield Lodge campus. The men learn job skills and on-the-job training in our Family Store warehouse and as workers in the Family Stores.

Salvation Army/ Medical Respite Unit and Primary Care Clinic

2400 Edison Ave Fort Myers, FL 33901

Phone: (239) 334-3745 or (239) 334-2510 Administrative Offices

Fax: (239) 334-0303 Intake r

Website: www.salvationarmyfortmyers.com

Eligibility Requirements: Homeless persons with an acute injury who are able to care for self, ambulatory,

and be mentally stable for dorm style living

Fees: None

rimary Care Clinic

Way

Partner Agency

Intake procedure: Call shelter for information on

clinic services

Agency: Salvation Army

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Medical care is provided to the homeless and the uninsured through a program with the Lee County Health Department. The shelter provides medical respite beds, as well as the county's only TB Isolation Room. A daily clinic is offered at the shelter, in cooperation with a partner agency, Family Health Centers. Primary medical care for the homeless or near-homeless includes HIV pre- and post-test counseling, the residential respite unit with up to 90 days for the medically disabled, and sub-specialty referrals. While under medical supervision, patients can take part in employment training and other aftercare programs.

• Salvation Army/ Red Shield Lodge

2400 Edison Ave. Fort Myers, FL 33901

Phone: (239) 334-3745 **Fax:** (239) 334-1473

Website: www.salvationarmvfortmvers.com

Hours: 24 hours

Eligibility Requirements: Homeless persons

Fees: None

Partner Agency
Intake procedure: Call crisis management specialist

United

Agency: Salvation Army **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

Salvation Army social service programs meet the basic needs of daily life for those without the resources to do so themselves. Often, these programs provide food, shelter, clothing, financial assistance to pay utilities and other necessities based on the need.

Red Shield Lodge is a 215-bed social services center. About 10 beds are reserved for overnight shelter. Other beds in the shelter are for residents who agree to a program of classes and training with the end goal of housing and employment. Single women, women and/or men with children, or families may enter the family unit at the shelter for 45 days or longer.

Casework and counseling are components of the family shelter program. Whether it is financial planning and job placement for a young, single mother living in our shelter or a transitional facility; health care for a family dealing with disease; or counseling and advocacy for a victim of spousal abuse; The Salvation Army is with those it serves every step of the way.



• Salvation Army/ Thrift Store -Fort Myers

3065 Fowler St. Fort Myers, FL 33901

Phone: (239) 337-0956 **Fax:** (239) 334-6481

Fax: (239) 334-6481 Intake procedure: None Website: www.salvationarmyfortmyers.com Agency: Salvation Army

Hours: Monday- Saturday, 9 AM- 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: None Area Served: Lee

Fees: Tax-free shopping

Thrift store whose proceeds benefits fully fund a faith-based alcohol and substance abuse program called Crossroads. Receives donated items everyday, and offers frequent shopper program. A truck is available for pick up of certain large items such as furniture.

Salvation Army/Thrift Store - Cape Coral

4506 Del Prado South Suite D Cape Coral, FL 33904

Phone: (239) 540-0265 or (239) 337-0955 for pick-up of items

Fax: (239) 540-1248 Intake procedure: None Website: www.salvationarmyfortmyers.com Agency: Salvation Army

Hours: Monday- Saturday, 9 AM - 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: None Area Served: Lee

Fees: Tax Free Shopping

Thrift store whose proceeds benefits fully fund a faith-based alcohol and substance abuse program called Crossroads. Receives donated items everyday, and offers frequent shopper program. A truck is available for pick up of certain large items such as furniture.

School District of Lee County

2855 Colonial Blvd. Fort Myers, FL 33966 **Phone:** (239) 334-1102 or (239) 335-1512 *TTY*

Fax: (239) 332-0231 Intake procedure: See Below

Website: www.leeschools.net Agency: School District of Lee County

Hours: Monday - Friday, 8 AM - 4:30 PM **Agency Type:** Governmental

Eligibility Requirements: Lee County students Area Served: Lee

Fees: None

Lee County Public Schools is the ninth-largest district in Florida and one of the 50 largest school districts in the United States. We proudly educate nearly 80,000 students in grades K-12. Unlike many school districts, Lee County's population continues to grow at a rapid rate. For the 2006/07 school year, Lee County had the highest increase in student enrollment of any district in Florida - in fact, many districts saw their student population decrease, with many of those students making their way to our classrooms.

To enroll a child in school, all children will need original birth certificate, a health examination form (yellow form), Social Security Card (if available), FL Certificate of Immunization (blue form), Proof of Address, i.e. Utility Bill, proof of custody is required if child is not living with both natural parents, name & address of last school attended and a copy of IEP.



Section 8 Voucher Program

1700 Medical Lane Fort Myers, FL 33907

Phone: (239) 337-4111 Ext 205

Fax: (239) 332-6667 **Website:** www.hacfm.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Please contact agency for

eligibility

Fees: None

Intake procedure: Application to be filled out on site **Agency:** Housing Authority of the City of Fort Myers

Agency Type: Governmental

Area Served: Lee

The Community Redevelopment Agency (CRA) administers the Section 8 Housing Choice Voucher (HCV) Program. This is a federally funded program that enables eligible families to locate housing anywhere in the private market of Lee County. Families assisted are issued a Voucher to locate housing within 60 days with a private landlord. Landlords must have units that are decent, safe, and sanitary in order to pass inspection, units that are reasonable and comparable to the unassisted market, be willing to sign a 1-year contract with the CRA and enter into a lease with the tenant. Families pay a small percentage of the rent according to their income and the Payment Standard. Families can also use the Portability feature of the Voucher to transfer their Section 8 to another PHA.

Senior Care C.H.O.I.C.E.S

2070 Carrell Rd Suite B Fort Myers, FL 33901

Phone: (239) 418-2900 *Main phone* Website: www.leememorial.org

Hours: Monday-Friday, 8:30-4:30 - office hours

On Call 24 Hours

Eligibility Requirements: Seniors living

independently and their families

Fees: \$230 initial assessment, \$23/per 15-minute

Intake procedure: Call and ask for Julia Agency: Lee Memorial Health System Agency Type: Private, Non-Profit

Area Served: Lee

Case management service for seniors who want to live independently and families concerned with their loved one's daily care. Caseworkers will go to home and provide assessment that addresses the health, psychological, financial, and safety needs of the client and refer for needed services. Nurses are available for weekly or monthly check-ins.

• Senior Friendship Centers

3600 Evans Ave. Fort Myers, FL 33901

Phone: (239) 332-3049 Call Elder Helpline for referrals to SFC (239) 275-1881 Senior Friendship Center

Fax: (239) 275-1077 Intake procedure: Call Elder Helpline/Area

Website: www.seniorfriendship.com Agency on Aging for Intake

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Senior Friendship Centers **Eligibility Requirements:** Seniors and caregivers **Agency Type:** Non-Profit-UW Partner

Fees: None Area Served: Lee

Provides services to senior citizens ages 60 and older to promote independence and prevent institutionalization. Services include adult day care, case management, emergency signaling system, health clinic, homemaker services, personal care service, transportation, emergency respite/ respite care, congregate dining at sites throughout Lee county and home delivered meals.



Senior Services/ Lee County Sheriff's Office

14750 Six Mile Cypress Parkway Fort Myers, FL 33912

Phone: (239) 477-1274 Jamie Bartz

Fax: (239) 477-1135 Intake procedure: Call for more information

Website: www.sheriffleefl.org Agency: Lee County Sheriff's Office

Hours: Monday - Sunday, 7 AM - 5 PM **Agency Type:** Governmental

Eligibility Requirements: Senior Services Area Served: Lee

Fees: None

Senior Services investigate problems, complaints and concerns regarding possible crimes against senior

citizens.

• SHARE Club Plus at North Fort Myers

5170 Orange Grove Blvd. North Fort Myers, FL 33903

Phone: (239) 656-7760

Fax: (239) 656-7764 Intake procedure: Call for more information Website: www.leememorial.org Agency: Lee Memorial Older Adult Services

Hours: Monday - Friday, 9 AM - 4 PM **Agency Type:** Private, Non-Profit

Eligibility Requirements: For Seniors 50+ Area Served: Lee

Fees: \$15 per year

Share Club Plus at Southwest Florida Regional Medical Center is a healthy living and wellness program. It's goal is to empower adults 50 and older to manage their health and enjoy a healthy lifestyle. Share Club plus members receive a wide variety of classes and programs for a small yearly fee.

• SHARE Club Plus at Southwest Florida Regional Medical Center

3945 Fowler St. Fort Myers, FL 33901

Phone: (239) 939-8373 a healthy lifestyle program

Website: www.leememorial.org
Intake procedure: Call for requirements
Hours: Monday - Friday, 9 AM - 4 PM
Agency: Lee Memorial Older Adult Services

Eligibility Requirements: Seniors 50+ Agency Type: Private, Non-Profit

Fees: \$15 per year Area Served: Lee

Share Club Plus at Southwest Florida Regional Medical Center is a healthy living and wellness program. It's goal is to empower adults 50 and older to manage their health and enjoy a healthy lifestyle. Share Club plus members receive a wide variety of classes and programs for a small yearly fee.

• SHARE Florida - Food Program

1405 East 2nd Ave Tampa, FL 33605

Phone: (800) 536-3379

Website: www.shareflorida.org Intake procedure: Pre-order is required; bring proof

Hours: Monday-Friday, 8:30 am - 5 PM of 2 hours community service **Eligibility Requirements:** 2 hours of volunteer **Agency:** SHARE Florida

service per month

Agency Type: Private, Non-Profit

Fees: Cost varies, but basic order is \$18

Area Served: State of Florida

Provides \$36-\$50 worth of food for \$18.00 and 2 hours of volunteer service per month. SHARE has been helping people save money since 1990. No income requirements to participate in this program. Food is

distributed locally at host sites. For a location of sites please go to www.shareflorida.org.



• SHARE Florida - Lehigh

507 Sunshine Blvd Lehigh Acres, FL 33971 **Phone:** (239) 369-8965 or (800) 536-3379

Website: www.shareflorida.org

Hours: Monday-Friday, 8:30 am - 5 PM **Eligibility Requirements:** 2 hours of volunteer

service per month

Fees: Cost varies, but basic order is \$18

Intake procedure: Pre-order is required; bring proof

of 2 hours community service **Agency:** SHARE Florida

Agency Type: Private, Non-Profit Area Served: Southwest Florida

Provides \$36-\$50 worth of food for \$18.00 and 2 hours of volunteer service per month. SHARE has been helping people save money since 1990. No income requirements to participate in this program. Food is distributed locally at host sites. For a location of sites please go to www.shareflorida.org.

• SHINE (Serving the Health Insurance Needs of Elders)

2285 First St. Fort Myers, FL 33901

Phone: (239) 332-4233 SHINE (800) 963-5337 Toll free Elder Helpline

Fax: (239) 332-3596 Intake procedure: Call Elder Helpline

Website: www.aaaswfl.org Agency: Area Agency on Aging for Southwest Florida

Hours: Monday - Friday, 8 AM - 5 PM

Agency Type: Private, Non-Profit

Eligibility Requirements: Seniors 60 and older

Area Served: Southwest Florida

Fees: None

Volunteers in the SHINE program provide information, counseling and assistance on Medicare, Medicaid, Medicare Plan Choices (Medicare+Choice), Medicare supplemental insurance, long-term care insurance and Medicare fraud. In addition, SHINE has a strong community education and outreach component. Volunteers make educational presentations on Medicare and health insurance to a variety of community groups. Education and outreach focuses on health promotion, beneficiary rights and consumer protection.

Shiner's Hospital for Children - Tampa

125802 USF Pine Dr Tampa, FL 33612

Phone: (813) 972-2250 Ext 7214 (813) 972-2250

Fax: (813) 975-7127

Website: www.shrinershq.org

Hours: Out-patient clinic Monday - Friday 9 AM- 5 PM, in-patient units 24 hours a day/7 days a week

Eligibility Requirements: Children age 0-18 with an

orthopedic condition the medical staff can improve on

Fees: None

Intake procedure: No citizenship documentation is

required, call for an appointment

Agency: Shiner's Hospital for Children - Tampa

Agency Type: Private, Non-Profit

Area Served: Florida

A 60-bed facility providing expert pediatric orthopaedic care for children at no charge. Care is provided in multiple settings including out-patient, in-patient, surgery and special care units. Specialty departments include; orthotics and prosthetics, seating/mobility, rehabilitation including (physical, speech and occupational therapy) and a state-of-the-art motion analysis lab (gait analysis). Patients age 0-18 with an orthopaedic condition the medical staff can improve on are accepted. Financial income and insurance status are not qualifiers. Documentation of citizenship is not required. Transportation assistance is often available but not guaranteed. This is handled at time of appointment scheduling.



Sickle Cell Anemia Foundation of Lee and Collier

4224 Michigan Ct Suite 529 Fort Myers, FL 33916

Phone: (239) 461-5703 or (239) 332-2508

Fax: (239) 461-5703

Hours: Monday-Friday 8:30 AM - 5:30 PM

Eligibility Requirements: Individuals and families of

individuals who have the sickle cell trait

Fees: None

Intake procedure: Call office for information, some

forms may be need for certain services **Agency:** Sickle Cell Anemia Foundation

Agency Type: Private, Non-Profit

Area Served: Southwest Florida

This disease specific organization offers education to individuals, families and groups to increase public awareness of the sickle Cell Trait. Services include counseling, financial assistance (if budget permits), referrals, visitations to homes and hospitals and transportation for clients

Single Parent Program-Edison College

8099 College Parkway Fort Myers, FL 33916

Phone: (239) 432-5235 Fax: (239) 985-3440 Website: www.edison.edu

Hours: Monday - Friday, 8:30 AM - 4:30 PM
Eligibility Requirements: Single parents enrolled in

program, see counselor for additional requirements **Fees:** No fee for counseling service, tuition costs may

apply

Intake procedure: Call an Edison counselor for more

information

Agency: Edison College **Agency Type:** Governmental

Area Served: Lee, Collier, Charlotte, Hendry, and

Glades

This program is available to eligible single parents, single pregnant women and displaced homemakers enrolled in AS degree or certificate program. Provides career counseling, academic advising, personal counseling, assistance with financial aid process, financial assistance for education related expenses (child care, books, tuition, etc.), and liaison to community resources.

• Small Business Development Center - FGCU

Center for Leadership & Innovation 12751 Westlinks Drive Suite 7 Fort Myers, FL 33913

Phone: (239) 225-4220 Fax: (239) 225-4221

Website: www.fgcu.edu/cob/sbdc
Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Reside or planning to move a business in one of the five counties covered

Intake procedure: Call to set up an appointment

Fees: Counseling is free; some small charges for

seminars

Agency: Florida Gulf Coast University

Agency Type: Governmental

Area Served: Lee, Collier, Glades, Hendry, and

Charlotte

A free counseling service at the Small Business Development Center Office is available to individuals who have questions or need assistance in starting or growing their businesses. Appointments are needed to assure that sufficient time is allocated for each client. Also offers scheduled seminars, trade shows, and workshops on specific business-related issues.



Social Security Administration

10100 Deer Run Farms Road First Floor Fort Myers, FL 33912

Phone: (800) 772-1213 National Phone Line or (239) 931-0066 Local office number

Website: www.socialsecurity.gov
Intake procedure: Applications may be done online, by phone or in office, please call for an appointment

Eligibility Requirements: Qualifications will vary, see web site or call national number for information **Agency:** Social Security Administration **Agency Type:** Governmental

Fees: None Area Served: Lee

The Social Security Administration provides retirement, disability, survivor benefits and Supplemental Security Benefits (SSI) for the aged, disabled and their survivors. Local offices provide original or replacement social security cards. Eligibility requirements and acceptable documents vary for different types of benefits. Many things such as applications and forms can be found and completed online and information can be retrieved over the phone. For appointments and information please call the national phone number.

• Source of Light and Hope Development Center

3901 Dr Martin Luther King, Jr. Blvd Fort Myers, FL 33916

Phone: (239) 334-3739 Administration or (239) 334-7519 TOPWA /AIDS/ STD Programs

Fax: (239) 334-3426 Intake procedure: Call for appointment

Hours: Monday - Saturday, 8 AM - 8 PM **Agency:** Source of Light & Hope Development **Eligibility Requirements:** Lee County residents **Agency Type:** Private, Non-Profit

Fees: Based on ability to pay

Area Served: Lee

Provides residential care for children from 0-18 placed by the courts and DCF; provides out-patient outreach prevention services to include HIV testing and counseling, pregnancy testing to the general population, services to high-risk and at-risk pregnant women to ensure proper prenatal care (special emphasis is placed on services to minorities), and provides information and referral services.

South County Regional Library

21100 Three Oaks Parkway Estero, FL 33928 **Phone:** (239) 390-3200 or (239) 498-6425 *TTY*

Fax: (239) 498-6424

Website: www.lee-county.com/library

Hours: Monday - Thursday 9 AM - 9 PM, Friday and

Saturday 9 AM - 6 PM

Eligibility Requirements: San Carlos and Estero

Residents`

Fees: Library card is free for Lee County residents. **Intake procedure:** Local ID needed for free card

Agency: Lee County Library System

Agency Type: Governmental

Area Served: Estero

The South County Regional library is a 32,600-square-foot facility with the Lee County Library System's only computer training room. The library is regional, providing a full collection, extensive holdings in its specialty (science and technology), complete reference services, a large youth services department, Internet access, reference periodicals, study rooms, and more. The library offers free programs for adults, teens and children, including story times and book discussions.



Partner Agency

Partner Agency

Southwest Florida Addiction Services, Inc (SWFAS)

2675 Winkler Ave Suite 180 Fort Myers, FL 33901

Phone: (239) 278-7595 or (239) 772-1211 Adolescent Services

Fax: (239) 332-0287 Intake procedure: Call for information

Website: www.swfas.org **Agency:** Southwest Florida Addiction Services, Inc.

Hours: Monday - Friday, 8 AM - 5 PM **Agency Type:** Non-Profit-UW Partner

Eligibility Requirements: Vary by program Area Served: Charlotte, Collier, Glades, Hendry, and Fees: Sliding scale based on income.

SWFAS offers a full range of substance abuse care for adolescents and adults. Services provided includes: outpatient, residential and day treatment and prevention as well as medical detoxification, transitional living and permanent supportive housing for adults, employee assistance programs, individual, family and group therapy for substance abusers and their families. SWFAS also has a resource room with informational and prevention materials for adults and kids on: addiction, drugs, alcohol, tobacco, STD's and more. Walk in assessments available in the Adult Outpatient Department (2101 McGregor Blvd.) on Monday, Tuesday, and Thursday from 11 AM - 3 PM

SWFAS - Youth Outpatient Program

1105 Cultural Park Blvd Cape Coral, FL 33990

Phone: (239) 772-1211 Fax: (239) 574-3199 Website: www.swfas.org

Hours: Monday - Friday 8 AM - 5 PM Eligibility Requirements: Youth age 13-17 experiencing behavioral difficulties including anger control issues, substance abuse, or school behavior

issues

Fees: Sliding scale, call for qualifications

Intake procedure: Referrals to program come from school resource officers, community policing efforts, Juvenile Justice Diversion programs and/or self-

referrals from families

Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner Area Served: Southwest Florida

Substance abuse counseling for youth ages 13-17. Support groups include Anger Management, Intervention. and youth/parent group. Aftercare, individual counseling and Spanish speaking services are available. The fees for individual counseling are based on a sliding scale.

SWFAS - Adult Felony Drug Court

2101 McGregor Blvd Fort Myers, FL 33901

Phone: (239) 332-6937 Fax: (239) 332-6985 Website: www.swfas.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Non violent offenders with drug and alcohol dependency who wish to

have charges dropped

Fees: \$60 a month

Intake procedure: Referred and approved through

State Attorney's Office

Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee, Hendry and Glades Counties

Partner Agency

This SWFAS program offers individual and group therapy with urine screens. Participants are non-violent offenders with drug and alcohol dependency wishing to have their charges dropped. Regular court appearances required. Program length is one year.



SWFAS - Anti Drug Initiative

2101 McGregor Blvd Fort Myers, FL 33901

Phone: (239) 332-6937 Fax: (239) 332-6985 Website: www.swfas.org

Hours: Monday - Friday, 8 AM - 5 PM Group meets

on Fridays from 5:15 - 7 PM

Eligibility Requirements: Offenders on first or

second arrest

Partner Agency

Fees: \$240 for 6-week course

Intake procedure: Referred through Courts -

Assessment is done individually

Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

This is a 6-week Diversion Program using motivational enhancement early intervention for those with 1st and 2nd arrest. Program includes individual assessment, group treatment and random urine screens.

SWFAS - BRITE Program

2101 McGregor Blvd Fort Myers, FL 33901

Phone: (239) 332-6937 Ext 121 or (239) 560-5554

Fax: (239) 332-6985 Website: www.swfas.org

Hours: Monday - Friday, 8 AM - 5 PM **Eligibility Requirements:** Seniors age 55+ struggling with misuse of alcohol, prescriptions, or

elicit drugs



Fees: None

Intake procedure: Referral form is available online at under prevention programs, BRITE program **Agency:** Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner **Area Served:** Lee, Hendry and Glades

BRITE providers offer evidence-based screening, brief intervention, referral, and treatment to seniors who are age 55+ experiencing problems with alcohol, prescription and over-the-counter (OTC) medications, or elicit drugs. Services include client assessment, education, and referrals and can be as little as one visit or include a brief intervention (1-5 visits) or brief treatment (6-12 visits). Clients with more in depth needs can be linked with additional SWFAS or community services. BRITE counselors often deliver services at elders' homes.

• SWFAS - Child Welfare Intensive Outpatient Treatment

2101 McGregor Blvd Fort Myers, FL 33901

Phone: (239) 332-6937 Fax: (239) 332-6985 Website: www.swfas.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: People at risk of losing

their children due to substance abuse

Fees: No fee

Partner Agency

Intake procedure: Call for information and

appointment

Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

This outpatient program provides group treatment for people at risk of losing their children due to substance abuse. Psychiatric support is available as well as individual sessions and drug screenings.

• SWFAS - Intensive Outpatient Program

2101 McGregor Blvd Fort Myers, FL 33901

Phone: (239) 332-6937 Fax: (239) 332-6985 Website: www.swfas.org

Hours: Monday, Wednesday, Friday 7:30 AM - Noon

Eligibility Requirements: Outpatient addiction

program



Fees: \$1200.00, some insurance accepted Intake procedure: Assessment through SWFAS Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Intensive outpatient 12-week program includes 9 hours of group treatment per week, individual and family meeting as well as urine screenings. This is a good alternative for working professionals.



Partner Agency

SWFAS Detoxification Center

2562 Dixie Parkway Fort Myers, FL 33901

Phone: (239) 332-6989 Detoxification and After Hours

Fax: (239) 338-2618 **Website:** www.swfas.org

Hours: 24 hours a day, 7 days a week **Eligibility Requirements:** Adults undergoing

withdrawal from alcohol and/or drugs

Fees: Sliding Scale

Intake procedure: Call for requirements an intake Agency: Southwest Florida Addiction Services, Inc.

Agency Type: Non-Profit-UW Partner **Area Served:** Southwest Florida

Center is a 25-bed facility that is under the direction of a physician, and serves adults, who are undergoing withdrawal from alcohol and/or drugs. The center is open 24 hours a day, 7 days a week, and is the only detoxification facility in Lee, Charlotte, Glades, and Hendry counties. Duration of care ranges from 3 to 21 days, depending upon the severity of the withdrawal. This facility is located near a major hospital, which is available for any critical physical complications.



Southwest Florida Employee Assistance Program

3949 Evans Ave Suite 202 Fort Myers, FL 33901 **Phone:** (239) 278-7435 or (800) 226-7930 *Toll-Free*

Fax: (239) 278-7439 Website: www.swfeap.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Employees and family members of SWFAS or other participating agencies

Intake procedure: Call for services

Fees: No cost to employees and family members of SWFAS and participating agencies. \$75.00 session fee for service to others, other fees may apply **Agency:** Southwest Florida Addiction Services, Inc

Agency Type: Non-Profit-UW Partner Area Served: Lee, Collier and Charlotte

The EAP program provides confidential, free assistance to employees family members to help resolve problems that affect their personal life and/or job performance. Service includes individual and family counseling. Legal and financial issues are referred out. They provide assessment, referral and short term counseling.

• Southwest Florida Hispanic Chamber of Commerce

10051 McGregor Blvd. Suite 204 Fort Myers, FL 33919

Phone: (239) 418-1441 **Fax:** (239) 418-1475

Website: www.fshcc.com
Hours: Monday - Friday, 9 AM - 6 PM

Eligibility Requirements: Hispanic business owners

and employees **Fees:** None

Intake procedure: Call for more information
Agency: Southwest Florida Hispanic Chamber of

Commerce

Agency Type: Private, Non-Profit **Area Served:** Collier, Lee, and Hendry

Chamber of Commerce helps to promote the economic advancement of the Florida Hispanic community, with a focus on economic and political empowerment, and public advocacy to improve the quality of life in the state of Florida. They can also provide job opportunities, referrals to Spanish speaking attorneys, doctors, dentists, and other Hispanic businesses



Southwest Florida Marine Institute

1190 Main St. Fort Myers Beach, FL 33931

Phone: (239) 765-9696 Fax: (239) 765-9688 Website: www.amikids.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: At risk youth grades 7-12 who function more than 2 years below grade level in reading, has behavioral needs that must be addressed prior to any educational remediation,

displays little or no interest in learning, and is over the



"normal" age of those students in the same grade in

traditional settings.

Fees: None

Intake procedure: Referred by School District or

Department of Juvenile Justice

Agency: Southwest Florida Marine Institute **Agency Type:** Non-Profit-UW Partner

Area Served: Lee

Education and rehabilitation for at risk girls and boys grades 7-12 (ages 14-18). Southwest Florida Marine Institute is a non-profit, community-based organization serving Lee County. Their mission is to prevent or reduce delinquency and improve public safety by redirecting the lives of our at-risk youth and helping them to become productive citizens. Will provide a safe environment where students will have the opportunity to learn how to appropriately manage their behavior, learn basic skills necessary to function at an appropriate grade level and participate in a sequential curriculum designed to facilitate their successful re-entry into a school environment, graduate or secure employment.

Southwest Florida Regional Medical Center

2727 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 939-1147

Website: www.leememorial.com
Hours: 24 hours a day/7 days a week
Eligibility Requirements: None
Fees: Vary Depending on Service

Intake procedure: Admission will require ID and

Intake procedure: Call to sign up as a volunteer

insurance information

Agency: Lee Memorial Health System **Agency Type:** Private, Non-Profit

Area Served: Lee

Southwest Florida Regional Medical Center is a 400- bed acute care facility. Services include emergency medicine, Comprehensive Cardiac Services, including: Open Heart Surgery, Cardiac Catheterization, Angioplasty, All diagnostic testing (ex: stress testing, etc.), Orthopedics, Neurosciences including: Neurosurgery and Neurology, including The Stroke Center, Oncology; home to the <u>Patty Berg Cancer Center</u> accredited by the American College of Surgeons, and offers comprehensive cancer care, Kidney Transplant, General Surgery, General Medicine, Intensive Care, Diagnostic services, including but not limited to: MRI, CT, Nuclear medicine, Ultrasound, X-ray, Mammography, Cardiac Stress testing, Pulmonary function testing, Angiography, and Wound Care.

• SWFRMC Auxiliary - Volunteer

Southwest Florida Regional Medical 2727 Winkler Ave. Fort Myers, FL 33901

Phone: (239) 939-8636 or (239) 939-8612

Fax: (239) 939-8366

Website: www.leememorial.org
Hours: Monday – Friday, 8 AM - 4:30 PM
Agency Type: Private, Non-Profit

Eligibility Requirements: None Area Served: Lee

Fees: None

Volunteers provide support services such as room service, transporting of patients and patient information and run programs that help to raise funds for various programs.



Special Equestrians

5121 Staley Rd Fort Myers, FL 33905

Phone: (239) 226-1221 **Fax:** (239) 226-1279

Website: www.specialequestrians.net

Hours: Wednesday - Saturday, 9 AM - 12 Noon

Eligibility Requirements: Children and adults with

disabilities

Fees: \$72 for 6-week session

United Way
Partner Agency

Intake procedure: Call for intake requirements,

medical documentation may be required

Agency: Special Equestrians

Agency Type: Non-Profit-UW Partner

Area Served: Charlotte, Hendry, Glades, and Lee

Special Equestrians, Inc. is a horseback riding program which provides therapeutic riding to mentally and physically-challenged children and adults. The program lessons are divided into six week sessions. Thirty minutes of therapeutic instruction is given to each rider per week, or per lesson. The program is year round (eight consecutive sessions) with the exception of one month in the summer. A fee of seventy-two dollars (\$72.00) for a six-week session is charged per rider. Scholarships are available in special circumstances.

Special Populations, City of Cape Coral

400 Santa Barbara Blvd. Cape Coral, FL 33904

Phone: (239) 574-0574 **Fax:** (239) 574-0426

Website: www.capecoral.net

Hours: Monday - Friday, 8 AM - 4:30 PM

Eligibility Requirements: Adults and children with

disabilities

Fees: Vary

Intake procedure: Call for information

Agency: Cape Coral Parks and Recreation Division

Agency Type: Governmental

Area Served: Lee

Special Populations offers a variety of programs for adults and children with developmental and physical disabilities. Adult day training, on-site and off-site enclave (work) programs, after school, evening and weekend special event programs are designed to foster independence, self-esteem, individual growth and personal relations in a safe, caring, and structured environment.

• State Attorney's Office

Twentieth Judicial Circuit 2000 Main St 6th Floor Fort Myers, FL 33902 **Phone:** (239) 335-2700 or (239) 533-1076 *County Clerk Division*

Fax: (239) 335-2322

Website: www.sao.cjis20.org

Hours: Monday-Friday 8:30 AM - 5 PM

Eligibility Requirements: Anyone who is a victim of

a crime (criminal as opposed to civil)

Fees: None

Intake procedure: Call to speak with a victim

advocate

Agency: State Attorney's Office **Agency Type:** Governmental

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

The State Attorney's office serves as the prosecutor representing the people in criminal courts throughout the state. Services include a Domestic Violence unit as well as Victim/Witness Advocate program.

• State Attorney's Office - Domestic Violence Unit

1700 Monroe St. 3rd Floor Fort Myers, FL 33901

Phone: (239) 335-2700 **Fax:** (239) 335-2135

Website: www.sao.cjis20.org

Hours: Monday - Friday 8:30 AM- 5 PM **Eligibility Requirements:** Victim of domestic or

sexual violence

Fees: None

Intake procedure: Call for information

Agency: State Attorney's Office **Agency Type:** Governmental

Area Served: Lee

The State Attorney's Office provides assistance to victims of domestic violence, stalking and violent crimes in the following areas: transportation to court and referrals. Assist in filing emergency injunction for protections only and victim's compensation.



State Attorney's Office - Victim Advocate

Twentieth Judicial Circuit PO Box 399 Fort Myers, FL 33902

Phone: (239) 335-2770 Fax: (239) 335-2322

Website: www.sao.cjis20.org

Hours: Monday-Friday 8:30 AM -5 PM

Eligibility Requirements: Anyone is welcome to call

with questions about the criminal legal process

Fees: None

Intake procedure: After arrest, victim services will do intake calls or write victims within 24 - 48 hours of the

Agency: State Attorney's Office **Agency Type:** Governmental Area Served: 20th judicial circuit

Victim services within the 20th judicial circuit can give referrals to outside agencies for services and walk victims through the judicial process. Victim Advocates act as a liaison between the attorney and victim. Advocates do not give legal advice.

Stroke Club - Cape Coral Hospital

Life Center Room C 636 Del Prado Blvd. Cape Coral, FL 33990

Phone: (239) 574-0317

Website: www.leememorial.org Hours: Tuesdays 10:30-11:30 AM

Eligibility Requirements: Stroke survivors

Fees: None

Intake procedure: Come in and introduce self

Agency: Lee Memorial Health System Agency Type: Private, Non-Profit

Area Served: No one is refused but must provide

own transportation

Support group for stroke survivors. Meetings features seated exercises, mental exercises, socialization and sharing of stroke information. Caregivers are welcome, but not required. Hospital provides meeting room. Should check with own doctor regarding exercise restrictions. Each person is responsible for self.

Stroke Club- Gulf Coast Hospital

Outpatient Rehab Dept of Gulf Coast Hospital 13681 Doctor's Way Fort Myers, FL 33912

Phone: (239) 768-8645

Website: www.leememorial.org **Hours:** Thursdays. 10:30 AM - 11:30 AM

Eligibility Requirements: Stroke survivors

Fees: None

Intake procedure: Come by or call for information

Agency: Lee Memorial Health System **Agency Type:** Private, Non-Profit

Area Served: No one is refused but must provide

own transportation.

Stroke Support Club meets 10:30-11:30 a.m. every Thursday Stroke survivors and their caregivers meet for light, seated exercises and activities to improve speech and self-esteem. Stroke survivors must receive permission from their doctors to participate. Patients should check with doctor regarding exercise restrictions. Each person is responsible for self.

Suncoast Community Resource Center

7656 Hart Drive North Fort Myers, FL 33917

Phone: (239) 731-9838 Fax: (239) 731-1627

Website: www.unitedwaylee.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Suncoast Area residents in Agency Type: Non-Profit-UW Partner

North Fort Myers

Fees: None

Intake procedure: None

Agency: United Way of Lee, Hendry and Glades

United

Partner Agency

Area Served: North Fort Myers

A United Way house is a family friendly place for neighborhood resource and referral. The Suncoast Community Resource Center is a partnership between United Way of Lee, Hendry and Glades, Lee County Department of Human Services and the Suncoast Taskforce.



Sunlight Homes

P.O. Box 9194 Naples, FL 34101

Phone: (239) 352-0251 **Fax:** (239) 352-9962 **Hours:** 24 hours

Eligibility Requirements: Women of any age that

are pregnant and in need

Fees: None

Intake procedure: Telephone interview with two

references

Agency: Sunlight Home **Agency Type:** Religious

Area Served: Southwest Florida

Sunlight Homes is a Christian home that offers shelter for pregnant women and teens in need. Program is designed to offer spiritual, physical and emotional wholeness. Sunlight Homes will gladly accept donations of maternity clothes, baby items and personal care items. Please call for information on volunteer opportunities.

Sunshine for Seniors

4040 Esplanade Way Tallahassee, FL 32399

Phone: (800) 963-5337

Eligibility Requirements: Seniors age 60 or older whose health insurance does not cover prescriptions

Fees: None

Intake procedure: Intake through Elder Helpline

SHINE Program

Agency: Department of Elder Affairs

Agency Type: Governmental

Area Served: Florida

Counselors inform elder consumers of program eligibility criteria established by pharmaceutical companies and the drugs covered by those programs. This service enables Florida's senior citizens to make informed choices about free or discount programs that best suit their prescription needs. Sunshine for Seniors counselors can assist with program enrollment, information and application forms, if necessary.

SVDP - St Vincent de Paul Church

13031 Palm Beach Blvd. Fort Mvers. FL 33901

Phone: (239) 694-3985

Hours: Monday Wednesday Friday 10 AM - 12 Noon **Agency:**

Eligibility Requirements: East Fort Myers residents

Fees: None

Intake procedure: Call for information

Agency: Saint Vincent de Paul Societies

Agency Type: Religious

Area Served: East Fort Myers

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to residents of east Fort Myers. Program is closed during the summer months and open September 1 - May 1.

• SVDP-Church of the Ascension

6025 Estero Blvd. Fort Myers Beach, FL 33931

Phone: (239) 940-1100 Saint Vincent de Paul phone (239) 463-6754 Church office

Hours: Monday & Wednesday - Friday 9 AM - 11 AM Intake procedure: Application and photo ID taken at

Eligibility Requirements: Fort Myers Beach Chapel by the Sea

residents Agency: Saint Vincent de Paul Societies

Fees: None Agency Type: Religious

Area Served: Fort Myers Beach

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to residents of the Fort Myers Beach area.



SVDP-Church of the Resurrection

8121 Cypress Lake Drive Fort Myers, FL 33919

Phone: (239) 481-7171

Hours: Monday - Fridays 9 AM - 4 PM

Eligibility Requirements: See parish boundaries

Fees: None

Intake procedure: Call for more information, will

need photo ID

Agency: Saint Vincent de Paul Societies

Agency Type: Religious

Area Served: South Fort Myers from College

Parkway to Gladiolus

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available. Vouchers are available for Furniture or household items from thrift store if funding permits. This church serves South Fort Myers from College Parkway to Gladiolus.

SVDP-Our Lady of Light

19680 Cypress View Drive Fort Myers, FL 33901

Phone: (239) 267-7088 **Fax:** 239-267-5481

Hours: Monday - Friday 9 AM to 2:30 pm **Eligibility Requirements:** Families with an

emergency financial need

Fees: None

Intake procedure: Application and photo ID **Agency:** Saint Vincent de Paul Societies

Agency Type: Religious

Area Served: San Carlos/ Estero

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to residents of Fort Myers living south of Alico Road and north of Coconut Road, primarily in Estero and San Carlos Park.

SVDP-Saint Andrew's

2628 Del Prado Blvd. Cape Coral, FL 33904

Phone: (239) 772-3543

Hours: Monday - Friday Hours 10 AM - 2 PM (message can be left 24 hours a day/7 days a week)

Eligibility Requirements: Cape Coral residents

within Parish boundaries

Fees: None

Intake procedure: Call and leave a message, case

manager will come to home

Agency: Saint Vincent de Paul Societies

Agency Type: Religious **Area Served:** Cape Coral

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to residents of Cape Coral. Church serves the eastern part of Cape Coral to Santa Barbara Blvd.

SVDP-Saint Cecilia's

5632 Sunrise Drive Fort Myers, FL 33919-1724

Phone: (239) 936-3635 **Fax:** (239) 936-2108

Hours: Monday Wednesday Friday 1 PM - 2 PM

Eligibility Requirements: See parish boundaries

Fees: None

Intake procedure: Social security or green card and

driver's license or photo ID

Agency: Saint Vincent de Paul Societies

Agency Type: Religious

Area Served: Parish boundaries - South side of Hill St. to North side of College Parkway, from the

Caloosahatchee River on to I-75.

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to residents of central/ south Fort Myers within Parish boundaries.



SVDP-Saint Columbkille

12171 Iona Road Fort Myers, FL 33908

Phone: (239) 489-3973 ask for Saint Vincent de Paul Society

Hours: Monday - Friday 8:30 AM - 4:30 PM **Agency:** Saint Vincent de Paul Societies

Closed 12-1 for lunch Agency Type: Religious

Area Served: Iona/McGregor/Gladiolus area and Eligibility Requirements: See parish boundaries

Fees: None Harlem Heights

Intake procedure: Call for appointment

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to residents in the Iona area.

SVDP-Saint Frances Xavier

2073 Lafayette Ave Fort Myers, FL 33901

Phone: (239) 334-9225

Hours: Tuesday, Wednesday, and Friday, 9 AM-

11:30 AM

Eligibility Requirements: See area served for parish

boundaries.

Fees: None

Intake procedure: Driver's license and a copy of bill (service address must be within parish boundaries)

Agency: Saint Vincent de Paul Societies

Agency Type: Religious

Area Served: Central/North Fort Myers

Saint Vincent de Paul Society is the charitable arm of participating Catholic churches. They provide emergency food, household goods, personal items and financial assistance when available to people residing in central/ northern Fort Myers and North Ft. Myers (Cape Coral to West of Slater Rd, Fort Myers west to Ortiz, and north of Carol Ave.) \$50 dollars is the limit of assistance on a final notice within parish boundaries and 2 bags of groceries within county.

Teen Challenge - Men's Center

5646 7th Ave. Fort Myers, FL 33907

Phone: (239) 275-1974 Fax: (239) 275-1975

Website: www.teenchallenge.cc

Eligibility Requirements: Men 18 years or older

Fees: \$750 Induction fee

Agency Type: Religious

Intake procedure: Enrollment Application, current TB, HIV and STD blood tests and interview with

program director

Agency: Teen Challenge

Area Served: Southwest Florida

A residential program with a minimum of 12 months commitment required of the student. During their stay participants will experience a strict schedule, personal structure, accountability to authority, individual mentoring relationships, and one-on-one counseling. They will also participate in Biblically based life skills training classes along with supervised work details, which enable them to learn new patterns of thinking and behavior in personal relationships. Through the journey, they will come to learn to truly depend upon God. developing a personal relationship with Him, which is the only thing, which can truly change one's heart.



• Teen Challenge- Women's Center

5424 7th Ave. Fort Myers, FL 33907

Phone: (239) 939-7705 **Fax:** (239) 939-7725

Website: www.teenchallenge.cc

Eligibility Requirements: Women 18 years or older

Fees: \$750 induction fee **Agency Type:** Religious

Intake procedure: Enrollment Application, current TB, HIV and STD blood tests and interview with

program director

Agency: Teen Challenge

Area Served: Southwest Florida

A residential program with a minimum of 12 months commitment required of the student. During their stay participants will experience a strict schedule, personal structure, accountability to authority, individual mentoring relationships, and one-on-one counseling. They will also participate in Biblically based life skills training classes along with supervised work details, which enable them to learn new patterns of thinking and behavior in personal relationships. Through the journey, they will come to learn to truly depend upon God, developing a personal relationship with Him, which is the only thing, which can truly change one's heart.

• The Braille Institute of Florida

841 NE 44th Lane Cape Coral, FL 33909

Phone: (239) 671-0579 **Fax:** (239) 671-0976

Website: www.winningkidsclub.org
Hours: 7 days a week, 10 AM – 10 PM
Eligibility Requirements: None

Fees: Sliding scale depending on income and/or

need

Intake procedure:

Agency: Winning Kids Club Agency Type: Private, Non-Profit Area Served: Southwest Florida

Offers beginning Braille writing and art for children who are both sighted and blind and beginning American Sign Language. Braille Classes are also available for adults.

• The Bridge Youth Center

2128 Cleveland Ave. Fort Myers, FL 33901

Phone: (239) 337-3798 **Fax:** (239) 337-3799

Website: www.urbanteens.org

Hours: Monday – Thursday, 2 PM – 6 PM, tutoring offered Monday-Thursday 4pm-6pm by appointment, Tuesday Night - Hurts & Habits teen support group **Eligibility Requirements:** Youth Age 11-18 (Grades

6-12)

Fees: None

Intake procedure: Call for appointment for tutoring,

forms for activities available online **Agency:** The Bridge Youth Center **Agency Type:** Private, Non-Profit

Area Served: Lee

The Bridge has programs and activities that address daily after school tutoring for students in all school subjects by volunteer school teachers, english classes for Spanish speaking students, GED, SAT/ACT preparation classes, FCAT testing assistance, and resume writing and job placement assistance. Life skills development classes are available such as; creating a budget plan, checkbook and financial development, vehicle maintenance, computer classes and many more. Support groups include: health and fitness awareness, drug abuse recovery and parent support groups. Sporting activities include basketball, boxing instruction, and organized dance. Local field trips, community beautification projects, beach adoption project and community service events help youth learn responsibility. The Bridge supports several local agencies in their efforts including Lee County Schools, LAMP, The Children's Network, Juvenile court & Juvenile Assessment Center (JAC) and manyadditional community agencies.



The Trevor Helpline

9056 Santa Monica Blvd. Ste 100 West Hollywood, CA 90069

Phone: (866) 488-7386 The Trevor Hotline (866.4.U.TREVOR) (310) 271-8845

Fax: (310) 271-8846 Intake procedure: Call for information or just to talk

Website: www.thetrevorproject.org to a counselor

Hours: Hotline 24 hours/7 days **Agency:** The Trevor Project **Eligibility Requirements:** Gay or questioning teens, **Agency Type:** Private, Non-Profit

age 13-24 years of age Area Served: All Areas

Fees: None

The Trevor Project is a non-profit endeavor established in 1998 to promote acceptance of gay and questioning youth and aid in suicide prevention among that group. They run the following programs:

The Trevor Hotline: 1-866-4-U-TREVOR - Free and confidential nation-wide helpline that offers hope and someone to talk with, 24 hours a day/7 days a week. Young people, 13-24 years of age, can make a free call anytime day or night from anywhere in the nation to speak with trained counselors who will listen without iudament and help them identify supportive resources in their area.

The Trevor Survival Kit - A vital tool for educators and youth service providers

Dear Trevor- <u>www.thetrevorproject.org/deartrevor.aspx</u> youth can anonymously ask non-urgent questions about sexual orientation and identify issues through this on-line Q&A resource.

• Thyroid Cancer Survivor's Assoc, Inc

HealthPark Medical Center 9981 S. HealthPark Drive Fort Myers, FL 33908 **Phone:** (239) 542-6507 *Jan Scheuerman, co-facilitator* (239) 560-8495 *Jan's cell*

Website: www.thyca.org Fees: None

Hours: 3rd Saturday from 10:30 am - 12 Noon
Eligibility Requirements: Survivor, caregivers, professional, or anyone with an interest in thyroid

Intake procedure: Call for more information
Agency: Lee Memorial Health System
Agency Type: Private, Non-Profit

cancer Area Served: Lee

Support group meets 10:30 AM – 12 Noon every third Saturday in conference room 2A or 2B at the HealthPark Medical Center.

• Together RX Access Card

P.O. Box 9426 Wilmington, DE 19809-9944

Phone: (800) 444-4106 *Toll Free*Website: www.togetherrxaccess.com
Intake procedure: Apply online at www.togetherrxaccess.com or over the phone, 1-800-

Eligibility Requirements: Legal residents of U.S. or Puerto Rico, who are not eligible for Medicare, have no prescription drug coverage of any kind and meet

income requirements

Fees: No fee for eligible people; drugs will not be free

but discounted

444-4106

Agency: Together RX Access Card

Agency Type: Private, Non-Profit

Area Served: Nation-wide

Free prescription-savings card for eligible residents of the United States and Puerto Rico. Savings can range from 25%-40% of regularly priced name brand and generic drugs. To be eligible, a person must meet income requirements, not be eligible for Medicare, and have no prescription drug coverage. Program has no maximum usage or monthly charges.



United Way 211

7275 Concourse Drive Fort Myers, FL 33908

Phone: (239) 433-3900 or DIAL 2-1-1 from a local landline telephone Fax: (239) 433-5692 Fees: None

Website: www.unitedwaylee.org Intake procedure: Dial 211

Hours: Monday - Friday, 8 AM - 5 PM Agency: United Way of Lee, Hendry and Glades

Eligibility Requirements: Anyone who is need of Agency Type: Non-Profit-UW Partner health or social service information Area Served: Lee, Hendry and Glades

United Way 211 is a comprehensive information and referral service that serves Lee, Hendry and Glades. The service is free and available 24 hours per day, 7 days per week. Residents can dial 211 from their home phones or 239-433-3900 in Lee County and 863-675-8383 in Hendry or Glades County.

United Way Volunteer Center of Lee Hendry & Glades

7275 Concourse Dr Fort Myers, FL 33908

Phone: (239) 433-3900 Fax: (239) 433-5692

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Anyone looking to

volunteer or organizations with volunteer opportunities Agency Type: Non-Profit-UW Partner

Fees: None

Intake procedure: Dial 211 from a landline or 239-433-3900 from a cell phone Agency: United Way of Lee, Hendry and Glades

Area Served: Lee, Hendry, and Glades

The Volunteer Center is located at United Way 211 and is a comprehensive recruitment, referral and recognition source for volunteers in Lee, Hendry and Glades.

USDA Rural Development

3434 Hancock Bridge Parkway Suite 209-A North Fort Myers, FL 33903

Phone: (239) 997-7331 Fax: (239) 997-7557

Website: www.rurdev.usda.gov **Hours:** 7:30 AM - 4:30 PM

Eligibility Requirements: Low income families

Fees: Varies, please see website

Intake procedure: Varies, please see website

Agency: USDA Rural Development

Agency Type: Governmental

Area Served: Broward, Charlotte, Collier, Dade, Glades, Hendry, Lee, Monroe and Sarasota

Government operated financial programs to support such essential public facilities and services as water and sewer systems, housing, health clinics, emergency service facilities, electric and telephone service. Rural Development promotes economic development by supporting loans to businesses through banks and community-managed lending pools. We offer technical assistance and information to help agricultural and other cooperatives get started and improve the effectiveness of their member services. They also provide technical assistance to help communities undertake community empowerment programs.

Veteran Outpatient Clinic

3033 Winkler Ave. Extension Fort Myers, FL 33916

Phone: (239) 939-3939 Fax: (239) 931-6114

Hours: Monday - Friday, 8 AM - 4:30 PM Eligibility Requirements: Veterans Fees: Per veteran eligibility regulations

Intake procedure: Call for information

Agency: VA Outpatient Clinic Agency Type: Governmental Area Served: Southwest Florida

The VA clinic provides caring, high quality ambulatory health care to the veterans living in the seven counties served. Medical services include: Ambulatory Surgery; Audiology; Blind Rehabilitation Output Services for the Visually Impaired; Community Nursing Care; Dermatology; Eye Surgery; Gastroenterology; Laser Eye Surgery; Low Vision Clinic Compensation; Neurology Consultation; Pension Examinations in cooperation with the Veterans Benefits Administration; and Urology. Mental health clinic programs are available for Post Traumatic Stress Disorder, substance abuse, sexual trauma recovery, and smoking cessation.



• Veteran's Center

2072 Victoria Ave Fort Myers, FL 33901

Phone: (239) 938-1100 **Fax:** (239) 938-1101

Hours: Monday - Friday, 8 AM - 4:30 PM **Eligibility Requirements:** American veterans

Fees: None

Intake procedure: Discharge paperwork will be

needed to apply for benefits **Agency:** Veteran's Center **Agency Type:** Governmental

Area Served: Lee

Lee County's Veteran's Affairs office assists with the following issues: Appeals to board; Burial benefits; Dependents education assistance; Dependency and Indemnity; Disability compensation; Disability pension - non-service related; Education and training; Homeless Veterans Programs; Home loans; Medical treatment; Agent Orange and Vietnam Veterans; Death Pension Benefits; Vocational Rehabilitation & Employment; and VA benefits questions.

The Victoria office also houses a counselor who can provide counseling services to veterans. They provide readjustment counseling, group readjustment counseling, marital and family counseling, and substance abuse information.

Victim Assistance Program

2210 Peck St. Fort Myers, FL 33901

Phone: (239) 332-6378 *Victim Advocate* (239) 334-4155 *Main line* **Fax:** (239) 461-6243 **Fees:** None

Website: www.fmpolice.com Intake pro

Hours: Monday-Thursday 8 AM – 6 PM; 24-hour on info

call

Eligibility Requirements: Victims of crimes in Fort

Myers Police Jurisdiction

Intake procedure: Call Victim Advocate for

information and referral

Agency: Fort Myers Police Department

Agency Type: Governmental Area Served: Fort Myers

Victim Assistance Programs offers the following services: crime victim support, 24 hour, on scene response, crisis intervention, advocacy, emotional support, resource information and referral, criminal justice support, assistance in filing victim's compensation, and family deaths support.

Vince Smith Center

2450 Prince St Fort Myers, FL 33916 **Phone:** (239) 338-2306 or (239) 338-2307

Fax: (239) 338-2383 Website: <u>www.swfas.org</u>

Hours: 24 hours a day / 7 days a week

Eligibility Requirements: Teens Age 13-17 with

drug or alcohol abuse issues

Fees: Self-Pay based on income and private

insurances accepted

Way
Partner Agency

Intake procedure: Family or self-referral, call to

schedule an assessment

Agency: Southwest Florida Addiction Services, Inc.

(SWFAS)

Agency Type: Non-Profit-UW Partner **Area Served:** Southwest Florida

The Vince Smith Center is a substance abuse treatment program for teens from age 13-17 with drug and/or alcohol abuse issues. Classroom instruction is offered on premises as well as off-site vocational training education through cooperative arrangement with the Lee County School District. Youth residential and day treatment options are available. A Twilight Program is available for qualifying students from 3 PM - 9 PM



VISION USA

243 Lindbergh Blvd. Saint Louis, MO 63141

Phone: (800) 766-4466 Website: www.aoa.org

Hours: Monday - Friday; 7 AM - 7 PM

Eligibility Requirements: Low-income households that have no vision insurance, income below an established level based on household size, and have

not had an eye exam within 2 years

Fees: None

Intake procedure: Call, apply through mail or online.

Agency: VISION USA

Agency Type: Private, Non-Profit

Area Served: All Areas

Helps low income households by providing basic eye health and vision care services free of charge to the many uninsured low-income people and their families who have no other means of obtaining care.

The program is open to children and adults of all ages who qualify. General eligibility requirements include; households where individuals must have a job or live in a household where there is one working member; have no vision insurance; have income below an established level based on household size; and not have had an eye exam within 2 years.

If an individual or family is eligible, they will be matched with a volunteer doctor of optometry who will provide a comprehensive eye exam at no charge. The doctors are donating their services and may be limited in some areas. Eyewear may also be provided at no cost or for a small fee/donation in some states. Florida residents may apply online, download an application online or request an application by mail.

Visiting Nurses Association

3653 Central Ave. Fort Myers, FL 33901

Phone: (239) 337-4848 Fax: (239) 337-2132

Website: www.visitingnursesswfl.com Hours: Monday - Friday, 8 AM - 4:30 PM

Eligibility Requirements: None

Fees: Medicare, private insurance, and sliding scale

Intake procedure: Referred by Physician **Agency:** Visiting Nurses Association **Agency Type:** Non-Profit-UW Partner

Partner Agency

United

Way 🤝

Area Served: Lee and Collier

Visiting Nurses Association is a non-profit organization that provides home health services by nurses, therapists, social workers and home health aides. All services are ordered and monitored by a licensed physician. Adult immunization program is also available. Flu vaccinations are available October – November.

VISTA - Behavioral Crisis Services

10140 Deer Run Farms Road Fort Myers, FL 33966

Partner Agency Phone: (239) 275-3222 Main phone/Outpatient Services or (239) 275-4242 Crisis Emergency Support

Fax: (239) 939-7441 Website: www.leementalhealth.org

Hours: 24 hours a day/7 days a week Eligibility Requirements: Serves children and adults

with acute mental health

Fees: Sliding scale based on income; Medicaid, Medicare and some private insurance accepted

Intake procedure: Call for an appointment and assessment

Agency: Lee Mental Health, Inc. **Agency Type:** Non-Profit-UW Partner

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

Serves children and adults with acute mental health needs in an environment where children and adults can begin their recovery. Services include: outpatient services (Psychiatric evaluation and medication management, aftercare services following crisis unit admissions), crisis emergency support (For all emergency evaluations and Baker Act and Children's Marchman Act admissions), adult crisis stabilization unit (inpatient treatment, 24 hours a day, 7 days a week), children's crisis stabilization unit, addiction receiving facility, and Genoa on-site pharmacy.



Visually Impaired Persons of Southwest Florida, Inc

35 West Mariana Ave. North Fort Myers, FL 33903-5515

Phone: (239) 997-7797 **Fax:** (239) 997-8462

Website: www.vipcenter.org
Hours: Monday - Thursday, 7:30 AM - 4:30 PM;

Friday, 8:30 AM - 12:30 PM

Eligibility Requirements: Legally blind or

progressive visual impairment and family members

Fees: None

United Way
Partner Agency

Intake procedure: Call for appointment, will need

release of medical information.

Agency: Visually Impaired Persons of Southwest

Intake procedure: Application available on website

Florida

Agency Type: Non-Profit-UW Partner **Area Served:** Lee & Collier Counties

Program that provides the visually impaired with training in independent living skills, such as personal & home management; vocational rehabilitation; eccentric vision training; communication skills, including touch-typing & Braille; orientation and mobility. Counseling is available for clients and their significant others. Recreation therapy is also available including arts & crafts; computer center, CCTV demonstration facility, and low-vision clinic. Limited transportation is available for clients on VIP activities.

Vocational Rehabilitation - Fort Myers

Div. of Florida Dept. of Education 4150 Ford St. Extension Suite 36 Fort Myers, FL 33916

Phone: (239) 278-7150 **Fax:** (239) 278-7110

Fax: (239) 278-7110 Fees: None Website: http://rehabworks.org Intake procedure: Application available on website

Hours: Monday - Friday, 8 AM - 5 PM **Agency:** Vocational Rehabilitation

Eligibility Requirements: Individuals with a physical Agency Type: Governmental

Assists persons with disabilities to train for, obtain, or regain employment. Services may include: vocational evaluation, job placement, job coaching, speech or language therapy, training and education after high school, medical and psychological diagnosis and treatment, career planning, counseling and guidance, assessment of technology needs, rehabilitation engineering services, support services, and on-site job/task analysis.

Vocational Rehabilitation - North Fort Myers

13971 N Cleveland Ave #8 North Fort Myers, FL 33903

Phone: (239) 656-7796 **Fax:** (239) 656-7799

Website: www.rehabworks.org Agency: Vocational Rehabilitation

Hours: Monday - Friday, 8 AM - 5 PM

Agency Type: Governmental

Eligibility Requirements: Individuals with a physical Area Served: North Fort Myers, Cape Coral, and

or mental impairment and goal of employment Pine Island

Fees: None

Assists persons with disabilities to train for, obtain, or regain employment. Services may include: vocational evaluation, job placement, job coaching, speech or language therapy, training and education after high school, medical and psychological diagnosis and treatment, career planning, counseling and guidance, assessment of technology needs, rehabilitation engineering services, support services, and on-site job/task analysis.



Voices for Kids of Southwest Florida

13180 North Cleveland Ave. Suite 237 Fort Myers, FL 33903

Phone: (239) 997-5437 or (887) 997-5491 Toll Free

Fax: (239) 997-5439

Website: www.voicesforkids.org **Hours:** Monday - Friday, 9 AM - 5 PM

Eligibility Requirements: Displaced children in the

court system **Fees:** None



Intake procedure: Referrals from court system and Guardian Ad Litem - Volunteers who are interested in the program should call for information of education

requirements

Agency: Voices for Kids of Southwest Florida

Agency Type: Non-Profit-UW Partner **Area Served:** South West Florida

Support organization for the Guardian Ad Litem program. They provide a clothes closet and other programs for children and families in the court system. A Guardian ad Litem is a volunteer advocating for the needs of abused, abandoned, or neglected children in the court system. Additional volunteers are desperately needed. Volunteers must be 19 years old and receive 36 hours of training. Also accepts donations of gently used clothing, beds, sheets, comforters, and pillows.

Voluntary Pre-Kindergarten (VPK)

Community Coordinated Childcare 2675 Winkler Ave Ste 300 Fort Myers, FL 33901

Phone: (239) 935-6100 or (888) 802-6789 Toll Free

Fax: (239) 935-6188

Website: www.4cflorida.org
Website: www.vpkflorida.org

Hours: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Children must be 4 years

old and Florida residents

Fees: None

Fort Myers, FL 33901 Partner Agency

Intake procedure: In person application with birth

certificate and proof of residency

Agency: Community Coordinated Care for Children

Inc. (4C)

Agency Type: Non-Profit UW Partner

Area Served: Collier, Hendry, Glades, and Lee

Counties

All children who will turn 4 years old on or before September 1st and reside in the state of Florida are eligible to receive free, voluntary pre-kindergarten (VPK). The VPK Program will offer 540-hour program during the school year or 300-hour program during the summer. Transportation will not be provided. The Early Learning Coalition of SWFL, in partnership with 4Cs will assist parents in enrolling their children and provide a list of VPK programs.

• We Care - Faith Presbyterian Church

4544 Coronado Parkway Cape Coral, FL 33904

Phone: (239) 542-2858 church office

Fax: (239) 542-6960

Website: www.faithcapecoral.org

Hours: If approved food collection is every other

Friday

Eligibility Requirements: Cape Coral residents only

Fees: No Fee

Intake procedure: Must apply in person at the church, if approved food is distributed every other

Friday

Agency: Faith Presbyterian Church

Agency Type: Religious **Area Served:** Cape Coral

We Care is a food ministry of Faith Presbyterian Church. Families are interviewed by food ministry leader and plan is worked out for them to receive food. Length of program and amount of food received is determined on a case-by-case basis. Those seeking assistance must apply in person at the church. Food will be supplied for the duration of the emergency.



• WGCU-FM Radio Reading Service

10501 FGCU Blvd. South Fort Myers, FL 33965

Phone: (239) 590-2530 Fax: (239) 590-2520 Website: <u>www.fgcu.edu</u> Hours: 24 hours/day

Eligibility Requirements: Persons with a visual or physical impairment who are unable to read print **Fees:** \$40 annual donation is requested but listener

will not be denied for inability to pay.

Intake procedure: Please call for information and an

application for the special tuner

Agency: WGCU-FM Radio Reading Service

Agency Type: Private, Non-Profit

Area Served: Charlotte, Collier, Glades, Hendry, and

Lee

24 hour reading radio service for the sight impaired. Publications include local reading of area newspapers. Eligible individuals should call and fill out application to receive a special tuner. Listener must apply for service stating disability along with a statement of certification from a social worker or Physician. A donation of \$40.00 a year is requested but no qualified person will be denied because of inability to donate.

Winning Kids Club

841 NE 44th Lane Cape Coral, FL 33909

Phone: (239) 671-0579 **Fax:** (239) 671-0976

Website: www.winningkidsclub.org
Hours: 7 days a week, 10 AM – 10 PM
Eligibility Requirements: Children

Fees: Sliding scale depending on income and/or

need

Intake procedure: Call for schedules, for scholarship

please bring IDs and proof of income

Agency: Winning Kids Club Agency Type: Private, Non-Profit Area Served: Southwest Florida

The Winning Kids Club partners with local and state agencies, organizations and corporations, to offer unique "Believe in yourself and Win!" programs. Children of all abilities and backgrounds are offered instruction in beginning guitar, song writing, music, cartooning and book writing, genealogy and heraldic art, beginning airplane modeling, beginning Braille writing and art for children who are both sighted and blind, beginning American sign language, and roller skating for health. Braille Classes are also available for adults.

Wishing Well Foundation

5051 Castello Drive Suite 1 Naples, FL 34103

Phone: (239) 213-0397

Website: www.wishingwellfoundation.com **Hours**: Monday - Friday, 8 AM - 5 PM

Eligibility Requirements: Any child that is a resident of Lee or Collier Counties, who medically eligible and

within the ages of 3-18 years, and has a lifethreatening illness which creates the possibility they

will not live beyond their 18th birthday

Fees: None

Intake procedure: Can be referred by physician,

nurse, social worker, or parents **Agency:** Wishing Well Foundation **Agency Type:** Private, Non-Profit **Area Served:** Collier and Lee

Wish granting for children with life threatening illnesses. Offers volunteer opportunities in wish granting, including a kids club for younger volunteers.



Word of Life Church - Counseling Services

2150 Collier Ave Suite H Fort Myers, FL 33901

Phone: (239) 274-8881 Fax: (239) 274-3236 Website: www.wolm.net

Hours: Monday 10 AM - 3 PM and Tuesday - Friday

10 AM - 5 PM

Eligibility Requirements: None

Fees: None

Intake procedure: Call for an appointment

Agency: Word of Life Church Agency Type: Religious

Area Served: Lee

The Word of Life Counseling Program is provided to meet the needs of the wounded and hurting and to bring encouragement and restoration to individuals and relationships in the Body of Christ. Counseling sessions are free of charge. Program includes: pre-marital, family, marriage, youth counseling, pastoral, substance abuse/addiction, crisis intervention and men's & women's prison ministry counseling.

Word of Life Church - Food Pantry

2150 Collier Ave Suite H Fort Myers, FL 33901

Phone: (239) 274-8881 Fax: (239) 274-3236

Website: www.wolm.net

Hours: Tuesdays 6 - 7:30 PM Thursday 1 - 2:30 PM After church on Sundays from 12:30 - 1:30 PM

Eligibility Requirements: None

Fees: None

Intake procedure: Come by during food pantry hours

Agency: Word of Life Church **Agency Type:** Religious

Area Served: Lee

Food pantry ministry through Word of Life Church that is available for all of Lee County.

Worker's Compensation Hotline

200 E Gaines St Tallahassee, FL 32399

Phone: (800) 342-1741 Injured on the Job Hotline (850) 413-1960

Fax: (850) 410-0699

Intake procedure: Call for information Website: www.fldfs.com/wc/organization/eao **Agency:** Division of Worker Compensation - Florida

Eligibility Requirements: Anyone injured on the job **Agency Type:** Governmental

Fees: None Area Served: Florida

Core Functions: to inform and to assist injured workers, employers/carriers and health care providers in fulfilling their responsibilities under workers' compensation law, serve as a resource to employees and to educate and disseminate workers' compensation information to employees and employers, investigate disputes and attempt to facilitate an agreement between the employee and the employer/carrier, assist the employee in drafting a petition for benefits, explain the procedures for filing petitions for benefits, investigate unpaid medical bills submitted by the provider or facility in attempt to effect a disposition, and review and investigate Notices of Denials (DWC-12s) submitted to the Division by the Employer/Carrier.

YMCA of Lee County

1360 Royal Palm Square Blvd. Fort Myers, FL 33919

Phone: (239) 275-9622 Main Building or (239) 277-0835 Capital Campaign Office

Fax: (239) 275-4196 Fees: Financial Aid Available, membership rates vary Intake procedure: Call for intake procedure

Website: www.leecountvvmca.org

AM - 5 PM; Sunday 1 PM - 5 PM Eligibility Requirements: Youth and Adults

Hours: Monday - Friday, 5:30 AM - 9 PM; Saturday, 8 Agency: YMCA of Lee County

Agency Type: Non-Profit-UW Partner

Area Served: Lee

Provides programs that build healthy spirit, mind and body including; youth and adult sports, physical education, fitness, and swimming. Also has available before and after school childcare, day camp, teen health and fitness. Programs conducted at over 30 sites in the Lee County area.



Partner Agency

Youth Substance Abuse Outpatient Program

3615 Central Ave. Suite 4 Fort Myers, FL 33901 **Phone:** (239) 275-1126 or (239) 278-1140

Fax: (239) 275-8567 Website: www.lsfnet.org

Hours: Monday - Friday, 8:30 AM - 4:30 PM,

appointment times are flexible

Eligibility Requirements: Youth must be age 12-17; have used illegal substances within last 90 days;

accept certain Types of Medicaid providers.

Fees: None

Intake procedure: Please call 239-278-5400 to speak with an intake specialist to verify eligibility.

Agency: Lutheran Services Florida **Agency Type:** Non-Profit-UW Partner

Area Served: Lee, Collier, Charlotte, Hendry, and

Glades

12-14 week outpatient substance abuse program for youth ages 12-17. Youth must have used illegal substances in the past 90 days. Treatment includes both individual and family treatment, depending on the presenting issues. Upon treatment completion, youth can participate in 3-6 month weekly group aftercare component. Program emphasizes changing the thoughts and behaviors behind youth substance abuse.

